

AHCCCS Central Oversight Committee (IOC)  
Public Meeting Minutes  
Wednesday, November 15, 2023 – 5:15pm to 7:00pm

## Call to Order

Meeting called to order by Co-Committee Chair Holly Geiszl. The date is November 16, 2023 at 5:15pm. The meeting was held virtually through Google Meet

## Welcome and Introductions

### Attendance in Person:

- Holly Geiszl, Co-Chair
- Josh N. Mozell
- Jack Potts
- Matthew Moody
- Sommer Walter
- Rachel Streiff
- Sabrina Taylor
- Geraldine Roll, Esq.

AHCCCS: Fredreka Graham

Arizona Department of Administration (ADOA): Lawrence Allen

### RHBAs:

- Dawn McReynolds w/ UHC OIFA
- Karin Uhlich w/Arizona Complete Health
- JoAnne Kautzman w/ BannerHealth
- Adonis Deniz Jr. w/ Mercy Care
- Marie Reyes / Blue Shield Health Choice

### Public in attendance:

- Joel Thompson
- Katie Williams

## AHCCCS Central IOC Meeting (2023-11-15 17:16 GMT-7) - Transcript

### Attendees

+1 602-\*\*\*-\*\*16 (Marie Reyes, BCBC), Adonis Deniz Jr. (Mercy Care), Dawn McReynolds UHC OIFA, Fredreka Graham, Geraldine Roll, holly gieszl, Jack Potts, JoAnne Kautzman, Joel Thompson, Josh Mozell, Karin Uhlich, Katie Williams, Lawrence Allen, Matthew Moody, Matthew Moody's Presentation, Rachel Streiff, Sabrina Taylor, Sommer Walter

### Transcript

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**holly gieszl:** This is calling to order the meeting of the central Arizona and independent oversight committee. We are meeting virtually and the meeting is being recorded for our minutes. I want to record the attendees. myself Holly Geisel as co-chair Geraldine and Geraldine Rolle Jack Potts Rachel strife Sabrina Taylor Sommer Walter and our I don't see Josh Mozell on yet. So those are the members of the committee who are present. We do have a quorum Matthew Moody has joined. So he's also present. We have a quorum so we may proceed. In terms of guests. We do have Katie Williams who is attending her second meeting and she will be here with us during the business portion of the meeting and until we go into our training session on the use of the portal and we have Joel Thompson. Also who is a potential member and I believe this is Joel's second meeting as well. And so he'll be with us until we go into the training session. At the beginning of the meeting, let me Also ask if there's any board member who, in looking at the agenda, has a conflict to declare in advance of the time that we take up any agenda item. Anybody have a conflict? Okay, great.

**Geraldine Roll:** No.

**holly gieszl:** Thank you for proceeding updates from our Community Partners through any of our partners having an update.

**Matthew Moody:** I can go Holly. That's okay. Just throwing out their Mental Health America got a grant to provide workplace training for teachers and educators. So it's a free program and we're just looking for places. That's even our training. hour goes over the basics of how to have a mentally healthy workplace and basic Medical Health Concepts of that, the building awareness education on these topics. So if anyone has anything there anyone that he might be interested feel free.

**holly gieszl:** Great, anything from our health plan representatives?

**JoAnne Kautzman:** Hi Holly, this is Joe with Banner. We have no updates at this time. Thank you.

**holly gieszl:** Thank you.

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**Dawn McReynolds UHC OIFA:** Hi Holly, this is Dawn McReynolds.

**holly gieszl:** and I Dawn

**holly gieszl:** Thank you.

**+1 602-\*\*\*-\*\*16:** Hi Holly, this is Maria Reyes with Lucas and Blue Shield Health Choice.

**holly gieszl:** I thank you all for being here, anybody else?

**+1 602-\*\*\*-\*\*16:** We have no update.

**Adonis Deniz Jr. (Mercy Care):** Good evening everyone. This is Adonis with Mercy Care also.

**holly gieszl:** yeah. Hi my

**holly gieszl:** Thank you. Anybody else?

**holly gieszl:** Okay.

**holly gieszl:** Thank you. I see you there. I should have seen it earlier. Thank you. anybody else? All right, Larry, any updates from ADOA?

**Lawrence Allen:** I do not have any updates for the committee tonight.

**holly gieszl:** Okay and Frederica, of course, we're updated you're going to do our training for us after we finish this portion of the meeting and thank you very much for doing it tonight. Any of our other ioc members here Laurie Goldstein?

**Fredreaka Graham:** Absolutely.

**holly gieszl:** Or the Northern ioc. moving on. We're going to go to our unfinished business the Matthew Moody has compiled a response to Mercy non-response to our request for documents or explanation of how Mercy incorporates Guardians and works with Guardians in the

00:05:00

**holly gieszl:** In terms of interacting with members. Matthew, do you want to briefly explain what you're proposing and we'll have a brief discussion and decide what the next step is.

**Matthew Moody:** yeah, so just everyone remember is we brought up the question about guardianship and how it is set up to allow the Guardians to consent to treatment and not the actual person experiencing are getting treatment. So if someone has a guardian the guardian should be able to say they qualify for counseling we're going to have them go to counseling, those sorts of things. So initially we sent that request to Mercy Care Hollywood to be appropriate to show what I said to you and...

**holly gieszl:** Yes. Absolutely.

**Matthew Moody:** earlier in the week. Okay, let me just hear that.

**Matthew Moody:** Okay.

**Matthew Moody:** Can you see that right there? or good. Yep, so.

**Matthew Moody:** Mercy Care responded respectfully and asked that the request be narrowed to allow for a meaningful comprehensive response. We further object to the request in so far as it goes beyond the ioc's authority to request proprietary and confidential business policies and Records. and looking at this in my proposal here. I don't believe that we're asking for anything that is confidential or proprietary. We're asking for how they carry out what's in the AMPM and the laws of the state. So my proposal is after careful review. The ISC is trees. With both the request and the objection request to proceed all future regarding the activity and is focused and specific. Additionally. We're not required.

**Matthew Moody:** Question any proprietary information simply what steps Mercy Care takes to inform and train clinics. So they're specific requirements of the ioc. We fully request that Mercy Care provide information. The next 30 days ioc is happy to meet with Mercy Care answer any questions specific questions, Mercy Care may have books

**holly gieszl:** Thank And I do want to clarify for our minutes and the record we certainly are not asking for proprietary business documents.

**holly gieszl:** We are simply wanting to understand Mercy's policies and how they are Incorporated in dealing with members who have a guardian and I hope that by sending the letter. That Matthew drafted will be able to get a response and we can have a conversation with Mercy instead of sending back and forth. letters I don't.

**Jack Potts:** Let me ask. I think at the end of it says requirements of ioc Matthew. I wouldn't meet the requirements of the state. It's not our requirement that the guardian said that I'm confused. To what requirements you're referring. See my question.

**Matthew Moody:** Mercy Care says I'm referring to what they said. So this is their response, but it's highlighted in blue further.

**Jack Potts:** No. No, I know that. I'm looking down here at your response to the last line of the first paragraph Clinics of the specific requirements of the ioc. I thought you were trying to get through this because of the requirements of the state that Guardians being formed. I'm confused and what are our specific requirements you're asking for?

**Matthew Moody:** Friendly, simply what steps Mercy Care takes to inform Clinics of this specific requirement of agency to the state or what. Is it a requirement?

**Jack Potts:** What requirements are saying it's requirements that Guardians being formed or title 14. It's not our requirement.

**Matthew Moody:** Okay.

**Jack Potts:** It's a state requirement. Does that make sense guys?

**holly gieszl:** It does. So what I would like to do is I'd like to have a motion that Joshua I will work with Matthew to finalize the letter to incorporate Dr. Potts' point and it will be sent out on Monday.

**Jack Potts:** I think you already have that motion and I think we had agreed that Matthew should pursue this. I don't think every time we need to fog to a follow-up, the motion. What's up to you? I mean I'd vote for it. I'll move it if you want. but

**holly gieszl:** So that I would entertain a motion that we finalize the letter to reflect Dr. Potts' points and that it be sent out on Monday.

00:10:00

**Jack Potts:**

**Geraldine Roll:** I second the motion.

**holly gieszl:** Thank you all in favor. I

**holly gieszl:** Great, motion passes and we'll get the letter out on Monday. Hopefully, we'll have some conversation about the next issue on BB and Haven behavioral hospital Dr. Potts requested that be on the agenda.

**Jack Potts:** Figured you all have an email in front of you regarding this and the other issue.

**Jack Potts:** The point being is that this was the case that we were bypassed on regarding the daughter dying while she was pregnant after being released in the hospital. We did not investigate that erroneously directly to Mercy Care. I think we should see what their conclusions and responses are regarding that we have authority to investigate what we were asked by the mother to do. So I think we need to see how they responded to her concerns since we could not initiate that. Does that make sense?

**holly gieszl:** It does and Frederica you got that. I think it was sent from Larry to Frederica and sent to Mercy. Did you receive an update from Mercy as to their investigation?

**Fredreaka Graham:** No, I did not and I would not receive that.

**Jack Potts:** Okay.

**holly gieszl:** All right, and so who would receive it?

**Fredreaka Graham:** It's not in my wheelhouse to receive that. I just got the information and sent it on as it was public. That's how it came to me. Only time I would get it back as if it came directly from the ioc.

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**Jack Potts:** So I suggest we ask that I think of a motion to say that we formally request an investigation and if one has been done that we are prized of the results of that investigation. So it is coming from here. I'll see that I don't know how else to move forward on this to see what has been rectified. This is a case of death and there was one on channel 12. I understand the same. Within a week of this.

**holly gieszl:** Yes.

**Jack Potts:** So this is not an isolated issue, but it's one that certainly is not getting the attention of the IOC. Partly because maybe we're inadvertently bypassed, but we need to get back on track. I don't know how to do it.

**holly gieszl:** So normally Larry when we get a request to the IOC and we ask you to forward it to the agency for a response, right?

**Lawrence Allen:** Can you rephrase that question because I don't understand what you're asking.

**holly gieszl:** When a complaint comes into the ioc, we are required to provide a request and write to the agency that we are asking to look into it. We give that request to you and you send it to the agency. Correct. Okay.

**Lawrence Allen:** That's correct.

**holly gieszl:** All right, so I will send you an email asking that you transmit to Mercy Care on behalf of the complaint that was At the ioc's email and which reference Dr. Potts in the

**holly gieszl:** in the email communication,...

**Jack Potts:** copy

**holly gieszl:** Okay, and...

**Lawrence Allen:** meaning

**holly gieszl:** then you'll send that to Mercy is

**Jack Potts:** right

**holly gieszl:** All right, so we're gonna duplicate.

**Lawrence Allen:** Yes.

**holly gieszl:** Okay Then we will duplicate what happened two months ago, whenever it happened five months ago, but it will come directly as a request from the ioc because the email came to the ioc.

**Jack Potts:** So we need to vote on that then to make it a formality.

**Lawrence Allen:** Correct.

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**Jack Potts:** So I would move that we do with Holly just suggested we take the complaint or concern for that in to the access through routine channels

**Geraldine Roll:** I second that motion.

**holly gieszl:** Okay, motion has been made and seconded all in favor. I opposed so the item carries

**Jack Potts:** And you have the copy of the initial one or join me to resend it to you. Okay.

**holly gieszl:** That discovery. I don't know. I'll follow Thank you, Dr. Potts. Okay, the next item on the agenda is also an item which Dr. Potts requested Beyond and it's a follow-up item.

00:15:00

**Jack Potts:** This is one of you look at some of you may remember I think and I need to ask Matthew this. I think you sent a letter on this t not about a year ago? to Mercy Care we certainly did send a letter if this is about a person who Some of you weren't on the committee. The forms are not done. It was someone who was trying to abuse the civil commitment process. And we raised an issue.

**holly gieszl:** right

**Jack Potts:** And if you look at what I sent you. on page three of seven of the Secretary of State's response a references the letter we got

**Jack Potts:** My point is this is a concern we had when I spoke with the complainant.

**holly gieszl:** up

**Jack Potts:** at length and they continue to pursue this after the doors were shut in our face and as you can see The Secretary of State referenced because she provided this to the Secretary of State all of this and then ended up The notary and noting that problems with the agency in the commitment. It's a very detailed Secretary of State response. but it said the ioc.

**holly gieszl:** from

**Jack Potts:** The connection said that nobody's book will not be provided as Irrelevant. In fact, it's public records. So let me say this is an issue where we were stonewalled. And a private citizen then pursued their own. Investigations are only part of the investigation but something we tried to raise so it leads me to look at what the relationship is and how commercial care blocked us would in fact be the Secretary of State the Attorney General's office. Made a finding that this was a problem.

**holly gieszl:** and thank you for following up and learning about the investigation by the notary board by the Secretary of State's office. This was a complaint to UPC. Or this is the complaint about UPC.

**Jack Potts:** And it was sent to us and we inquired about it formally and we got shut down and we didn't follow up. That's when the problems with not following up on some of these.

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**holly gieszl:** by UPC

**Jack Potts:** No, ioc did not follow up after the initial response by UPC.

**holly gieszl:** Okay, but earlier you said that Mercy Care Stone Walter's I think you meant UPC.

**Jack Potts:** Connections easy. I did not mean Mercy Care. I said government connections AZ is the one that stone was and...

**holly gieszl:** Okay.

**Jack Potts:** that's in reference in that page three of that letter that's bracketed.

**holly gieszl:** Okay, so I recall this letter. I don't recall exactly when we got it. Do you have a better time frame for us?

**Jack Potts:** from the Secretary of State was dated October 24th 23 So sometimes the rest. Yeah.

**holly gieszl:** right because it takes a while. Yeah. and in the meantime this complainant has certainly suffered and been caught in a system that seems A little crazy and Josh mozell has joined us now. Hi, Josh.

**holly gieszl:** Dr. Potts, what are you asking us to do at this point?

**Jack Potts:** I'm wondering. I think we need to think about it because we have been stonewalled on a number of letters sent back to us that are sort of like To stone walls and if you see there is some real issue here. I mean, this is a very serious issue for people undergoing civil commitment and...

**holly gieszl:** Yeah.

**Jack Potts:** I think you'd agree, this borders on Criminal and that's why those refer to your referral to the AG's office. So, I mean, there's some real issues here that I think we try and look at but we're not pursuing when we should I'll see if there's more on this because there's other complaints we asked we may want to be visit the letter we initially sent because we also asked about who was the medical director, our physicians assistants allowed to do that and sign off and we didn't really get any

**Jack Potts:** Will answer and we have already passed a motion to investigate that so maybe I couldn't find the letters in my records.

**holly gieszl:** up

00:20:00

**Jack Potts:** Maybe Holly or Josh from Matt could find it but I'll look again, but this is something we may. That's where it's important. Matt to keep these on the to-do list and...

**Geraldine Roll:** Communications



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**Jack Potts:** follow up and I think a perfect example is what you're doing on the guardianship. As we just don't take it lying down we go back at them again and say what's going on and what this shows is a proper outcome that we should have had resolved a year ago. I think just FYI.

**Josh Mozell:** But let me make one.

**holly gieszl:**

**Josh Mozell:** Let me make one comment.

**Josh Mozell:** So she basically Got the Health accountable for what the notary had done but she complained to the attorney general the notary has to respond to that investigation. And so they conducted the investigation. We don't have powers like that. I mean said that I agree with everything that you're saying over the few years that I've been or...

**holly gieszl:** right

**Josh Mozell:** the many years. I've been on the ioc. What happens is we will Find something that happened. We'll write a letter to the agency whether it's accessed or Mercy Care, whatever. UPC will write back to letter Screw off go away and to a certain extent that's what we've done. and I think we need to have a conversation about following through. Unfortunately. I think that's going to require in some circumstances Court action. I think all the providers have learned that the ioc isn't going to push back if you just tell them To expand and so we have to figure out we have to design a way to push forward and I think the only way to do that probably is when at least to start go to court on some of these things.

**Jack Potts:** Is it?

**Rachel Streiff:** You cry out the question on this one...

**Rachel Streiff:** because this was a little bit before my time,...

**Jack Potts:** Yep.

**Rachel Streiff:** But I have some questions so someone was petitioned for an involuntary evaluation. And felt that it was done falsely. if I'm hearing this correctly. And that they should not have been petitioned and they're going after the person that notarized the petition. Is that...

**Jack Potts:** No, not whether or...

**Rachel Streiff:** What am I here?

**Jack Potts:** It was false. But where a person should have been silly committed or not is not the issue; the procedures and rights of the person who was being simply committed were not protected.

**Rachel Streiff:** Were they civilly committed or...

**Jack Potts:** No. No,...

**Rachel Streiff:** were they put in evaluation?

**Jack Potts:** but For the application for involuntary evaluation.

**Rachel Streiff:** Okay.

**Jack Potts:** So for the petition furthermore, they're about a half a dozen other things that weren't correct. we received. everywhere

**Rachel Streiff:** on the position

**Josh Mozell:** Do well.

**Jack Potts:** So what one of the things is when she sent a letter saying I want the records They said we have no records. So we requested them and she found other records and it was just a real snowball. So I want to ask if I think it appropriate to then revisit this by having the committee approve a letter back to the connections or Mercy Care. What corrective action was in the memo. I sent everyone what corrective action Mercy Care demanded of Yeezy UPC in reference to this complaint. Does that make sense to say was there a corrective action? And what was it?

**Josh Mozell:** Okay, I think it only makes sense. because what they're going to say to you is Go away, but you're not worth our time and you haven't given us enough specific information or we don't want to talk. So they're gonna send us back the same letter saying to just go away. It only makes sense if we're willing to Take the next step. And go back at them.

**Jack Potts:** I want to draft the letter to ask because we did formally open an investigation to which they replied and after that replied. We didn't do a whole lot because what do we do now? So now that we have some facts. I think we should just go out and say here are the facts. Here's the findings and you responded to us erroneously clearly when we asked for the notary page. He said it's irrelevant.

**holly gieszl:** I think I'd like to have a hybrid between what Josh suggested and Dr. Potts suggested. I agree with Josh if we're not going to be prepared to do something. If they don't respond this time. We shouldn't waste our time. I would be in favor. We don't have to vote on this but that we do send the letter on the presumption that we are going to follow up. If the response we get is not complete and responsive to what we're asking what I Sabrina has her hands up and then Matthew

00:25:00

**Sabrina Taylor:** It's just information. I know that this notary was reassigned and is not dealing with admissions. She's an administrative position and it was probably in response to this and some other things that happened and there's also New Management over at UPC so you may get a different response, but she was reassigned next question. So just

**holly gieszl:** Okay good.

**Jack Potts:** I know she would be assigned in my sense to look at the original letter to go back and say the Secretary of State found this. and what are the corrective actions you've taken because my guess is it's not just heard having made that error. because period but yeah Allen agree with Holly so

holly gieszl: Matthew

**Matthew Moody:** If we're going to continue the request, I'm just asking for a strategic perspective since we've already sent this and were concerned with Josh, but Josh is saying that this will get another.

**Geraldine Roll:** So if I could just ask Josh something,...

holly gieszl:

**Geraldine Roll:** So you're saying, we need to be prepared to take the next step and that may be Court action. So the complainant in this case was somebody who had been civilly committed. they attempted to civilly commit Dr. Potts?

**Jack Potts:** No, there was an application for an evaluation of the petition. to get them evaluated at the UPC and...

**Geraldine Roll:** So they did.

**Jack Potts:** that was never called No,...

**Rachel Streiff:** What we're really straight they were released.

**Jack Potts:** they were never picked up until it expired.

**Rachel Streiff:** Never picked up.

**Geraldine Roll:** so the petition expired

**Jack Potts:** Yeah, and I think because the police were told they didn't think of the police. I heard. Did think it was a bogus one as well because the person misquoted the police and lied in their affidavit according to the police. So it went away.

**Rachel Streiff:** I have a question here. I was volved

**Josh Mozell:** Really generation Geraldine sounds like had a question. I thought of a follow-up question.

holly gieszl: Yep.

**Geraldine Roll:** Yeah, so I mean the complaint I think probably has a cause of action right? I mean you...

**Jack Potts:** Yeah.

**Geraldine Roll:** if applications are being completed and then a screening agency is completing the petition. quarter evaluation and...

holly gieszl: All right.

**Geraldine Roll:** they are false. done properly I mean, I'm just wondering Josh does the ioc have the ability to bring that forward on that complaints part?

**Josh Mozell:** No, I would say no, what I'm thinking is. when any agency whether it's UPC or the river or whatever comes back and...

**Geraldine Roll:** right

**Josh Mozell:** says Start up and go away. You don't have a right to any of this. I think that we need to be going to the superior court and asking for but, Declaration of what our rights are what? Explain to us this statute that it seems like says we have the authority to access this information. This agency is not providing it to us. Can you guys judicate it for what I mean and the two Southern Arizona ioc did that I don't know 15 years ago. It takes a whole lot of work and I think snow and Wilmer did the case for them. Loosen Rocha did the case for them but they ended up winning that case. So that's kind of what I mean is we have to show them that word. we're going to be serious is

**Geraldine Roll:** Here then we're going to be serious. I think Josh hasn't had a really great point.

**holly gieszl:** What? Yep. So,

**Rachel Streiff:** I make a comment. Okay.

**holly gieszl:** Rachel

**Rachel Streiff:** I had a mother that turned in a petition for her sick son and the individual accepting the petition grilled her with the million questions asked because she looked Hispanic how she could have filled out a petition so eloquently and what acted all suspicious and I brought this to be attention of there was a title 36 review. It is not the job of the notary accepting the petition to evaluate the truthfulness of that petition, the notary as I understand it is only supposed to say yeah, you are the person checking their ID to make sure that it's filled out completely and...

00:30:00

**Rachel Streiff:** that there I am the person who is turning in that petition. That is my understanding of that notary's responsibility. This person never got picked up. Someone figured out it was a bogus position petition. It certainly is not upc's job. Why are we even talking about this?

**Jack Potts:** But Rachel because this is only one of five issues. We know it's not the notaries roll but if a notary isn't even doing her job on her level as a secretary of state pointed out very clearly. That's one Cog of the wheels that screwed up. There were five other issues that were brought up that were wrong.

**Rachel Streiff:** Okay.

**Jack Potts:** So that's why it's not the knowly. We don't care about nobody except that's part of the machine that needs to be working properly for everyone because frankly if they found if the courts of this notary thing document they'd have thrown the whole petition out no matter who this person was doing Not no it didn't get tossed it got ignored...

**Rachel Streiff:** it ended up getting tossed anyway, so

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**Jack Potts:** But the bottom line is harm was done, rights were violated and their five other issues. We tried to investigate and they shot us down so this is only one of the issues.

**holly gieszl:** So here's I guess...

**Rachel Streiff:** All right.

**holly gieszl:** What I think we have is a different case than we had a year ago or whenever this came up. We now have a finding by the Secretary of State's office with some significant results.

**Jack Potts:** Yes.

**holly gieszl:** So I think my suggestion would be that we take the report that you got from the Secretary of State's office Dr. Potts. We sent it back. And as the ioc we investigate. Using that letter as the basis. the human rights violations that fall under our purview And we need to figure out what those are. But it is our job to investigate rights violations that are set forth and statutes and set forth in the AAC. So that's my question. What are the human rights violations that are in the AAC? Or the statute that occurred here. And I think we probably don't have that well articulated in our minds.

**holly gieszl:** And so I would like to suggest that maybe Josh and I take a look at this letter. And at the notary packet and we come back as chairs with some recommendation as to the exact Next Step that we take and we will and would be prepared to take at that meeting.

**Jack Potts:** Yeah, look at the previous letter we sent Mark from December.

**holly gieszl:** Right, okay. Okay, any other discussion on this item?

**Jack Potts:** Yeah, I agree. Good idea.

**Geraldine Roll:** Just one last little piece. So if I recall correctly petitions that are not so lications emergency applications petitions for quarter evaluation. If they are not acted upon they are held by the screening Agency for six months before destruction. right and

**Josh Mozell:** right

**Geraldine Roll:** HIPAA in particular has Some very specific and even greater protections for mental health or substance abuse records, is that correct?

**holly gieszl:** Correct.

**Josh Mozell:** Yeah.

**Geraldine Roll:** Okay.

**Jack Potts:** We have those records we have assigned released by the complainant. and...

**Geraldine Roll:** right

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**Jack Potts:** One of the issues is they lied and said we don't have any records. Do you remember what upc said?

**Geraldine Roll:** Okay. Yeah.

**Jack Potts:** We have no records. And in fact they had them.

**holly gieszl:** right

**Jack Potts:** So this was not fair to anyone all many steps.

**Geraldine Roll:** So you're really going to the bottom of their administrative and management processes for running but acting as a putting those applications in whose screens they...

**Jack Potts:** just want to see what

**Geraldine Roll:** who notarizes them and...

**Jack Potts:** Yeah.

**Geraldine Roll:** and what kind of

**Jack Potts:** What if any corrective action was taken? I mean should Mercy Care be looking at this...

**Geraldine Roll:** Okay.

**holly gieszl:** Okay.

**Jack Potts:** if the Secretary of State found something that was egregious you think Mercy charity but enough. I mean, I agree with what we Didn't want to take long.

**holly gieszl:** I think We've got to tie this to a right violation over...

**Jack Potts:** Yeah. College

**holly gieszl:** which we have jurisdiction under the AAC.

**Jack Potts:** And we sent that letter in December of 21 with those rights violations. We voted on it and...

**holly gieszl:** Good, we'll pull that perfect.

**Jack Potts:** sent one before.

**holly gieszl:** Okay, we will, so we will pull that letter Josh and I will look at it and then we will return to this. We are coming up at six o'clock. We're going to adjourn shortly to go into our Training session which is a private training session for members only. We have some visitors tonight. I'm going to make a brief call to the public. Is there a visitor or a member of the public who would like to address the committee?

00:35:00

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**holly gieszl:** I don't hear any. So before we adjourn I want to make two announcements both sad in different ways. Joy Green has resigned from the committee because of family issues as you know, she wrote a very nice note but her husband has some health challenges and then she needs to spend more time with her two daughters. And so we have lost none other than Dr. Potts. She had come on just before I came on or maybe months before I came on and has always been a very diligent member and I would like to at the end of this year recognize joy for her service. the other very sad report. Is that our former member Kathy Rowe passed away. Kathy was one of the bravest and most tenacious moms. I've met she worked very hard under challenging circumstances to get to meetings to participate. She had wonderful Insight on what it was to be a mom in the system. and she did resign earlier this year because of personal issues that she still had to deal with but I think we all should remember these two members and be grateful that we need them and Realize how blessed we were to have them in our lives and as members of our committee if anybody wants to say anything about these two members, particularly Kathy in her remembrance. I like to hear it before we adjourn. Thank you.

**Josh Mozell:** Yeah, I'd like to say something real quick about Kathy. I met her when she stated all this in public meetings, but I met her when her daughter, one of the more mentally ill people I've ever met, was stuck in a jail in Missouri. She called and said she was sex trafficked out there and I don't know how to get her back and Kathy scraped together some money to get out there and one thing about Katie is she could talk to anybody. She could connect almost anybody immediately no matter where they came from, who they were, how old they were and so This guy who was running the jail. She smoothed him. Her daughter was released, but she had a warrant in Texas. So she was sent out to Texas that goes out to Texas and she moves his text jail and they let her out and we got her back to Arizona and into the state hospital, but one of the more special people that I've ever come across, just a zealous advocate for her daughter, always trying to do whatever she could to make her daughter's life a little bit better anytime. She came into my office. She brought three Bundt Cakes which I always was trying to be on a diet whenever she brought in those cakes, but always bringing gifts, always a smile on her face for one and I'm gonna miss her so early. So anyway, it's a big loss.

**holly gieszl:** Thank you all. Also true.

**Jack Potts:** Let go that I went to a lot of site visits with Kathy and joy, they were very close Giant Enjoy will often pick Kathy up. She is using the east coast and Dad or son, a couple of them are cops come from a cop family. So special education She filled our role for us and she was just a fighter but optimistic. She was on the Glendale Parks and Recreation board. So understanding, she's well known by the police department there. She was an informant in some ways for the police when the drug deals went down. She did not live in a very nice neighborhood. And sometimes you'd be scared, but she wasn't someone who ran in fear at all? She would not at all. But I really did expect to care for her and it is a loss to the community to Glendale Community and to her children.

# ARIZONA

INDEPENDENT OVERSIGHT  
COMMITTEE

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**Jack Potts:** I agree. Thank you Josh.

**holly gieszl:** All Thank you. We are going to adjourn now the committee will into the educational portion of the meeting. Thank you all for attending.

00:40:00

**Jack Potts:** I move adjourn, do we have to have a motion to adjourn?

**holly gieszl:** Thank you. second all in favor

**Josh Mozell:** Okay.

**holly gieszl:** Larry, would you tell us thank you all who attended very much for doing that? We appreciate your being here every month. Larry, can you tell us...

**Lawrence Allen:** Yes, if you could just hold tight here and let the people drop off the call that needs to drop off and then Federica can start the training.

**holly gieszl:** Great.

Meeting ended after 00:41:16 🙌