



INDEPENDENT OVERSIGHT COMMITTEE MEETING NOTES & ACTION ITEMS

IOC Name: DHS ASH IOC **Meeting Date:** 12/19/2019

Meeting Location: Conf Call & 1740 W. Adams St. (Board Rm B) Phoenix, AZ 85007

Meeting Time: 18:06-20:50

Members Present: Alyce Klein, Laurie Goldstein, Natalie Trainor, Kathy Bashor, Veronica Peralta (ADOA), Dee Putty, Ashley Oddo
Members Absent: Kim Scherek, Rebecca Kasper
Other Attendees: none

Agenda Items	General Description of Matters Discussed & Motions Made	Action Item/Assigned To/Due Date
Welcome - disclosure of conflict of interest	Disclosure of Conflict of Interest, none	
Last Meeting - review and approve minutes	Review and approve minutes	Motion, Laurie Second, Natalie Roll call, unanimous
ADOA Training	-New brochures for recruitment/information -Adult Abuse and Neglect Report, meeting on 1/17/2020 to review	
Review of Action Items	<p>-Gifts Sub-Committee: committee can choose to donate to a gift fund or find donors, checks write directly to hospital and hospital will purchase gifts (hope to avoid problems with boundaries), ideas were socks or treats</p> <p>Education Support Update: patients want to attend schooling, have varied level of current and desired education, Laurie reached out to foundations, ASU program- Get Ready for College discussed, 20-30 people interested</p> <p>Patient Safety Discussion: ASH addressed all but two areas (incident/accident reports, audio on cameras recommended)</p>	<p>Leon to reach out about re-entry program support groups and other options available</p> <p>Laurie to follow up/clarify Are support groups permitted onsite? Are any outside agencies currently providing classes?</p>

<p>Overview of Incident/Accident Reports:</p>	<p>ASH 20195665- patient reported swallowed sharp object, wanted medical care, medical not called</p> <p>ASH 20196195- threat between patients, agitated patient moved- good support</p> <p>ASH20196122- staff alerted of a fight in dayroom, staff were not observing, fight broken up</p> <p>ASH20196424- patient reported he swallowed something, doctor on call called, paramedics called- support appreciated</p> <p>ASH20196430 –unit search done, alarms going off, found weapon- good vigilance</p> <p>ASH20196472patient assaulted another, was reviewed, plan changed-support appreciated</p> <p>Grievance reviewed and upheld abuse claim, grievance was founded, good to see review effective, staff no longer working there or allowed to work there</p> <p>Grievance between staff and peer, reviewed and evidence, was not substantiated</p>	<p>Need clarification on why medical was not called.</p> <p>Follow up question about why the staff had to be called, shouldn't they already be present in the day room? Why was staff not in the day room already?</p> <p>Need clarification: At what point are families/guardians notified of incident? Are there circumstances when the guardians would not be notified?</p> <p>Motion, Alyce Second, Dee Roll call, unanimous</p>
<p>ASH Administration Update</p>	<p>-None, still waiting on answer to questions regarding patient access to medical records</p> <p>We would like to see if patients have access to medical records- both civil and forensic</p>	<p>Committee would like to know if patients (both civil and forensic) have access to their medical records? Any limitations?</p> <p>Motion, Alyce Second, Ashley Roll Call, unanimous</p>
<p>Membership</p>	<p>Lynn Gibson resigned 11/21/2019</p> <p>Applicant J. Norton we need a full application</p>	
<p>Site Visit Report</p>	<p>-Patients reported: difficulty accessing medical professionals, computer usage being cut, length of patients stay too long</p>	

	<p>-Patients requested: more water, better drink choices, more drinks in machine, want staff held accountable/professionalism, more video games, different temp in unit (too cold), want lockers and keys for their lockers, find out about job opportunities coming in "too late," IOC followed up on items and no further concerns except for job opportunities questions</p> <p>-One patient discussed a death related to a pacemaker, IOC asked staff and staff explained incident, 5 years ago, follow up questions to A.S.H. provided information</p>	<p>IOC has questions regarding jobs and job opportunities. Could ASH administration use a bulletin board or another readily available avenue for job posting?</p> <p>Motion, Alyce Second, Leon Roll Call, unanimous</p>
Public Comment	<p>Deborah Bykowsky reported A.S.H. not accepting grievances or complaints, reported that guardianship is required, asked lawyer to call AHCCCS, got no answer or return call</p> <p>Timothy Maresco- reports retaliation for grievances, being pushed/antagonized, losing privileges due to staff behavior, medical care poor, wants water or tea for groups, "something bad will happen"</p> <p>John Wallace- 2005 pacemaker malfunction leading to death, feels that everyone in healthcare is biased against mental disorders, "culture of deprivation and neglect"</p> <p>Norm (last name not shared)- wondering about application, reports that treatment team considers ASH a correctional facility, when actually it's a hospital, specific staff/nurses, one staff took away everything they liked</p>	
Adjournment		<p>Motion, Natalie Second, Laurie Roll Call, unanimous</p>
Next Meeting	1/16/2020	
Executive session	None	