



Division of Developmental Disabilities (DDD)
District West Independent Oversight Committee (IOC)
Public Meeting Minutes Summary
Tuesday, January 24, 2023 – 5:30 PM to 7:30 PM

This meeting is being held virtually due to the Coronavirus (COVID-19) concerns.

Meeting called to order by **De Freedman**. The date was March 28, 2023, at 5:31 pm. The address of the meeting was Virtual, no physical address.

Attendance in Person: **None - This meeting was virtual only due to COVID-19 concerns**

Attendance by Google Meets unless noted:

- **Diedra (De) Freedman**
- **Brad Doyle**
- **Bernadine Henderson**
- **Diane Concolino**
- **Pat Thundercloud** (by phone **37) (by phone **10)
- **Cynthia Macluskie**
- **Shelly Vinsant**

Absent:

- **None**

Public in Attendance:

- **Crystal Fox**

Arizona Department of Administration (ADOA):

- **Larry Allen**

AHCCCS IOC Liaison

- **Fredreaka Graham** (by phone **98)

Healthcare Plan Liaison

- **Summer Kamal** (Mercy Care) Ombudsman

DDD staff and Guests:

- **Leah Gibbs** (DDD Office of Individual and Family Affairs Administrator)
 - **Mary DeCarlo** (Licensed behavior Analyst and Senior Program Development Manager, with DDD Behavioral Health Administration)
 - **Diane Kress** (DDD District West Quality Manager)
 - **Martha Williams-Hayes** (DDD District West Quality Supervisor)
 - **Jeffrey Yamamoto** (DDD IOC Liaison - DE & DC)
 - **Michelle Rademacher** (DDD IOC Liaison - DW, DS, DN)
 - **Joan McQuade** (DDD OIFA Manager - support IOC Liaisons)
 - **Brent Seymour** (DDD)
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Updated District West IOC-Conference Call (2023-03-28 17:30 GMT-7) - Transcript

Attendees

+1 480-***-**98, +1 602-***-**10, +1 623-***-**37, Bernadine Henderson, Brad Doyle, Brent Seymour, crystal Fox, cynthia macluskie, diane concolino, Diane Kress, Diedra Freedman, Diedra's Otter.ai, Jeffrey Yamamoto, Joan McQuade, Lawrence Allen, Leah Gibbs, Linda Mecham, Martha Williams-Hayes, Mary DeCarlo, Michelle Rademacher, Shelly Vinsant, Summer Kamal- Mercy Care

Transcript

This editable transcript was computer generated and might contain errors. Liaison has edited some of the transcript for accuracy and ease of reading. Any blue italics transcription was missed by the transcriber.

Michelle Rademacher: Okay, this meeting will be recorded and Google is making a transaction of the meeting as well, De. You're good to go.

Call to Order

Diedra Freedman: Okay, this is this session of the DDD District, West Independent Oversight Committee is now called to Order. The date is March 28th and the time is 5:31.

Diedra Freedman: We have a new section as per Larry Allen that I need to just recite it every meeting and Larry's going to explain it to us when he does his update. Do we have anyone that has to disclose a conflict of interest? if there is the committee *member needs to disclose why*, On the record. Does anybody have a conflict of interest that they need to disclose?

Brad Doyle: No.

Diane Concolino: No.

Diedra Freedman: Yeah, it doesn't say that I have to pull them individually so I assume we're okay. Michelle.

Michelle Rademacher: Yes, that's a procedure we've been following.



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Lawrence Allen: Yes.

Welcome and Introductions

Diedra Freedman: Oh yeah, my name is Deirdre Freedman. I am the DDD District West IOC chair. There's our sixth Bernadine Henderson.

Diedra Freedman: I am a retired attorney and a compliance, health care compliance officer now by trade. My son, Andy, was a DDD ALTCS member from 2003 Till 2021. So, let me see my list here. I can see who's next on my list. Bern, do you want to introduce yourself?

Bernadine Henderson: Hi, I'm Bernadine Henderson, I'm a vice chair. I am the mother to two Autistic children, both members of the department. And I, in a former life, was a special education teacher. I'm currently a stay-at-home foster mom.

Diedra Freedman: Brad, you're next on my list.

Brad Doyle: I'm Brad Doyle. I'm the father of a 36 year old wonderful young man named Curtis Doyle, who's on the severe end of the spectrum of autism. I've been advocating forever now *and I think I need to get a hold of Cynthia Macluskie and get some tips on. I don't know how she does all the committees she does because I'm kinda worn out.*

Diedra Freedman: Speaking of which,...

Cynthia macluskie: I am too Brad.

Diedra Freedman: Cynthia you're next on the list. You're next on the list to introduce yourself.

Cynthia macluskie: Cynthia Macluskie Autism Society for the Phoenix, Insurance agent and Mom *to a child who has been in the system.*

Diedra Freedman: Okay, Diane Concolino.

Diane Concolino: hi everyone Diane concolino I am a retired state employee. I was with the state for 12 years and currently I am a respite provider for my 12 year old grandson who has autism.

Diedra Freedman: And can you share with us, Diane, what you did when you worked for the state?

Diane Concolino: Um, I started my career with Child Protective Services as an investigator. Then I transferred over to adult Protective Services as an investigator. I did a little hotline work and I went back to investigations. And then I transferred. I was hired by Vocational Rehabilitation as an employment counselor for people with disabilities. And I did that for almost six years and then I'm retired now.



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Diedra Freedman: Thanks, I just like it on the record that we have somebody who knows quality management and investigation. so I'd like to make sure that it's in our meeting record every time because we're not just,...we're not just here because we're nice people. We're here because we have a statutory obligation that we need to meet with our members.

Diane Concolino: All right.

Diedra Freedman: Shelly, you're next

Shelly Vinsant: Hey, I'm Shelly Vinsant. My son, Joshua, is 21 and he is a member of DDD ALTCS. I am also a HAB worker. I decided to do respite too through Aza United.

00:05:00

Diedra Freedman: You're an education specialist. You've been home schooling for how many years?

Shelly Vinsant: first, through first grade through, So I've been homeschooling for many many years. Many, many years, 15 plus right. Two kids at once, sometimes.

Diedra Freedman: Okay. Um, we have two members of the public

+1 623-***-***37: Forgot me.

Diedra Freedman: Oh, I'm sorry. Pat you're not, you don't have a name on my list. I apologize. Pat.

+1 623-***-***37: Okay. I'm Patricia Thundercloud. I have a 43 year old son with down syndrome. I'm a retired. Well, I've been with DDD since 2005. And I'm a retired physician's assistant.

Call to Public

Diedra Freedman: Okay, we have two members of the public who are joining us. Crystal Fox is a potential member. And Linda Mecham is here at our request. Crystal, do you want to go ahead and introduce yourself? Crystal is a potential member.

Crystal Fox: Sure. Hi, my name is Crystal Fox and I have a daughter, Tia, who is with the DDD system and has been since she was two. She is now 20. I am also a psychiatric nurse and worked at the Arizona State Hospital. So I worked for the state for over 30 years. And I still work in the private sector as a psychiatric nurse.

Diedra Freedman: And Linda, we invited you to join us. If you would introduce yourself. And then I'd like somebody to Make a motion that we extend you the same courtesy as our members except that you can't vote to join in our meeting. So



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Linda Mecham: Okay, so my name is Linda Mecham and my husband and I are, were the parents of Mark, who was served by the Division until he passed away at age 46. So, he was in the system for 43 years. I've been on District Central or District One, back in the day, Human rights / IOC since 2002. I have a background in education, my kids, we have three children and all of them were in various stages of needing special ed services. So I'm aware. I know about that, but Generally having served on IOC. That's been my huge experience in the DD world and helping with legislation and having meetings and chit-chatting with the state folks. So appreciate your invitation today. Thank you.

Motion and Vote

Diedra Freedman: And can I get a motion that we allow Linda to participate as an IOC member, except we're not allowed to extend our voting privileges, somebody make the motion

Brad Doyle: I motion that Linda Mecham be allowed to join our meeting, but not have voting privileges.

Diedra Freedman: Okay, Brad made the motion. And I now have new orders that I have to poll everybody individually for their vote, Pat. Yay, or nay.

+1 623-***-***37: But okay. Yay.

Diedra Freedman: Bern.

Bernadine Henderson: Yay.

Diedra Freedman: Brad. How do you vote on your own motion? Diane.

Brad Doyle: Yay.

Diane Concolino: Yay.

Diedra Freedman: Cynthia.

Cynthia Macluskie: Yay.

Diedra Freedman: Shelly.

Shelly Vinsant: Yay.

Diedra Freedman: Did I get everybody?

Diedra Freedman: Okay. Now we're ready to do the agenda. Am I correct? Michelle. I didn't miss anything, right?



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Michelle Rademacher: Would you like the guest, the other guests to DDD and the health plans to introduce themselves?

Diedra Freedman: I, We usually have a section that we get updates. but,

00:10:00

Michelle Rademacher: Okay. Then you're good.

Diedra Freedman: All right. We can have them introduce themselves. You want to do that for me? We'll go down the list, quick, just so we know who they are.

Michelle Rademacher: Yeah, we can go real quick. Leah Gibbs.

Leah Gibbs: Good evening, everyone. I'm Leah, Gibbs. The administrator of the Office of Individual and Family Affairs. Hi, Brad.

Michelle Rademacher: Mary DeCarlo.

Mary DeCarlo: Make good afternoon or Good evening. Mary DeCarlo. I'm a licensed behavior Analyst and Senior Program Development Manager, *with DDD behavioral health administration*.

Michelle Rademacher: Diane Kress.

Diane Kress: Yes, Hi, Good. Evening, Diane Kress Quality Assurance manager for District West.

Michelle Rademacher: Joan McQuade.

Joan McQuade: I am Joan McQuade. I'm a manager with the Office of Individual and Family Affairs.

Michelle Rademacher: Jeffrey Yamamoto.

Jeffrey Yamamoto: I am Jeffrey Yamamoto. I'm the DDD IOC liaison for District Central and District East.

Michelle Rademacher: My name is Michelle Rademacher. I'm the DDD IOC liaison for District West, District South And District North. Have I missed any DDD staff?

Joan McQuade: Martha. No Martha.

Michelle Rademacher: Okay.

Martha Williams-Hayes: Hi. My name is Martha Williams - Hayes. I'm a quality assurance supervisor for District West.

Michelle Rademacher: Sorry about that Martha. Okay and then, and then Larry Allen.

Lawrence Allen: Good evening, Larry Allen with Arizona Department of Administration.



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Michelle Rademacher: Frederica Graham.

+1 480-*-**98:** Hi everyone. This is Fredreka Graham with AHCCCS.

Michelle Rademacher: Summer Kamal.

Summer Kamal: Hi this is Summer Kamal, behavioral health coordinator for Mercy Care.

Michelle Rademacher: Is there anyone else on the line that has not been called on for introductions?

Michelle Rademacher: Okay. De, we're ready for?

Diedra Freedman: all right, the next item on You ready for the next item?

PRC request for DW IOC review of Behavior Plans

Diedra Freedman: PRC Request for District West IOC Review of Behavior Plans.

Michelle Rademacher: Yes.

Diedra Freedman: So we don't have a PRC person here. I assume Mary DeCarlo's going to do it.

Mary DeCarlo: Yes. Hi,

But this is just a friendly reminder regarding IOC's participation in the PRC reviews. I know that Geraldine has been working with Bernadine to get the online access to review those plans remotely. So just wanted to kind of check in and see how things are going. And if there's anything that we can do to kind of help make that process any easier,

Diedra Freedman: I have a question. I actually have a couple questions for you, Mary. Does DDD now consider the behavior plans to actually be part of a medical record?

Mary DeCarlo: Yes. The behavior plan is considered part of the members record which would include medical documentation.

Diedra Freedman: And does DDD as the overseeing agency accept responsibility for the accuracy of that medical record?

Mary DeCarlo: And so from a PRC perspective, we definitely work with teams to ensure that the information in the behavior plan is consistent with what's in the person-centered service plan, in the medication review.

Diedra Freedman: And everything now matches.

Mary DeCarlo: I can't say 100% for every single member's behavior plan. There are a variety of variables that can impact that if a member is moving settings. If they had a medication adjustment outside of a PRC in, the



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PRC wasn't provided, that information timely, but that is our expectation for behavior plans. Is that the information is consistent and accurate across all forms.

Diedra Freedman: so what you're telling me is the same thing that I was told a couple years ago, it's aspirational not required still

00:15:00

Mary DeCarlo: And so PRC, if they're reviewing plans and there are significant inconsistencies or discrepancies, that would be something that they would deny the plan and request that the folks go back and update and align the information. Additionally, I'm sure everybody is aware of the House Bill 2865, which is doing some monitoring from Arizona Center for Disability Law. Internally, we are also working on a performance improvement plan addressing kind of the behavior plan concerns and just continuing working on improving that process.

Diedra Freedman: When you can tell me that it's required and not aspirational. Then I'll sign my name, but Until then I am hesitant to participate in the process. Does anybody else have any other questions?

Cynthia Macluskie: Identity. I'm wondering...

Diedra Freedman: Go for it, Cynthia.

Cynthia Macluskie: if they're working on performance enhancement. What those are? Um, do it. Do we have access to that information from DDD doing that? And then the other thing I was wondering is what is the requirement for looking at medical things before you do a behavioral plan?

Mary DeCarlo: Sure. And so to answer your question, about medical, always ruling out medical things that can contribute to Behavior. And so in the Revised Behavior Support Manual, there is an entire section that really talks about planning teams responsibilities to ensure that medical Concerns are ruled out in that the member has had sufficient primary care, dental, specialist visits. And so, that is outlined there. And then Cynthia, could you please restate your first question.

Cynthia Macluskie: Yeah, I was just wondering what are the things that DDD is working toward when they're working on improving their internal systems around this issue?

Mary DeCarlo: Yes, so we have just kind of started some of that work as far as the larger performance improvement plan. So right now we're really just identifying the various processes and discussing sub-work groups that could contribute to some of that work. Once we have kind of a solid scope of work, I'm sure that's something that will be able to share with the IOC. but really, it's looking from the development of behavior, plans, the behavior plan submission process, the review process, the paperwork of all of those things related to PRC and behavior plans.

Cynthia Macluskie: To follow up questions. One, Can you just put a link where I can find the behavioral manual information? *And are you going to include family input when you do this internal workgroup?*



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Mary DeCarlo: Yes, we absolutely. Can we have discussed inviting external participants and we always appreciate the input from our families. And so that will definitely happen. And again, as more information becomes available, I'll be sure to share it with this group.

Diedra Freedman: Hey Bern..

Bernadine Henderson: Now, hey I have been the one that's done the majority of the PRC, and I am happy to do it, life just got crazy, and I missed a lot. But what I want to say is I just started again going through plans and I still find, you know, my big thing is does information match among documents, The behavior plan can have a different diagnosis than the person-centered planning, doc or whatever it's called nowadays and it can have different information from the behavior treatment plan and you know I always point those things out. I think at first there was a lot of annoyance that I was pointing those things out. But my thing is that it really if you pick up any one document, In an emergency or a crisis. It needs to be complete and accurate. You know, we can't say, Oh well that's in the planning doc, or that's in the behavior plan. Well, what happens if I pick up the planning doc instead of the behavior plan? You know, so I'm just, I'm doing my best and, you know, it would be nice to have other people look at them too but I, you know, I'm doing what I can as a volunteer and there for a while. I had great access and never had any problems with the drive. I love it and then all of a sudden I didn't have access. So there was a month of like, Hey I could be doing this but I don't have access and Michelle and I were able to figure that out. Now I have access and I'm getting back into it but you know, there's just a lot of mistakes between documents.

00:20:00

Mary DeCarlo: And I definitely appreciate that feedback and that's something that we can continue to, you know, impress upon PRC, when they're reviewing to ensure that there's that consistency across documents.

Mary DeCarlo: Cynthia, I see your comment. I'm trying to find the link for the Behavior Support manual policies.

Diedra Freedman: Hey Linda, you put some comments in the chat. Do you want to share those?

Linda Mecham: So we're finding pretty consistently that, as I said, that the BTP and the PCSP do not contain the same information especially when it relates to the background and historical information. Um, and I appreciate the fact that with more and more consistency the behavior plans are being filled out. So kudos to your group, Mary for that. But with this, the rollout of the new pcsp, all of that information is not getting transferred into the new document either from the old one or from the btp. I'm not sure, but I did PRC. I do it like, twice a week for our committee, pretty much and so, when you read 12 a week and you're consistently seeing that Or I'm consistently seeing that. It makes me wonder. Where the direction is coming from. And, I even sent a note to our program, our District program manager and It's just frustrating. So I appreciate what the behavioral folks that are writing the plans are doing and including that information, but somewhere there's a disconnect between the support coordinator and the writer of the plan. Today, I did a plan and I'm being told consistently that I'm not here to look at the pcsp, that we're only there to talk about the btp. but the btp is part of the pcsp and it's a good thing that we do, look at them because I find a lot of rights violations in that packet. So, I just wonder if we can get that consistency going again.



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Mary DeCarlo: Thank you.

Diedra Freedman: Anybody else have any questions or comments? We're ready to move on to the Next item on the agenda. Hey Larry you're up, ioc conflict of interest.

IOC Conflict of Interest

Lawrence Allen: All right, good evening, everybody. Last week I sent out a couple forms for everybody to sign for me. One being the There's an initial disclosure statement when new hires come on to the, but new committee members coming on to the iocs, they need to execute that. So we're kind of working backwards on this disclosure statement. So,

Lawrence Allen: It would help if I pulled that disclosure statement up on the and present that if that helps or does everybody understand the form, I'm referring to.

Diedra Freedman: Cynthia.

Cynthia Macluskie: Oh, I filled it out and I saw the form. I just wondered If there's a way to do it electronically because from what I read you want us to do it monthly. And is that right?

Lawrence Allen: No. No.

Cynthia Macluskie: Did I misunderstood

Lawrence Allen: Yeah. I'm sorry, I don't mean to cut you off. So yeah, but now that there's the initial disclosure form that each committee member will do. And then if there should be a conflict of interest then they would execute that second form. So you may never execute another form. Unless you do have, unless you do have a conflict that comes up on your agenda that you need to recuse yourself from. And the reason and I can give you a little background on why this came up, we were audited by the Attorney General's office. They attended a few of our meetings, and it was determined that we were not Asking and asking for the conflict to the committee members and we did not have the executed forms.

00:25:44

Lawrence Allen: So we're kind of having to work a little backwards a little bit and it's not optimal. So I apologize about that but we're moving forward. Yes Bernadine.

Diedra Freedman: Bern then Brad.

Bernadine Henderson: Um, so on this conflict of interest, it says Agency IOC, Agenda item, meeting date of the meeting. Are you talking about? Like, I provide services for my daughter Hab and I've done attendant care in the past. You want the agency I work for?

Lawrence Allen: No, just the agency that DDD, the agency that you're representing.



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Bernadine Henderson: I'm confused.

Bernadine Henderson: I'm not, I'm not working for anyone other than myself, but I provide a service to my daughter who is a DDD member. So give me some examples of things we would put under number one.

Lawrence Allen: Okay. Okay.

Bernadine Henderson: Like, I don't think I have any conflict of interest but maybe I'm missing something that's why I'm asking.

Lawrence Allen: Yeah. well, conflict of interest would be, say you're part of this committee and you're overseeing a construction contract, right? Your spouse owns the construction company. You're trying to sway the committee to vote and and use your power and and sway your committee to use your husband's Construction Company or a family friend or a relative. So it's really probably not going to be that frequent here in these IOC committees. But it is frequent in other committees that involve contracts, a lot of money, exchanging hands, and sort of thing.

Bernadine Henderson: So we're just gonna write none under there.

Lawrence Allen: On. On which one now what? What form?

Bernadine Henderson: Well, if I don't have anything to claim as a conflict of interest, am I just going to leave it blank or do I write none?

Lawrence Allen: We can write none. That's fine.

Bernadine Henderson: Okay.

Lawrence Allen: Yes. Yes, Brad.

Diedra Freedman: Bern. Hold on one second Bern. If for some reason, the agency that you're employed by, If, for some reason, we were to discuss that specific agency. Then you might have to recuse yourself because they're your employer. But we don't have it. We don't have that information except in the metadata because that information is redacted from our incident reports. So I don't know. And you're never going to review an incident report regarding your own child. Those aren't, those aren't sent here, DDD takes care of that, so that we don't have a conflict. Somebody else reviews those. So I don't see where you're going to have any conflict. Whatsoever and your spouse works for the state, so there should be a conflict there. So you should be fine.

Diedra Freedman: Hey, Brad.

Brad Doyle: Yeah, I guess Larry, my question would be, I know your example was regarding a construction company. I guess what it would be is, if on our agenda, is agencies in general, I'm able to participate. But if on the agenda, I'm a provider through Arizona Autism. If for some reason, Arizona Autism came up on our



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agenda. And I saw the agenda, I should fill out the conflict of interest. And I guess I would be able to attend the hearing, but not be able to vote or participate in that particular portion. Does that sound correct?

Lawrence Allen: That's correct.

Brad Doyle: Okay. So going forward, everybit as much as what De outlined which would be if there's an incident report for my son, It wouldn't show up and I wouldn't be able to vote on it, but you guys aren't going to be able to catch everything regarding agencies or I don't know Let's say Arizona Autism coalition came up on the agenda for what some oddball reason. Those are the things that we would have to say. Potentially there's a conflict of interest. There may be none whatsoever but we need to provide that form to you correct?

00:30:23

Lawrence Allen: Correct. Now, you know. There's lots of scenarios as you know and...

Brad Doyle: Right.

Lawrence Allen: you mentioned a few of them. And like you said, we're not going to know everything till maybe you get up into the meeting and go, Oh, wait a minute. I have a, I have a friend, a good friend, you know, or a provider. Yeah. So and then at that point you would you would immediately refuse yourself and state why.

Brad Doyle: And this is a hot issue for the Attorney General's office because I work in a school district and they're making everyone in the school district sign off every, I mean, even cafeteria employees on this conflict of Interest statements, if I'm not correct, that seems to be a huge push from the Attorney General's office. Am I correct on that? Okay.

Lawrence Allen: That's correct. That's correct. They're really. Yeah, and the reason this came up is the IOC members are considered public officers.

Brad Doyle: Right.

Lawrence Allen: So, and I did not know that. So that's that's my fault and you know that's mei a copa, I fall on my sword. And so. But so that's how it came up. So it's just you know, if you're just not entirely sure that there's conflict, Just ask, I mean, you know, And we'll get it figured out.

Brad Doyle: And then lastly I apologize for not sending in the form but after reading your email and...

Lawrence Allen: No problem.

Brad Doyle: perusing through it, I assumed if there was no conflict, the only time I needed to provide a form was when there was a conflict. I'll be sure to go ahead and add one to it as an original statement and then be aware of what the oncoming agenda is and other information so that I can provide if that situation were to arise. No different than I guess, a judge, prosecutor or anybody else would have to do, correct?



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Lawrence Allen: Correct. You are correct.

Diedra Freedman: And Larry, are we gonna have our future members like Crystal, maybe joining us. We'll have them fill that out upon appointment is at the deal?

Lawrence Allen: That's correct. I'm working on working through that now on the onboarding process. So all that's captured up front so we don't have to worry about having to go back and chase these forms around. So yeah,...

Diedra Freedman: Okay.

Lawrence Allen: As soon as I get that done and with the developers and all I'll let everybody know.

Diedra Freedman: Cynthia.

Cynthia Macluskie: I had a follow-up question. So on our, on the boards that I'm on, we're required to fill out those forms yearly. So I'm assuming that this will be a yearly thing and I'm wondering if there's a way to do *it on a google doc form? Because on the boards they get delivered to me, I sign electronically so it's easy peasy.*

Lawrence Allen: I'll work on that, we're work. I'll work through that too, as well to have some sort of docuSign. So there is no printing and signing and all that. So everything's electronic. So that's on my list as well, but you're correct. Yeah. Trying to let the computer still work for us.

Brad Doyle: *It sounds like we almost need an employee portal where you can send us the information to sign off on it.*

Lawrence Allen: That would be nice, too. so, You keep that.

Diedra Freedman: Maybe maybe AHCCCS will help you out, Larry. They're getting big money for new electronic infrastructure. Maybe they'll help you out.

Lawrence Allen: Okay, maybe I can talk to Frederica.

Diedra Freedman: Linda.

Linda Mecham: Brad, don't feel bad. I think our entire committee felt like we didn't need to turn it in and that Larry's, like I really need those forms. Can you fill it out again? So, you know, we were all Yeah.

Lawrence Allen: No worries.

Linda Mecham: Well anyway.



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**Senate Bill 1444, AzSH Survey - DDD District Central IOC's Concerns presented
by Linda Mecham**

Diedra Freedman: Okay, are we. Are we ready for? Number Six, Senate, Bill 1444 The Ash Survey. Linda's. Going to give us DDD District Central's IOC's Concerns. Um, regarding this very interesting piece of legislation. Since you've been dealing with ASH Linda, go ahead.

00:35:07

Linda Mecham: District Central currently has two members at ASH. So we receive, we were not receiving, we didn't receive for a bit of time, a couple months, I think, the incident reports. But that's been straightened out. And we get the reports of mechanical, chemical, Mechanical and Physical Restraints. The three restraints that they use on these individuals. District South has one individual there. And I've talked briefly with the ASH IOC Chair. And I'm very interested in attending her meeting just to see what they're going to be doing. And as I read the fact sheet, The only provision that I can see in it that as a possibility for DDD members at ASH is number six C. And it says, identify the necessary enhancements to ASH services, facilities, and staff to provide statutorily required treatment and services to patients in each division, including treatment and services for secondary diagnosis. For me, I learned in a meeting that I was in that ASH is statutorily required to do active treatment for these DD members or anyone else with the secondary and I'm assuming that and maybe someone in behavioral health can correct me. Because, I don't know this for sure, but I'm assuming that if they go over to ASH that, that the mental health diagnosis would be the primary diagnosis, and that an IDD diagnosis would be secondary. Is that correct? Anybody.

Crystal Fox: Usually at the state hospital, just at least it was from when I was there for the 30 years, they have what's called the access one diagnosis, which is a psychiatric diagnosis. And then they would have the access two, which is personality, and DDD would probably be third on the list. So, that's kind of a

Linda Mecham: Okay.

Crystal Fox: Unfortunately, it's probably not like, right? Like looked at a lot.

Linda Mecham: Well, they are statutorily required to give active treatment. And so, and that is a, that is in statute. So, when I saw this, I was pleased to see that our members would be receiving active treatment. Also the only requirement for reporting is to the ASH IOC and not the DDD IOC, if it involves a DDD member. So there was a statement that where we weren't getting the incident reports. But apparently, according to James Mayo, in our meeting yesterday, whose quality assurance for District Central. He said that DDD and ASH have worked that out and we will be getting those incident reports. So, we won't have to go through APS or AHCCCS. So, that's those. And then we went through yesterday and determined how we were going to order the survey items. So that would be something that you would just need to discuss in your committee how you, if you want to send in a, The survey as a committee as well as individually. Then you would just need to decide which ones are priority for you Cynthia.



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Cynthia Macluskie: Hi, thank you so much for being here. Just appreciate Wisdom. So I was focused on SB1710. And I completely missed the one that you're discussing. Um, is there a way that you can share that? Because I don't think that was shared in the documents that were sent to us.

Linda Mecham: Sure forward it to. Who you want me to forward it to Michelle or De. I thought I did. I send it to you De.

Linda Mecham: You're on mute. You're mute.

Diedra Freedman: Thanks, you can send it to Michelle. And she'll send it to everybody. And I'm sure that

Linda Mecham: Okay, it came from Larry. I'm sorry.

00:40:04

Diedra Freedman: I'm, I'm sure that was my mistake because like Cynthia, I thought we were going to talk about the other ASH Bill that's out there. Which was it 1170 Cynthia?

Cynthia Macluskie: It's 1710.

Diedra Freedman: 1710. that's,

Linda Mecham: So what does that say? I think we talked about it, right?

Diedra Freedman: That's, that's the bill, that's the bill where they want to take. They want to take supervision of ASH away from the Department of Health Services and create five person Agency Board.

Linda Mecham: Right, we did talk about that. We did not in our in our IOC. We did not talk about that. However, you and I have discussed it but I would not recommend that. They've already got an oversight board with the IOC, so why would they need another board to do oversight? And I think that there's going to be, with legislation that was passed last year with regards to the Department of Health. I think that they will step up to the plate and do a better job of monitoring it. That would be my suggestion, is to support the Department of Health continuing to monitor it.

Diedra Freedman: Crystal.

Linda Mecham: You're on mute.

Crystal Fox: A couple things is one is when you talk about the therapeutic of ASH, they only had just so, you know, they only have recreation therapists there. They don't have, like, the typical speech, occupational, or physical therapies that a lot of our members use. But they do go to, you know, again everybody goes to the groups and stuff but it's not not the quality that you get from like DDD just so you know. And the other one with the board and again I need to read it because again, I'm new to this whole thing or would need to read it if I'm going to be part of this, but I also think that Oversight committee is for the forensic side and I think what they're trying to do is extinguish their liability. So I would be really careful about having a five person



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board that isn't community. That's I don't know if they're going to be hired or if they're going to be like if the Department of Health Services is going to basically pick five people, but there could be a lot of talk about conflict of interest. There could be a lot of conflict of interests of, however, they're going to pick this board. So, the Department of Health Services is best to keep the liability and I mean, if there's going to be accountability, Thank you.

Diedra Freedman: Cynthia.

Cynthia Macluskie: Um, so I don't know when would be an appropriate time to talk about this but Autism Society and many other organizations came out with a letter. A strongly worded letter saying No on 1710 with a lot of reasons why we believe that bill needs to die or be vetoed by the Governor. And if our District West IOC is interested in meeting in some capacity to put out a similar letter or something to agree with the letter that's already been published. I've been told that that would be very helpful. And they're looking for as much community supports to be against this bill which is the one that would do the five-person committee. And there's a lot of problems with the language in this bill in 1710 so I don't know. The rest of the IOC has read it or knows anything about it. I'm happy to share the letter that has the Autism society's name on it. I approved all of that language and there's a lot of organizations who have signed off on this as well. So I'm happy to share it. I don't know if we can put it on the agenda today or not. I just want to make sure that everybody is aware. That this is happening. It's gotten a lot of support. It's in danger of actually, Being implemented, passing and being implemented. And I personally am very concerned.

00:45:04

Diedra Freedman: Michelle.

Michelle Rademacher: So this topic is not on our agenda for a full committee discussion. But Cynthia could send that information out by email. For everybody to review, we can add it to next month's agenda. If you'd like to go into a full discussion on the topic of the bill, but I just wanted to throw that out there.

Diedra Freedman: We can do whatever the committee wants to do. Do you want it on the agenda? The next, for next month, Cynthia?

Cynthia Macluskie: If there's any way or we have any capacity to do anything sooner than that. Because a month from now is going to be too late, any statement that we make a month from now, we might as well not even meet and discuss it. To it.

Diedra Freedman: Linda.

Linda Meham: So, okay. That might be part of my fault because I sent. I thought we were talking about Senate Bill 1444 but overall, I know that we were going to talk about ASH concerns and this is an ASH concern. So the fact that it says Senate Bill 1444 and the survey that's limiting What I thought we were going to be talking about, so does that matter or



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Diedra Freedman: The problem is, it's a, the problem is it's a public meeting engine agenda. And so, we're stuck because it's a part. We have to publish before we can vote. Is that true? Michelle.

Michelle Rademacher: Yes, my understanding is per open meeting law, that you have to give the public an opportunity to see this on the agenda and to be present for the discussion and the vote. But the committee could have another meeting and we could publish that and just focus on this for that meeting and that would facilitate the discussion and meet the need for posting for the public.

Diedra Freedman: You guys tell me what you want to do, somebody make a motion and we'll go ahead and do it. Linda.

Linda Mecham: I just have a question. When is this Bill going to be read? Do you know, Cynthia? What's the timeframe on it?

Cynthia Macluskie: My understanding. My understanding is it's already gone. It's about to be like a third read. Oh because I wanted to do a public comment before it was read and I was looking for a place to do that. It's all already been heard all over the place like none of us really saw it. It's just sort of late to the party. I can get more information. There's a bunch of our organizations that were working hard on Friday to get something out. So that we could give the governor something to fall back on to be able to veto the bill if we needed to. I can get more information, Linda, that's all I have right now.

Linda Mecham: Is there still time to do public testimony at the hearings?

Cynthia Macluskie: My understanding is it's already been heard on both sides. And that we're just were, we're going to be at final reading, but I could be wrong. And when I spoke to people on Friday and I said, Well, District West isn't meeting till Tuesday. They said we still had time to at least do a comment, so I'll try to dig around and see where we're at. Um, I have to say, I do have a lot of balls in the air so I might be off about how far down the line we are, but my understanding is we were pretty far down the line already. But it's already been heard on both sides.

Diedra Freedman: Yeah, unfortunately.

Linda Mecham: I don't think anybody's precluded from making public comment, you know, just writing in. So You know, if that would help.

Diedra Freedman: Right. We had. We had somebody new join us. Brent Seymour. I guess I should ask if he's from the public and he wants to comment.

Brent Seymour: Yes. Hello everyone. I'm so sorry for having to join late tonight. No, I am actually with the division. Hello, my name is Brent Seymour. I'm a PRC administrator and licensed behavior analyst.

Diedra Freedman: Thank you.



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Brent Seymour: I know a few of you on the call and again, I apologize for joining late. Good to see you. Linda, good to see Leah.

00:50:00

Diedra Freedman: Okay. Are we ready for our Next item?

Brad Doyle: Cynthia, what's that? The way.

Brad Doyle: Cynthia, what's the bill number? Is it a house bill?

Cynthia Macluskie: It's actually SB1710. Oh sorry.

Brad Doyle: Thank you.

Cynthia Macluskie: I'm just now trying to look it up on AZ Ledge. to see where we're at. With it so I can put that in the chat as soon as I'm able to look it up. And I do think I agree with Linda, any kind of public comment that anybody can make Um, not supporting this bill would be helpful.

Diedra Freedman: Okay, are we ready to move on?

Update/Follow-up of the Answers to IOC 5 questions to DDD

Diedra Freedman: We have an update follow-up of the answers to the five questions that we sent out in January. Everybody got the answers. Does anybody have any questions? Any comments, anything they want to discuss? Or do they want time to further study it and we can put it on an agenda for a future meeting.

Diedra Freedman: Cynthia.

Cynthia Macluskie: I would like to put it on for a future meeting because I didn't get to spend enough time on it. If everybody else is okay with that, Bernadine, and Brad and Pat.

Bernadine Henderson: When did we get that? I don't see that email. When did that come out?

Diedra Freedman: It came from Michelle, do you remember when you sent it, Michelle?

Leah Gibbs: It was on March 21st. Michelle, I know because that was the due date.

Bernadine Henderson: Okay, I'm looking at my

Diedra Freedman: just to just it for It's nothing where time is of the essence. None of these questions have to be taken care of immediately. And I, my advice is that we read them over. Um, especially the questions regarding Article 9. We read them over carefully and then we decide where we want to go from here. And what advice that we're going to give to DDD regarding what goes on from here? So, I just

Bernadine Henderson: So this, this could be an item on our next agenda.



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Diedra Freedman: just to set the public record straight, so that Everybody knows why the questions were asked. There's a lot of confusion. Regarding these issues. And we're looking for clarity. We need to know what the rules are. So that everybody is following the same rules. And unfortunately, and I'm not looking to insult anybody, but unfortunately, sometimes when we ask for answers from both DDD and AHCCCS It's not always clear and it's not always consistent. And so we've made it a point this year to ask what the Rules and practices are supposed to be so that things become much clearer. This isn't a situation where we're looking. To, we're not looking for "got you" with anybody. We're just looking to help DDD better articulate the rules in the practices. And making sure that they both match up so that we can give them advice on policy and on and on future policy. so, Cynthia.

Cynthia Macluskie: In the chat, I put an update on 1710. It's already past the Senate. It's in the house. It just passed through the Rules Committee. So, just to update everybody.

Diedra Freedman: Does anybody have anything else to say on this issue, or are we ready to move forward?

Discussion on Proactive Measures for Member Safety in the Family Home

00:55:06

Diedra Freedman: Okay. Number eight, discussion on proactive measures for member safety and the family home. Um, Bern and I receive Death notices and unfortunately, a couple weeks ago, I don't know if anybody saw in the news. But they're were at least two house fires here in District West. One of them resulted in multiple DDD members dying after the fire. And the other one was one DDD member. And I specifically asked Michelle. For clarification because, Obviously, we know from personal experience. When you have a DDD member living in your home, you have to have a different kind of safety plan. And Cynthia in The Autism Society of Greater Phoenix, have gone above and beyond for the last, is it eight years now, Cynthia, with the Be Safe program. And so, What I'd like to talk about is what kind of information is available that we can advise DDD, That support coordinators should be sharing with families to help them make sure that their members are safe, especially regarding fire. I know Bern is familiar with this because she's a foster parent. There's actually a booklet when you become Licensed as a foster care house. Where it goes through all the safety requirements. And what you have to have in your house, in order to have foster children, living there. My suggestion would be that we advise DDD. It's public information, why reinvent the wheel? We're not asking DDD to make it mandatory, but that information should be shared with DDD families so that they have an idea of what they should be doing to safeguard their loved ones. Along with, you know, obviously stop, drop and roll. And whatever else is available, Cynthia.

Cynthia Macluskie: So this is, you know, I'm obsessed with safety issues. It's all right and we, I just designed a Safety 101 class. It's appropriate for all people with disabilities, regardless of age for the families meaning. And we go over a lot about fire. We go over a lot about drowning. We go over just big over a lot and we give resources for all of those things. So it's not like we invented it. We just pulled all those resources together in one place. It's a two-hour class. It's free to the public, it's every month. And then I also know that there's some BCBAs, doing some very thorough safety classes because I think, personally, we all concentrate on safety of young children. And we forget about all the different safety issues that happen as our Children age,



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including online safety, sex trafficking. I mean, there's just so much besides fire, and we know we have at least two members that we're probably sex trafficked. So there's, there's just a lot. But I think fire and drowning are big issues, there's great resources and we do, we do share those resources, not we don't share with DDD, obviously, we don't plan, it's not our stuff. We just pulled it all together.

Diedra Freedman: so, does anybody want to make a motion that we form a subcommittee? And I'm sure Cynthia would chair it for us to come up with a list of information that we will recommend that DDD support coordinators and District West, be sharing with families so that we can help keep DDD members safer. We're not asking, we're not requiring.

01:00:00

Motion and Vote

Cynthia Macluskie: You. So I make a motion that we do that.

Diedra Freedman: Okay, I need to go down the list.

Diedra Freedman: For Bern. Yay, or nay.

Diedra Freedman: You have to say it because it has to hit the recording.

Bernadine Henderson: Yay.

Diedra Freedman: Brad.

Brad Doyle: YaY.

Diedra Freedman: Pat.

+1 602-***-**10: Yay.

Diedra Freedman: Cynthia on your own motion. Diane.

Cynthia Macluskie: Yes.

Diane Concolino: Yeah.

Diedra Freedman: Shelly.

Shelly Vinsant: Yay.

Diedra Freedman: Motion passes. I get to vote, I guess I vote. Yay. So, motion passes.

Diedra Freedman: Is there anybody who wants to join Cynthia? On that committee.



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Bernadine Henderson: I would love to, but I am feeling very overwhelmed right now so I'm going to pass.

Brad Doyle: Yeah. Well

Diedra Freedman: Okay. It's you and me Cynthia. So we'll get it together and we'll put it on the agenda for next month. It won't take us that long. You've already done all the work, so. And then we'll have about and we'll ask that DDD shares that information with members. I just whenever any of us see something like these tragedies I have no idea the facts because of course the incident reports don't include the facts. I just from the, from what Bern and I saw Occasion of arson or wrongdoing. But it's, it didn't say that it was under investigation. But it's just, it's just tragic. We have no idea whether these lives could have been saved or could not have been saved. We just know that the information is there and this is something simple. So, and it's important, it's really important.

Cynthia Macluskie: De and anybody, not just a group home. I don't know if you remember one of the things that prompted us to do this class to begin with was a whole family got out of a home on fire. And then a child, with autism, ran back into the fire and the mom ran back into the fire to get the child. And they both perished

Diedra Freedman: Yes. Cynthia in the two incidents that I was talking about a few weeks ago here in District West. Those weren't group homes. Those were family homes. So, the good thing about group homes is that that whole list that I was talking about that foster parents have to go through, Group homes go through that for their licensure. So they have to have those plans in place so hopefully they're safeguarding The residents that live in their group homes. We hope. But you know, for families that they're not foster families. They may not know that this information is there. On, you know, I have no idea whether anybody's ever talked to them. But it's simple to give them the information, especially when you have a free class. So, which brings us to If anybody. Else.

SB1411, Senator Wadsack's bill regarding Guardianship for Individuals receiving services from DDD

Diedra Freedman: If there are no other comments on safety, it brings us to Cynthia who's going to tell us about SB1411. It's Senator Wadsack's Bill requiring guardianship for individuals receiving services from DDD upon their 18th birthday. I'm just gonna, indulge me, because I'm going to Editorialize. One of the things that concerned me about this bill, is Senator Wadsack commented that there are not resources available for families who have DDD Members living in their homes who are about to turn 18 and so they know nothing about the guardianship process. Raising special kids has a class on guardianship.

01:05:00

Diedra Freedman: Autism Society of Greater Phoenix has a class on guardianship.

Diedra Freedman: They're supposed to be, when they do the transition meetings in schools, the IEP meetings. They're supposed to be talking about guardianship and giving you resources. I know. And maybe it's just because my son, Andy, had outstanding support coordinators, But I know the support coordinators



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asked us about guardianship during our 90 day meetings. So, it was frustrating. But what concerns me the most is a retired attorney, is that This bill would actually Violate individuals with individuals who get services from DDD, it would violate Their constitutional rights, both their Fifth Amendment right And they're 14th Amendment right. It basically gives them the legal status of a non-person because it takes away their due process rights. When there are just some things that are sacred to me. And for me, your constant as a retired attorney, your constitutional rights are as sacred as you get. So I don't think that there's anything more sacred than Upholding individuals constitutional rights in their legal entity. So that's my editorial. Cynthia, you were in the thick of this and you did an amazing job representing both the Autism Society of Greater Phoenix, The Arizona Autism Coalition, Parents of DDD members including myself. So if you want to update us on this, it would be great.

Cynthia Macluskie: Yeah, it was an interesting meeting. There was a lot in the beginning of the meeting, there was a lot of anger. And one thing that I think might have led to that anger is, you know, we live Maricopa County and I think sometimes we forget what kind of community they may have in other counties. So to me it sounded like the senator was very frustrated, has felt very alone for a long time because senator is a parent of a DDD ALTCS member.

Cynthia Macluskie: And so one thing that she said was, where were all of you? I've been here fighting and you, none of you have been here. Which was interesting because, you know, John Myers was in the room. I was in the room, Melissa Van Hook. There was many of us who've worked on lots of legislation and been very successful down at the legislature. And so it was news to us that we weren't down there. But really what she meant was that she was alone in Tucson. And she really didn't know all the great work that was actually happening with the disability community and with parents. And so I think she felt abandoned and that's something that we have to remember as the community that other counties have less communication, less connection. So kind of started off rough but I kind of let her know. Look. We've been down here. Maybe you didn't feel it or know about it because you don't live here, you're in Tucson and maybe the community there is a little bit different. So it kind of calmed down a little bit. And she really felt like the bill didn't violate anybody's rights and of course everybody else in the room strongly disagreed with her. There were several other senators in the room and in the kind of message that I took away from the other senators, is that because she's a parent of a special needs child, they defer to her to tell them what is really needed. So I will say, one of the southerners was sitting next to me and at the end of the conversation, he leaned over and said, Okay, I think I've changed my mind.

Cynthia Macluskie: So, I think all the senators that have been supporting it thought that they were supporting families and didn't really understand that there is a, there is a wide range of disability. And a wide range of ability and just because you have DDD doesn't mean that you necessarily need guardianship, there's many other choices. There was two fantastic self-advocates, who spoke. One of them said, Why is it that everybody wants to take away the person with developmental disabilities rights? They would never do that with any other group, but ours. So, I thought was a fantastic question. And then another self-advocate said, Listen,



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Cynthia Macluskie: There are people who want to be guardians, so that they can make money off of us and gave some examples of providers and others who may not have the best interests of the adults. So I think there was consensus. I think, for some reason, she seemed to like me. Which was shocking because you know how difficult I can be. But Ability 360 was great. The Self-advocates were great. And so I think what we all agreed to do is to continue to meet with her to discuss legislation for next year. She agreed to do a striker so it has to go to the house. The way that it's written, once it gets there, there will be a striker and it'll strike everything. And then Brandy is writing the amendment that we sort of all agreed on in the room. Which that amendment just says that it's DDD support coordination responsibility to, before the child's 17th birthday, to discuss with the parents or guardian, all the different choices including guardianship, supportive decision making, powers of attorney, and such, and just leave it like that. And I think, I'm hopeful that that's what the bill is going to be. And that's what we're gonna vote on and Autism Society of Greater Phoenix and the Arc of Arizona and Arizona Disability Developmental Disability Planning Council, we all agreed. If that's the amendment that showed up. We would support this bill. And that we would work with her. To talk about improvements to the system, both with DDD and AHCCCS. Um, in a more thoughtful and deeper way than the bill is, was, so maybe she had good intention. But not the kind of bill anybody in the room could support. So I felt like it was the best we can help for and I my fingers are crossed that it materializes exactly as we had agreed upon. Anybody have any questions?

Cynthia Macluskie: Diane.

Diane Concolino: Cynthia, I just want to say it was very well said, You're so right because I worked with the probate courts when I was with [Adult Protective Services](#). *Just* to let you know, probate has advocates there, Maricopa County, that will help the families. I've sent numerous people there. They were successful and their fee was waived. Many times. So it's a

Cynthia Macluskie: Exactly. And I think that maybe one of the problems is that, the disparity of information, based on the county that you live. So, we, in Maricopa county or...

Diane Concolino: Oh yes, I believe that.

Cynthia Macluskie: the problem is much less. But it sounds like in some of these other counties, maybe that information is harder to get to the families. And so, having DDD do that, I think is a fair thing. They meet with that family four times a year, that would be an appropriate mechanism and I think I think and...

Diane Concolino: Absolutely.

Cynthia Macluskie: Leah Gibbs can correct me if I'm wrong but I think in the member handbook or somewhere, there are some resource that DDD gives families that already lists those options.



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Diane Concolino: But nobody talks to them in detail about it. The parents, I used to always say,...

Cynthia Macluskie: Correct.

Diane Concolino: Tell me what do you, What do you think your child can be when they're 18, Do you think that they can live on their own? Hey their own bills, make their own decisions. Things like that. So it's, it's important.

Cynthia Macluskie: Exactly. It is. So

Brad Doyle: Real. Quickly, since you mentioned the word fees. I just helped the family that went down to Court filled out all the documents. They went and filed them. The thing that gets missed, is the very first form that you should fill out is the form that, I'm imagining, it's probably in every county, deferral of fees. Then, what you do is file your notice for hearing, why? Because then they don't have to pay the fees up front. It has to go through this big, someone elaborate process. But if anybody here, the first form you want to fill out is the deferral of fees. Because when you have a person, that's 18 years old, that is a part of the system. There are no fees. I've done it for myself and many of the other people the court fees. The service fees from Maricopa County, Sheriff's Office, to serve that individual disabilities. The documents all those are waived th person.

Diane Concolino: Yeah, you gotta ask? Yeah, Brad. You have parents have got to ask questions and that's really important. Maybe DDD should put a virtual class together for parents of kids that are 17 explaining, you know, the process of it. Maybe, I always sent some of my well, some of my people from VOC rehabilitation for a Neuropsychological evaluation to determine their ability to be able to function by themselves outside the home. And that's enlightening to parents,...

Cynthia Macluskie: I'm sorry. Go ahead.

Diane Concolino: you know?

Cynthia Macluskie: I think. I think the thing that we all agreed to was that there's always room for more education and resources. Really special kids has a free class.

Diane Concolino: Absolutely well.

Cynthia Macluskie: They're offered all over the state. They've been offered all over this date for a million years. My kid's 25, I know I've seen it for at least 20. Autism society does a transition to adulthood class. Every month for several years now. So you know, it's not that the resources are out there. It's just connecting families to the resource and reminding them. To think about it. And so,...

Diane Concolino: Yeah.



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Cynthia Macluskie: I think DDD support coordination is the place we all agreed on that. And so no one is going to be in danger of losing the right to due process. And DDD support coordination is going to have another mandate. And something on their list of jobs that they have to do. So.

Diedra Freedman: All right, Leah. Can you? Can you tell us? Do you know the statistic? How many DDD members over the age of 18 actually have guardians?

Leah Gibbs: You know, did I saw that was a question that you had sent in before and I cannot remember what the response was off the very top of my head but it's it's high,...

Diedra Freedman: If I Leah, if I tell you,...

Leah Gibbs: I think people see.

Diedra Freedman: If I tell you 30% of DDD members 18 and over have guardians, would you, does that sound right? so 70% do not

Leah Gibbs: Yes, it does sound right? Yes, Yes, but that does not mean they don't have a power of attorney or representative Payee or some other support system in place. And if I could just offer Cynthia, I heard about the meeting. Congratulations on getting to the point that there could be a dialogue that needed to occur and I want to say that the division is in full agreement that we can do a better job and we're looking forward to building that.

Cynthia Macluskie: And I, I don't think we. I never said that you did a bad job. So I don't want to be.

Leah Gibbs: Sorry, I didn't mean to indicate that.

Cynthia Macluskie: Yeah, you just didn't good job.

Leah Gibbs: I just think we can do a better job.

Cynthia Macluskie: Yeah, there's an opportunity to improve. You know, I'm very critical sometimes but I'm not critical on this point because I do believe. That you have. I think it's in the member handbook. But I think that you *have it in there*.

Leah Gibbs: There's a lot of information printed. There's a lot of information out there, but again we could we could bring it together into some kind of a brochure or document, that could physically go in the hands and we can, we can do that research about each county and about each area in the state because you make such a beautiful point that we acknowledge, depending on where you live, your access to information is going to look different. Thank you.



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Diedra Freedman: Diane.

Diane Concolino: Maybe DDD can develop a guardianship team. Entering the child's life at 17. I have a meeting, not the DDD support coordinator but themselves going to make a meeting. It can be virtual explaining the process. So they get to know one person, the parent they feel. I always felt that worked out Well, I had my own office. I was lucky, you know, I didn't have cubicles so we could really discuss in detail what's going on. Tell me where he is now. What do you think? How are school grades? What does his future look like? You know some parents say, Well he can move out of 18. Well we know that many children can't move out at 18 when they're DDD client, some can, some can't so you know I don't know. I think something like that may work, maybe it'd be more focused and more successful.

Cynthia Macluskie: Only thing I just want to make sure everybody understands, as we agreed at the end of the meeting to very specific language and that we were not going to add anything to that language, to make it in any way more complicated than we all agreed upon. So definitely after this bill goes through, as we stated in that meeting, hopefully, then we have a whole year to talk about opportunities after that.

Diedra Freedman: Just to just refresh, everybody's recollection and 2014, the Feds you know. Whole Law. Federal law. And I'm trying to remember the acronym, was it? I don't even remember what it was. I want to say lola but that's that's New York State Attorney Trust accounts. But anyway, it was supposed to get DDD together with the Department of Education, together with vocational rehabilitation . Does this sound familiar Leah?

Diedra Freedman: And so they were all.

Leah Gibbs: It's about work. Yes.

Diedra Freedman: And so they were supposed to sit down and everybody was supposed to be on the same page and they were supposed to help families transition their individuals with special needs to adulthood. So, talking about Guardianship, Power of Attorney, Medical Power of Attorney, Supported decision making, that's, that information. And you can correct me if I'm wrong, Leah, but it's in DD policy regarding the implement, DDDs implementation of that law. They're supposed to be working with vocational rehab and the Department of Education so that there is education for smooth transition.

Diedra Freedman: So, rather than reinvent the wheel, maybe we just need to tweak what we have and actually Better implement it. Does that sound? You're doing it. You, as you said before you just may not be doing it as well as it needs to be done. So Cynthia

Cynthia Macluskie: It's called the Workforce Innovation and Opportunity Act of 2014. It's a federal law that says people who have disabilities must be provided with information that can help them with self-determination, self-advocacy and peer mentoring. And that is one of the things that's in our transition to adulthood class. So that's what you were talking about.

Diedra Freedman: Exactly. Yeah, it's got a weird acronym that I'm told is offensive. And



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Diane Concolino: WIOA. It's the WIOA VOC rehab. That's what, that's what I did.

Diedra Freedman: But Native Americans don't like the acronym for some reason, it's offensive. I have no clue. So, I just call it the 2014 law.

Diane Concolino: All right. Okay.

Diedra Freedman: Anything else on the subject? Or are we ready to move on?

01:25:00

Policy Notification Review and Discussion

Diedra Freedman: Okay. Does anybody have any questions about any of the policy notifications and review that we've gotten from DDD? I haven't seen anything that we should be aware of. Has anybody else?

DDD Staff updates

Diedra Freedman: Okay. Then we're on to the DDD staff updates. Michelle take it away.

Michelle Rademacher: Okay, thank you. Leah Gibbs. Would you like to start us off, please?

Leah Gibbs: I am honored, thank you. I think that all of you are aware that there's been an announcement from the White House. That there is an expectation that come May 11th will be declared the closure of the public health emergency related to Covid-19 and what that means for us is that All of those flexibilities are in place except the ones that we've announced are going to end on April the 1st. And they will remain in place through the end of the quarter. So on May 11th. If in fact the Declaration goes into effect that we have ended the public health emergency, everything stays the same until June 30th.

Leah Gibbs: And at this point in time, there may be additional updates coming regarding that date for some flexibility. But we don't have those definitive answers yet. In the meantime, effective April 1st, as we've been announcing, we are going back to in-person meetings with the support coordinator and the member for some people. It's been three years that we've been doing virtual meetings and we haven't really physically eyes on that member. So it's an opportunity for us to reestablish those very important relationships as well as provide that insight and, and seeing the environment that the member is in and making sure that things are still appropriate. Um, please go ahead. Sure.

Diedra Freedman: Hey Leah. Can I just interrupt you for one minute? Can you just, because I want the record to be absolutely clear.

Leah Gibbs: Sure.



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Diedra Freedman: Would you make it clear about DDD's Statutory responsibility on behalf of AHCCCS. Because these are DDD ALTCS members. Your CMS Regulation and Rules and Policies that you have to Physically see not only the member, but their environment. Or the Medicaid money for long-term care members may be in jeopardy.

Leah Gibbs: De, you said it beautifully. I will re-articulate it. That part of DDD's relationship with AHCCCS as a contractual relationship AHCCCS is the entity representing the state of Arizona, who works with the federal government, the Centers for Medicare and Medicaid Services about how the state of Arizona implements those services. And part of that requirement, is that we are physically seeing that member in their living environment. At least every 90 days to be able to ensure the health and safety of that member and to assess service needs and services. Yes, Brad

Brad Doyle: I'm assuming that the agencies that used to always have to go out to the homes as well. They're following probably closely behind on this. Am I correct?

Leah Gibbs: Let me go ahead. Thank you, to expand on that. At this point in time, we are saying that the support coordinator, the member are in person.

Leah Gibbs: Other supporting therapists agencies team members, it's optional to participate virtually because we still recognize that there are concerns about the number of people coming into the environment around the member. We know, covid isn't gone. We just know that we need to start implementing those in-person meetings again and we're going to work with members and families. If anyone has a concern regarding that safety, we are providing the personal protective equipment to our support coordinators that, if someone would prefer support coordinator wear a mask, that they wear booties, that we see the environment, but conduct the meeting maybe in the yard and at a bench, or a table that those are all things that we're going to be able to accommodate, go ahead, De,

Diedra Freedman: Yeah, Leah regarding those AHCCCS funded supports and services. AHCCCS has recognized teletherapy. And so DDD cannot discriminate against access members...

Leah Gibbs: Correct.

01:30:00

Diedra Freedman: who prefer telehealth? Rather than in person health or for whom it may be more medically appropriate to receive telehealth services rather than in person services. Is that correct?

Leah Gibbs: De, you are correct and we have already made the changes that telehealth is an option for physical therapy, occupational therapy, and speech therapy services. For some members and families, it has worked out beautifully. AHCCCS has said that we can continue that beyond the public health emergency and we are. There are a couple of services that we're waiting for a final decisions from AHCCCS. One of them has to do with the support service of coaching for employment services for members. That is currently a habilitative service for us, and we're waiting for a decision from AHCCCS, whether or not, we'll be able to continue that as an option virtually or if it'll need to go back to in-person. And the second one is music



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therapy. Right now, it's a habilitative service for us and it is currently allowed to be a virtual option. But come the end of the public health emergency, because it's habilitative in nature, we're waiting for a decision from AHCCCS as to whether or not we have to go back to in person or if we can continue it to be virtual. So we will be sharing that information just as soon as those decisions are made. How's that De did that help a little bit about that?

Diedra Freedman: Perfectly. I'm just trying to cover your six because we're a public meeting. We'd like to put everything on public record.

Leah Gibbs: Absolutely, and I appreciate you.

Diedra Freedman: as much as we ask questions of DDD, I've said this before. We like to acknowledge. When DDD is doing exactly what DDD is supposed to do. And when DDD is doing a good job, we just like to keep it honest, transparent and accountable so,

Leah Gibbs: I agree. Completely thank you, Cynthia.

Cynthia Macluskie: Um, can you give us an update on what CMS is saying regarding the parent being paid as a parent provider. um, yes.

Leah Gibbs: For minor children. Cynthia, is it specific for minor children? Right, Here's what I know. I know that access is working with CMS around that flexibility and we are waiting for the final information to come back to the division so we can start sharing it with the public but I do not have that yet from AHCCCS. So right now I can assure you that the parents as paid providers continues, at least through the end of June 30th. Our current information is that it'll switch to ARPA funding come July 1st, but from what I understand, there's conversation with CMS around that. And I'm not part of those dialogues, but as AHCCCS gives us information, I will absolutely share it with you all. Go ahead.

Cynthia Macluskie: Does the ARPA. So if it's allowed, the ARPA funding takes over, does not take us to 2024.

Leah Gibbs: Through September of 2024, that is correct.

Cynthia Macluskie: And does it apply? So I was a little bit confused about, does it apply to attendant care, only, or attendant care and habilitation. And also can you clarify about nursing?

Leah Gibbs: I can tell you that, I can tell you that for our DDD program, it is attendant care and habilitation. I can tell you then when it comes to, are you talking about a parent, who is a licensed or in our LPN serving their minor child? I can tell you right now on the AHCCCS Web page and their FAQs, they indicate that it will end at the end of the ARPA funding. But I also understand it's being discussed. So I hate to give you a black and white answer when I know that things are being discussed. But thank you for asking the question.

Cynthia Macluskie: Thank you, Leah.

Leah Gibbs: You're welcome. Electronic. Visit verification that went live for billing purposes, on January 1st for services provided after January 1st of 2023 is moving along the AHCCCS Administration and DDD are



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doing what we can to support provider agencies to be able to be successful in making sure that they're electronic visit verification aligns, so that their claims are being paid and our records are indicating that. Yes, there are some providers who are still working through some bumps. However, by far, the majority are certainly being paid and that our actual payments in claims they're higher this year than they were last year. So we're moving in the right direction. However, we continue to provide support as needed to those vendors and families who are experiencing challenges.

01:35:16

Leah Gibbs: I also want to announce that on April the 25th, Tuesday the 25th, the division of developmental disabilities is going to be having our first Self Care for Caregivers conference. And we are excited to be able to do this. We have a guest keynote speaker, talking about self care, we have breakout sessions with multiple different folks, some doing some fun things, some doing some serious topics. We have several tables that will have resources available. We have published on our DDD Web page, a link on that very first page to the Self Care Conference and the registration. I have a flier that I've been waiting to get translated into Spanish that I'm expecting to receive back tomorrow and I'm going to share it with each of the IOC members in hopes that you can share it with your community of folks that you know who might be interested in. We have not really done much formal. Um, publicizing about it yet. However, I'm incredibly excited that as of last week, we had 68 family members already signed up and I am thrilled to pieces about that. And so, I'm, I'm excited because it's the first time I've ever had the privilege of trying to coordinate a conference. And I'm a little tired, but we're gonna get there. So Cynthia, go ahead.

Cynthia Macluskie: So I'm already signed up as yeah.

Leah Gibbs: I thought.

Cynthia Macluskie: So I'm very excited and *as someone who has done a conference for many years, I is exhausting. So make sure you take care of yourself.*

Leah Gibbs: Thank you, that's always my goal. So, go ahead. Bernie. Hi.

Bernadine Henderson: When is it again?

Leah Gibbs: It's Tuesday, April the 25th. It's scheduled from 8:00 am to 5 pm. But eight to nine is kind of a registration, our keynote kicks in about 9:30 and we have a lot of information on our DDD Web page. I'll put the link in your chat so that you can share it, how's that?

Leah Gibbs: Anybody.

Diedra Freedman: One of the tables. Will there be a table to recruit IOC members?

Leah Gibbs: Yes. There will. We have dedicated a table for our volunteer coordinator and we have our brochures and we are absolutely going and Joan is going to be there. Joan, who's on the phone with me this evening will be there as well to recruit. So, thank you for thinking of it. And yes, we did think of that.



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Diedra Freedma: So Joan can you cherry pick us members for District West please?

Joan McQuade: You know, when I look at how many you have and I look at north and south You know, we got to make sure that everybody has at least seven people on their committees. And once that happens, then, All bets are off, but I want to make it and I got to I attended another conference last Friday. and had the opportunity with Barbara, Picone to work, the DDD table and Try and work at recruiting. Recruiting volunteers. And also just getting out membership about DDD to folks who weren't necessarily that knowledgeable about it, so I've already got a practice session in.

Leah Gibbs: Brad.

Brad Doyle: Yes, I would just like to say that. I think. I don't know if I'm going to be able to do it but I'm putting more of an emphasis on it. The volunteer luncheon. The persistence I've gotten like two or three emails about the RSVP deadline is coming up. I think they're really trying hard to get us all to go there. And I'm starting to rethink because of my work day. I'd have to take a day off from work but I'm starting to rethink. I might want to try to go to that so I just like to extend that out and tell Linda Mecham to spread that out to hers. I think they're really trying to give us some kind of appreciation and they're really trying hard, they're relentless on it. So I'm gonna try my hard to go there. I just wanted to say thanks to you that. Trying to do that.

Joan McQuade: That's great to hear Brad and working very closely. With the volunteer coordinator, there are going to be some guest speakers that will be appreciated as well as a lot of different types of entertainment and a wonderful luncheon. Because we really do appreciate our volunteers.

01:40:00

Leah Gibbs: Well said, Joan. I'm with you. Bernie

Bernadine Henderson: But don't bring babies and strollers. I'm out because I can't, I mean, I babysit my granddaughter and I do foster care and I have a medically fragile child, and I was told I couldn't even bring them. And I was like, well, that counts me out.

Leah Gibbs: Oh, I'm sorry. I don't know about. I'm not involved in it. Bernie. Would you like us to go back and have a conversation?

Bernadine Henderson: Well, I have emailed back and forth with Elizabeth so. She said she went higher up and...

Leah Gibbs: Okay.

Bernadine Henderson: was told no.

Leah Gibbs: Okay, thank you. Sorry De.



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Diedra Freedman: So Bern. We're as soon as my husband finishes painting my house, which we're on Frank time. So who knows? But we're gonna have another thing in the backyard for District West IOC. So we appreciate you. *I'm waiting for Jaxson and Amario to come back to my house. You can bring the other kids. So we appreciate ya. We enjoy having them here.*

Leah Gibbs: Anyone any other questions for me? Cynthia.

Cynthia Macluskie: Leah. I hate to bring this up.

Leah Gibbs: Okay.

Cynthia Macluskie: I'm wondering if DDD would be willing to help me. Um, I am very concerned about Phoenix Children's Hospital not being Medicare registered. And therefore, only AHCCCS can pay Phoenix Children's Hospital. And so, any of the dual members, who want. Which I think you have a large number of duels. And I would love to know the exact number of you, if you A you could find out and B, they would let you tell me. That means that they have to either choose to have original Medicare. And Medicaid, so that they can go to Phoenix Children's Hospital. And Medicaid can pick up 100% of the bill. Which, of course, middle class and upper class families can make that choice more than families, who are lower income. And the families that are lower income have to choose to give up access to doctors at PCH if they want to be on the dual plans and get all those additional benefits. And it's thousands upon thousands of dollars every year. That they're giving up. And that, to me, creates a two-tiered system. And my understanding was AHCCCS wanted every provider to be Medicaid and Medicare registered and I can't. I don't understand how the hospital has been allowed to get away with it. So One, I would love to know how many dual members DDD has. And then I'm gonna hit up the health plans, but if we can't change policy, I'm absolutely gonna go to the legislature this summer. And make this an issue.

Leah Gibbs: Cynthia, can I ask you to please send me an email because I don't think I'm the right person and I'm not exactly sure who the right person is and let me see what we can do. Okay. Thank you.

Cynthia Macluskie: Here, thank you. I appreciate it.

Diedra Freedman: Yeah, Cynthia, the next thing on the agenda is the health plan update. So, if you can, ask the representatives from AHCCCS, Mercy Care and United the same question so that we're at least on her radar because I'm sure as long as AHCCCS is paying, Because you and I are both in the health insurance business, So we understand single case agreements and exceptions. So, it should not be a problem. If the health plans are willing to pay the fee for service rates, the question is whether or not Phoenix Children's Hospital will accept the fee for service rates. So,

Cynthia Macluskie: We'll know the problem is they're not they're not AHCCCS registered at all. So, it doesn't apply.

Diedra Freedman: The hospital is AHCCCS, registered.

Cynthia Macluskie: No, but they're not Medicare registered.



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Diedra Freedman: Yeah, they it AHCCCS paying a hundred percent of the bill. oh, Yeah, so there are work around Cynthia. We just need to ask the questions.

01:45:00

Leah Gibbs: I believe unfinished with my update Michelle.

Michelle Rademacher: Okay, thank you. Diane Kress, would you have an update today?

Diane Kress: And yes, actually we are fully staffed. We have our last, for my replacement since I became the QA manager. My position as a quality assurance supervisor was open, it has been filled right now. District West is fully staffed with six incident specialists. We have four are in nurses with this. Plus a supervisor, we've got three entry individuals and we have two supervisors and myself. So We're fully staff.

Joan McQuade: That's great news.

Diedra Freedman: Diane.

Diane Kress: Yes.

Diedra Freedman: Since Mary is not here to represent District West. You're the closest that we have to District West staff. Can you, just because this is a public meeting and we want it on the record and because we're concerned about those two fires. Can you just give us a little bit of information on District West relationship with first responders? I know it's very good, isn't it?

Diane Kress: That's a good question, De. I'm probably gonna have to get back with you on that. I know that we do have relationships across with all the other law enforcement, APS, DCS Yet as far as first responders again when we have situations you know they're yes they're DDD members. We can't. I wouldn't say we have Firsthand to say, we need to do this and that and demand that for them to do. But I would have to take your question to my boss because I don't know if I have that answer for you.

Diedra Freedman: Well, how about when you're, when you are investigating quality issues, you have good relationships with the responder agencies, with police, fire

Diane Kress: Again good question. We do our own internal investigation. So any type of law enforcement or any outside entities APS, DCS, they do their investigations as well. So again, we do not share. You know. Those investigations across, because again that's our own investigations.

Diedra Freedman: Hey Leah.

Leah Gibbs: I just wanted to say, De, that our OIFA community engagement team has a great relationship with most of the first responder agencies, police, sheriff. We're building them for fire right now but we work very hard to do that and those agencies now know they can reach back through us through OIFA when they experience a concern about a member or a situation and they can bring it to our attention and we're able to



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work collaboratively internal to make sure that we're getting the supports. We need around a member And we continue to build that.

Diedra Freedman: You're and you're just to make the record, really clear. You also, You also have a behavioral health advocate who's working with crisis intervention, right? You have a more robust staff this year than you did last year and they're working hard, right?

Leah Gibbs: Absolutely. Every single day. Yes and thank you and we collaborate very closely with our Behavioral Health Administration when we need to but yes and our team of behavioral health advocates is always growing. We, right now we have four and we're about to add another one because the need is there.

Diane Kress: Yeah, and we're continuing to grow, obviously you see with District West how large our territory is. So we do have one of the largest behavioral health units.

Diedra Freedman: We're the, we're the second most populous district in the state, right? East is first and we're second, is that correct?

Diane Kress: Yes.

Diedra Freedman: But we're the largest land mass, right?

Diane Kress: Yes, that is correct.

Diedra Freedman: Or does North have us beat?

Diane Kress: North. Yeah, just because of their distance.

Diedra Freedman: Yeah, they're gigantic.

Diane Kress: Yes, so for them, doing health and safety visits, just ensure members and wellness are safe. Unfortunately for them, their travel is You know. It's travel.

01:50:00

Diane Kress: But no, thank you Dee for again, your support. And, you know, again, we do collaboratively work with the entities, the best, as we can.

Diedra Freedman: So I just Diane, I haven't heard complaints, so I figure if I'm not here in complaints then things must be going well and I know Leah's team is working hard to build relationships. You know, just trying to point out those positive things and get them on the record.

Diane Kress: No, thank you, we appreciate it. And and again I do know that. You know, I know that there's a lot more activity out there awareness because of, you know, members have behaviors and we do have quite a few and police are very fond of our members, so they know them quite well and are very helpful and assistance.



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Diedra Freedman: Any more update, Diane or we ready for the next?

Diane Kress: I don't think I have anything at this moment. If there's any other questions, I'm more than happy to assist. I do know that we are still working on the new incident reporting system with the portal. We don't have any updates as far as when that will actually be. I guess put in motion as far as a new system that will be replacing some of the way we enter incidents. I believe there was the new form that you guys have seen and worked collaboratively. So I do hope that again, I agree with you, De that it will help with just the Understanding the whole true or just the understanding the report itself in the description. But nothing as far as when it actually will go live.

Diedra Freedman: Okay. Do we? Michelle? The rest of our Staff updates.

Michelle Rademacher: Um, Joan McQuade, do you have an update?

Joan McQuade: Well, we are fully staffed, we have zero backlog. Basically is as soon as the incidents have gone through triage and are official incidents. The very next day we're going in and redacting them. So, It would be almost impossible to be any more caught up than we are presently, which is good to hear considering how things have been. So, That's all I got.

Michelle Rademacher: Anybody else with DDD, have an update?

Cynthia Macluskie: De, I forgot to ask one thing.

Diedra Freedman: Cynthia.

Cynthia Macluskie: Leah. Sorry, I know you were done, um, but I forgot to ask. We worked on a flier about coordination of pharmacy benefits. And I'm just wondering, is that flier approved yet? And when are we going to be able to share that flier to families?

Leah Gibbs: It is AHCCCS approved, and it is at the printer for us and it will be posted on our web page soon. I know I'm like, Oh my gosh, we did something. And we're gonna be starting our work group about a second flier around general coordination of benefit. And that's I think it's tomorrow that we kick that meeting off. Yeah.

Diedra Freedman: 10 am. 10. My calendar says,

Cynthia Macluskie: Um, is it 9 or 10 that meeting? okay, and then Leah, when you're allowed, will you send me a PDF of the flier?

Leah Gibbs: I will be happy to.



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Updates from Arizona Department of Administration

Diedra Freedman: Okay. Hey, Larry. Do you have anything else for us?

Lawrence Allen: Um, one other update would be the open meeting law training. I hope to have that scheduled here in the next 30 days or so. As soon as I can get that done, I will certainly advise a committee on when and where, and how?

Diedra Freedman: And Larry just for the record, this cheat sheet is wonderful. Larry, Michelle and Jeffrey, thank you very much. The Conducting Cheat Sheet. Thank you very much.

Lawrence Allen: Oh, you're welcome. That's welcome. That's Jeffrey's handiwork there.

Diedra Freedman: Good job, Jeffrey.

Lawrence Allen: So, kudos to Jeffrey.

Updates from Integrated Health Plans

Diedra Freedman: okay, updates from the integrated health plans. Do we still have our health plan friends with us?

Summer Kamal: Hi De, it's Summer from Mercy Care.

Diedra Freedman: Hey Summer.

Summer Kamal: So quick update we're excited to have a table at the Autism Conference on April 15. Janet, the DDD liaison as well as myself will be there. Please send parents our way. We want to ensure that parents are aware of our roles at Mercy Care so that we can assist them with any challenges they might have on the physical or behavioral health side. And then with the PCH question, Cynthia, I do not know the answer, but if you could send that email to me as well I'll make sure the people who do know that answer will get back to you. I just came back from extended leave. I am coming back to providing my trainings I do at the behavior health clinics focusing on the integrated care model and what that looks like with collaboration with the DDD team.

01:55:00

Diedra Freedman: Summer. I have a question for you. I don't know if you saw the news. but one of your in-network House Call Providers, Scottsdale Physicians Group is in a lot of trouble. Are they still an in-network provider for mercy care? Do you know?

Summer Kamal: I wasn't aware of that. I'll have to look into it. But thank you for letting me know, De.



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Diedra Freedman: Oh yeah. Oh Summer, we're talking big, big trouble.

Cynthia Macluskie: Lots of money. Fraud. CMS is not happy.

Diedra Freedman: Yeah, Medicare fraud. PPP Fraud. Lots of fraud. Department of Justice.

Diedra Freedman: Is, Do you know, is Spectrum Health in Network for Mercy Care?

Summer Kamal: They are.

Diedra Freedman: Okay, so there's an alternative. If Scottsdale physicians group isn't a network spectrum is in network, correct?

Summer Kamal: Yes absolutely, we have other agencies as well that can support with mobile clinics especially if any of our members need a blood draw and they have a pcp in office. There's ways we can navigate that. Just to remind the team, we do have a care management team that anyone can refer to and that can support families with considering what is available in the system that might be outside of the box. So if there is ever any parents that are struggling, oh I need a mobile clinic or need a dentist with sedation, please refer them to myself or Janet.

Diedra Freedman: I tell them all the contact, Janet.

Summer Kamal: Oh that's why she gets all the emails and not me.

Diedra Freedman: well, because your behavioral health, so Isn't dental Janet.

Summer Kamal: Yes it is.

Diedra Freedman: Yeah, no actually what I do is I give them the link to the DDD Integrated Health Plan page from the DDD website. And it has all the information right there. So I tell them to contact you guys. I don't say contact Janet. so,

Diedra Freedman: Cynthia.

Summer Kamal: I'll look into the SPG, I appreciate it. I'm sure someone internal is aware. If there are families who are with SPG we'll move them over to another clinic.

Diedra Freedman: Oh Summer, I'll send you the the article. so, For SPG. so, you know,

Cynthia Macluskie: My question is Summer and thank you for being willing to help and you can put your email in the chat. I'd appreciate it because for some reason, I can't find it. But Can you explain why OIFA Meaning AHCCCS and all the other OIFAs are reuniting the children's, like, whatever the 12 rules, the nine rules, whatever they're called. There's 12 and 9. And why that's being redone. Because I don't understand.

Summer Kamal: What do you mean redone?



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Cynthia Macluskie: So my understanding is OIFA all the way from our meeting and looking at those I don't know what to call them. Rule standards for the For the Children side, there's nine of them and 12 of them and they're being re-evaluated read and...

Diedra Freedman: it looks like Leah which is talking about,

Cynthia Macluskie: made clear. And my understanding is that that's not going well and that the community isn't too happy with it becoming clear because it's becoming less clear. So what I don't understand is why, why is there this change suddenly to rewrite things that have been working for like I don't know, 50 years.

02:00:00

Leah Gibbs: Summer, I don't know that I know the answer. Here's what I do know, I know that you're talking about the 12 guiding principles that were part of the settlement of the Jason K. Lawsuit around Behavioral Health services for children in the State of Arizona and the 12 Guiding prints are the nine. Guiding Principles for Adult Services for Behavioral Health in Arizona. And I can tell you that AHCCCS did ask for a work group that did encompass several of the OIFA departments of the different health plans and the intent was that it's been several years. As we mentioned, I can't remember exactly how many and that their goal was to try to bring those guiding principles current and you are correct. There is a lot of, there were I think three or four public forums that were conducted to get feedback from the community about the proposals around the language. And I think that it did in fact set off enough concern that it's being relooked at, but I can't tell you exactly where it is today, but those are the things I understand about it.

Cynthia Macluskie: Thank you so much because I knew what I was asking but I didn't know how to phrase it, right? So thank

Leah Gibbs: Well, you actually did pretty good. You gave me enough of a clue about what you were talking about and Summer, I don't even know you've been out. Were you even involved in it at all?

Summer Kamal: *I was out for a few months so no I wasn't.*

Leah Gibbs: Yeah. Yeah. So that's what I know, Cynthia.

Cynthia Macluskie: Thank you.

Diedra Freedman: Anything else Summer?

Summer Kamal: *One more update. I'm not sure that this team is aware but we did develop a role called the transitional age youth SMI DDD care manager. She gets on cases on a need to need basis, the team can refer. She supports with members who are transitioning into the adult system. Which tends to see some challenges and questions around. So that's available as well.*

Diedra Freedman: Okay, and who do we have still with us from United Healthcare?

Michelle Rademacher: I don't think we have anyone from United Healthcare this evening.



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Diedra Freedman: Okay, and from AHCCCS, we had somebody from AHCCCS among us. Is she still with us or did we lose her?

+1 480-*-**98:** Frederick is here.

Diedra Freedman: Hay for Fredreaka. Do you have any updates for us?

+1 480-*-**98:** No updates. If you guys have any questions for me, I'd be happy to answer.

Diedra Freedman: Cynthia's got a question for you.

+1 480-*-**98:** Well, if it's the same question,

Cynthia Macluskie: Um, yeah.Regarding PCH. is there a way that AHCCCS can tell me if they are like for sure, either a Medicare provider or not, a Medicare provider

+1 480-*-**98:** Who is the facility?

Cynthia macluskie: Yeah, I'm trying to figure out so PCH Phoenix Children's Hospital originally said that they were a Medicare provider but they would not accept dual plans. They would only accept original Medicare. But then I heard in the process after meeting with PCH that in reality, they're not Medicare registered, which is why they cannot contract with the dual plans, because they're not registered with Medicare. And I'm looking for a final answer to know. Are they, or are they not? A Medicare provider and does AHCCCS require that their providers be also Medicare providers because I thought that was a rule. But now I'm finding out that it might just be a suggestion.

+1 480-*-**98:** Okay, if you'd like to put that in writing to me, I can follow up and get that sent back to you.

Cynthia Macluskie: Fantastic. Can you put your email in the chat? Please?

+1 480-*-**98:** I'm not online but I'm joining by phone so I'm not calling, I'm having computer issues so I'm not on the Actual meeting by the computer. I'm on my phone. but, Michelle,...

Cynthia Macluskie: Okay.

02:05:00

+1 480-*-**98:** if you would like to, you can send it to Michelle and she can forward it to me.

+1 480-*-**98:** Or Michelle can give...

Michelle Rademacher: I'd be happy to do that.

+1 480-*-**98:** Right, either way.

Diedra Freedman: Does anybody else have any questions for? Fredreaka.



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Updates from DDD IOC liaison

Diedra Freedman: Okay, we're not on to our next update, which is you Michelle.

Michelle Rademacher: Oh, okay. Some of the information that was covered earlier is in my update as well, but I want to start off with providing information that the committee that Leah Gibbs and Dr. Underwood have been asked and added to the agenda for the April meeting. For permission from De and Bernadine. So they, I wanted to let the committee know that they would like to provide information on electroconvulsive therapy and receive input from the committee members. With the permission of committee chair and the vice chair. This is on, for next month, they're gonna start right away on the first point of the agenda. And if you guys wanted to participate in that discussion, please mark your calendar, this will be an important discussion point. The other point I was going to bring up which we've talked about in this meeting. Yes.

Diedra Freedman: Additional. But can they get that information to us before the meeting so that we can review it? Because most don't understand ECT and...

Diedra Freedman: in why it would be used. On DDD members. You know, I mean when, when you talk about electric shock therapy, we're thinking Judge Rotenberg School. We're not thinking this is advanced medical treatment that is being used in. It's actually an AHCCCS approved treatment for some conditions including, depression. There are, I think there are three conditions but if you can get us that information in, so that we know, why it's used? Who would be, who would be administering it? And who's regulating it? We would appreciate it. It's just when we talk about members with IDD, especially members with IDD, who don't communicate effectively using words, either spoken or written To be honest. It scares the bejesus out of me. So, I mean, I understand there have been a lot of advances. There are other treatments there. They're using light, they're using magnetic treatments also, in ECT goes along with those. Either some incredible advances that have been made, but we need to know exactly. What it's treating. Why? Who's administering and who's regulating? So in, what we're afraid of is that it's going to be used to treat behaviors And it's it shouldn't be used to treat behaviors.

Diedra Freedman: So Leah.

Leah Gibbs: Thank you De. I can tell you that that the division isn't moving forward with anything. The division is starting a dialogue and part of that dialogue is asking if the IOC or members of the IOC would join us in work groups, To address the safeguards that would need to be in place and to talk about the current language in the law. And we don't want to do, we aren't even moving forward. We've learned from some of our mistakes De and we start the dialogue out the gate with the IOCs before we do anything else. So I don't really have answers to some of those things you're asking about. I kind of have a written document that I follow in giving that history and...

Diedra Freedman: but doesn't isn't

Leah Gibbs: I can talk with Dr. Underwood about sharing that



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Diedra Freedman: Is Dr. Underwood a psychiatrist or a psychologist? Then she ought to have the updated information on...

Leah Gibbs: She's a psychiatrist.

Diedra Freedman: how it's being used in the medical field to treat and if she can provide us with that information, so that we start right out of the gate with all the information so that we're not ignorant when we're discussing it. It'll go a long way at least for me.

Leah Gibbs: I appreciate that. I can I can certainly ask but I want you to know that that right? This second. I don't have all of that, all right.

02:10:00

Diedra Freedman: Right. Yeah, I wouldn't expect you to. Unless you went to medical school and became a psychiatrist and didn't tell me.

Michelle Rademacher: And this topic was also discussed with District East IOC's meeting this month as well as with District Central IOC's meeting, and that information can be accessed if you would like to look for more information on it and the discussion points through the minutes for those IOC meetings.

Diedra Freedman: Hey, Crystal.

Crystal Fox: Yeah. Hi. I got Tia screaming in the background so sorry about that, but I would be open-minded. I mean, I know I'm not a Committee member, but for everybody else,...

Diedra Freedman: Yes.

Crystal Fox: I will be open-minded to the ECT, I've seen it be really beneficial and people that are severely depressed, along with other conditions and I would hate to see our developmentally disabled. People have less of an opportunity for all medical treatment that everybody else has, that would only be, that would be my comment and it is much safer now, but it

Diedra Freedman: Yeah, no, I I think everybody agrees with you but when we're asked to look at this, the more information that we have on up front so that. What the one thing about DDD District West IOC, I say this with pride. We have very well educated, very intelligent people who like to research on this committee. And so, if they can start out from the very beginning with the information that they need to make decisions about whether or not they're going to be supportive of something. It makes it a lot easier, a lot quicker and a lot more productive. So if we can just get the information we need, right out of the gate. It goes much better for us. You included by the way.

Crystal Fox: Thank you.

Diedra Freedman: And I'm surprised Cynthia's hand's not up because she's our number one researcher and self-educator. So um I'm sorry Michelle, I'm sorry to cut you off anything else.



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Michelle Rademacher: Oh, no, I just wanted to remind the committee about the next DDD IOC statewide chairs meeting; it's scheduled Wednesday April. 19th at 10 am and the DD, the next DDD public town hall meeting is scheduled Thursday, April 6.

Review and Discussion of Metadata Reports

Diedra Freedman: Okay, and our next Agenda item is review and discussion of the metadata reports. We all got those attached to the agenda. Does anybody have any questions about those?

Discussion, Review, and Possible Action on Committee Membership

Diedra Freedman: And our next item is discussion review and possible action on committee membership. And we've got Crystal here. Does anybody have questions for Crystal and does Crystal have questions for us?

Crystal Fox: My only question would be, I don't know all the acronyms and I'm not sure how to ask about them.

Bernadine Henderson: So, I just would like Crystal to share a little bit about herself, and why she wants to be a member of our group.

Crystal Fox: Absolutely, and I apologize. If Tia is yelling in the background, she's, my daughter has autism, so she's severely disabled. And she also has epilepsy and she had a brain tumor. So we've been through all a lot of fun stuff. So I want to be a member because basically I have the opportunity. Now again I'm a psychiatric nurse, I'm retired from the state hospital. I have a big passion for really dual diagnosis, like mental illness, developmental disability, sometimes criminals. I mean, I just have a passion for psychiatry as well as developmental disabilities.

Crystal Fox: Quite a while ago, I did a When we were going through it suddenly, you guys, with special education will know this when we went through and We were unable to with some of our special needs kids and I'll just start with the story my daughter Tia, when she went into kindergarten, her special education. Teacher told me that Tia was too severe to be in public school. So that was kind of the beginning of the voucher program and then eventually the Arizona Empowerment Scholarship. So it was myself and two other family members that were involved in creating that and going through the courts and legislating on that. And honestly that's been my biggest.

02:15:00

Crystal Fox: Excitement of my life, you know, that I was able to make a difference like that and so now that my work schedule has changed to where I really just work weekends. I work Saturdays and Sundays. I have Monday through Friday available and so I wanted to learn more about politics, do more with actually want to do more with autism coalition. I want to learn more and ways to make changes that are bigger than just My like, my family. So that's kind of where my passion is, is leading.



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Diedra Freedman: Just just to make the record clear. I've known Crystal over a decade. Our children attended Chrysalis Academy together, and Crystal was a very active parent on the Crystal's Academy Parents Association. I've just always been amazed. Not only at Crystal's parenting abilities. Because she has two other children and they come with their own challenges. But I've always been amazed at Crystal's professional abilities. So anytime I or any of the parents, Other parents had questions about psychiatric services or medications. We always turn to Crystal. And I'm just astounded how Crystal has been able to navigate the system on behalf of her own children. Sometimes successfully, sometimes not so successfully, but it's not for lack of trying. It's just an amazing advocate and I don't say this often about people but she's probably one of the kindest most considerate people that I've ever had the privilege of knowing so I asked her to join because I thought she I think she'll be a great addition to the DDD District West, IOC

Diedra Freedman: So Diane.

Crystal Fox: Thank you.

Diane concolino: I want to thank you Crystal, for helping begin the ESA. My grandson has been on it for four years and it's remarkable, remarkable. It has made a total difference in his life. Well, thank you for your hard work.

Crystal Fox: Thank you.

Diedra Freedman: Does anybody else have any questions for? Crystal. Do we still have five members?

Michelle Rademacher: You. Yes, you do. You actually, I believe have six.

Diedra Freedman: Okay, does anyone Crystal, are you still interested in joining us? And Michelle.

Crystal Fox: Yes, I am.

Diedra Freedman: Did she pass all the background checks? And there's no problem.

Michelle Rademacher: Her application was received through ADOA. I have, I don't have confirmation through the DES volunteer website on that, On the background check at this point.

Diedra Freedman: So we can't go ahead and nominate her until we get that confirmation. Is that correct?

Michelle Rademacher: So sometimes our members, our applicants come through the ADOA website. And sometimes they come through the DES website. And when they come through,...

Diedra Freedman: Okay.

Michelle Rademacher: whichever way they come through, we ask for completion of the application on the other end as well. So they're in both systems. The background check would just be a formality for her and so, for voting on it, that's a committee decision there.



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Motion and Vote

Diedra Freedman: So, do I have a? Do I have a motion and a second in a vote regarding making Crystal a member of the IOC?

Bernadine Henderson: Well, I will make a motion that we allow Crystal Fox to be the newest member of the District, West IOC.

Brad Doyle: I'll second.

Diedra Freedman: So, during Bernadine made a motion and Brad seconded. So now we have to go person by person.

02:20:00

Diedra Freedman: Brad.

Brad Doyle: Yes.

Diedra Freedman: Cynthia.

Cynthia Macluskie: Yes.

Diedra Freedman: Diane.

Diane concolino: Yes.

Diedra Freedman: Shelly.

Shelly Vinsant: Yes.

Diedra Freedman: Is Pat still on here? Pat? Pat still with us. Okay, I say yes,...

Michelle Rademacher: She's dropped off.

Diedra Freedman: */ say yes.* That makes five right?

Bernadine Henderson: I could vote. Yes, too.

Diedra Freedman: You did. I thought we counted you sorry.

Bernadine Henderson: Okay. No,...

Diedra Freedman: So. Okay,...

Bernadine Henderson: I don't think you mentioned me but



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Diedra Freedman: Bernadine. You say, yes. So does that give us our official five Michelle?

Michelle Rademacher: Yes.

Diedra Freedman: All right, so the motion passes five zero. Crystal. It is my privilege to welcome you to membership to the District West Independent Oversight Committee, God help you, because we're going to put you to work, woman. Thank...

Crystal Fox: Thank you. I'll be ready.

Bernadine Henderson: Issue. Michelle, can we get her set up on behavior plans? I think she'd be a great help.

Diedra Freedman: so, um,

Crystal Fox: I can do behavior plans.

Diedra Freedman: She's gonna be amazing.

Michelle Rademacher: And yes and Crystal I will reach out to you by phone and email. There's a whole packet, we have of information for you, you mentioned the acronyms. We'll be able to be able to provide you a document that has a listing of of the many, many, many, many acronyms that are utilized. What?

Diedra Freedman: You know, Michelle. She is, she's already. She's already Article 9 certified.

Michelle Rademacher: Oh perfect.

Crystal Fox: Oh yeah.

Diedra Freedman: because,

Crystal Fox: Yeah, I'm also, yeah. Also work, I take care of my daughter very rarely but usually I get other people to do it. so, but yeah, I do have Article 9, I actually have a fingerprint card and all that stuff because of my nursing so,

Michelle Rademacher: You know, the ideal candidate.

Diedra Freedman: I'm telling you.

Diedra Freedman: So maybe Joan can find us more people like Crystal, that would be great.

Joan McQuade: Yeah, killing me over here. De.

Leah Gibbs: No pressure, Joan. No pressure.

Diedra Freedman: you got to admit, we we recruit quality people here at District West



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Joan McQuade: Yes, you do.

Bernadine Henderson: What does that bring us to a total of?

Diedra Freedman: With a total of eight members.

Diedra Freedman: So we have seven more slots to fill because 15 is a full slate.

Diedra Freedman: We're going to get 15 Joan. I'm telling you.

Joan McQuade: Okay.

Diedra Freedman: I got four to six years before I retire and I'm leaving a full slate.

Joan McQuade: Good for you. It's always important to reach high, right?

Diedra Freedman: That's right. So, me and Leah will go out at the same time, Huh Leah.

Leah Gibbs: Wait. How many years did you say? Uh-huh.

Diedra Freedman: Four to six. I'm 61 Leah. I got four to six to go.

Brad Doyle: *Thelma and Louise.*

Diedra Freedman: That's right. Me and Leah we're going to drive over that cliff in the What was it? Was it a t-bird?

Joan McQuade: I think so.

Leah Gibbs: Definitely a convertible.

Discussion and Review of Incident Reports and Behavior Plans

Diedra Freedman: Yeah. Definitely. Okay. Any discussion or review of incident reports and behavior plans? Does anybody have any questions that they didn't get answered. Diane's been asking a lot of questions about behavior plans. Thank you, Diane.

Diane Concolino: Welcome. I've been, last couple weeks was busy. My daughter had her baby. So I have Yeah,...

Diedra Freedman: Well congratulations.

Diane Concolino: thanks. So we took care of the kids and that took a lot out of

Diedra Freedman: Diane just so, you know, I'm going to put the speech on the record. We are volunteers. We do what we can, when we can, and we do not feel guilty and weird.



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Diane Concolino: Well, I think it's my history, my prior history, working with investigations, I was always looking at reports, keep on going, keep on going. So it's instilled in me.

Diedra Freedman: We are grateful for any time that you can give us with this important work, but we realize that this is the starfish theory that we operate on. We're throwing one starfish at a time back into the ocean. And there are countless starfish on the beach that need to be thrown in. So,

Diane Concolino: I didn't know if I was asking too many questions.

Diedra Freedman: No. No, you can never ask too many questions.

diane concolino: All right.

02:25:00

Diedra Freedman: And especially if you're a member of the district, DDD District West IOC. Leah and Joan will tell you, that's all we do is ask questions.

Diane Concolino: Mm-hmm. I know. Okay, I don't feel so bad. I'll keep on asking questions.

Diedra Freedman: And we do it because we want to improve the quality of life for our DDD members and their families. So keep asking those questions. That's why we're here. Cynthia,

Diane Concolino: Yes, I sure will.

Cynthia Macluskie: I just had one question. Regarding the death reports. And, and I do think we talked about this before, but it doesn't make sense to me. It says, every single one of those deaths was unexpected. And yet one person was in hospice. So, how is that unexpected? What's the definition of unexpected?

Diedra Freedman: Hey, Joan, can you feel that one for us or You're unmute.

Joan McQuade: I'm not want to throw anybody under the bus, Ms. Kress, But I think that the quality would be able to give you a better response to how it's determined, whether some death is expected or unexpected. Because I haven't been in that department now for over a year and I wouldn't want to miss speak.

Diedra Freedman: Hey, Diane.

Diane Kress: Yeah. And I'd have to get a little bit more clarification on this. I know that again, it's our triage department Categorizes and reviews all of our cases, all of the incidents that are entered into the system. It's also medically reviewed by another a leadership and it just at that level. It is classified as a unexpected death. That's just What I've been.

Diedra Freedman: Just for the record Diane. I've never seen an expected death.

Cynthia Macluskie: Me either if they all say that. So it seems meaningless.



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Diedra Freedman: Hey Leah.

Leah Gibbs: I would never assume to ask the committee to do something. However, it might be something that the committee may want to discuss and vote upon putting in writing asking the division to please provide you their definition of expected and unexpected death as they categorize incident reports.

Motion and Vote

Diedra Freedman: Cynthia, you want to make a motion?

Cynthia Macluskie: I love you Leah. I make a motion that we ask the division to provide us with the definition of unexpected and expected deaths. And how they categorize that.

Diedra Freedman: Do I have a second?

Diane Concolino: A second. It, Diane.

Diedra Freedman: Okay. And need to. Do a vote. Let me get my list here. Just to make sure that we get everybody. Bern.

Bernadine Henderson: Yes.

Diedra Freedman: Brad.

Brad Doyle: Yes.

Diedra Freedman: We accepted Crystal as a member so she can vote now, right?

Michelle Rademacher: Yes.

Diedra Freedman: Crystal.

Crystal Fox: Yes.

Diedra Freedman: Cynthia.

Cynthia Macluskie: Yes.

Diane Concolino: Yes.

Diedra Freedman: Shelly.

Shelly Vinsant: Yes.

Diedra Freedman: And I vote. Yes. So it's seven, zero it passes. Um, I'll write that up. And I'll send it in, Leah.



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Leah Gibbs: And that way we can get you a definitive answer, okay?

Diedra Freedman: Yeah. No, that would. That would make sense?

Diane Kress: Yeah, thank you, Leah.

Diedra Freedman: Is any other questions?

Leah Gibbs: You're welcome, Diane.

Diedra Freedman: Otherwise, we'll adjourn.

Diedra Freedman: No other.

Motion to Adjourn

Crystal Fox: We have to make a motion to adjourn.

Diedra Freedman: Uh, Yes, I'm asking for a motion to adjourn.

Crystal Fox: I'll make a motion to adjourn.

Cynthia Macluskie: Second.

Diedra Freedman: Okay. We actually have to go through the list, and everybody has to go, "Aye" again.

Bernadine Henderson: Aye.

Diedra Freedman: I didn't make the rules, people. I'm just following them. Bern, did you say I Bern? Brad.

Brad Doyle: Aye

Diedra Freedman: Crystal.

Crystal Fox: Aye.

Diedra Freedman: Cynthia.

Cynthia Macluskie: Aye.

02:30:00

Diedra Freedman: Diane.

Diane Concolino: Aye



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Diedra Freedman: And I Diedra Freedman say aye, so it passes, seven zero. When is our next scheduled meeting, Michelle?

Michelle Rademacher: The next meeting is scheduled for Tuesday, April 25th.

Diedra Freedman: 5:30 pm. it's Fourth Tuesday of the April and...

Michelle Rademacher: Yes.

Diedra Freedman: I'm supposed to add. We have this new little Closing that I'm supposed to add. If you're having any trouble whatsoever, please ask your DDD liaison for help. We're happy to assist, keeping your meeting running smoothly and in accordance with Arizona. Open meeting law. So it is now 8:01, and the meeting is officially adjourned. Thank you for your patience, everyone. I think you're the most awesome DDD, IOC in the state of Arizona, but I'm biased. So everybody. Happy with Easter Passover.

Diane Concolino: Thanks De.

Diedra Freedman: I don't know if it's Ramana Ramadan or if anybody's celebrating anything else, but we'll see you in April. Have a good night.

Meeting ended after 02:31:57 🙌

For all of **January 2023** IRs, the Committee members have been given a total of **710** incident reports in the Shared Drive. This included **80** open and **630** for closed reports.

Type	Open	Closed
Accidental Injury	4	87
Consumer missing	5	14
Deaths	5	5
Emergency Measures	0	13
Human Rights	7	7
Legal	1	5
Medication Errors	7	25
Neglect	29	46
Other Abuse	5	4
Other Behavior	4	272
Other Injury Unknown	5	138
Physical Abuse	7	11
Property Damage	0	2
Suicide	1	1
TOTALS	80	630



**Division of Developmental Disabilities (DDD)
District West Independent Oversight Committee (IOC)
Public Meeting Minutes Summary
Tuesday, January 24, 2023 – 5:30 PM to 7:30 PM**

For all of **February 2023** IRs, the Committee members have been given a total of **712** incident reports in the Shared Drive. This included **44** open and **668** for closed reports.

Type	Open	Closed
Accidental Injury	0	76
Consumer missing	5	6
Deaths	4	3
Emergency Measures	0	7
Human Rights	1	4
Legal	1	2
Medication Errors	5	63
Neglect	16	60
Other Abuse	2	9
Other Behavior	0	257
Other Injury Unknown	2	167
Physical Abuse	8	13
Property Damage	0	1
Suicide	0	0
TOTALS	44	668

The IRs will be reviewed by the committee members.

Number of Questions for Quality Improvement Manager, QIM: **15**

Members of the committee will comment on incident reports directly and the liaison will send them to QIM.

All PRC meetings are being attended by Bernadine Henderson. Number of Behavior Plans turned in by IOC Members:

The Program Review Committee (PRC): None.
