

Call to Order

Meeting called to order by Committee Vice Chair, **Mario Gutierrez**. The date is January 9, 2023, at 1:03 pm. **The meeting took place Virtually due to COVID-19**. Physical location when meetings resume in person will be at 400 W. Congress Street Ste. 500, Tucson, AZ 85701.

Meeting was held virtually via Google Meets

IOC Members:

- Sharon Moyer
- Octavia Lamb
- Genevieve Valenzuela (by phone)
- Mario Gutierrez

Absent Members: Keith Jansen

Public in Attendance: None

Health Plan Liaisons:

• Adriana Molina (UnitedHealthcare) (by phone)

ADOA: Larry Allen

AHCCCS: Fredreaka Graham

DDD:

- Joan McQuade (Office of Individual and Family Affairs Project Manager)
- Joseph Tracewell- Joe (District South Quality Improvement Manager)
- Joseph Jensen III JJ (District South Quality Improvement Supervisor)
- Andrew Miller (District South Quality Improvement Supervisor)
- Michelle Rademacher (DDD IOC Liaison)

DDD District South IOC-Conference Call (2023-01-09 13:03 GMT-7) - Transcript



Attendees

+1 520-***-**24(Genevieve Valenzuela IOC Member), +1 602-***-**39(Adriana Molina UHC), Andrew Miller(DDD DS QI Supervisor), Fredreaka Graham(AHCCCS IOC Liaison Manager), Mario Gutierrez(DS IOC Vice-chairperson), Joan McQuade(DDD IOC Manager), Joseph Jensen III(DDD DS QI Supervisor), Joseph Tracewell(DDD DS QI Manager), Lawrence Allen(ADOA Liaison), Michelle Rademacher(DDD IOC Liaison), Octavia Lamb(IOC member), Sharon Moyer(IOC member), Keith Jansen (IOC chairperson) was absent for the meeting

Transcript - This editable transcript was computer generated. Minor editing was performed for accuracy. **Meeting was held virtually via Google Meets.**

Call to Order

Mario Gutierrez: Okay. Calling to order today. Monday, January 9th, 2023 at 1 pm Independent Oversight Committee Monthly meeting.

Welcome and Introductions

Mario Gutierrez: Welcome everybody, and thank you for joining us. And we will start off with introductions. and, I'll go first, just the vice here. Mario Mario Gutierrez on vice chair. Here in Yuma. I'm from Yuma, Arizona.

Mario Gutierrez: Joan

Joan McQuade: Hi my name is Joan McQuade. I'm with DDD Office of Individual and Family Affairs.

Mario Gutierrez: oh, and,

Mario Gutierrez: Thank you. And you are right. The other IOC members Octavia.

Octavia Lamb: Hello. I'm Octavia Lamb and I'm an IOC member for District South.

Sharon Moyer: Hi, I'm Sharon Moyer. I'm a member of IOC South.

Mario Gutierrez: Thank you, Sharon.

Mario Gutierrez: Thank you. Michelle.

Michelle Rademacher: Hi, I'm Michelle Rademacher DDDD IOC Liaison and Mario, we do have

Genevieve on the phone.



Mario Mario Gutierrez: Oh, I'm sorry about that Genevieve. Thank you. Michelle Genevieve

Genevieve Valenzuela (+1 520-***-**24): Yeah, good afternoon. Genevieve Valenzuela IOC committee

member. Thank you.

Mario Gutierrez: Thank you. Frederica.

Fredreaka Graham: Hi everyone. This is Fredreaka Graham with AHCCCS.

Mario Gutierrez: Joseph.

Joseph Tracewell: Joe Tracewell DDD Quality Improvement Manager, District South

Mario Gutierrez: Thank you. Joseph Jensen.

Joseph Jensen III: Hi JJ, Jensen DVD, Quality Improvement Supervisor District South

Mario Gutierrez: Larry. Larry right.

Lawrence Allen: Yeah, good afternoon. Larry Allen Arizona Department administration.

Mario Gutierrez: Thank you. Andrew.

Andrew Miller: Andrew Miller Incident, Management specialist District South.

Mario Gutierrez: and I didn't get the name of the woman, who I think she was with AHCCCS.

Adriana Molina (+1 602-***-**39): I'm Adriana Molina with United Healthcare Community Plan; filling

in for Dawn McReynolds.

Mario Gutierrez: Thank you.

Adriana Molina (+1 602-***-**39): You're welcome.

Call to Public

Mario Gutierrez: Okay, so

Mario Gutierrez: Call to the public. Anything that needs to be addressed to the public?

Michelle Rademacher: I don't see any public on the line.



DDD Staff updates

Mario Gutierrez: Will move on down to. Any DDD staff updates.

Joan McQuade: Hi. This is Joan McQuade. I don't have any updates other than that. We are, our team is

fully staffed and we are up to date with all of our incident redaction.

Mario Gutierrez: Okay, thank you. Anyone else?

Joseph Tracewell: No updates from District District South QI aside from also being fully staffed at the

moment.

Mario Gutierrez: Thank you.

Mario Gutierrez: Anyone else? JJ with DDD knows now with DDD, right? hurry, I'm filling in for Keith.

He's working today, Duty called. He texted me this morning that he wouldn't be here.

Mario Gutierrez: I just not really. Just sit back, most of the time.

Mario Gutierrez: Is that all we have for DDD updates?

Updates from Arizona Department of Administration

Mario Gutierrez: Okay, thank you. will move on with any updates from ADOA.

Lawrence Allen: Hello, Mario. How are you?

Mario Gutierrez: Very good. Good afternoon. Thank you. Well, how are you?

Lawrence Allen: No problem. Good good. I do have one quick update for the group. We do have a new director at ADOA. Her name is Elizabeth Alvarado Thornson. And her first day is actually today. And she's previously served as ADOA's deputy director, since 2018. So there should be a seamless transition for ADOA and how we move forward. So, we're pretty excited about that. Other than that, I really don't have any other updates for the group. Um, any questions that I could try to answer? Or answer.

00:05:00

Mario Gutierrez: I don't have any questions. Anyone else?

Lawrence Allen: For the committee.

Mario Gutierrez: Have any questions? Thank you.

Mario Gutierrez: And welcome. Miss Thornson.

Lawrence Allen: Yeah, thank you.

Mario Gutierrez: I hear someone talking in the background.



Mario Gutierrez: Okay, we have any other updates from the Department of Administration.

Lawrence Allen: No, that that would be all, Mario.

Mario Gutierrez: Okay, thank you very much, Larry. Appreciate it.

Lawrence Allen: You are very welcome.

Updates from Integrated Health Plans

Mario Gutierrez: And now any updates from integrated health plans, United Healthcare.

Adriana Molina (+1 602-***-**39): No, no updates.

Mario Gutierrez: Thank you very much.

Updates from DDD IOC Liaison

Mario Gutierrez: Moving right along. Updates. Well, number one. I'd like to say, I think I ran one meeting like a year ago or something. So I kind of want to go back a little bit and say, Happy New Year to everybody. I hope everyone had a happy holiday season with their loved ones, family, friends.

Mario Gutierrez: Whoever you were with and it was safe and healthy. And so, Sorry, I meant to say that earlier.

Joseph Tracewell: Thank you, you too.

Mario Gutierrez: An update from DDD IOC Liaison.

Michelle Rademacher: Oh, hi Mario. You're doing a great job by the way.

Mario Gutierrez: Thank you.

Michelle Rademacher: Um, just a short update for me. The next DDD IOC statewide chairs meeting is scheduled for Wednesday, January 18th, at 10 am. Guys, let me know if anybody wants to attend, it is open to other IOC members, not just the chairs. The next DDD public town Hall meeting for members families and providers will be held Thursday, February 2nd from 6pm to 8 pm. And DDD will present updates and announcements to the public through this virtual meeting.

Michelle Rademacher: And liaisons have uploaded redacted Incident Reports since we were getting caught up. We uploaded, since your last meeting, on December 20th, December 28th. January 4th, 6th and 9th. If you have any issues with access to those IRs just let me know and I'll get with you and we can work that out. And DDD also emailed all the IOC members three early policy notifications on December 21st. If you didn't receive those, let me know. I'll make sure you're on the list and if you just want me to



forward you any copies, I can. I'd be happy to do so. And then, the last thing I have for you guys is the next District South IOC meeting is currently scheduled for February the 13th.

Michelle Rademacher: And that's all the updates I have.

Mario Gutierrez: Okay, thank you. Michelle.

Discussion, Review, and Possible Action on Committee Membership

Mario Gutierrez: Hey, do we have, will we be having any discussion review and possible action on committee membership,...

Mario Gutierrez: anybody? I don't see anybody new here, just actively recruiting. I can say for myself that I've been. Today starts our new Special Olympics basketball season. So, I will be hounding down parents and families so hopefully we can get people here. To be part of our group.

Mario Gutierrez: And does anybody have anything to say regarding this?

Mario Gutierrez: Can you guys hear me? Yeah, Sharon, you can hear. Okay, I saw you go like this.

00:10:00

Sharon Moyer: I can hear you.

Discussion and Review of Incident Reports and Behavior Plans

Mario Gutierrez: Do we want to review, discuss any review of incident reports? And/or Behavior Plans.

Sharon Moyer: I would like to ask a general question about incident reports. If that's okay Michelle. Can I Okay,...

Michelle Rademacher: Certainly.

Sharon Moyer: I guess I want to understand what it is we are supposed to be looking for, differentially between the opens and, and the closed matters. Does that question make sense?

Michelle Rademacher: Not certain.

Sharon Moyer: Okay, so you know, when we get an incident report that is, you know, new and open it seems to me, there is a different level of review or different things we should be looking for. Versus when we are reviewing closed IRs.

Michelle Rademacher: Can you explain that? And the reason I say that is my understanding of our DDD incident reports that you receive. So an open report has less amount of information in it, but it's the, the newest, the most recent information for your committee to have. Where the closed report can be a little bit older but it will have the full investigative including findings.



Sharon Moyer: So when we have an open then and it's new I mean, a lot of times, there's nothing there. We don't have any idea of what Um, DDD is going to do. But it's early, right? So in that instance, what am I supposed to do is that an N/C?

Michelle Rademacher: If there's nothing that stands out to you, of concern to communicate back to us, then I would say yes an N/C. But if it's something that you wish to follow internally to check up on later, then on you could provide yourself with a tracking system and identify the closed report when it comes up to find out

Sharon Moyer: Well yeah.

Michelle Rademacher: if further information

Sharon Moyer: Well, truly, that's not realistic with the number of incident reports that we're reviewing. I guess that it is, I'm just not sure when an incident report is new, Am I? It seems to me that my concerns are different than well, maybe I'm not explaining it. Well, never mind.

Michelle Rademacher: Well, what I can tell you is this there are some committees that don't look at open reports. There is one committee that no, I'll take that back. They all. Look at the open reports. However, the close reports have the most information as in DDD action. And what, what is going on with the incident report and what the investigation reveals.

Sharon Moyer: Okay, I guess I'm just. I don't understand why we even look at the opens, nothing's happened. So there's nothing for us to comment on. So, I'm just confused. I'm confused about the entire process to be perfectly honest. I don't understand why we look at opens with no information and there's because I don't know what you guys are gonna do, so I have to n/c that because whatever and then on the closed we get thousands of those. I'm really supposed to go through those thousands. And I mean that's really that's a lot.

Sharon Moyer: Is that really what's expected?

Michelle Rademacher: I understand what you're saying, and so it's up to the committee if they would like to review every and all reports and to discuss that and make that decision. Again not all committees, as in IOC committees with DDD, look at every single report that is sent out. But some committees do. So, you guys, amongst yourselves, determine what you would like to review, what's most important.

Sharon Moyer: Okay, thank you.

Michelle Rademacher: Did anyone on the committee have anything to add or to provide to Sharon? That someone that may have any feelings or feedback.

Octavia Lamb: Yeah, Sharon, what I'm doing with the opens, I'm still asking questions and still sending it to Michelle. And then waiting for the response from either JJ or Andrew. They may not have a lot of information to give at that time, but if you know, we're made aware that is being looked into or that the case manager is working on it, then that's actually, because a lot of my questions are just follow up questions. Just see if it's been looked into or if or something's been done and if they are able to, at least



answer that question because I know they're not allowed to give a lot of information to us, but as long as it's being looked into or they're able to follow the case manager, that's working that case, then that's to me at least showing initiative that something's being done. So I still ask my questions.

00:15:00

Sharon Moyer: So, do you ask your questions in the comments or are you emailing directly with Michelle?

Octavia Lamb: No, I'm doing it directly through the comments.

Sharon Moyer: Okay. All right. Thank you.

Mario Gutierrez: Thank you. Thank you for the question. Sharon good questions. Octavia, thank you for responding and Octavia has a really good inside of the process of both through DDD and us through the IOC. So she's very well. Not the other people aren't. She brought up her views and she's been through both sides of this.

Mario Gutierrez: So, thank you, ladies.

Genevieve Valenzuela (+1 520-***-**24): Hi, it's Genevieve.

Genevieve Valenzuela (+1 520-***-**24): I just have a comment now that the committee has gotten more people, that might be something that we can discuss to see if the majority or however we want to only look at closed since I know it, but in the past I'm pre-virtually, you know, meeting online and stuff. We were able to sit and really talk about it, an incident amongst the committee,...

Genevieve Valenzuela (+1 520-***-**24): you know, with the hard copy with us and go show the new individuals, you know what to look for. And I know it's difficult when you do it virtually by yourself, so that might be something that we need to discuss. To see whether the opens are even.

Genevieve Valenzuela (+1 520-***-**24): Want to be done or just the closed prior to the committee's merging.

Genevieve Valenzuela (+1 520-***-**24): I know that, one of the committees that we, that I was on, we only looked at closed. Because there was a lot of confusion with the And thank you.

Sharon Moyer: Yeah. And maybe maybe that, maybe that does resolve it. I don't know. I mean We're looking at opens. I'm not sure why. I mean, maybe if something is hideous but even then I mean you know that we don't know what action is being taken. So what are we supposed to comment on? And then the closed. There's so many. And that's really where the review should be occurring. That's the review. What does DDD do to solve the problem? And I can't look at all those. There is no way. There's thousands of them. So frankly, I feel like I'm failing on this committee because I cannot do the job that you guys are asking us to do.



Genevieve Valenzuela (+1 520-***-**24): It's Genevieve again. And I don't think that there is a limit on how many we need to get done. So I think it's always been as much as we can, so I don't think you're failing at all. You know, you give as much as you can. So it's good that you're asking these questions now so maybe we do need to meet and just talk about how we do want to, um, do the incidents um IRs.

Sharon Moyer: I think that might be good because the way it is right now, it's, it's not only unsatisfying, but I don't feel like I'm doing a thing with all of the hours that it takes every month to look at all of these. And, and it's a lot of hours, I mean, we're talking like, you know, twenty thirty hours. So I'm looking at these things. I have no reason why, I don't know why. I don't know what I'm supposed to be looking for, and then I'm supposed to track a comment that I made three months ago. I mean, it's just not doable. It's not doable to and to feel like you are actually have your eyes on everything that you're supposed to have your eyes on. I get it. It's volunteer, but I don't like my name associated with something. Yeah, I can't say that.

Sharon Moyer: This is an adequate review the way that we're doing it.

Mario Gutierrez: Thank you, Genevieve, for that information and Sharon you're doing a great job. It's impossible to do everything. And I was on pretty much medical leave for the last six months. So I'll be joining back now and helping out. And that should. That should take care of some. And maybe we should meet that. Sounds like a good idea to meet as an IOC. I don't know how we go about doing that though, but to me and and have this discussion because it is, that is a great question and a great concern, big concern. And we don't want to.

00:20:00

Mario Gutierrez: Feel like we don't want you to feel like you're backed up into a corner and doing something. Being overwhelmed with things. So maybe we can discuss that. In a meeting, aside from this, I don't know how to go about that. I can talk to Michelle. We do it now or when Keith is around, we can do that as well.

Octavia Lamb: Just a quick question, would it be helpful if we chose which topic we reviewed? Or does everybody just feel comfortable with reviewing all of the topics?

Mario Gutierrez: I'm open to whatever the committee would like to do. Michelle had her hand raised. Octavia.

Michelle Rademacher: So good. So kind of go off of the two things that are being discussed currently is Sharon's kind of opened up a discussion here and you guys could address that or at least have a strong discussion on how to get past this, how to not feel as overwhelmed. And that's kind of what Octavia is getting out, as well as on you could look at well, that's just start with breaking down. Abuse neglect, you know, the different types of abuse, you've got physical abuse, you've got other abuse, you've got neglect, you've got human rights violations. Those kind of things. If you want to look at the bigger picture and set aside things like medication errors and incidents of accidental injury, other injury, then that might help not feel as overwhelmed and you may be able to feel like you're getting a better grasp

Michelle Rademacher: On the IRS and you're getting a good eyes on the IRs



Michelle Rademacher: The IRs that are the highest level of concern. On the other thing. I think Octavia may be saying is that you could. You could look at assigning if someone wants to volunteer to do a specific section and say Well I want to look at all of these and then I'll get back to the committee at our next meeting on. You know anything I couldn't get to or what I saw concerns about or just to let you know when we reach this agenda topic, how it's going and how you're feeling? Because I do, I do really appreciate Sharon that you are sharing your feelings today. It is great.

Sharon Moyer: Yeah, but let me clarify. Let me clarify Michelle. This is not just, you know, me, feeling overwhelmed. This is me feeling like I'm not so sure this committee is fulfilling it's duty as structure

Sharon Moyer: And that's what I'm uncomfortable with is all these IRs that I am theoretically looking at and no human being can get to them all. Even if it was my full-time job, I don't know if I could get to them all. So can we do a meeting? How could, how do we move forward?

Michelle Rademacher: So, we are at a meeting right now. To have another meeting. Then if you got together like you are currently with quorum, then it would be an official open meeting. And you can schedule that at any time that suits the committee. If you want to reconvene and discuss further, I'd be happy to send out the invitation to the rest of the committee and to help you by, you know, recording and posting for the public as well.

Sharon Moyer: Well, maybe what we should do? Given that Keith is not here is just kind of table this issue. Is it appropriate? I mean, you know, I is it a, There's nothing wrong with me speaking to him. For example, just about

Sharon Moyer: That's not an open meeting violation. Right.

Michelle Rademacher: Correct. As long as you don't have a quorum. Right now that's three individuals discussing together.

Sharon Moyer: Okay.

Sharon Moyer: Okay, I think I'll just chat with him.

Mario Gutierrez: Okay. I like the idea of that Octavia had, if maybe when you do chat with them. I'll let them know what we discussed as well.

Mario Gutierrez: Michelle. Good ideas with maybe we should just attack, get complete, certain certain areas and go from there, but I'm again we'll discuss that.

00:25:00

Mario Gutierrez: We can do it now, we can. You can do with Keith, that's up to you.

Sharon Moyer: but it feels more appropriate to me to wait until Keith is

Mario Gutierrez: Okay, sounds good. Thank you.



Mario Gutierrez: No, you're good. This is good. Don't know, that's what we're here for. Let's get information. Thank you, Sharon. Um, Joan, you had your hand raised?

Joan McQuade: Yes, I did. Um, I know that one of the primary purposes of your committee Is to be reviewing incidences of abuse neglect and...

Joan McQuade: human rights violations. so, as Michelle had mentioned, You know, starting off with More of the more.

Joan McQuade: I hate to use the word egregious, but the more serious incidents, which would be abuse incidents, neglect incidents, rights violations, and maybe determining who would like to look at whatever group of incidents and kind of break it up, amongst the different committee members so that nobody feels as...

Mario Gutierrez: If?

Joan McQuade: though they're having to look at everything. And also, I agree with you Sharon, that the new incidents are not going to have as much information. It may be something where if it's a serious abuse incident, you might be wanting to know was you know, were the police notified, was APS notified, if there's nothing documented in there, initially.

Joan McQuade: But you're right, you're not going to know what the final results are. Until you see that closed incident. So Again, that's something else that the committee can discuss is, do you want to be viewing new incidents? Or do you just want to be viewing or open incidents or just looking at the closed incidents and

Mario Gutierrez: It.

Joan McQuade: maybe breaking them out by categories for different people to look at. I mean, I'm just tossing around some suggestions so that everybody is is viewing a piece of the pie, rather than trying to look at everything that comes through in a month, because you're right, if you're not able to view, everything, are you going to, you know, are you gonna feel as though you're doing what it is the committee's responsible for.

Joan McQuade: Does that all make sense?

Sharon Moyer: Yeah, you hit it on the head for me. Thank you for articulating that for me.

Joan McQuade: You're welcome. So that's something that you could even do just in an email chain amongst yourselves with all five of you to say. You know, we've talked at the last meeting and would you like to, you know, how would we like to look at reviewing incidents? Do we want to keep looking at the open ones?



Joan McQuade: Do we want to break it out into different categories? And you could have that group discussion via email. Would that be an issue with Quorum. If there was an email conversation amongst all the members, I'm not sure about that, Michelle.

Lawrence Allen: This is Larry at ADOA.

Joan McQuade: Hi.

Lawrence Allen: Yes, that would be an issue with quorum and...

Joan McQuade: Okay.

Lawrence Allen: open meeting law. if they do have a group email thread, You just can't respond back to all so you can respond back to the chair,...

Joan McQuade: Mm-hmm.

Joan McQuade: Okay.

Lawrence Allen: directly to the chair, but you can't respond to all.

Joan McQuade: Okay, so that could be something that Keith could put out to everybody to get their

opinions and...

Lawrence Allen: That's the

Joan McQuade: everybody could just respond directly to him. Okay.

Lawrence Allen: correct. Yeah.

Mario Gutierrez: Thank you. Michelle, you had your hand raised?

Michelle Rademacher: Just let me know if there's anything I can do to help if that's sorting and...

Michelle Rademacher: organizing in the shared drive or setting up a training. I'm here to help with that.

Sharon Moyer: Yes, I would like a training. I want a training on this committee. I have never had one and

I think that is a huge mistake.

Michelle Rademacher: Okay. And what kind of training?

Sharon Moyer: No, I don't want to take time now. Let's just move forward.

Michelle Rademacher: Okay, Sharon, I will get in contact with you and we'll discuss this together.

00:30:00

Mario Gutierrez: Okay. And thank you and it's a good idea. Training will follow up with Keith on that, that's a good idea of what maybe trainings to do. how to View and...



Mario Gutierrez: How to View the reports, What we're going to attack and Keith asks us once in a while especially when there's a new Member coming on. He asked You guys prefer. A certain subcategory a certain group that that you would, that one would like to do. So he has asked in the past several times. So, I know he has and This will be something that that he he can work out. in my opinion, from knowing what we have done in the past spoken about So, thank you.

Mario Gutierrez: Anyone else?

Mario Gutierrez: Okay, so that's looks like we're down at the bottom of our agenda. we're just gonna, Discuss the next meeting that we have, and Michelle mentioned that it was on February 14th. District

South at 1:00 pm.

Sharon Moyer: I think she said 13, No.

Mario Gutierrez: Oh, did she say 13?

Michelle Rademacher: Yes. That is the 13th.

Mario Gutierrez: Well, I'm sorry 13. Thank you.

Mario Gutierrez: Okay, that's all I have. Anybody else have anything? Anything to add.

Mario Gutierrez: Okay.

Adjournment

Mario Gutierrez: So, I can just adjourn this meeting now. That. Is.

Michelle Rademacher: Motion to Adjourn.. Does anyone have a motion?

Mario Gutierrez: Second.

Mario Gutierrez: Second that so that that's all it takes, right? Okay.

Michelle Rademacher: Thank you, yes.

Mario Gutierrez: Thank you all and their meeting is now complete. Thank you all for your, for your help and your time you put into this committee and and our members And it is now, 13 1:35 pm. 1923 Thank

you. Have a good day.

Lawrence Allen: Tomorrow.

Michelle Rademacher: Thank you.

Mario Gutierrez: Thank you, Michelle.

Michelle Rademacher: Thank you very much, Mario. Good job.

Mario Gutierrez: Hey, have a good day.



Michelle Rademacher: You too.

Meeting ended after 00:34:18 %

Mario Gutierrez adjourned the meeting at 1:37 pm on January 9, 2023.

The next regularly scheduled District South IOC meeting is on February 13, 2023 at 1pm.

For all of **November** 2022 IRs, the Committee members have been given **660** incident reports in the Shared Drive. This included **80** open and **580** for closed reports.

Туре	Open	Closed
Accidental Injury	8	126
Consumer missing	8	12
Deaths	6	8
Emergency Measures	1	0
Human Rights	4	10
Legal	1	0
Medication Errors	21	97
Neglect	20	29
Other Abuse	0	10
Other-Behavior	5	166
Other -Injury unknown	3	114
Physical Abuse	3	8
Property Damage	0	0
Suicide	0	0
TOTALS	80	580

Number of Questions for Quality Improvement Manager - <u>81 total</u>: members of the committee will send the incident reports questions to the DDD Liaisons **Jeffrey Yamamoto and Michelle Rademacher.**



For all of **December** 2022 IRs, the Committee members have been given **510** incident reports in the Shared Drive. This included **44** open and **466** for closed reports.

Type	Open	Closed
Accidental Injury	3	78
Consumer missing	0	6
Deaths	1	7
Emergency Measures	0	2
Human Rights	7	9
Legal	1	5
Medication Errors	10	74
Neglect	13	25
Other Abuse	3	2
Other-Behavior	2	134
Other -Injury unknown	1	112
Physical Abuse	3	12
Property Damage	0	0
Suicide	0	0
TOTALS	44	466

Number of Questions for Quality Improvement Manager - <u>21 total</u>: members of the committee will send the incident reports questions to the DDD Liaisons **Jeffrey Yamamoto and Michelle Rademacher.**