

Arizona Department of Administration

Southern Arizona Independent Oversight Committee - Minutes (DRAFT)

Date: 10/23/18	Southern Arizona Independent Oversight Committee Meeting 400 W. Congress Street, Tucson, AZ
Committee Members Present: Dr. Ken Karrels (Chair), Barbara Carling (Vice Chair), Dave Ruitenber, Dorothy Yanez (phone), Susan Moreno (phone - left at 11:05 am), Joe Mucenski (phone), Jason Winsky (phone)	
Other Attendees: Sharon Faulkner-Gillespie (public), Chris Kleminich (Dept. of Administration), Sophie Legaspi (United Healthcare)	
Committee Members Absent: Connie Stevenson, Ellie Schorr, Judy Kowalick, Kaitlyn Clawson	
Next Meeting: 11/27/18 at 10:30 am	

<i>Item</i>	<i>Discussion</i>	<i>Follow-Up</i>
Call to Order	Dr. Karrels called the meeting to order at 10:34 am.	
Introductions	Attendees introduced themselves.	
Review Minutes	<ul style="list-style-type: none"> ● Joe - motioned to approve the September 2018 meeting minutes as corrected. Barbara seconded the motion. No objection. 	
Law Enforcement/ Legislative	<ul style="list-style-type: none"> ● Jason - discussed efforts to update A.R.S. Title 36 ● Dave - described concerns related to detox and housing. ● Jason - will discuss Dave's concerns with CODAC ● Dr. Karrels - asked if Jason has any additional information about the 301 W. Oklahoma group home discussed at the August meeting. ● Jason - no additional information ● Joe - recommended to check with the fire department. 	<p>Jason will distribute a draft of proposed updates to Title 36 by the next meeting.</p> <p>Dr. Karrels will reach out to the fire department regarding the group home.</p>
Member Recruitment	<ul style="list-style-type: none"> ● Barbara - discussed information received from potential member Adrian Dominguez related to La Frontera's continued provision of transportation. 	

Arizona Department of Administration
Southern Arizona Independent Oversight Committee - Minutes (DRAFT)

	<ul style="list-style-type: none"> ● Sharon - noted that Intermountain is the same way. ● Dave - discussed ongoing concerns with provision of transportation services, including client difficulties with using city buses. ● Barbara - agreed with Dave's point on buses. ● Sophie - United Healthcare is using a transportation company to provide services to all members. Any transportation gaps related to United customers can be reported to her. ● Dave - has heard that La Frontera and CODAC are having issues. ● Barbara - noted that there is an issue with mixed messages. ● Sharon - noted that as time goes on, providers are working out the kinks. ● Dave - added that transportation is always a top issue of discussion. ● Barbara - asked if Susan is seeing any issues with transportation related to children. ● Susan - responded that there have not been issues so far. 	
Special Populations	<ul style="list-style-type: none"> ● Susan - described concerns with a family that is facing difficulties with receiving services from CRS. ● Sophie - will work directly with Susan to receive information on the concerns and can work with United staff. ● Sharon - noted that Intermountain has credentialed with Optum, so there were no changes with CRS on October 1. 	Sophie will follow up with Susan on these concerns.

Arizona Department of Administration
Southern Arizona Independent Oversight Committee - Minutes (DRAFT)

Deaths/Incidents	<ul style="list-style-type: none"> ● Dave and Chris - discussed Dave’s conversations with AHCCCS related to accessibility of incident, accident, and death reports. ● Barbara - noted that she now has access to the FTP server containing seclusion and restraint reports. ● Dr. Karrels - noted that the committee would previously see an average of 10-20 deaths per month, so a similar number of reports should be available now. ● Chris - said that AHCCCS indicates that those reports are being posted, so there must be a technical gap. ● Dave - described the information the committee is looking for in the reports. ● Barbara - will look at the new portal to see what can be found. ● Dave - noted that AHCCCS staff made an excellent PDF tutorial. ● Dr. Karrels - noted that the committee is looking for more than just aggregate data. 	
Board and Care	No discussion	
Outreach	<ul style="list-style-type: none"> ● Dave - described takeaways from two recent meetings he attended and noted ongoing concerns with expectations for consumers related to technology. ● Sharon - noted that there should be a greater emphasis placed on training in life skills. ● Dave - noted that he sent a summary of his concerns to Ken, Barbara, and staff. 	Dr. Karrels will ask Arizona Complete Health for a representative to attend the November meeting.

Arizona Department of Administration Southern Arizona Independent Oversight Committee - Minutes (DRAFT)

Mission/Vision of IOC	<ul style="list-style-type: none"> ● Chris - noted that a new IOC member application form has been created and circulated to the committee. ● Barbara - asked if any potential members have to fill particular roles on the committee. ● Chris - the priority is to fill the roles required by statute, but that is not a prohibition on others from applying. ● Chris - will provide a brief Open Meeting Law training at the next meeting. ● Chris - will circulate copies of the ruling in the Committee's past court case. ● Dave - asked if downloaded IAD reports should be kept or deleted. ● Chris - outlined provisions of R9-21-105 that are relevant to the committee. ● Barbara - asked if Mike at ADOA had pursued providing the committee with a summary document of seclusion and restraint reports so that the committee can see trends. ● Chris - will follow up with Mike. 	<p>Chris will follow up with AHCCCS on Dave's question.</p>
Report from the Public	No discussion	
Adjournment	The meeting was adjourned at 11:42 am.	

Minutes drafted by Chris Kleminich, Arizona Department of Administration
October 24, 2018