

**INDEPENDENT OVERSIGHT  
ACTION ITEMS**



**COMMITTEE MEETING NOTES &**

**IOC Name:** \_\_\_ DHS ASH IOC \_\_\_\_\_ **Meeting Date:** 7/16/2022  
**Meeting Location:** \_Conf Call (remote)\_ **Meeting Time:** \_\_\_18:06-19:22pm\_\_\_

<p><b>Members Present:</b> Laurie Goldstein, Dee Putty, Melissa Farling, Charles Goldstein, Kay Kunes (arrived late), Alyce Kline (arrived late)  <b>chuck laurie melissa dee kay</b></p>
<p><b>Members Absent:</b> Ashley Oddo, Barb Honinberg, Kim Shareck,</p>
<p><b>Other Attendees:</b> Tim Bribiesco (Pinon), Larry, Summer Walter</p>

<p><b>Agenda Items</b> (Enter the related topic from the IOC's agenda)</p>	<p><b>General Description of Matters Discussed &amp; Motions Made</b> (Enter the related topic from the IOC's agenda)</p>	<p><b>Action Item/Assigned To/Due Date</b> (Indicate the specific follow-up task/s or actions that need to be completed; include the name of the member assigned to the item, next steps to be taken, and the anticipated due date)</p>
<p>Welcome - disclosure of conflict of interest</p>	<p>None</p>	
<p>Review and approve meeting minutes</p>	<p>Approved</p>	<p>Motion, Melissa Second, Dee Roll Call, unanimous</p>
<p>ADOA update</p>	<p>State transition website to new platform (for all state websites) so look may change, differences will be minor, same link/address, reach out to Larry if there are questions</p> <p>State fiscal year ends this month, annual reports will be due Nov. 1st</p>	
<p>Update from other</p>	<p>Laurie attended Maricopa IOC, process for</p>	

IOCS	litigation was discussed	
Review of Action Items	<p>ASH continues to investigate retaliation investigation, they want a meeting with Laurie and Alyce, ASH should be responding to the committee via formal letter, after that IOC determines if they want to move forward</p> <p>Housekeeping discussed again, bathrooms and showers were not mentioned in the response and still appear to be unclean, ASH did not feel clean restrooms was a human rights issue</p> <p>Reviewed AWOL policy, staff cannot lay hands on individuals trying to leave</p> <p>ASH reported that the photo offer was rejected, patients can get photos elsewhere, this is not a patient rights issue</p> <p>ASH did share detailed staffing information (to review later in mtg)</p>	<p>Motion that ASH provides information about housekeeping of non-communal areas like bathrooms and showers, they don't appear to be clean enough.</p> <p>Motion, Kay Second, Charles Roll call, unanimous</p>
Hospital Admin Update	<p>Laurie met with CFO, they want to meet about the retaliation concern, discussed issues heard in visits</p> <p>Staff is working to coordinate a compassionate visit for patient's family member who is in the hospital, patients cannot go off site for these instances but staff is trying to set up a virtual visit</p> <p>One unit is on COVID lockdown, they see it's problematic, they are trying to have more patio time</p> <p>Another unit on norovirus watch/lockdown, using PPE, intense cleaning procedures</p> <p>Lockdowns have lead to more incidents on the civil campus</p> <p>New trauma informed care training coming in the upcoming year</p> <p>All-male unit has seen an increase in incidents, ASH continues to try to problem solve</p>	

	<p>Uptick in forensic unit incidents appears to be due to a readmission of a particular incident, staff is looking for resources for this patient to help</p> <p>Staff chart reviewed unit/shift staffing charts, looked at acuity and staffing relations, occasional 100% staffing appeared but the overall staffing to acuity level was low, some dates were missing, some days were low all day/across shifts (especially noticed on Mother's Day)</p> <p>Separation will be discussed at the next meeting, Alyce still reviewing</p> <p>Former employees have called the legislature and reported unsafe environment</p>	
<p>Overview of incident and accident reports</p>	<p>ASH2022-1735: patient being led to room by tech, patient attacked tech, code gray was called and then patient willingly went to seclusion, employee reported injury, went to medical provider</p> <p>Similar incident observed, (incident number not clear) patient attacked tech (hit them in head several times), tech was bleeding, patient would not agree to safe behavior, code was called, tech sustained injuries but refused medical care and left to go home, supervisor called to check on tech, tech eventually went to the ER</p> <p>ASH2022-1880: patient with 1:1 staff approached peer, put them in choke hold, threw punches, patients deny injury, staff was also struck by patient, staff did not use injury hotline, staff appeared to not be focused on task during incident and was given coaching</p> <p>ASH2022-2021: patient was refusing to go to the unit, said he would go on a mall strike until he got meth, became a safety concern due to heat, was offered gatorade, eventually the techs had to carry patient inside, staff wanted to use the restraint chair, but staff were not trained so shair was not available</p>	

	<p>ASH2022-2053: patient became upset in the day room, began to slam head with table, peer took table from the patient</p> <p>ASH2022- 2177: patient became upset after refusing meds, was becoming aggressive (kicking/punching) to staff, members had to go to ER and others went to first aid</p> <p>Many incidents on the civil side, all male unit</p> <p>ASH2022-2188: 1:1 staff reported that the patient unbuckled self from wheelchair and fell head first, 911 was called, towels were used between wound and floor, patient taken to hospital for treatment</p>	
<p>Patient Visits</p>	<p>visit was scheduled for date of this meeting but IOC was unable to get through to unti</p> <p>Patient on Pinon Unit discussed that he wanted to visit mom, stated he was able to get ahold of attorney and wants to ask for nw PSRB attorney, patient was told he needed to give 60 days notice for visit which added to the stress, complaints included: medical issues, podiatry care not provided (having to do with nail clippers), patient was doing own care (not ideal), wanting a job but glucose test needed, patient couldn't tell if ill family member is receiving or responding to questions and needs, guardian not available to help advocate, IOC discussed public guardian options</p> <p>Another visit patient discussed concern with staffing levels, shared issues with interim CEO, sees aggressions and violence, situation is dangerous, specifically mentioned May 19th, many incidents and no staff</p> <p>Incident reports did not appear to show in files IOC reviewed, if members in the incident were not SMI then the reports are not shared</p> <p>Third visit, patient complained of not receiving pet therapy and interaction with the pets, wants more than 5 minutes, feels that members with co-occurring conditions should be considered,</p>	<p>Motion for information about the status of the podiatrist availability and services.</p> <p>Motion, Dee Second, Kay Roll Call, unanimous</p> <p>Motion to ask what happens if a guardian is not available, what are the resources or options for patients who need guardians, what is the protocol and process?</p> <p>Motion, Melissa Second, Alyce Roll Call, unanimous</p>

	<p>there is a general lack of treatment for individuals with multiple disabilities, dog was not allowed to come to visit, doesn't like the grievance and appeal system, described another patient with co-occurring illnesses who has lost hope and is escalating in violence, if you file a police report you get threatened, CMO interferes with patient treatment</p> <p>IOC will continue to attempt to call the other patient who requested a call, between 2-3 pm would be the best time</p>	
New Business	<p>Many bills in action related to ASH:</p> <p>SMI annual reporting bill</p> <p>Court ordered treatment bill passed</p> <p>Confidentiality bill passed</p> <p>Governing board bill moving along</p> <p>Will share more information once all items are completed</p> <p>Lots of news coverage noted</p>	
Public Comment (3-minute limit per person)/Call to the Public	<p>Robert Dunn- Has concerns about his diabetes, filled out a grievance but it is not being addressed in a timely manner, when he requested a blood sugar test he was denied, tech told him to drink juice, he pleaded for test and when taken it was 161 so he needed insulin, nurse did not call doctor right away for meds, after dinner blood sugar was 181, used water to help, nurse continues to refuse to call the doctor or do blood sugar checks, requested a call</p> <p>Matthew Dolan- asked for a visit from the IOC</p> <p>Kay Kunes- asking about access to emails, can patients have basic email access? Untis have firewall access, IOC discussed that patients might try to talk with each other on other units or external people</p>	<p>Motion to ask why patients at ASH cannot access and use email?</p> <p>Motion, Charles Second, Kay Roll Call, unanimous</p>
Adjournment		<p>Motion, Laurie Second, Charles</p>

		Roll Call, unanimous
Executive Session	Executive Session was held	