



INDEPENDENT OVERSIGHT COMMITTEE MEETING NOTES & ACTION ITEMS

IOC Name: ___ DHS ASH IOC ___ **Meeting Date:** ___ 6/18/2020 ___
Meeting Location: ___ Conf Call (remote) ___ **Meeting Time:** ___ 18:00-19:40pm ___

Members Present: Laurie Goldstein, Dee Putty, Larry Allen, Kim Scherek, Leon Canty
Members Absent: Ashley Oddo, Natalie Trainor, Alyce Klein,
Other Attendees: John Wallace, James N., Tim Bykowsly, Deborah Bykowsly, Roy, Anonymous,

Agenda Items (Enter the related topic from the IOC's agenda)	General Description of Matters Discussed & Motions Made (Enter the related topic from the IOC's agenda)	Action Item/Assigned To/Due Date (Indicate the specific follow-up task/s or actions that need to be completed; include the name of the member assigned to the item, next steps to be taken, and the anticipated due date)
Welcome - disclosure of conflict of interest	Disclosure of Conflict of Interest	none
Last Meeting - review and approve minutes	Review and approve minutes	Motion, Dee Second, Laurie Roll call, unanimous
ADOA Update		
Review of Action Items	Telemedicine is not the norm, but they are continuing to have site visits and beginning to implement telemedicine. Discussion if there is any employee reward recognition program to employees for outstanding work.	

	<p>Request to ASH administration about employee rewards recognition program</p> <p>IOC received the information we requested; we are now waiting for the investigation findings. The committee would like to request the video.</p> <p>We do not think that we ever received feedback on staff de-escalation training frequency, the IOC would like the information for employees and contractors, and or temporary agency employees.</p>	<p>Motion, Leon Second, Laurie Roll call, unanimous</p> <p>Motion, Dee Second, Leon Roll call, unanimous</p> <p>Motion, Leon Second, Laurie Roll call, unanimous</p>
Sub-committee Report	<p>Laurie discussed education fund with donors, but there is a delay due to COVID. The philanthropy agency wants some data on interested patients.</p> <p>Leon wants to present peer support next month for 30 minutes as an educational program so patients can ask questions.</p>	<p>Motion, Laurie Second, Dee Roll call, unanimous</p>
ASH Administration Update	<p>ASH administration confirmed they have patients (COVID), patients are being isolated and other precautions are being taken by ASH.</p> <p>We discussed prior to the call that outings are on hold, IOC expressed concern that patients cannot progress in their levels without meeting the outing requirements. Discussed the reduced programming due to COVID and its impact on level progression. The hospital explained that this was intentional to prevent therapists from moving between units. (COVID prevention). Note, committee members must not share specific COVID information related to ASH.</p> <p>Telemedicine is not the norm, but they are continuing to have site visits and beginning to implement telemedicine.</p> <p>Jackie can initiate virtual visits from APS and Disability law center.</p>	<p>Ask if ASH administration can investigate other methods for patients to progress since this may be a long COVID period.</p>
Overview of Incident/Accident Reports:	<p>ASH2020-1705: AWOL attempt. Tried to talk the patient down before hands on. Successful</p> <p>ASH2020-1725: AWOL attempt by the same patient id. The on-call doctor came and talked to the patient.</p>	

	<p>ASH2020-1811: Patient on patient assault, police conducted interviews. NVCi interventions were used to de-escalate the situation. Good work.</p> <p>ASH2020-2065: Patient on patient assault, Patient on staff assault. The police came and interviewed and arrested the patient. But then released the patient back to ASH custody due to COVID.</p> <p>ASH2020-2111 Patient threatening staff-when attempting to administer medication, the staff considered the patients refusal of the dosage and they adjusted the order for a lower dosage.</p> <p>ASH2020-2111 Patient attacked staff- Attack was provoked by a room search to find an internet connected device. staff was taken to Valleywise for treatment.</p>	
<p>Virtual Site Visit Report and Patient Letters</p>	<p>6/13 virtual visit: Alyce, Laurie phoned in for visits</p> <p>One patient reported that lack of programming and outings will significantly delay progressions of levels. He claimed that before COVID there were 4-5 rehabilitation sessions per day. Post COVID there are 1-2 rehabilitation sessions per day. They miss the food visits. Patient reported not getting treatment due to COVID and retaliation issues. Feels this is unfair treatment. Re-explained the staff not de-escalating but taunting him. He claims that the staff was told by other staff to leave the area to de-escalate but the staff kept coming back and forth around a ping pong table antagonizing the patient. Discussed in meeting to ask to see the video to see if we can confirm the claim. We will send over the name of the patient in another email to maintain privacy.</p> <p>Patients do not get the IOC meeting agenda in a timely manner; can they get it a few days ahead?</p>	<p>Motion, Dee Second, Leon Roll call, unanimous</p>

Membership	Request for new members	
Public Comment	<p>James Norton: was disappointed that his application for IOC was rejected. Reported that the patient has issues with some behavioral techs and nurses. He claims that they have requested to get COVID tested but have been denied.</p> <p>Deb Bykowsly- She sates that you can do a video, contact the social worker so she can set up the staffing.</p> <p>Tim Bykowsly: Grievances and appeals have a 98% dismissal rate for lack of preponderance of evidence. He has filed 100 and won 2. Staff retaliates, he claims Michael Less (?) started the motion to remove his mother as guardian. He also claims that all staff are visit other units. PPE is not worn correctly. Staff is not acting nice. When he gets up in the middle of the night, staff is sleeping and snoring. Staff even falls asleep during the day.</p> <p>John Wallace: He is now COVID positive and on the COVID unit. Since arriving at ASH in 2005, he has been asking for nutritious help and not getting it. He has been punished; his requests are later described as behavioral complaints. His level are as follows: Level 1 phase 1 in 2017, now at level 1 phase 2. Recently in 2018 the treatment team agreed to let him stop taking psych medications, but they also have taken away all his medications dealing with his arthritis. He cannot take showers that really helped him cope with his arthritis after reporting negative behaviors of staff.</p> <p>Anonymous- Peer support has been shot down by the administration. Visitation id not in place at all for any visitation. He tried to get help from Jackie. But administration shut down any photos, food visits. Hospital is rotating staff between units. They are limiting programming. They have karaoke but that is not therapeutic. The only hand sanitizer in Sago is broken. Housekeeping is not washing their hands. No soap in the bathroom.</p>	

Executive session	None	
Adjournment		Motion, Natalie Second, Laurie Roll Call, unanimous Motion, Dee Second, Laurie Roll Call, unanimous