

AHCCCS North IOC  
Public Meeting Minutes  
Monday,, January 23, 2023 – 5:15pm to 6:30pm

## Call to Order

Meeting called to order by Committee Chair, Dorthy O'Brien. The date is January 19, 2023, at 5:25pm. The address of the meeting was Virtual, no physical address.

## *Welcome and Introductions*

Attendance in Person: None This meeting was virtual due to Public Health Emergency. Attendance by Google Meets unless otherwise noted:

- Dorthy O'Brien, (Chair)
- Keran O'Brien
- Francis Gagliardi
- Bob Longest
- Alpha Mula

### Absent:

- Trish Riner
- Dr. Cory Krueger
- Ann Gunty

Arizona Department of Administration (ADOA): Lawrence Allen

Public in Attendance: None

## AHCCCS North (2023-01-23 17:25 GMT-7) - Transcript

### Transcript

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**Dot O'Brien:** Okay. Good evening, everyone. It is January 23rd 2023 and this is the meeting for the Northern Arizona Independent Oversight Committee. We'd like to begin. Now with attendance, I believe we have a quorum. If, if you don't mind gentlemen, I'll call your names off and just say I and then we'll know. We have a quorum for the record so Alpha Mula.

**Dot O'Brien:** Okay, Frank Gagliardi. Okay. And Bob longest. Karen O'Brien here and...

**Bob Longest:** Yes.

**Dot O'Brien:** Dorothy O'Brien. Okay, so that's all the rascals. That's a quorum. So thank you all for taking the time this evening and I think we have a bit to catch up on and try to get ourselves back on track. So,

**Dot O'Brien:** We need five to make a quorum and we have five because my husband Karen is right here.

**Lawrence Allen:** Hello, Karen.

**Dot O'Brien:** Okay, all right.

**Dot O'Brien:** So let's just start right from the agenda. I'm going to try to pull it up on part of my screen but that'll be a joke. So just bear with me. Now, we have our quorum. We have our quorum.

**Dot O'Brien:** What I can tell you news that I have and then we'll just keep going right down. So Frank and I as I think we've mentioned all the way back in October. So let me start with the can thanks. Larry for putting that up there. Let me start with the confessions first. I still have not done the report for that.

**Dot O'Brien:** For that site. Visit, it was a very good one. We have very good notes. I've been wrestling with my laptop, I have a workaround now, I think I can work with it but I just have to apologize. It's absolutely unconscionable that it's been so long not to have a report from a visit in October. So and again, it was a very good visit. So I want to make sure I get that week reported for us and for the facility and Frank thank you and what I'd like to do with your permission is, I'm just gonna do it out in paragraphs, Frank go by the questionnaire and then if you'll review it for me, I would greatly appreciate it. Okay, all right.

**Francis Gagliardi:** Certainly.

**Dot O'Brien:** So that's what we got. The confession out of the way. That's good. I feel better. so now,

**Dot O'Brien:** The other thing that happened in December, No, excuse me, November was, I was invited to attend a small presentation, Care First with Son Young Park, who's now working with Chris Gonzalez.

**Bob Longest:** It.

**Dot O'Brien:** He's now working with her at Care First, excuse me, care first. They were doing a presentation at the Hope Lives facility in Flagstaff. So I went up for the morning and listened to that and got a chance to meet the the people, the case workers the the clients and so on there, while they listened to this, very good informational presentation and I feel like that would be one of the first things we should do and Bob maybe you would if you're can if you're available maybe you would go with me to meet with them. I'm sure you're familiar with that facility. The Hope.

**Bob Longest:** High time a client.

**Dot O'Brien:** You're a client, okay?

**Bob Longest:** Yeah. So I don't know if this would be a conflict of interest with me going. It would be going to visit not to inspect, right?

**Dot O'Brien:** A conflict? Okay.

**Dot O'Brien:** No. No, it was. It's information because Yeah,...

**Bob Longest:** Yeah, I think that's fine.

**Dot O'Brien:** I mean, what they are is a great resource to us for facilities,...

**Bob Longest:** Yeah.

**Dot O'Brien:** You know, we find it so hard to tell from the reports where and...

**Bob Longest:** That's where I met Chris. That's

**Dot O'Brien:** what the facilities are.

**Dot O'Brien:** Yes. Yes. Yeah, okay. So then just know that I would like to do that pretty soon.

**Bob Longest:** Sure.

**Dot O'Brien:** In February if you're available. Okay. Okay.

**Bob Longest:** I'm available.

**Dot O'Brien:** And then Frank and Alpha from that point. Once we have an understanding of what the facilities are, then maybe we can split up some visits and go and take a look because I know we're reading about them in reports, but it's hard to put the pieces together. so,

**Dot O'Brien:** That's the one thing I thought that was very positive because that helps us understand better what is happening in Flagstaff. So, That would be one thing. The second thing was the article that Chris sent me that I then forwarded on to you about the tribal, Situate the, the targeting that's happening with some of the the tribes and so on.

**Dot O'Brien:** I would like to set up a visit, you know, again in the next early weeks of February, with the truffle representatives that we have some contacts that That we have. At the tribe. I know access has a tribal liaison and so on, but

**Dot O'Brien:** I think that would be an important next step for us because we have so many facilities on the nation and with the other tribes and we don't have a connection there. So we read plenty of stuff in the reports about the nation and so on. So I think those would be a way to Present ourselves to the Nation. And again, just like with Flag, learn where these facilities are, how many people are missing and so on how, you know, see how we can help.

**Dot O'Brien:** What do you think about that gentleman?

**+1 480-\*\*\*-\*\*39:** That's a good idea, you support.

**Dot O'Brien:** Okay, okay.

**Francis Gagliardi:** But I have some concerns about what our role is where we're not policemen. We are as far as I know,...

**Dot O'Brien:** You know.

**Francis Gagliardi:** Our job is to go to these facilities and evaluate them, which is good. But I think we have to be careful not to get caught up in police work.

**Dot O'Brien:** A very good point, a very good point. The way I see it, you know, again, I am Without a better understanding of where these people are ending up and, and so on, I think you're absolutely right. We'd have to be very careful, not to put ourselves in a number one, a dangerous situation, and number two, an inappropriate situation. That that doesn't That doesn't serve any purpose and we could make things more difficult instead of improving things. You're absolutely correct. Frank. So that's why I'm thinking that the first meeting with Liaisons are representatives, who can give us a little guidance and perhaps I'm quite sure, we'll hear where we can be helpful, you know?

**Dot O'Brien:** But again I could be wrong but my gut is that this is a, this would be a first step for us. I mean what do you think about is that you are uncomfortable with that Frank?

**Francis Gagliardi:** Now, I think we should certainly set up a meeting and let them know the parameters of...

**Dot O'Brien:** Hmm.

**Francis Gagliardi:** what we what we can do, what our role is and then say in that role, How can we be of help for you? Obviously we need to know the facilities that we would be evaluating.

**Dot O'Brien:** Right. I mean you know where we don't want to take the unannounced, visit to a 911 call, you know. So I totally Yeah no I completely agree. Yeah.

**Bob Longest:** there was Bob, there is possibly a pretty large obstacle and...

**Dot O'Brien:** Yes.

**Bob Longest:** That is Everybody that's going to be visiting them are non-native.

**Dot O'Brien:** True, very true.

**Bob Longest:** Are there going to be an obstacle with the liaison is going to have to work on getting an impasse for that. I lived on rest.

**Dot O'Brien:** Well. Okay.

**Bob Longest:** So I'm I don't talk about

**Dot O'Brien:** No I I it's a definite. It could be, it could be an obstacle. But again, one of the things we talked about since the beginning of this committee four years ago was, How do we get a committee member that isn't, that is a member of one of the tribes or...

**Bob Longest:** You tribes? Yeah.

**Dot O'Brien:** the nation. And so maybe this is a way to bring those pieces together and...

**Bob Longest:** Yeah.

**Dot O'Brien:** help us answer that question because that's important. I, we don't want to intrude, we don't want to make things more difficult,...

**Bob Longest:** You.

**Dot O'Brien:** You know, all good points you guys. Alpha. Do you have any thoughts on that? because,

**+1 480-\*\*\*-\*\*39:** oh, I was just gonna, you know, timing on what I think, Bob said, our Monday has to be very clear as to we do and what the outcome is because everything has to be outcome based and I believe that if we want to leverage the liaisons I think that they have the best start at setting, you know, the guidelines and everybody is on a team instead of competing where incorporating the end of the day. This is about vulnerable people who are being treated like You know that good, you know, it's a pretty big deal.

**+1 480-\*\*\*-\*\*39:** So, I think liaisons have a very vital role to play here. I would like to write that out. You know, help, you know, get as much guidance from them as possible.

**Dot O'Brien:** Good. I mean I think we're all on the same page with that. What I'm envisioning is a very tentative first step in finding information. Yeah.

**Bob Longest:** You. Know,...

**Dot O'Brien:** so,

**Bob Longest:** the hospital will be the best place to start with that. Get done, mental health. Part of the hospital, there is a mental health unit there and that would probably be the best place to start for getting information. And we could possibly pull a liaison out of that.

**Dot O'Brien:** Well.

**Dot O'Brien:** Okay, I have two names that were given to me.

**Dot O'Brien:** Yeah, and I don't, yeah, they're buried in my phone, but I have two names and I thought I would start with them because they were involved in the Through the article about it and so on, so yeah.

**Bob Longest:** I,

**Dot O'Brien:** But I think absolutely the hospitals, the hospital will be in another connection to find a path.

**Bob Longest:** Yeah.

**Dot O'Brien:** Yeah. So, those were the You know? And then okay so those were the two beginning parts that I'd like to see us get on track, maybe in the first, or second week of February, I'm pretty free that. I think it's the Sixth that first week and then the next week I'm free as well. Those two weeks, so Maybe you gentlemen can look at schedules and we'll see.

**Dot O'Brien:** You know, we'll see about beginning just with these informational meetings and in the meantime, we would like to go back and revisit the places like Hillside and The place out in Payson and...

**Bob Longest:** It.

**Dot O'Brien:** on. So we have, you know, places that we want to continue to see, did the reports that we made, did they get, did they have an effect? Did they do these things? We ask them to do it. So between those three actions.

**Bob Longest:** You.

**Dot O'Brien:** I think we may be able to. Get ourselves on track in a reasonable way that everybody can participate within their schedules. What do you think about that?

**Francis Gagliardi:** Good.

**Dot O'Brien:** Okay.

**Bob Longest:** I have a pretty open schedule. Pretty flexible.

**Dot O'Brien:** Okay, all right. All right, so then what I'd like to do.

**Dot O'Brien:** I put that. It is put out,...

**Bob Longest:** All right.

**Dot O'Brien:** I'll put out a few dates those two weeks I have and then make a call or two to see who is available then. And how we can get an appointment in Flag. And, and with the other Liaison's, And, and you.

**Bob Longest:** We may be looking at Tuba City. For the hospital.

**Dot O'Brien:** Yeah, I'm not sure. Yeah.

**Bob Longest:** But all, you know, I know somebody with Maca. He's a manager with Maca. and I don't know...

**Dot O'Brien:** Okay.

**Bob Longest:** who knocking is, but that's Native American mental health out and just overall health hour each Here in Flagstaff,...

**Dot O'Brien:** Okay.

**Bob Longest:** I'll get a hold of him and see what he thinks.

**Dot O'Brien:** They're not a bad, not a bad idea but we'll try and set those. Initial meetings up and

**Dot O'Brien:** And that's what I have essentially. As far as I know, we do not have no one has suggested any new members at this point. We have two, two members and Gunty and Trish Greiner who are You know, dealing with personal things although they, you know, they're here in spirit. They can't join us at the moment. But it doesn't mean that they wouldn't be available for a visit or something like that. So I'm not taking them off the committee, basically what I'm saying unless you all think that that's not a good idea, but I'd like to keep them involved because of their experience. Okay.

**+1 480-\*\*\*-\*\*39:** Good.

**Dot O'Brien:** So then, Site visit wise, like I said, I will send an email out with some dates. I'll speak with the representative so we can get those things moving pretty quickly. And then I'll also put out one or two dates for those follow-up visits and hopefully one or, you know, at least one of you will be available for an inspection visit, I would like to keep it to two people. I think we agree that the two people are the way to go.

**Bob Longest:** Probably would be an overwhelming presentation, show up five or six people and just walk in.

**Dot O'Brien:** Yeah, no, no. We don't want to do that. That's bad.

**+1 480-\*\*\*-\*\*39:** Yeah, that's

**Dot O'Brien:** Yeah. Okay.

**Francis Gagliardi:** That especially if it's unannounced.

**Dot O'Brien:** Right. Right? And Frank, I know you've expressed. concern in other members have also expressed similar thoughts that you really would like to see us introduce ourselves before. Descending on a place. And that's something else I think we can talk about and put into play, if the group feels that that's That that's a good way to go you know whether it's an introductory letter or something you know maybe you want to talk about that for a minute.

**Francis Gagliardi:** And I feel my philosophy is that the first visit should not be unannounced. The first is it should be announced, we should let them know that we were coming to set up a date. It's okay with them. Tell them why we're coming. What we're what we're looking for and then when we can say at that point, we probably will be returning for an unannounced. Visit if we find things that concern us. That way, that's the way I envision it. I don't see us as, you know, a Gestapo agency that just Shows up unannounced and...

**Dot O'Brien:** No.

**Francis Gagliardi:** it just does not seem professional to me to do that.

**Bob Longest:** I agree. I think the way I look at my position here, my place here and what they were doing, they're supposed to be doing is we're on a healing mission. We're there to help them have a better service to the individuals of the clients and we don't go in there as allies not as enemies.

**Dot O'Brien:** Right? We've often stressed that and I think, you know, that's good. Okay. And Alpha, what are your thoughts?

**+1 480-\*\*\*-\*\*39:** I agree very much with the whole of trying to work together because any time you'll surprise somebody they get defensive and so I think that the more we can establish clearly defined guidelines and objectives and say We're just helping, you know, Then I think that we're better off to get a better outcome.



**Dot O'Brien:** Okay, then then here's my question. One of the things that I'm struggling with is we, we would need to then create that letter. I have no problem writing but I will tell you, I am used to having staff and now that I'm retired, you know, That my and apparently my staff is retired too.

**Dot O'Brien:** So I can draft up something that's provided that the laptop will not have a heart attack. And, you know, I can pass it a very thick skin, you know, but I can at least get and maybe Frank, maybe you already have some ideas about this or Bob or Alpha. I mean not I'd like to see us get a letter put together. I think these two meetings with Hope lives and flag and then the Liaison's, I don't think we, you know, I'll I'll accomplish over the phone introducing ourselves and all that but For going forward, you know I'd like to have that letter ready and

**Bob Longest:** Now. This is probably an introduction letter.

**Dot O'Brien:** So, let's go ahead.

**Dot O'Brien:** Yes. Just exactly.

**Bob Longest:** But who we are, why we're here, what we want to accomplish.

**Dot O'Brien:** Yeah. What you and Frank and Alpha the three of you just pretty much I'm going to go back to the notes and take that stuff at what? Basically, you know what you just said?

**Bob Longest:** Okay.

**Francis Gagliardi:** No, we need to introduce the agency. What it's all about and that, you know, as Bob said, We're, we're here to we're here as friends, not focus. And I agree with that and...

**Dot O'Brien:** Okay.

**Francis Gagliardi:** not adversary and as we're here now. So, and we like that we'd like to visit and can we please set up a meeting? And here's what we will be looking at

**Dot O'Brien:** Hmm. I, you know, I I think a paragraph or and a half, you know, on a page And I will ask Larry to format it for us on letterhead and things like that, but Let's get the letter together. How does that sound to Larry?

**Lawrence Allen:** Yeah, sounds good. I'll be happy to help you format that and get that cleaned up and in a way that To your satisfaction.

**Dot O'Brien:** Okay. Sounds good. I mean I am as far as we have quorum now so I would like to just take a vote and approve that. We agree that we'd like to create this letter. And use it as an introduction when we're going to a place we haven't been before one.

**Bob Longest:** Okay.

**Dot O'Brien:** It would make one of you make a motion to that effect. So

**Bob Longest:** I have. I have a question first before we do that, Um, is this going to be a shoot? I forgot the world. I'm looking for where everybody's helping to work on it . It's a team effort to write the letter. Drafted, get changes from other people etc. It was kind of like that.

**Dot O'Brien:** Yes.

**Bob Longest:** Then should we do it in Google? Little dots.

**Dot O'Brien:** Now, you're scaring me, you're saying here.

**Bob Longest:** It's not,...

**Dot O'Brien:** You're saying very words,

**Bob Longest:** it's an online, an online drive for storing the information. And everybody has access to it at the same time.

**Dot O'Brien:** Okay.

**Bob Longest:** I guess that would be overwhelming, I think. You know,...

**Dot O'Brien:** Okay. Frank.

**Bob Longest:** people that aren't used to it?

**Dot O'Brien:** Do you know how to use that?

**Francis Gagliardi:** No one, but I think the idea of everybody working on this one letter and throwing things in all at the same time that scares me.

**Bob Longest:** Okay. Well,...

**Dot O'Brien:** Okay. Crochets.

**Bob Longest:** I'm just out of college and everything was collaborative. They were really stressed.

**Dot O'Brien:** Good. Okay,...

**Bob Longest:** Teamwork fitness

**Dot O'Brien:** Well, how about if I put a A framework together? And again, I have very thick skin, I'll put a framework together from all your comments. And send it around as an attachment. Would that be okay? Okay.

**Bob Longest:** Yeah.

**Francis Gagliardi:** Yes. And and if you probably will but you know, somewhere in there, let them know under whose authority, we

**Dot O'Brien:** Oh yeah, yeah. I can call, yeah.

**Bob Longest:** Okay. so, I'll make a motion that we move ahead with this.

**Francis Gagliardi:** Second.

**Dot O'Brien:** Okay, all in favor.

**Bob Longest:** I,

**+1 480-\*\*\*-\*\*\*39:** All right.

**Dot O'Brien:** Okay, thank you. Thank you gentlemen. So let's just let the record show that we voted to create this introduction letter. Collaboratively and we voted unanimously to have it done. And begin using it as soon as possible. Okay, any other discussion on that? No, we're good. Okay. so, the other thing, One other thing before we go, is to report Sun Young Park from care first. She was kind enough after we spent the morning and listened to the program and, you know, talked a little bit about the committee. And of course, Christopher has great insight because he worked with us for a couple years.

**Dot O'Brien:** And they are looking around to see if they have an intern or some program where they could assist us with administration, like exactly what I'm talking about. Now, if I could just dictate the letter to somebody, we'd be in good shape. So I'll continue to follow up with that and make sure that that's an appropriate connection, you know, we don't want to do anything that doesn't Look like it's clean cut, you know, and I think she was also concerned about that. They want to help but they don't want to help inappropriately. So Larry just so, you know, you know. Give us some guidance there, if we Yeah, I'll let you know what I learned, okay?

**Bob Longest:** Thanks.

**Dot O'Brien:** All right. Okay. I mean just you...

**Lawrence Allen:** Yeah, it sounds good. Dot

**Dot O'Brien:** we're because we're all volunteers, if we can God it's and it's been four years. We can just get a framework going. I'm very confident that we can have a very good effect. It's just, we have to hang in there. So thank you. All right, gentlemen. So let's go on to

**Dot O'Brien:** I, as you said Larry, I don't think we have any visitors or other chairs on the line.

**Lawrence Allen:** We do not.

**Dot O'Brien:** Okay, then I'd like to go write to number four. And would you bring us up to date on what's happened? What's happening? A lot of change going on there, huh?

**Lawrence Allen:** There has been a little bit of change here at ADOA with Governor Hobbs coming in. It's kind of standard practice that the governor will appoint new directors to the state agencies and she appointed Elizabeth Thornson to be the new Director at ADOA. She was Director Tobin's Deputy Director, so she's very familiar with the ongoing projects and platform that ADOA works under. So it should be a seamless transition.

**Dot O'Brien:** Okay.

**Lawrence Allen:** The other update I would like to give to the committee is for open meeting law training, while training. I'm trying to get a class scheduled for the group and as soon as I can get a date nailed down, I would be happy to let you guys know if you guys are interested in sitting in on open meeting law training. It's about 90 minutes of training done by the Ombudsman's office. And he does a great job. So I should have that nailed down soon. Hopefully, here in the next few weeks. So as soon as I can get that scheduled, I would be happy to let you guys know.

**Dot O'Brien:** Okay, is there? I'm not aware of any change to the Open Meeting law.

**Lawrence Allen:** There is not any change and...

**Dot O'Brien:** Okay.

**Lawrence Allen:** Just just FYI for Bob and Frank and Alpha. If you go to the IOC website, And you go to the Resource tab on top. There's actually a link to open meeting law training there. So you can actually take the course, anytime you want at your leisure. So, feel free.

**Bob Longest:** And what's? What's, oh What's the name of the course?

**Lawrence Allen:** It's open meeting law. Yep. And feel free to go through that.

**Bob Longest:** Okay.

**Lawrence Allen:** Hit that link and it links you directly to the Ombudsman's office with the latest training. And you can take the training right there, so it's information. You have a lot of information at your fingertips so it doesn't if you don't want to wait and you're anxious to review it, feel free to do so.

**Lawrence Allen:** That's really the only update I have for the group. Are there any questions that I might be able to answer for you?

**Dot O'Brien:** My only question is with some of the changes happening. That the shifting of some positions with access will Frederick continue to be our liaison in that department.

**Lawrence Allen:** Yes.

**Lawrence Allen:** yes, as far as I know, she will be Yes.

**Dot O'Brien:** Okay.

**Lawrence Allen:** AHCCCS has a new director along with DES, and DHS. So there's a lot of change in the state agency leadership. So, I think everybody should be in place here in the next 10 to 15 days. So we should know a little bit more as we go on,...

**Dot O'Brien:** Okay.

**Lawrence Allen:** But as far as I know, Fredreka will still be your liaison.

**Dot O'Brien:** good. Okay, I would just ask that because our fingertips aren't on that particular pulse. So if there's anything that happens there, You know that we do that just so we know who we're dealing with and all that. Just keep us posted Larry. That's all

**Lawrence Allen:** Absolutely. I will certainly send you anything that comes across my inbox. The more information I share with you the better I try.

**Dot O'Brien:** Okay.

**Lawrence Allen:** I try to be as transparent as I can.

**Dot O'Brien:** You are practically.

**Lawrence Allen:** And one other thing on the, on the emailing. Within the Committee for Open Meeting Law. Once you send an email out Dorothy to everybody in the committee. Everyone cannot just have a back and forth. That needs to go.

**Dot O'Brien:** Do you mean reply all

**Lawrence Allen:** Correct.

**Dot O'Brien:** right. Okay.

**Lawrence Allen:** You can't reply all if you do. It's a violation of open meeting law. So you want to make sure you just reply back to Dorothy directly and...

**Dot O'Brien:** Right.

**Lawrence Allen:** not to the group.

**Dot O'Brien:** Right. and then,

**Lawrence Allen:** It's a little cumbersome, especially if you're working on a file like, you're like, you suggested so it's going to be a little, you know, back and forth with multiple people.

**Dot O'Brien:** Right.

**Lawrence Allen:** Bob suggested too on The Google Platform, the Google sheets. We use that Google platform here at Adoa.

**Dot O'Brien:** Right.

**Lawrence Allen:** And it's great. It's very, very easy to work the document. If you guys want to try it, I could certainly set it up for the group. And then you guys can try it. If you don't like it. That's fine, too. You can go back to the attachment to your email, send it out to the group and work through it that way, getting feedback that way. So however, you guys want to do it on,...

**Dot O'Brien:** Function. Maybe I would ask you to give me a little tutorial on it and...

**Lawrence Allen:** be happy to do it. so,

**Lawrence Allen:** Yeah. Be happy.

**Dot O'Brien:** Then go from there, you know.

**Bob Longest:** There should be total YouTube.

**Dot O'Brien:** Okay, you know...

**Lawrence Allen:** Yeah.

**Dot O'Brien:** How do you're comfortable with it, right Bob? Okay, but Frank,...

**Bob Longest:** Yeah. I,

**Dot O'Brien:** It's scary for us, right?

**Francis Gagliardi:** Worry about me. I'm certainly not dismissing it. I'm just telling you that it scares me.

**Lawrence Allen:** Sure. Well,...

**Bob Longest:** Now.

**Lawrence Allen:** You know, it's new to me too. For the most part here, I've always been an Excel word guy and you know, you work in the word and you save it, you send it out, then you get different versions. So it is a little cumbersome. Google is a little bit easier, it tells you, it tells you who's in the file, which what was changed? You can track changes. You can do different things like that. If you want Dot we can do it all offline training.

**Lawrence Allen:** I can get with you and we can do something real fast and you would be, you would like it.

**Dot O'Brien:** Okay, I mean I know that and...

**Dot O'Brien:** Gonte, we've used it over years for the annual report. That's how we did the end report very quickly...

**Lawrence Allen:** Yeah.

**Dot O'Brien:** But I wasn't the driver. I was just hitchhiking.

**Lawrence Allen:** Got you?

**Lawrence Allen:** I don't mind being the driver and setting it up and...

**Dot O'Brien:** Okay. Okay.

**Lawrence Allen:** Then you guys can, you guys can take it over and then when you're ready, just let me know. Then I can finalize it for you.

**Bob Longest:** So, you're talking about signing up for a group drive for us.

**Lawrence Allen:** Um, well, it wouldn't be a great drive, it would just be the Google Sheet itself. Which attaches to a drive.

**Bob Longest:** Okay. Yeah,...

**Lawrence Allen:** So yes, yeah, essentially.

**Bob Longest:** or the doctor it goes. The weather should be done under dots Google Docs. Was just a word processor. Yeah.

**Lawrence Allen:** Yeah. Yeah.

**Dot O'Brien:** Okay. All right.

**Bob Longest:** She's just.

**Lawrence Allen:** We could try it. We can try and see if it's good for the group. If it's not, then that's fine, too. I...

**Dot O'Brien:** Okay.

**Lawrence Allen:** I think it would lessen the work that you would do. You...

**Dot O'Brien:** Okay. Thank you.

**Lawrence Allen:** Let the computer work a little bit for you. You know, and like you said, your admin support, it could be your admin support. You...

**Dot O'Brien:** Yeah.

**Lawrence Allen:** Fredreka and I are your admin support as well. So we're happy to do so and work with you on that.

**Dot O'Brien:** Okay. All right.

**Bob Longest:** I'm making a motion that we go ahead with that.

**Dot O'Brien:** Oh, okay. Do we need Any kind of approval to use that Larry?

**Lawrence Allen:** No, you do not but that's up to you guys. It can be This is kind of like you don't need to make a motion for it. If you want to use it you can...

**Dot O'Brien:** Okay.

**Bob Longest:** Okay.

**Lawrence Allen:** if you don't you don't have to. So either way,

**Dot O'Brien:** Thanks Bob. All right, good thought, Okay, so we'll we will,...

**Bob Longest:** but,

**Dot O'Brien:** We'll try to thank you and I will be brave.

**Francis Gagliardi:** Okay, no that's fine. And I just would like to know Larry what you have or what? There is that I since I I don't type, what there is to support dictating as opposed to typing

**Lawrence Allen:** Dictating. I don't think Google Drive,...

**Francis Gagliardi:** Yeah.

**Lawrence Allen:** Google Docs will allow you to dictate in the And I'm not sure to be honest with you, I would need to look into that for you.

**Francis Gagliardi:** Okay.

**Dot O'Brien:** Well, I'll say, let me say this about that, One of the bizarre skill sets I have is Frank. You can talk to me and I can type it won't be beautiful but if Larry shows me or and Bob helps me with the Google thing, then, you know, we can collaborate over the phone and then you know that, perhaps we can go, we can try, we can attempt that

**Bob Longest:** Hey, I just googled it and it looks like they have voice typing.



**Dot O'Brien:** Oh, all right. All...

**Lawrence Allen:** Well, there you go.

**Francis Gagliardi:** Okay, that

**Dot O'Brien:** We'll figure it out.

**Lawrence Allen:** I'm not, I'm not sure how that works, but we can certainly look into it and Bob just found it here in about five seconds. So I think it's probably something fairly easy to use.

**Bob Longest:** You know, I'm about to

**Francis Gagliardi:** Yeah, the more there is of that like this CC that I'm reading. Now, the better,

**Dot O'Brien:** Okay. Yeah, I mean this is very this is going to work out much better for us. I think it's really good

**Lawrence Allen:** Yeah.

**Dot O'Brien:** Okay. So anything else for Larry?

**Francis Gagliardi:** I don't know if you know this answer but I haven't heard anything lately. Have there been any big changes in the Administration executives at ASH.

**Lawrence Allen:** At ash. Yes, there's a new CEO at Ash.

**Francis Gagliardi:** Yes.

**Lawrence Allen:** Dr. Bowen is no longer there. Michael Sheldon is the new CEO.

**Dot O'Brien:** Okay.

**Lawrence Allen:** At the Arizona State Hospital.

**Lawrence Allen:** Dr. Woods is still the chief medical officer. And Lisa Wynn is still the chief quality officer.

**Francis Gagliardi:** Okay, good to know.

**Lawrence Allen:** so,

**Dot O'Brien:** Interesting and would Dr. Woods is the medical

**Lawrence Allen:** Yes.

**Dot O'Brien:** Amazing. I have a daughter there and I'm hearing this from you, Jesus.

**Lawrence Allen:** But yeah, Mike Sheldon, he's a great guy. I've actually met him a few times. Great guy, very level-headed, easy to speak to. I think you would like them a lot if you ran across him, he's a very nice gentleman.

**Dot O'Brien:** Okay, boy, that sounds great. And then, is the IOC there, having any successful meetings with that administration? Okay.

**Lawrence Allen:** They are actually administration as it has started attending the IOC meetings. And yeah,...

**Dot O'Brien:** One.

**Lawrence Allen:** And it's really made a big difference in regards to the communication and the action items that they're able to go through and get through during the meeting. And it makes a big difference, really does.

**Dot O'Brien:** That's awesome.

**Lawrence Allen:** Yeah.

**Dot O'Brien:** Thanks for asking Frank. That was a good question.

**Francis Gagliardi:** Welcome.

**Dot O'Brien:** All right.

**Lawrence Allen:** Just one thing: when you do your on-site business, just make sure you have your IOC badge. Everybody has one, correct? Bob,...

**Bob Longest:** No. I still don't have one.

**Dot O'Brien:** You don't have.

**Lawrence Allen:** you're just, you're It never made it Bob.

**Bob Longest:** Nobody sent me. No. Never made.

**Lawrence Allen:** Okay, let me, let me follow back up with my badge department, find out why If you could I'm gonna Bob, what I'm gonna do is I'm gonna send you an email. Asking for your mailing address, Maybe not your physical address but your mailing address. I don't want to give your mailing address over the phone,...

**Bob Longest:** Yes.

**Lawrence Allen:** I mean over the meeting public meeting,...

**Bob Longest:** Fine.

**Lawrence Allen:** but I will send you an email to confirm your address and then I think I still have your picture so I can get that over to him.

**Bob Longest:** Okay. All...

**Lawrence Allen:** What the problem is but I'm glad I asked so,...

**Bob Longest:** Thank you.

**Lawrence Allen:** But yes, you do need a badge, when you go do your on-site with it. So,

**Bob Longest:** Yeah, that was gonna be my question before we all left. Okay.

**Lawrence Allen:** No. Okay. Good.

**Dot O'Brien:** Good. Yeah yeah. Let's get that straightened out. Yeah, thank you. Um, and I don't believe there's any members of the public on the call, anything like that. I think we've covered everything.

**Lawrence Allen:** No.

**Dot O'Brien:** Okay. Well, if we can, what I'd like to do is ask for a motion to adjourn and then, but if Frank and Bob, if you'd stay on for a few minutes, maybe we could look at the calendar real quick. Can we do Larry?

**Bob Longest:** Sure.

**Lawrence Allen:** I'm sorry, say that again.

**Dot O'Brien:** Is it possible for the three of us to stay on the call another moment or two and look at the calendar to set up our first. Okay. Yes, please.

**Lawrence Allen:** Oh, absolutely. You want to do that after your meeting? I just stopped the record. Okay, great. Not a problem.

**Dot O'Brien:** Okay so if there's nothing else then we'll adjourn this Naic meeting January 23rd thank you very much.

**Bob Longest:** Here.

**Bob Longest:** Thank you.

**Francis Gagliardi:** Thank you.

**Dot O'Brien:** So just stay on for a...

**Lawrence Allen:** Thank you. All.

Meeting ended after 00:41:57 🤝