



Department of Economic Security
Division of Developmental Disabilities (DDD)
District West Independent Oversight Committee (IOC)
Public Meeting Minutes

Meeting was conducted by Conference Call Only due to COVID-19 concerns

May 26th, 2020

5:30 pm – 7:30 pm

Call to Order	De Freedman
Start Time	5:38 pm
Facilitator	De Freedman
Liaison & Note taker	Jeffrey Yamamoto
Attendees	<p>IOC Members Present by Phone: Diedra (De) Freedman, Julie Heineking, Cynthia Macluskie, Bernadine Henderson, Pamela Grady,</p> <p>IOC Members Absent: Pat Thundercloud, Brad Doyle, Laurene Zemis</p> <p>Division of Developmental Disabilities (DDD) Staff: Jeffrey Yamamoto (DDD IOC Liaison) Ryk Scott (DDD Quality Improvement)</p> <p>Arizona Department of Administration (ADOA) by phone: Larry Allen</p> <p>Health Plan IOC liaisons by the phone: Sophie Legaspi- United Health Care, Summer Kamal- Mercy Care Liaison</p>
Agenda Topics	Call to Order, Welcome and Introductions, Call to Public, ADOA update, Healthcare liaisons update, Discuss 5/20 meeting, discuss Over-Resource report, Discuss Annual report, Pub fid report, discuss member rights and business rights, IOC liaison update with DDD Staff update, Review and possible action on membership, Discussion and review of Incident Reports (IRs) and Behavior Plans (BP).

Call to Order

De Freedman

Discussion	De Freedman called meeting to order at 5:38 PM by Jeffrey Yamamoto Meeting was conducted by Conference Call Only due to COVID-19 concerns
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Welcome and Introductions

Committee

Discussion	<p>The Independent Oversight Committee (IOC) members introduced themselves. Diedra (De) Freedman, Cynthia Macluskie, Bernadine Henderson, Pamela Grady, Julie Heineking</p> <p>Division of Developmental Disabilities (DDD) Staff: Jeffrey Yamamoto (DDD IOC Liaison) Ryk Scott (DDD Quality Improvement)</p> <p>Health Plan IOC liaisons by the phone: Sophie Legaspi- United Health Care, Summer Kamal- Mercy Care Liaison</p>
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Call to Public

De Freedman

Discussion	<p>De Freedman had Jeffrey Yamamoto: Announced for Call to the public, there was no Public present on the call</p>
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ADOA Liaison Update

Larry Allen

Discussion	<p>Larry Allen: The Governor announced that there will be mandatory testing at all 147 identified nursing facilities. There will be mandatory testing for other congregate facilities following next week's deadline for the identified nursing facilities. De Freedman asked if there was going to be training for those administering the test for the DDD population? She asked also if the Health Plans can have response to helping with the testing for the DDD population especially for Group Homes. Sophie and Summer will take suggestions to their directorship. Bernadine Henderson asked if there has been a total of positive COVID-19 for DDD members. De Freedman commented that at her meeting on 5/20/2020 as 87 infected and 3 deaths.</p>
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Health Plan Update

Sophie, Summer

Discussion	<p>Sophie Legaspi with United Health Care Community Plan (UHCCP): Began that she followed up with her superiors on a provider resource book. She said her office and the DDD OIFA will be working on the resource book. She also followed up with working with Cynthia Macluskie on the recrafting the rejection letter for UHCCP. No longer containing offensive language for the Autism community in the letter. Cynthia Macluskie thanked the UHCCP representative for the responsiveness to her concerns.</p> <p>Summer Kamal with Mercy Care: Added Mercy care continues to keep helping with Telehealth. More responses to the request to maintain</p>
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	<p>telehealth is happening. A Care manager is assigned to all DDD members that are positive for COVID-19. Cynthia Macluskie asked if the health care plans are anticipating if the Telehealth will continue after the COVID-19 pandemic is over? Summer and Sophie, they said the approval will need to come from Arizona Health Care Cost and Containment System (AHCCCS) and they will need to evaluate the program after the crisis. De Freedman also commented that after the pandemic that the HIPAA regulations will be restored, and telehealth will need to comply. This may make Telehealth more difficult for the health plans to perform.</p>
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5/20 IOC call Update

De Freedman

Discussion	<p>De Freedman: Began that she was invited to a meeting from the DDD leadership to discuss a scenario of two individuals living in a group home, where one is a higher risk of COVID-19 and one who is not. The participants were asked what the group home should do when the one who is not at risk wants to go out in the public. There were several suggestions given including the person moves, the person wears a mask when home, no one goes out, guardians make the decisions. De Freedman suggested that the two individual work together to find a compromising solution. She also commented that the risk is greater with the Direct Care Workers (DCW) than with the housemate. No one else upheld her suggestion. The following day there would be a Town Hall meeting and the scenario was going to be discussed. She opened it up for comments and Cynthia Macluskie added that she agrees with De. Cynthia also added that there should be a guidance for group homes on self-determinations or self-advocacy for the house members. There are other states guidance and recommendations that can be utilized, these need to be presented to AZ DDD. De asked if anyone from the committee or DDD was on the Town Hall meeting. No one said they were. De asked if the Health Plans had any input to guidance for the individuals to make decisions. Sophie said UHCCP has had group forums to address comments and concerns. If she wanted to bring up her concerns, Sophie could ask for one. De wants a provider resource book for Group homes, which label a difficulty and give resources that can be used to help alleviate the difficulty. The resource book should also contain medical and behavioral resources that can be used by AHCCCS and Arizona long term care (ALTC) members. A point of contact person is also needed per Health Plans. Both Health Care liaisons say they do have someone in place to give resources.</p>
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Discussion Over-Resource report

Pat Thundercloud

Discussion	<p>Pat Thundercloud: Was not present and this topic will be held over until the next meeting.</p>
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Discussion Public Fiduciary

Pat Thundercloud

Discussion	Pat Thundercloud: Was not present and this topic will be held over until the next meeting.
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Discussion on Member vs Business

De Freedman

Discussion	De Freedman: Brought up the issue that involves an interview with the AZ Attorney General's office in which several media outlets are suing the State for information about COVID 19 cases in nursing homes. The AG's office commented that there are laws in the book that protect the rights of the business if there is information that can negatively affect the business then it does not have to be released. Hacienda Healthcare was used as an example of this negative information crippling a business. Ryk Scott commented that this was not a good example for this law and 2 other examples were given. De Freedman would like to write a letter to the Governor's office on behalf of the IOC declaring that human rights always outweigh the rights of the business interests and the use of this example was wrong. More information will be detailed in her letter. She is only looking for a blessing to work on the letter on behalf of the IOC. The IOC will have to vote on the letter before sending it out. Jeffrey Yamamoto said he would send out an email detailing this question for all the committee before the end of the week and for those not in attendance.
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DDD Staff and IOC Liaison update

Jeffrey Yamamoto

Discussion	Jeffrey Yamamoto: The IOC meetings will be conducted by teleconference until DDD determines that it is in the best interest to have face to face meetings again. The next scheduled meeting is for June 23rd. This will most likely be a virtual meeting. Typically, we do not meet for one month in the summer due to vacations. This year is not typical. He asked if they want to have a meeting in June? Are they available? He said he would send out an email detailing this question for the committee before the end of the week for those not in attendance.
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Discussion, Review of Incident Reports (IRs) & Behavior Plan (BP)

De Freedman

Discussion	Jeffrey Yamamoto introduced Quality Improvement (QI) Ryk Scott. Ryk was available to take questions. Bernadine Henderson asked some questions but the connection to her computer was very muffled and was
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difficult to hear. She will submit her questions to the liaison to be forwarded to the Quality Unit after the meeting. There were no other questions.

Incident Reports:

April IRs Total 618 Open 89 Closed 529

Type	Open	Closed
Accidental Injury	2	43
Client Missing	14	9
Deaths	1	7
Emergency Measures	1	25
Human Rights	2	6
Legal	1	5
Medication Errors	26	51
Neglect – Potential & Imminent	20	21
Other Abuse – Sexual, Verbal & Emotional	6	3
Other – Behavior	4	189
Other Injury Unknown – Hospitalization	8	156
Physical Abuse	3	8
Property Damage	1	3
Suicide	0	3
TOTALS	89	529

All 89 of the “Open” IRs were sent to attending members to their residence.

Number of Questions for QA: will forward to Ryk Scott

Number of Behavior Plans turned in by IOC Members: 0

Number of New Behavior Plans given by PRC: 0

Adjournment of meeting

De Freedman

Conclusion	Jeffrey Yamamoto for De Freedman adjourned meeting at 6:50pm , the next meeting will be held on June 23rd, 2020 at 5:30pm by Teleconference
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