



**Division of Developmental Disabilities (DDD)
District East Independent Oversight Committee (IOC)
Public Meeting Minutes Summary
Wednesday, Jan 11th, 2023 – 5:00 PM to 7:00 PM**

Call to Order

This meeting is being held virtually due to the Public Health Emergency.

Meeting called to order by Committee Chair, **Sarah McGovern**. The date was Jan 11th, 2022, at 5:03 pm. The address of the meeting was Virtual, no physical address.

Welcome and Introductions

Attendance in Person: **None This meeting was virtual due to Public Health Emergency.**

Attendance by Google Meets unless otherwise noted:

- **Sarah McGovern (Vice-chair)**
- **Kin Counts**
- **Aimee Griffith-Johnson**
- **Elizabeth (Beth) Bird**

Absent:

- **Suzanne Hessman, (Chair)**
- **Teresa Brooks**
- **Yolanda Huynh**
- **Tonia Schultz (non-voting member)**

Public in Attendance: **Rebekah Gigliotti**

Arizona Department of Administration (ADOA): **Larry Allen**

Arizona Health Care Cost Containment System (AHCCCS): **Fredreaka Graham**

Healthcare Plan Liaison: **Dawn McReynolds** (United HealthCare)

DDD staff and guests: **Trudy O'Connor** (District East Quality manager), **James Maio** (District Central Quality Manager), **Jeffrey Yamamoto** (IOC Liaison), **Joan McQuade** (OIFA Supervisor) **Michelle Rademacher** (IOC Liaison) **Leah Gibbs** (DDD Bureau Chief) **Berenice Curro Sanchez** (DDD PRC DE Chair)

The Committee, DDD, ADOA, AHCCCS, UHC Employees introduced themselves.

This editable transcript was computer generated and might contain errors. Liaison has edited some of the transcript for accuracy and ease of reading. Any blue italics transcription was missed by the transcriber.



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DDD District East IOC-Conference Call line (2023-01-11 17:03 GMT-7) - Transcript

Attendees

Aimee Griffith-Johnson, Berenice Curro Sanchez, Dawn McReynolds at UHC OIFA, Fredreka Graham, James Maio, Jeffrey Yamamoto, Joan McQuade, Kin Counts, Lawrence Allen, Leah Gibbs, Michelle Rademacher, moo blarg (Elizabeth Bird), Rebekah Gigliotti, Sarah McGovern, Trudy O'connor

Transcript

Call To Order

Jeffrey Yamamoto: Okay, Sarah.

Sarah McGovern: Okay, so this session of the Independent Oversight Committee is now called the Order. The date is January 11th, 2023,...

Sarah McGovern: and the time is 5:01.

Welcome and Introductions

Sarah McGovern: Let me say sorry. I'm juggling through a bunch of things here on my screen. So we want to do welcome and introductions

Jeffrey Yamamoto: Correct.

Sarah McGovern: welcome and introductions this evening.

Sarah McGovern: Yeah. Okay. So I'll go first Sarah McGovern, Vice Chair, IOC East. Kin.

Kin Counts: Kin Counts, IOC and PRC member.

Sarah McGovern: okay, Aimee

Aimee Johnson introduces herself as a Committee member

Jeffrey Yamamoto: All right, we'll go through our Guest list. Let's go ahead and start with Larry.

Lawrence Allen: Good evening, Larry Allen with ADOA and the IOC state liaison.

Jeffrey Yamamoto: Thank you. Leah.



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Leah Gibbs: Good evening, everyone. Happy New Year. I'm Leah Gibbs. The Bureau chief of the Office of Individual and Family Affairs.

Jeffrey Yamamoto: Thank you, Joan.

Joan McQuade: Joan McQuade Office of Individual and Family Affairs.

Jeffrey Yamamoto: Okay, thank you. Michelle.

Michelle Rademacher: Hello, I'm Michelle Rademacher DDD ,IOC, Liaison for District, South District, West and District North.

Jeffrey Yamamoto: Thank you. Trudy.

Trudy O'connor: Hi. I'm Trudy O'Connor with DDD I'm with Quality Improvement, manager for District East.

Jeffrey Yamamoto: Thank you. James.

James Maio: I am the quality improvement manager for District Central and I'm here, supporting Trudy O'Connor

Jeffrey Yamamoto: Okay, thank you. James. Berenice.

Berenice Curro Sanchez: Good afternoon. I am Berenice Curro and I am the new District East, PRC, chair.

Jeffrey Yamamoto: Congratulations. And thank you for joining us.

Berenice Curro Sanchez: Thank you.

Jeffrey Yamamoto: All right. Let's go to Fredreaka.

Fredreaka Graham: Good evening, everyone Fredreaka, Graham with AHCCCS the IOC manager.

Jeffrey Yamamoto: Thank you, Dawn.

[Dawn McReynolds introduced herself as the United Health Care OIFA Manager](#)

Jeffrey Yamamoto: All right, did I miss anybody? That's currently on the call?

Jeffrey Yamamoto: Alright, Sarah, you can go ahead and go to the "call to the public".

Call To the Public

Sarah McGovern: Okay. So at this time we'll do a call to the public and we do have someone here Rebekah who is a potential new member with our committee.



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Rebekah Gigliotti: yes

Sarah McGovern: So Rebekah would you like to tell us a little bit about yourself?

Rebekah Gigliotti: Yeah. So my name is Rebekah, I'm a registered nurse. I work at Chandler, Regional Medical Center on their medical surgical telemetry floor. I got into nursing because I have a 26 year old brother with autism, and he also currently as a new SMI diagnoses as well. We're in the process of applying him for DDD. He's met the medical piece, he unfortunately had an incident when he was a child where he and some other students and his kindergarten class were abused and each student got a settlement and that happened in Pennsylvania. So we're trying to get the money moved over here into a pool, trust in Arizona, so it doesn't affect his ability to get financial eligibility through HCCs and all techs. So that's the only piece that he's missing and we're gonna be a client once that trust is over here.

Rebekah Gigliotti: Where it should be in a pool. Trust lawyers are handling that. Will be applying for him. And I'm trying to get my foot in the door so I can use my skills as a nurse and as a family member to navigate the system for him, as my parents are getting older and it gets harder for them.

Sarah McGovern: Okay. Then Rebekah, did you have any questions for us?

Jeffrey Yamamoto: All right.

Rebekah Gigliotti: Um, no, I'm just trying to take it all in.

Sarah McGovern: Okay, great.

Jeffrey Yamamoto: All right. Sarah, Beth just logged on. So you do have a Quorum

Sarah McGovern: Yay.

moo blarg: Sorry, I'm late.

Jeffrey Yamamoto: You're good. Thank you, Beth. Can you introduce yourself?

moo blarg: Absolutely. I'm Elizabeth Bird. I am a committee member

Jeffrey Yamamoto: Thank you. Like I said Sarah you do have a quorum now and for Beth, a new potential member Rebekah has just introduced herself. And Sarah asked if any of the committee members if they had questions for her.

00:05:00

moo blarg: I don't have any questions.

Kin Counts: Well, I do. Kin Counts. Hi Rebekah. Yeah. So oh hi. So my question is um, how much do you have? Understand that IOC and how are you able to? Up, you know. Contribute to our committee by helping the members.



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Rebekah Gigliotti: So, what I know about the IOC is that they owe they like kind of investigate like a different claims of abuse, whether it be like disability rights through the ADA or like, Jeffrey had mentioned, he has some stuff on physical abuse. A death emergency, measures suicide and other abuse and accidental injury. So that's what I do know about this particular committee.

Rebekah Gigliotti: And as a registered nurse, I believe that I offer. a skill set of like working with a collaborative team because we have many different team members all over the valley, kind of work in to make sure that there's accountability. And different residential facilities, whether it be a group home or some other type of living facility. Or at least that's how I'm understanding it. And I understand as a nurse accountability's where it's at because we're accountable to our patients. And so I look at it as being here. I'm accountable to People who are on DVD, a lot of them being adults. Um, some of them might be kids but I think the majority of them are adults and then you run into those issues of like the aging parents and sometimes it's like harder for them.

Rebekah Gigliotti: You know, it's like the parents get older. It's like there's a lot of I understand personally like what the family has to face is like that. An intellectual disabled family member gets older as do the parents and then what the family goes through. So I'm kind of hoping that I can Maybe be an advocate and helpful in that area too.

Sarah McGovern: Great. Thank you, Rebekah. Yeah.

Rebekah Gigliotti: Thank you.

Sarah McGovern: Does anybody else have any other questions from the committee?

Sarah McGovern: okay, so Jeffrey at this point, does Rebekah stay on since we've got a quorum

Jeffrey Yamamoto: Yes, absolutely. She's welcome as a member of the public right now to stay on the Online and she can observe what happens during the meeting.

Sarah McGovern: Okay, great Super Rebekah. This is the first time I've done this all on my own, so I'm kind of asking Jeffrey for a little help this evening. Okay, so...

Rebekah Gigliotti: Okay.

Sarah McGovern: then next up we would have DDD policy legislative issues.

DDD Policy and Legislative Issues

Jeffrey Yamamoto: That's usually done by Suzanne since she is on that sub committee. So, we can skip that if there's nobody else from your committee that wants to make any claims or any statements on that.

Sarah McGovern: Okay, so did anybody have any claims or statements on that? I don't have any. At this time.



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Jeffrey Yamamoto: yeah, so you can go ahead and go to your next item

Discussion on IR Questions and Responses

Sarah McGovern: Okay, so our next item is any questions on IRS or responses to IRS if anybody has anything that they'd like to discuss?

Jeffrey Yamamoto: So Sarah. That was, I believe your question that you had put out,...

Sarah McGovern: Yes. Yes,...

Sarah McGovern: that was something that

Jeffrey Yamamoto: you're welcome to go ahead and elaborate on what you were trying to do.

Sarah McGovern: Okay. And I just was checking to see if anybody else had anything before I went. My question was in reviewing. The Neglect IRs. One thing I noticed that came up a few times in the lot that I had was that there was some question by some of the people reporting about the Guardian or parent, whoever the Guardian was about their ability, to make good decisions on behalf of the member. And this came up a few times where there really was a question about whether the Guardian was

Sarah McGovern: Capable of making that question or whether they were really making a good decision. And so I guess what I was wanting to know is What kind of recourse is there. If there is a guardian who, you know, I'm reading and thinking this person, this is the wrong, This is really a questionable decision. They're making, you know, potentially dangerous for the member...

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Sarah McGovern: what sort of recourse do we have? Or is there for that?

Sarah McGovern: Are there safeguards in place? In case guardians, make really bad decisions all the time. Hi Leah. You've got your hand up.

Leah Gibbs: I do. But I wanted to make sure that our quality assurance staff were on the call if they'd like me to answer that or if you would like to.

Trudy O'Connor said that Leah could continue.

Leah Gibbs: Okay, so here's what I can tell you Sarah is that as you know, when courts appoint guardians, they do an investigative process to make that decision. And we as an agency, when we have an experience of a concern, if a guardian has been, in fact making the decisions that are in the best interest of the member, we are going to reach out to other protective agencies, like adult protective services just like we would with a child with child,...

Sarah McGovern: Okay.



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Leah Gibbs: protective services. They're in. They're really able to do that investigative process. And to be able to reach out and...

Sarah McGovern: Okay.

Leah Gibbs: provide factual information, back to the courts.

Leah Gibbs: And the courts have a process that they would follow quite often . They may assign a court appointed attorney to shadow to see what's happening. Or may appoint a guardian ad litem, or in some instances, make a decision that it's not in the best interest of the member to maintain this current guardianship relationship, but it doesn't happen overnight. And it's not something that we ignore, if we have a concern, we're going to pull in those other parties. Anybody.

Sarah McGovern: Okay, so me making a comment or a concern about that on the IR is perfectly.

Leah Gibbs: Is telling you that we're potentially elevating that right, right. Is there anything you would all add from quality about that?

Sarah McGovern: Okay.

Sarah McGovern: Okay. And and...

Leah Gibbs: Okay.

Sarah McGovern: Leah. You might laugh. But I have now been a guardian for less than 24 hours. We just had our hearing yesterday.

Leah Gibbs: Well, Sarah, I wouldn't laugh. I would just say welcome aboard. I have the privilege of being guardian for my son and...

Sarah McGovern: So they just got approved.

Leah Gibbs: have since he was 18 and he's 35. Yeah. Yeah.

Sarah McGovern: Yeah, I was deemed worthy and responsible. So okay, well good. That answers my question. Then as far as those IRs go, thank you. All right.

Leah Gibbs: You're Welcome.

Sarah McGovern: Did anybody else have any IR questions that they wanted to or concerns from the committee? and,

Leah Gibbs: I'm wondering if it might help Rebekah to kind of have an idea of what we mean by IR.

Sarah McGovern: Oh, incident reports that we've reviewed. Yes. And I think Beth had a question.



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Jeffrey Yamamoto: She just had a statement.

moo blarg: No, I just made a statement that I have guardianship for three of my sons.

moo blarg: So I've been through that process many times.

Leah Gibbs: Yeah. Yeah.

Sarah McGovern: Yeah, that was. That was fun. A ton of weight has just been lifted, so that's good. Okay.

Aimee Griffith-Johnson: So I I Sarah I have a question so I could probably reach out to Jeffrey or you to or...

Sarah McGovern: Yes.

Aimee Griffith-Johnson: I'm wondering if you are the other one, I've been assigned certain incident reports but I haven't had any luck actually finding any. I wonder if there are very few and far in between with what I've been assigned or or if I'm missing the boat somewhere. I mean I also do a lot outside of work so I don't want to confuse one job entity for the other. So I'm not gonna say Oh I have this, I have that, I think it has something to do with maybe the policies behind something, or or rules or regulations, or something like that. But I'm having a hard time finding those can I meet with one of you guys on? And because I don't want to take the time up, you know, for the quorum to do that. But I did want to interject to say, Hey , I'm having a hard time finding the specific ones that I am supposed to look at.

Sarah McGovern: Yes, you are assigned "emergency measures" and Jeffrey. I think that there are some emergency measures in our folder. So um,

Aimee Griffith-Johnson: Okay. So maybe I can meet with you Jeffrey, then if that's okay.

Jeffrey Yamamoto: Yes, anytime, just let me know.

Aimee Griffith-Johnson: Perfect.

Jeffrey Yamamoto: And if you need to get with me after hours, just let me know and we can make that arrangement.

Aimee Griffith-Johnson: Okay.

Sarah McGovern: Yeah, he's way better than myself.

Jeffrey Yamamoto: Okay.

Sarah McGovern: It'll be less confusing with him. So, Okay, so if there's no more about incident reports, we can move to a DDD staff update. Is that you Jeffrey or is that Michelle?

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DDD Staff updates

Jeffrey Yamamoto: I will go ahead and go around the room here. All right. And we'll leave my bureau chief as last since she always has a lot to say so I'm gonna go ahead and Trudy. Do you have any Updates?

Trudy O'connor: No huge changes except we just had one of our staff or incident specialist retires. So unfortunately we lost one since our last meeting and then another has just posted and we began the interview process. So we're down to two specialists at the moment.

Jeffrey Yamamoto: All right, Joan.

Joan McQuade: Hi. we are fully staffed and as of this week, there is absolutely zero backlog, whoo,

Joan McQuade: and, Everything is moving smoothly.

Leah Gibbs: Knock on wood.

Joan McQuade: I am. Right there.

Jeffrey Yamamoto: All right, Berenice.

Berenice Curro Sanchez: Hi. Well I just started working for a PRC Again. I used to be the admmissive assistant for a couple of years after I moved to the VHA promoted in. Now I'm back to PRC. I had a conversation with Kin a couple of weeks ago and also with Suzanne. And we came to an agreement, I believe kin is gonna be supporting us on Thursdays for the meetings and we're currently looking for somebody to support us on Tuesdays. So the schedule is going to continue the same Tuesdays and Thursdays during the morning. I am looking into the possibility of maybe having some of the members from IOC reviewing or doing like the paper reviews and just sending me the dispositions And I'm available for anybody that has any questions or that would like to talk about anything related, PRC? That's it.

Jeffrey Yamamoto: Thank you.

Berenice Curro Sanchez: No, thank you.

Jeffrey Yamamoto: James, you can just nod? Yes or no. If you have anything, Okay. All right,...

James Maio: I don't have anything.

Jeffrey Yamamoto: I didn't want to discount you but I know you're just in the support role at the moment.

Jeffrey Yamamoto: Michelle, did you have anything?

Michelle Rademacher: No, I don't have anything.

Jeffrey Yamamoto: All right, so that's the DDD staff.



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Sarah McGovern: Okay. And so

Leah Gibbs: Other than me.

Jeffrey Yamamoto: Oh, I'm sorry, Leah. And I don't know where my mind was going. I was already looking at Dawn and Fredreka and...

Leah Gibbs: Oh, that's okay,...

Jeffrey Yamamoto: Okay, I'm sorry, Leah.

Leah Gibbs: That's okay. I just think I want to bring you up to date on some things. Um as you're all aware, the State of Arizona has a new governor and in Governor Hobbs, stepping into her function and her role. It's very common with new governors that there are new people assigned to be directors of different agencies throughout the State and the Department of Economic Security, which is the department that the Division of Developmental Disabilities functions under, has been assigned a new director. Director Weishart has been our director for about the past three years. He has been so supportive of our DDD program and just wonderful. However, effective the end of January, Angie Rogers will take over as the director of the Department of Economic Security.

Leah Gibbs: We hear absolutely wonderful things about her even though we have not had the opportunity to meet her yet. She has worked in the Department of Economic Security in the past and she is currently the CEO of the Arizona Food Bank Network. So she is undergoing a transition and she and Director Weishart are working together to make this as smooth as possible. None of us expect to see any changes in our DDD hierarchy. We're all very blessed to continue to have Zane as our assistant director.

Leah Gibbs: In the AHCCCS administration last year. Jamie Snyder did let folks know of her intent to retire. And Governor Hobbs has appointed a new director to AHCCCS. Her name is Carmen Herreria. She has been the CEO of Via Del Sol, which is a behavioral health agency that does behavioral health and primary care to folks. So, she's got a great deal of experience supporting people who have behavioral health needs So we're excited to get to know her and we're collaboratively moving forward.

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Leah Gibbs: I've shared with the group last year that one of the big projects the division has been undergoing is a transition in our billing system that our qualified vendors use to submit claims to be paid for services for our members Historically. We use a kind of a home-grown system that was not compliant with the necessary rules around federal standardized billing for Medicaid programs. So we have been working with an agency called Well Sky to make the transition from our homegrown system to comply with the required HIC-PIC and CPT codes for providing services.

Leah Gibbs: We've done a great deal of training and support to our qualified vendor network. We have been looking at the three months prior to implementing this change and how much money the division was paying out for claims on a daily basis and the three months since we've implemented the change, and we're actually seeing a higher amount of dollars going out into the pockets of our vendor community,



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then we did before the change. So we know that there's a lot of things about it that are working. We also know that prior to the implementation of the change, we had approximately 646 individual vendor agencies, do billing with the division and with the change we have 645 who have successfully submitted claims.

Leah Gibbs: So those are all really good things. It does not mean that everything is perfect. Um there are some challenges that are occurring, it's a lot to do with systems, the billing system within WellSky. And the need to communicate with the DDD focus system around service authorizations and connecting data, and making sure claims are good to pay and as we work with our vendor community, and they bring concerns to our attention. We work very, very closely with WellSky to get those resolved as quickly as we can. But it is off to a good start. We're not in a point to say we're perfect yet. Okay.

Leah Gibbs: Um, you are all aware of, I assume, the electronic visit verification, requirements that have been in place for a couple of years that there are specific services that occur in a member's home. That is that these electronic visit verification systems are required to be in place.

Leah Gibbs: As of the first of January, the term that's being used is that there is a hard claim edit, meaning that our vendor's billing needs to have the backup systems to demonstrate the electronic visit verification, that claims are accurate and valid. And if it is not correct, those claims will be denied in the system. And this is something that our provider community has been working on for a couple of years to get ready for that. Our families have been using it for several months, if not a couple of years. And so it's just being kicked off and we are here to support people who are experiencing questions, or concerns both family members as well as providers. If you have questions or concerns or hear about any specific, we would encourage folks to, please talk with their support coordinator because they have a lot of

Leah Gibbs: Station About the Electronic Visit Verification System. Requirements Options, There are a lot of frequently asked questions that are published to the Access Web page about the answering questions for folks that are very very helpful. If someone is feeling like they're still not being heard or they have a question, they're absolutely welcome to reach out to the DDD Customer Service Center and we will also help folks that that if there's anything that's coming up or they have questions, Another area that we just want to celebrate a little bit.

Leah Gibbs: As you are probably aware during 2021-2022 the division was experiencing a significant drop in the number of support coordinators that we had to be able to support our members and families. That it's affected our caseload,...

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Leah Gibbs: ratios. It's affected, sometimes, those relationships. And we have been implementing since August a very, um, robust strategy.

Leah Gibbs: To be able to hire, and fill those vacant positions and we can let you know that between August and January. We have successfully netted over 100 new support coordinators into the support coordination system in DDD,...



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Leah Gibbs: which is absolutely fantastic. And it's moving in the right direction. We are very much dedicated to make sure that we're providing those new staff with the training and the support and the onboarding support, they need to be successful in these new roles for them. We are optimistic that over the next few months by hopefully mid 2023.

Leah Gibbs: We will be staffed and we are really excited about that.

Leah Gibbs: We expect that a lot of things are going to improve with that ability to make sure we have sufficient support coordinators on the ground. Doing that frontline support. Also, to let you know that, as of April 1st of 2023, we have sent out correspondence and continue to do outreach to let everyone know that the division is implemented in person planning meets again.

Leah Gibbs: Across the board. We have been asked, We've been for a year. We've been offering families that option. Would you like your meeting to be virtual or in person? But as of the first of April, The division is, in fact implementing in-person meetings to make sure that we have eyes on and we're seeing the members, we're making sure that they're safe at the environment is still very appropriate and that we're providing support to that family and that member to make sure that needs are being met. So that is a change that we are implementing.

Leah Gibbs: Um, I want to make sure that you are aware that the division is continuing to start to roll out some ARPA projects in hopes to improve systems of support and knowledge around. Our behavioral health system that provides support to our members so that we want to identify and are working on identifying best practices in supporting people with intellectual and developmental disabilities, and rolling that training out to the behavioral health agencies that work with our members. So that work group is just kicking off and getting started.

Leah Gibbs: The other workgroup that I have the privilege of being very involved in is rolling out and developing a process for "positive behavior support" training that would be available.

Leah Gibbs: Not only to direct support professionals direct care workers but as as well as to families members and caregivers for folks in the DDD system,

Leah Gibbs: I will be approaching folks. During the Statewide IOC meeting to identify. If there are folks on locs...

Leah Gibbs: who would like to join us in the work group, that is going to be looking at existing curriculum to see if there's one that would be appropriate for not only direct support professionals but also for family members and caregivers that we could adopt within the state. So if anyone on the committee is interested, please make sure Sarah knows that she can get that information up to me.

Leah Gibbs: Um, it's going to be a little while. We've started the outreach to collect information. We've done a, what's called an inquiry to the NASPD,...



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Leah Gibbs: which is the National Association for Service Providers, for People Directors, for people with developmental Disabilities, NASPD to see what other states are rolling out. Positive behavior, support training and see if they would share their curriculum with us. We've also done outreach to raising special kids to get their curriculum as well as to Northern Arizona. The University of Excellence. Some people with developmental disabilities, the Institute for Human Development has a history of training and providing positive behavior support. So we've asked them about sharing their curriculum and we're working with our network staff to survey our qualifications.

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Leah Gibbs: Community because they're very well may be vendors that are used using a curriculum that could be very beneficial across the board as well. So we're starting the outreach to collect the information. A work group will help review it to make determinations. About what we think would be the most beneficial and helpful. The work group will be made up of independent oversight committee members as well as some membership from the Developmental. Disability Advisory Council. We have a representative from the Arizona Developmental Disabilities Planning Council that will be joining us. Raising special kids will have a representative access through their office of individual and family affairs and have a representative join us.

Leah Gibbs: The BCBAS, the Behavior Analysts Association is also offering support in this process to us and we have a DDD BCBA...

Leah Gibbs: who will know the committee we're trying to and we'll be reaching out to our I Every six weeks I support a group of self advocates that receive services from DT to see if any of them would also like to join us in doing this analysis. So we want to get a cross representation of folks. And we are very excited about trying to build capacity in the direct care workforce,...

Leah Gibbs: as well as your family members to avoid as much escalation and behavioral crisis this weekend. That was a lot and it always is in Jeffrey. I'm sorry. But there's,...

Leah Gibbs: There's a lot going on out.

Jeffrey Yamamoto: Not a problem.

Leah Gibbs: Here, can I answer any questions for anyone?

Leah Gibbs: Thank you.

Sarah McGovern: Thank you, Leah. I'm all for "positive behavioral support". So, thank you. That's a great thing to hear actually. So, next up Jeffrey, we have ADOA updates.

ADOA Updates

Lawrence Allen: Hello, Sarah. How are you?



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Sarah McGovern: Fine. I was gonna I was I thought it was you Larry so sorry I said

Lawrence Allen: He? No problem, no problem. One quick update for the committee. We have a new director at ADOA and her name is Elizabeth Thornson and actually her first day was Monday. So she hit the ground running. She's been at ADOA as Director Tobin's, deputy director, so she's very familiar with ADOA in the progress and the projects that have been going on. So she's hitting the ground running so it should be seamless. So Um that is the only update I have for the committee this month. Do you have any questions for me or concerns about anything I can answer for you?

Sarah McGovern: Nothing at this time from me, anybody else?

Sarah McGovern: Okay. Well, thank you, Larry.

Lawrence Allen: Okay, my pleasure.

Sarah McGovern: Okay, and our next up is health plan, liaison updates.

Health Plan updates

Jeffrey Yamamoto: Dawn, do you have anything?

Dawn McReynolds at UHC OIFA: Hi everybody. I do not have anything now

Sarah McGovern: Thank you so much Dawn.

Sarah McGovern: Do we have any other updates?

Jeffrey Yamamoto: We don't have anybody else from any of the health plans.

Sarah McGovern: Okay, great. Thank you. So, let's see here,...

Sarah McGovern: We've got a DDD IOC liaison update. That would be you, Jeffrey or Michelle.

DDD IOC Liaison Updates

Jeffrey Yamamoto: Yes, I only have a few things to go over. One is Leah, who had touched on it. There's gonna be a statewide meeting. For the chairs coming up next Wednesday, January, 18th. From 10 o'clock, am until noon. The assistant director will be on, at that meeting too. He will be going over his own updates, as well as some information about Article 9.

Jeffrey Yamamoto: Second thing for you guys, we will be sending out. Some more incident reporting a little bit more often. There may not be as much in each section, but we'll be sending them out more often since we are now without a backlog. Okay. And then the last thing is, just let you guys know that the next DDD Town hall is going to be on February 2nd. Friday. At 6 o'clock to 8 o'clock.



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00:35:00

Leah Gibbs: Thursday. Sorry there Thursday.

Jeffrey Yamamoto: Well. Thursday, I'm sorry. All right, Thursday.

Leah Gibbs: Yeah. Yeah.

Aimee Griffith-Johnson: Can I ask a question about that? So, Leah, I think it's you that actually sends kind of an open calendar, invites to Arizona Center for Disability Law. I'm not sure who you work with, over there to do that, but our links are not working. Is there? Uh-huh.

Leah Gibbs: You know. Aimee, we post that link right on our first front page of our Web page,...

Leah Gibbs: So it's available to the public.

Aimee Griffith-Johnson: okay, so I wonder...

Aimee Griffith-Johnson: if, one of I wonder if one of our attorneys or staff is just taking that link, putting it in our calendar and then it becomes a null and void link, because these links are not working at all. I've tried getting into about three of them.

Leah Gibbs: Yeah.

Leah Gibbs: You know, if you could send me an email, I'll make sure that you know where we posted okay...

Aimee Griffith-Johnson: Okay, perfect.

Leah Gibbs: but we it's not one that I really send out because We need,...

Leah Gibbs: It's just got to go worldwide. So we put it on our front page and on our web page. And it's available and...

Leah Gibbs: we would love it. If you can attend, our guest speaker,...

Aimee Griffith-Johnson: Okay.

Aimee Griffith-Johnson: Absolutely.

Leah Gibbs: we're having Kelly Thomas, join us. She manages our DDD Employment services program. And the coordination would do with vocational rehabilitation to support members and so it should be pretty interesting for folks that are interested.



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Aimee Griffith-Johnson: Oh, anything with VOC rehab. Involvement is going to be very interesting and I'll just leave it at that.

Jeffrey Yamamoto: All right, so, those are the only three things I had, Michelle. Did you want to pop your head in? If there's anything, I forgot.

Michelle Rademacher responded no

Jeffrey Yamamoto: Great. Thank you.

Sarah McGovern: Thank you. And Jeffrey on that statewide meeting.

Sarah McGovern: I can't attend because I teach a class at that time, but it's my understanding that if a non-chair committee member did want to attend,...

Sarah McGovern: they could, if they contacted you, is that correct or my

Jeffrey Yamamoto: Yeah, Kin has already asked for the link. So I have already sent that out to her. And you don't know...

Sarah McGovern: Okay, great.

Jeffrey Yamamoto: if Suzanne is making it or not. So,

Sarah McGovern: Okay.

Jeffrey Yamamoto: But yes, it's open to any member, and if you want to give any notes to Kin in lieu of if Suzanne is not able to make it, Okay.

Sarah McGovern: Okay. Okay, great. Thank you.

Sarah McGovern: All right, so we are up on discussion review and possible action on committee membership. So we do have four people here.

Discussion and Review of Possible Committee Membership

Sarah McGovern: Does that mean that we could vote on Rebekah? For membership.

Jeffrey Yamamoto: Yes.

Sarah McGovern: Okay. Is there a specific...

Sarah McGovern: Format? Yes

Jeffrey Yamamoto: Yes you can.

Jeffrey Yamamoto: So here's...



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Jeffrey Yamamoto: what you would do, Sarah, you would go ahead and ask one of the other three committee members to make a motion. We have Rebekah.

Jeffrey Yamamoto: Rebekah, How would you say your last name? Okay.

Rebekah Gigliotti: Gelati. I tell people all the time to think gelato but with the E.

Jeffrey Yamamoto: All right. Thank you, Rebekah. So one of the other three members will make the motion to have Rebekah Gigliotti become a new member And then we would need a second motion from one. The other members you would ask for a vote.

Jeffrey Yamamoto: And everybody would individually need to vote.

Sarah McGovern: Okay.

Jeffrey Yamamoto: and then, if you get, A majority of the members that say,...

Jeffrey Yamamoto: yes, then that will have passed. And then we will start to paperwork with Larry etc.

Sarah McGovern: Okay, then the real fun begins. Okay, so would someone other than myself like to motion. I make a motion.

Aimee Griffith-Johnson: I'll make the motion.

Sarah McGovern: Thank you.

Jeffrey Yamamoto: Yeah. Aimee, you do need to save the whole thing.

Aimee Griffith-Johnson: Oh, I'm so sorry. Okay, rephrase that I motion to have Rebekah Gigliotti as a member of the IOC.

00:40:00

Sarah McGovern: All right, and

Jeffrey Yamamoto: Great.

moo blarg: And this is Beth. I will second that

Sarah McGovern: Thank you, and Sarah McGovern the committee member votes. Yes.

moo blarg: Elizabeth Byrd. Committee member votes. Yes.

Aimee Griffith-Johnson: Aimee Griffith-johnson Committee member votes.

Kin Counts responded with Committee member Yes.



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Sarah McGovern: All right, looks like the motion has passed. So, welcome Rebekah. Um, Jeffrey will take care of all the details for you.

Rebekah Gigliotti: Thank you.

Sarah McGovern: Yes, welcome.

Jeffrey Yamamoto: So, Rebekah just know that in the this week or next week, you'll be getting some emails from me. About things to sign off on read up on. And then we'll have Larry, send out an Appointment Letter, I don't know Larry. If your new director has, let you keep your ability to sign off on those or not.

Lawrence Allen: I don't know, but I will check and see, but I'm sure it should be business as usual. so,

Jeffrey Yamamoto: All right. Thank you. Welcome, aboard. Rebekah.

Rebekah Gigliotti: Thank you.

Sarah McGovern: Yes. All right,...

Lawrence Allen: Awesome.

Discussion and Review of Incident Reports and Behavior Plans

Sarah McGovern: So our second to last item. Here is a discussion review of incident reports and behavior plans. I covered what I had a question about...

Sarah McGovern: but does anybody else have any discussion around incident reports or Behavioral treatment plans.

Sarah McGovern: Okay, and Rebekah when, when you have after you've talked to Jeffrey, and he's kind of gone over what the review process is. Then we'll start you off slowly with an assignment. So I'll wait until that gets done with Jeffrey. So, Okay.

Rebekah Gigliotti: Okay.

Sarah McGovern: All right, does anybody have anything else since we're coming up on our end of meeting here?

Adjournment

Sarah McGovern: Okay. so let's see here, Jeffrey to adjourn the meeting and I would

Sarah McGovern: Just do the adjournment at the end here.

Jeffrey Yamamoto: You can, some of the Other IOCs will take a vote. but, We can just adjourn.



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Sarah McGovern: Okay. So then with that the meeting of the District East Independent Oversight Committee is adjourned. The next scheduled meeting will be held on the second Wednesday in February. That would be the 8th at 5 pm.

Jeffrey Yamamoto: All right. Thank you, Rebekah. Thank you, Sarah.

Rebekah Gigliotti: Thank you.

Sarah McGovern: Thank you. Everybody have a wonderful night. Thank you for your time this evening.

Dawn McReynolds at UHC OIFA: Thank you.

Fredreaka Graham: Thanks.

Joan McQuade: Thank you.

moo blarg: Good jobs.

Lawrence Allen: Thank you.

Aimee Griffith-Johnson: Thank you.

Rebekah Gigliotti: Okay.

Rebekah Gigliotti: So, they're always held the second Wednesday of the month?

Jeffrey Yamamoto: yes

Meeting ended after 00:43:38 🙌

Information on the IR reviews

CLOSED Categories:

Death/ Suicide- Suzanne

Human Rights/Other Abuse - Teresa

Emergency Measures- Aimee

Physical Abuse - Yolanda

Anything else not assigned- Kin

Neglect - Sarah

DA/All IRs - Beth

PRC – Kin and ?

None currently- Tonia



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For **Nov IRs**, the Committee members have been loaded in the shared drive **618** incident reports. This included **66** open and **552** closed reports. ATPC had **79** totals with **2** open and **77** closed.

Type	Open	Closed
Accidental Injury	2	107
Consumer Missing	1	4
Deaths	0	5
Emergency Measures	0	19
Human Rights	8	11
Legal	0	1
Medication Errors	5	46
Neglect	37	31
Other Abuse	6	9
Other Behavior	1	201
Other Hospitalization, Unknown injury	2	106
Physical Abuse	4	8
Property Damage	0	0
Suicide	0	4
TOTALS	66	552

For **Dec IRs**, the Committee members has been loaded in the shared drive **296** incident reports. This included **40** open and **256** closed reports. ATPC had **32** totals with **4** open and **28** closed.

Type	Open	Closed
Accidental Injury	5	47
Consumer Missing	1	0
Deaths	0	4
Emergency Measures	1	8
Human Rights	3	8
Legal	2	0
Medication Errors	5	22
Neglect	11	17
Other Abuse	7	2
Other Behavior	0	93
Other Hospitalization, Unknown injury	1	51
Physical Abuse	4	2
Property Damage	0	0
Suicide	0	2
TOTALS	40	256



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Number of Questions for QIM: members of the committee will comment on incident reports directly and the liaison will send them to QIM.

The Program Review Committee (PRC) is being attended to by **Kin Counts**.

Adjournment

Sarah McGovern adjourned the meeting at 5:47 pm. The next District East IOC meeting will be held on Wednesday February 8, 2022, at 5:00 pm. The meeting will be a virtual meeting due to the Public Health Emergency still being in effect.