



INDEPENDENT OVERSIGHT COMMITTEE MEETING NOTES & ACTION ITEMS TEMPLATE

Name: Northern AZ Independent Oversight Committee **Meeting Date:** September 16, 2020
Meeting Location: DES 1701 North 4th Avenue, Flagstaff, AZ 86004 **Meeting Time:** 10:01 a.m.

Members Present: Dorothy O'Brien (Chair), Keran O'Brien (OIC member), Larry Allen (ADOA), Ann
Members Absent: V. Chair), Sue Hernandez (OIC member)

Members Present: Dr. Cory Krueger, Trish Riner, Katy Welty

Attendees: G'Kyshia Hughes (via phone: Care 1st), Maria Esposito (Steward)

Agenda Item <i>(the related item from the IOC's agenda)</i>	General Description of Matters Discussed & Motions Made <i>(Summarize key points discussed; be sure to restate the "actual motion" made including the vote result when applicable)</i>	Action Item/Assigned To/Due Date <i>(Indicate the specific follow-up task/s to be completed, name of the member assigned to the item, and the anticipated due date)</i>
Welcome and introductions- establish quorum	Minutes- on website: https://ioc.az.gov/committees/ahcccs	quorum established Ann will take minutes in Chris's absence Members introduced themselves

the Visit
Reports-
Discussion
and Possible
Action

- Dorothy shared that we are now actually a working committee. We have made 7 site visits to date. She congratulated everyone for hanging in there and continuing with the important work.
- Reports need to be filed....three are done but have not yet been submitted. Dorothy wants them to be done well and properly represent the NAzIOC. They should be submitted within a week or two.
- Dorothy asked for discussion and possible action on reports for last three visits and subsequent report submission.
- Dorothy noted that all visits have been done on one day of the week so far and asked for people to share if their schedule is open to do visits on different days to catch more places open while keeping visits unannounced.

IOC
Chairs
Conf Call

**IOC Chairs Conference Call Report –
Date of next call Monday October 7th
5:30pm.**

- Conference call with IOC chairs has been extremely useful.
- Dot asked for another committee representative to be on the call.

Motion made by Sue to finalize next reports and submit them.. Ann second Motion was carried unanimously. Dorothy will be asking for help in finalizing

	<ul style="list-style-type: none"> • It is important to hear what other more seasoned groups are doing. • Dot will send an email and invite members to participate. 	
<p>DOA Liaison</p>	<ul style="list-style-type: none"> •Larry is busy incorporating the new house bill into the manual. •Working on trying to get a redacted version of manual to 10 pages. It would contain just the highlights and would be easier to use. •Veronica is spear heading the news bulletin for all IOC's. The bulletin is a good way to share information – it is useful in breaking down silos. The various committees are different but the outcomes are the same. •Dorothy recognized efforts of ADOA to provide support. The manual has been posted online and will be up for public comment until 9.27. After that, public suggestions will be considered. There are no new responsibilities for IOC's from new house bill but more it provides more empowerment and refinement. It also provides an in house data base for IOC's in one central location for tracking and filtering of reports. •New confidentiality agreements need to be signed 	

<p>bership pment and</p>	<ul style="list-style-type: none"> •Dorothy asked if Mr. Muluh applied – Larry stated that he did and he forwarded the application to Dorothy. Dorothy will follow up. •Community outreach- Discussion on how to get how the word out in the future for recruiting effort •Committee members gave update on committees and groups they attend 	
<p>lative ports- ers and s ic ents urnment lic</p>	<p>Legislative Update</p> <ul style="list-style-type: none"> •House Bill 2509 is the only update and was discussed previously. Go to the IOC.az.gov website to learn more about the manual and how the house bill was incorporated. <p>Reports – Providers and Partners</p> <ul style="list-style-type: none"> •G’keshia reported on Care First member advocacy council meetings. She noted that there is a Community helpline with info on resources social determinants of health for members. •Maria reported on community forums for Steward Health Choice members. These are being held all across Northern Az and are a comprehensive 	

overview on Steward services and input from members.

- Dorothy asked about items of concern in Mental health and SMI homes noted on site visits (worn out furnishings, cleaning needed). She noted that we want consumers to be heard when they take the time to talk to us. Gkeshia stated that members concerns can be addressed in real time by contacting CareFirst directly. Maria stated that concerns should be directed to member services at Steward.

- Dorothy asked about follow up on response letter from AHCCCS regarding facilities where we were blocked from entry - She asked if Larry can help us to gain entry, whether blocked due to federal facility or no one answers, Larry will research how to help.

Public Comments

- There were no public comments

Adjournment

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| <ul style="list-style-type: none">•The next meeting is tentatively scheduled for October 21. Site visits will be scheduled in Oct., Nov. and Dec. and meetings will resume in January 2020.•Keran motioned to adjourn and Ann seconded. Meeting adjourned at 10:49 am. | |
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