

AHCCCS Central Oversight Committee IOC
Public Meeting Minutes
Wednesday, February 21, 2024

Call to Order

Meeting called to order by Committee Chair Holly Geiszl. The date is February 21, 2024 at 5:25pm. The meeting was held virtually through Google Meet.

Welcome and Introductions

Attendance in Person:

- Holly Geiszl
- Jack Potts
- Matthew Moody
- Rachel Streiff
- Joel Thompson

Absent:

- Geraldine Roll
- Sommer Mutter Walter
- Sabrina Taylor

AHCCCS: Fredreaka Graham

Arizona Department of Administration (ADOA): Lawrence Allen

RHBAs:

- Dawn McReynolds with UHC OIFA
- Karin Uhlich with Arizona Complete Health
- Tyson Gillespie with Mercy Care

Public in attendance:

- Crystal Fox DDD District West

AHCCCS Central IOC Meeting (2024-02-21 17:24 GMT-7) - Transcript

Attendees

+1 602-***-**31, crystal Fox, Dawn McReynolds, Fredreaka Graham, holly gieszl, Jack Potts, Joel Thompson, Karin Uhlich, Lawrence Allen, Matthew Moody, Rachel Streiff, Rachel Streiff's Presentation, Tyson Gillespie, Mercy Care

Transcript

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Fredreaka Graham: You're all set.

holly gieszl: Okay, So in attendance see Dr. Potts, Joel, Matthew Moody

+1 602-*-**31:** present

holly gieszl: Rachel strife

holly gieszl: Rachel

holly gieszl: I'm present, but we're missing. Rachel hopped on I'm not sure.

Lawrence Allen: I don't see her on the call

holly gieszl: I thought she hopped just a few minutes ago.

Fredreaka Graham: You might have seen Karen or Dawn that hopped in. I haven't seen Rachel.

holly gieszl: I'll go and text her. She said she was getting on so let's just see.

Jack Potts: We can't conduct business, we have reports.

holly gieszl: We can do that. That's a good idea Dr. Potts. So we do not have a quorum but we will go ahead and have reports and the meeting is recorded. So those will be available for future reference. And welcome to all of our guests to join us each week. for doing each month. Thank you very much for doing that. Let's public comments anybody from the public present or anyone who's present want to make a public comment?

holly gieszl: Being none Given what the members have seen on the agenda? Is there anybody who's present now who believes they have a conflict of interest in anything that we're going to discuss including the attachment which included a complaint about Lifewell. I don't see any. Okay, let's have updates from our Community Partners starting with Dawn who demonstrated an interest in Lily.

Dawn McReynolds: Thank you I can't help it. I love animals. so I am speaking on behalf of Tyson and...

Dawn McReynolds: We have been preparing for or having presentation's, hey Crystal, it's Dawn. We have been.

Crystal Fox: Hello.

Dawn McReynolds: preparing presentation for peer support Information and we wanted to offer the access to ioc members that presentation as well. It contains just more information about peer support services, some of the regulations and training requirements from access and so forth. So I just wanted to say that within the next few months if this ioc is interested, we will work with Frederica and yourself to schedule. It's just a very light presentation, but we thought it might be beneficial.

holly gieszl: Thanks, I think that's an Excellent idea. I know the auditor General's report last year raised some questions about training and so forth and accountability for lack of a better word. and I know that different organizations were addressing that so I think it would be great and when I think Larry we should try to invite all the other iocs.

holly gieszl: And the ash iOS including the ash who join us. The peers are such a prominent part of the mental health of the SMI system. I think it would be great to make that available Statewide to our ioc. So, thank you Dawn and thank you Tyson for putting that together and for making it available to us. so we will.

holly gieszl: We'll look forward to hearing that from you and we can devote however much time we need there may be other outside guests who would like to hear? I don't want to make it too big or get off the focus of your presentation, but I know that this area is one that's always of interest to people from legislators to people in the industry and parents and so forth. So, I think that would be great and thank you for doing that.

00:05:00

Dawn McReynolds: Thank you, Holly.

holly gieszl: Yeah, we'll follow up and make sure that we have whenever you're ready to do it. We make the time and our agenda for it. other health plan Representatives here.

Tyson Gillespie, Mercy Care: so just

Karin Uhlich: Yes, this is a Karin from Air. sorry Tyson. Did you want to add to

Tyson Gillespie, Mercy Care: he's No you go and Karin and I'll give updates from Mercy Care after Arizona complete health.

holly gieszl: Hi, Karin.

Karin Uhlich: Hello, Arizona complete health. I actually have no updates

holly gieszl: Thank you. Tyson?

Tyson Gillespie, Mercy Care: Okay, just I know I had mentioned during the January meeting that the connections conference that we host every year. We're gonna have registration for members and other participants that registration form is live now. So I'll send it via Frederica again. The focus is central Arizona and Maricopa County primarily individuals or individuals who serve individuals with an SMI diagnosis. That's the targeted population. We do have several good speakers, I guess because it's my first year with the health plan that one of them loves to open up to anyone that the ioc might want to attend or anybody that you would like to send that one again. The connections conference is April 11th. That's a full day. And then both wealth which is a half day and historically the connections conference had a day for the provider community and then a day for our membership. We're combining that this year. So both days are open to Providers and members.

holly gieszl: Thank you. I hope some of our members can attend. We'll be sure and remind people in March about that. That would be great. And we look forward to having you give us an update afterwards and maybe if there are handouts and material resources you can easily make available then that would be great to have made available as well.

Tyson Gillespie, Mercy Care: Which sure and then the last thing that we're doing that will have more information on dates as the OIFA team at Mercy Care is starting to host a quarterly trainings around the benefit of peer and family supports to identified health homes across our Network and we will also be highlighting a family run organization during each of those calls. So the first one will be in April and so in March, I'll be able to give you the dates specifically but it's just increased the awareness of providers of the benefit of that here in Family Support Service. They can be available.

holly gieszl: okay, great, and we will put that on the agenda again in March, and maybe Larry is there a way that when we get these announcements that we can put those on the ADOA website where the information on the ioc is published.

Lawrence Allen: I've never posted anything that's outside of IOC business, I don't think we can. But I can certainly ask.

holly gieszl: Okay, and we can think about some other ways maybe to get that information.

holly gieszl: Distributed but I'm really glad AHCCCS is making us aware of that and thanks for doing so, Let's see. Who do we have yet? Is Rachel on?

+1 602-*-***31:** Altec through Holly

holly gieszl: I'm trying to see. We need Rachel Strife in order to have our quorum.

Fredreaka Graham: She just joined.

00:10:00

holly gieszl: Good, Rachel.

holly gieszl: Thank you.

holly gieszl: All thanks Rachel will go to the monthly reports from subcommittees. If we don't have any site visit reports that I'm aware of and we need to give some thought to who is going to pick up those sites Josh has resigned where I'm still in conversations with him about a role for him, but we need to identify someone who would be interested in coordinating the site visits. And we don't do that tonight. I think everybody should think about it and we need to identify somebody who is interested in doing that IAD Dr. Potts. Do you have any updates on IDs and using your List of people who are supposed to be doing them. I know everybody has any but I'll let Dr. Potts handle this item.

Jack Potts: I have not heard. Let me ask first of all, I reviewed some I have a question on. Maybe Frederick and I'm trying to go through it. I have not received responses on about a half a dozen the IED queries I sent out. and I don't know if you should just. I've got them. I'll list them. I can send you what was the best way to handle that.

Fredreaka Graham: Are you asking me.

Jack Potts: Yes, I am. Yeah, I'm asking.

Fredreaka Graham: I have the responses. I've actually been out of the office most of this month. So they did submit them.

holly gieszl: stop

Fredreaka Graham: I just haven't had a chance to get him over to you, but they are here.

Jack Potts: Okay.

Fredreaka Graham: So I'll send them to you in the next couple of days.

holly gieszl: Good.

Jack Potts: Yeah, okay That's what I was wondering because I have about 10 of them outstanding Number two have any of you reviewed any ideas?

holly gieszl: I have failed at that.

Jack Potts: Good. What about?

holly gieszl: up

Matthew Moody: So I got on and reviewed about 40. So the six days that you would be assigned for SMI Jack or...

Jack Potts: Yeah.

Matthew Moody: that you recommended. I don't want you Bond to tell me anything, but I did about 40 or 50 remember correctly of the 160 for the sixties. I have nothing that I was concerned about. I did have a question. For you on the hospital restraint one. Do you get a lot of time on those because they're very Adept and then most of the time it's like they threw somebody they got trained. So I didn't know how much time you spend on those. first ones

Jack Potts: I tend not to get overly concerned about the hangout second the seclusion restraint, especially from the hospital facility. They have enough other protections. I tended glass over those. What one can do as you may or may not know you can check to see how many times that person is very strained. you can check on the Excel sheet. It'll tell you how many encounters that person has. Sometimes with adolescents. It's amazing. It seems restrained 30 times but it's only for 15 seconds,...

Matthew Moody: I saw that. We're two minutes and stuff like that which made me feel better that they were just phenomenal all for 10 hours and things.

Jack Potts: So the hospitals it's not an issue in my mind 90% I am...

Matthew Moody: Okay.

Jack Potts: because they have Federal Regulations as we all know. That one of the IDS we talked about last week was the one with the Gilbert Police. And the place was not so I'm trying to get my video almost not working. And I don't know. Do you know if you've got any information on that one? Frederica by looking I think it's 2023-25556. It's irf20232556. That's when we all talked. The police have gone many times.

holly gieszl: Yes, yes.

Jack Potts: Did a response come in that one? I haven't seen them.

00:15:00

Fredreaka Graham: But again, I've been out of the office so I haven't had a chance to send them over. To you but yes.

Jack Potts: when you get them, do you have to redact them and what's the issue like I mean, could they not be automatically forwarded or

Fredreaka Graham: What do you mean by that? I haven't been in the office to even catch up on those. So if they are there they don't need to be redacted. I just haven't been in the office physically to send them to you.

Jack Potts: Touch it. I didn't know if they could be since I put the query in whether or not they'd come automatically to me.

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Fredreaka Graham: No, they don't come automatically, they come back to me and then I send them to you. That's always been the process. So, yes, I'll get them over. I'm working on now.

holly gieszl: Okay.

Jack Potts: I'll wait. I have no feedback yet from various I input in. Thank you.

holly gieszl: All And so that's about 10, correct?

Jack Potts: And what responses do I have?

holly gieszl: That's about ten reports that you're waiting for.

Jack Potts: No, at least 10 more than 10. But some of them are just technical redactions. So that's some of them.

holly gieszl: Yeah.

holly gieszl: That's good, though. it's great that they're worse in responses. And so it's good to know that that process is working and obviously we're glad that it is and Frederica we're glad you're back in the office. Thanks very much. So we'll wait for those for next month and I'm going to make sure that I get on and do these reviews if everybody can. That would be wonderful because I think Dr. Potts' reports have pointed out in the past. It's a very Very useful way to identify some issues. so

Jack Potts: And I'm available Ms. Gieszl. I'm available to any of the members to call it anytime to communicate their questions. They want to share one with me. Say what do you think of this anytime? Okay.

holly gieszl: Great, great. you're the designated mentor on getting this stuff done.

Jack Potts: I

holly gieszl: Matthew had his hand up.

Matthew Moody: Yeah, so my question. Is this Dr. Potts? You would send out a proposal for who would be doing which portion. We have new people on the board now, so I'm wondering if we need to redo that.

Jack Potts: Yeah, I have not received a list of the new members nor their contact information until I do that. I won't be able to do anything. But sent out. I don't know if Mr. Allen sent out but we all need to have that. Maybe I do have it but I will update that.

Matthew Moody: Larry could you send that to everyone that's on the iot?

Lawrence Allen: I can send the updated list to the group.

Matthew Moody: Okay, great, including the new members. They don't know Joel's been getting emails from you.

Matthew Moody: So you're good then Rachel. Okay. Yeah,...

Matthew Moody: If you just make sure everyone has contacted us, we get a full count that is really helpful.

Lawrence Allen: Okay.

Matthew Moody: And Joel and Rachel and everyone else on the phone. Just you understand. Basically, there's probably a couple hundred or a couple thousand Jacks to tell me if I'm wrong. Per month and the plan is we're dividing them up. So I'm taking SMI from the first to six. Someone else takes six the 12 Etc Joel and Rachel if you want to be happy to sit down with you or about it. If you would show you all this stuff Joel's gonna be super easy for you because you used to write them and then Rachel. Yeah it

Rachel Streiff: Yeah, I need to recuse myself from this particular committee until the end of the legislative session. I'm not gonna be able to read any IEDs any time and until this is all over we've had some unexpected legislative things happen.

holly gieszl: Yeah, Rachel, don't worry, we all have these things coming up and...

Jack Potts: Yeah.

holly gieszl: don't worry about that at all.

Rachel Streiff: I have a question, Crystal Fox, she's joining us tonight. For example, that's an observer. And she also would since she's on another ioc be able to help us review these I'm just curious she would be good at it. She does these things.

holly gieszl: Yeah. That's a good question. the membership among iocs is not interchangeable. That is the fact that you're a member of One doesn't make you a member of the other...

00:20:00

Rachel Streiff: that's

holly gieszl: except for chairs, but I think There's no reason for that. Crystal couldn't also be a member of this ioc. If that would be an interest so we can talk about that.

Jack Potts: Yeah, let me check with him as chair of the IAD committee won't you let me handle that and see because it's a good idea Rachel, but I'll check with my peers and maybe with Mr. Allen and get a formal opinion on that.

holly gieszl: Okay, great. Anybody else have an opportunity to review any iads?

holly gieszl: All right, we will move along following communication issues Matthew Moody.

Matthew Moody: So Crystal raised her hand. I don't tell me if I'm incorrect on the meeting rules, but she can't. She was allowed to speak.

Rachel Streiff: He's on another ioc. My understanding was that other IC members can speak at our meeting but not vote. I'd heard that last time that I could be wrong.

Jack Potts: And I agree I think it was anyone representing their ioc who was speaking on behalf or coming from the LC? It doesn't have to be the chair, it would be an ex-official but that's up to you. I see no problem with making sort of broader because sometimes not just a chair can go and attend the iocs, so that's up to

holly gieszl: I think until we get it clarified. My recollection from interacting with another ioc is that it's only the chairs but we will get that determined and I'm happy at the end, Crystal to come back and do a second call to the public so you can discuss something you'd like to discuss we can't interact with you during that but if there's something that Rachel that Crystal would like to discuss I'm happy to do that.

Jack Potts: If I may,, we could also do a motion now to expand this because it's a committee that can make decisions who would be extra whatever ad hoc Rex official. I don't know what the proper term is, but probably official members with non voting privileges as long as it's more than two at any one meeting so we could actually make that's how we passed the initial one before was not a bylaws change was like that. It was simply A shared motion from all three committees that we accept an ioc representative as in someone people speak to an issue. We could do it now. Just a thought, Miss giesel.

holly gieszl: Is that a motion?

Jack Potts: Yes, I move that. We permit an ioc Committee Member from other iocs to be able to give input and talk on issues. That is at hand. As previously passed and made for the chairs not able to make motions photo emotions Etc.

holly gieszl: Was there a second?

Matthew Moody: second

holly gieszl: Okay, good. Matthew seconds discussion Larry. Do you have any views on whether there's anything to prohibit us from doing this?

Lawrence Allen: No, I think you're fine. Dr. Potts is correct

holly gieszl: Okay, great then.

holly gieszl: Okay, excellent. Then what we will do is there's a motion it's been seconded. We've had discussions all in favor. I and he knows I think that's an excellent move forward and Crystal will definitely be an asset on that. The committee knows she is a psychiatric nurse. She worked for years retired from the Arizona State hospital. So she's written her fair share and read her fair share. Of Indies and every other kind of report you can write and she is very knowledgeable about the general SMI system outside of Ash because she had a son who was involved in that system and tragically passed away.

00:25:00

holly gieszl: late last year. She's well known in the Mad moms community and in the broader SMI community and at the legislature where she's testified several times, so Crystal will bring enormous positive attributes to her participation here Rachel. That's a great idea and thank you Dr. Potts for moving that okay that's very exciting.

holly gieszl: All right moving on follow-up Communications Matt Moody. I know you have had some activity going on.

Matthew Moody: Yeah, so we delivered the two letters to access the deal. I am Very good that One about the discharge medication issue another one of the MIP. Issues, I will call that asking for data. The majority of you were on the phone call at that discussion last time. the access Office that our numbers for drinking specifically, verdict if it was you ask for another month to get their answer together and we agreed to give them that month. So they did reach out to us. I think about a week or two ago. pretty quick response. I'm asking for a living Workshop. So right now we're waiting until next month here.

holly gieszl: All Have we gotten any just to be sure Frederica and Larry have received any communication from the agencies that Matthew communicated with either, from UPC or any of the other agencies? Just to be sure we haven't gotten that.

Fredreaka Graham: No, I haven't seen any information.

Lawrence Allen: I have not seen anything.

holly gieszl: Okay, All right. Let's skip down to new business. Rachel has just mentioned the legislature. I'm going to take things in a bit of

holly gieszl: You know what? Wait, I want to go back. I'm sorry. We have Community organizations always on the agenda and Ado in Access. I got ahead of myself Larry and Frederica any updates Larry from the Department of administration.

Lawrence Allen: Yes, I do have an update. You spoke earlier about the auditor general identifying gaps and training and throughout the different agencies. They did notify ADOA regarding the training and onboarding of the iocs. So hence the training you received in your inbox this month regarding the LAW2000 boards and commission training.

holly gieszl: Yes.

Lawrence Allen: So that is going to be an annual training for all ioc members. It's going to be done yearly. And it's going to be done when new IOC members are approved, so moving forward here probably. I will certainly let everybody know but when the application comes in for an ioc member it's going to be processed in HR. They're going to be given the EIN number. Which will be a traCorp number. For y'all to go in and do this training, you don't have to go in and create a number like you're having to do now...

Lawrence Allen: I think it's really going to be beneficial for the folks that are new like Rachel and Sabrina that really haven't gotten into any kind of discussion regarding conflict of interest. So it touches on the rules and regulations on that and I think it's pretty solid training and it takes about 25 minutes and you take a short quiz. If you haven't received that training, please let me know and I can resend that to you.

00:30:00

Lawrence Allen: We're trying to get it done by the end of the month.

Jack Potts: Yeah, thanks due to me if two favors one is personally just resend that to me because I did see it's buried somewhere number.

Lawrence Allen: Okay.

Jack Potts: Two we should just register since we won't get one of those Ein or whatever numbers are we'll just have to register the time. Is that correct? okay and...

Lawrence Allen: That's correct.

Jack Potts: number three Yeah, and that's not a problem. What one of the concerns I've had. I want to bring up before. do the initial have it would be nice that when there are applicants because application form is really fairly non-disclosure of anything. It'd be nice to get a resume in education and background, just like a normal resume. I think that the standard for the other commissions Etc that there's a little more information because the one we use is truly pretty minimal.

Lawrence Allen: We do have a pretty robust application and I do send out the resumes.

Jack Potts: I haven't seen any, our application doesn't require an attached resume. Maybe I'm not seeing that when you sent some of those Okay,...

Jack Potts: Then if I'm wrong on that, I stand corrected because sometimes when we look at the applications, I've received through the email. They do not have an attached resume or curriculum Vita, so if it's required, that's great. That's all I'm asking. Thank you.

Lawrence Allen: Sure, no problem. And if you notice anything and something we're missing in the application process. Please let me know and I can try to get that added or changed. So we're always looking to improve and...

holly gieszl: I intend to take it.

Lawrence Allen: Okay.

holly gieszl: It's not just for new members is it?

Lawrence Allen: No, it's for all members. Yes. so moving forward this information is going to be done at the time of the application

holly gieszl: Okay, that's great. Thanks.

Lawrence Allen: So that is the only update for me with any other concerns or questions?

holly gieszl: I don't see any Frederica.

Lawrence Allen: Okay.

Fredreaka Graham: Hi, Holly. I don't have any updates. You already kind of touched on it earlier the extension but you guys requested that my leadership has that information that you all granted. So as soon as I hear something, I'll be making sure to send that out to you. And then just for some of the IADs Dr. Potts I am sending those over to you some of them still have a couple more days on the update so we should be receiving the ones that are due back and...

Jack Potts: Great.

Fredreaka Graham: And that it...

Jack Potts: Thank you.

Fredreaka Graham: Unless you guys have any questions for me.

Jack Potts: And I didn't mean to pressure Frederick. I did not know you're not there. I was just making a comment.

Jack Potts: Thank you very much for your cooperation.

Fredreaka Graham: No problem

holly gieszl: All right. We went back and got back on track from where I got off track Community organizations Matt for mha.

Matthew Moody: Yes, I have so many hats it's fun. Okay, so we have our annual seeds Conference in May. She's gonna make sure that I'm straight before I say. Made the second. And so that will be the full day. It's at the Sky song Saturday ASU. We are accepting sponsors and

00:35:00

Matthew Moody: I think we've got all of our presentation's in already. but if anyone else wants to present we had about 250 people there last year. We're running for a little bit more this year. We're also working

with another organization called matters who had a conference in September. And we are working with them to do a free webinar on March 28th for how to access insurance. So the idea is that anyone from any type of insurance, anyone from the community that has a family member and a friend themselves that need understanding on how to navigate Insurance. We're providing a webinar for some of the people on the phone and volunteered to be a part of that from the health plans.

Matthew Moody: And basically the idea is if you have no insurance if you have commercial insurance, or you have Medicaid they will give you the basics on how to navigate that and that more complicated things like advocating for an IOP when you might not be in the formulary for it or if you need a specific type of medication need a brand name instead of a generic something like that. We're gonna have an education so that is happening on March 28th. And RC's conference is a second

Matthew Moody: I think the major updates for now? There's a lot going. But yes, everyone has questions about those things. Please let me know.

holly gieszl: That's great. Mad. Mom Rachel. I want to come back to you. Just in a second Nami. We need somebody to appear for Nami. But we don't need somebody appearing. I mean we need somebody who's interested in our work and who can report on shared interest and effort. Rachel: You have some mad moms who are involved in Nami here.

Rachel Streiff: I do.

holly gieszl: Yeah it is and let's just have a bit of a discussion here guys. We used to have some Nami reports, but then we haven't had in probably two years. I feel like that is a community partner that we should hear from.

holly gieszl: And so I thought about asking Rachel through her membership in Mad moms to identify some folks and talk to them who might be interested. And include and see if we can start getting a report. Any thoughts on that?

Rachel Streiff: I will reach out to my Nami contacts. I bet we would get some interest.

holly gieszl: Okay.

Rachel Streiff: If that's appropriate.

holly gieszl: Yes, yes it is.

holly gieszl: It is absolutely.

holly gieszl: Does anybody else have any thoughts on NAMI or are we good having Rachel take the lead and reach out and see what we can.

holly gieszl: Find out as to interest.

holly gieszl: Okay, we'll go ahead with that. Thank you Rachel. So mad mom's update and I want to combine this under new business. We're going to go back down there. The update on bills that have to do

with serious mental illness our FMI system the Continuum of Care gaps in the Continuum of Care the legislative agenda. This year is full of SMI bills. The good thing is everybody wants to Paid and the stakeholder and introduce legislation. I don't know how many bills there are; there may be at least 30-35 at least. I mean

Rachel Streiff: There's not 35 bills for us. Am I there's might be 15.

00:40:00

holly gieszl: What? I don't know Rachel if you look at some of the other areas, but in any event there were a lot of bills that got dropped that are not being heard by dropped we mean field and they're not being heard.

Rachel Streiff: right

holly gieszl: They didn't go to a committee but a number have gone to committees I think mad moms in about two weeks was at 14 or 15 hearings that I could count. It's amazing. It's just amazing. This is such a Groundswell of SMI. Advocacy that we've all witnessed. Organically. It was created and it emerged. it's grown and to think and when I say mad eight 10 12 15 moms in hearing rooms for hours waiting to testify they're there every Monday.

holly gieszl: They were in the Senate now they are in the house. Senator Miranda read a mad mom's story every Monday from the beginning of session. And these stories are Just heartbreaking. They focus on system failures that resulted in death series injury. To individuals living with SMI and now because the Senate bills are being heard in the house representative Consuelo Hernandez from Tucson is reading the Mad mom's story. And so the Mad moms are Up in the galley to be introduced and they stand up and they have mad moms t-shirts. I happen to be at court this morning today with an individual whose mom is a mad mom.

holly gieszl: This individual is living with He's doing extremely well. Thanks to clozapine and a lot of inpatient things. He was so excited. He showed me the picture of him in the gallery wearing his mad mom t-shirt. He was so proud and it led to a discussion about whether he might want to be on the ioc as an enrolled member and he said yeah, and he wanted to talk about Capital so he loved it he had it and so I think it's just an example of how family.

holly gieszl: Activities at the very Grassroots level and somebody like Rachel It just leads to so many interesting things. So she's on top of all these SMI bills the Mad moms had a bunch of bills that they wanted wrote a number of them Dr. Potts knows Jim McDougall very well for decades.

holly gieszl: And then wadsack Senator Miranda and different Representatives have all introduced the bills and I just think it's so cool. And we are blessed as a committee to have Rachel and her folks reporting on what they're doing. And I think it's going to be very inspirational and I hope our community organizations, our health plans and everybody are still on because it's a movement. It's as the teenagers say so Rachel tells us about the bills that have been introduced.

Rachel Streiff: How about am I allowed to present? All right.

holly gieszl: Yes.

Rachel Streiff: Hold on. I'm trying to figure out how this works.

holly gieszl: You can share your skirt. You can share whatever you want.

Rachel Streiff: All Let me know if y'all can see this. Alrighty, so you're right Holly.

holly gieszl: Yes.

Lawrence Allen: the

Rachel Streiff: There's a lot of moms and What's awesome is that everyone is chipping in and it is a movement.

holly gieszl: It is. so right

Rachel Streiff: We have a Mom who's done a great website. We have someone designed this great logo. And we have professional Community organizers now, someone that makes t-shirts.

Rachel Streiff: I'm echoing but I'll keep trying to talk so Here's a couple pictures of us in the gallery and...

holly gieszl: No, you're good. you're not going to match it up.

Rachel Streiff: mad moms. And the hearing rooms testifying here is the picture from just the other day with Consuelo Hernandez. This was our introduction in the house. We're wearing our mental illness. Monday's t-shirts. These are widely recognizable around the capital. Every week we're getting more and...

00:45:00

holly gieszl: yes.

Rachel Streiff: More people and the young man that you talked about. He is just one of the most he's in the picture and I'm so excited to hear that. He's interested in getting involved. He's really a remarkable story institutionalized. For two years and now he's like you said doing great on the cause of pain. This is just some after hours activities. There's Judge McDougall in the picture on the right helping us with activities or with a lot of the bills and then senator wozzak from Tucson's helping us and she went out to dinner afterwards with us. So I'll just run through the bills that are still alive.

Rachel Streiff: I'll say six mad moms official bills that have some teeth and some strength going on and then we're supporting another. I believe it's 11 bills of various things. So this one is John's law and it requires screening and evaluation agencies to collect information from families right now. The family interview doesn't happen until you get a bed at Valley wise and there's no reason why it can't happen sooner and lives will be saved when we do this. So John was Joshua Fox's father who died in 2021 because John Josh was released without treatment many times. and this also requires screening agencies to accept

Rachel Streiff: Information from the family and then keep an actual log and record when they're not treating people so really important law. That we'd like to ask for our important bill.

holly gieszl: he

Rachel Streiff: 1311 Is oversight in involuntary treatment and...

holly gieszl: concerning

Rachel Streiff: it puts performance metrics. A key data for collection to be tracked and evaluated and start holding agencies accountable if they're not delivering services or releasing them without treatment and all of the problems that we're having so another important One of the stories read for mental illness Monday was Griffin's story and it was horrific treatment of an individual at a Community Bridges screening Center. And as a result of that story being read red and the mother filing complaints. They were found to have violations and deficiencies. And what concerns me is that? What about the people who don't have a mad mom to file complaints?

Rachel Streiff: What about the people who don't have a senator reading their story on the senate floor? Why are we treating people poorly? I'll just say Another bill that was going to vote on the floor today. I haven't heard how it went out. But this is a direct petition bill that judge McDougall helped us, right and it doesn't change any criteria for evaluation, but it allows a psychiatrist or psychologist or a psych nurse practitioner to submit a petition with an affidavit and that the person needs treatment and this would

Rachel Streiff: effectively provide the first screening petition towards the next petition for court ordered evaluation and that will prevent inappropriate releasing from screening centers prolonged delays at screening centers. And then There's other great parts of this bill for example, requiring notification to guardians or Powers of Attorney if they get released if they get amended things like that. And then there's another great part of this bill that allows a guardian to file something with the judge if they're person is not doing well on a cot and might need some more help or need that sea root cot renewed so it's a great bill.

holly gieszl:

Rachel Streiff:

Rachel Streiff: Sb1609. This is a Wadjack Bill and I call this one just do your job bill.

holly gieszl: just

Rachel Streiff: the treatment accountability and SMI We've got to get better at medications and discharge and not mess them up and give people all the medication they need we've got to start upholding standards for the peer support training and...

00:50:00

holly gieszl: training so

Rachel Streiff: certification. There was an auditor General's report that found that most peer supporters were not adequately trained.

holly gieszl: yes.

Rachel Streiff: We'll call it discriminatory housing paperwork every year that a member has to fill out 40 pages worth of Private health information. Are they at risk losing their housing and then the other part of this bill is automated quality surveys. If I go to urgent care or the dentist I get a text message asking. How did we do? About this, and I'm just imagining. Did you have a follow-up appointment within three days of your discharge? did you take your medications?

holly gieszl: presentation

Rachel Streiff: There's all kinds of things that we can do here to just ensure the system is working for the members. This one was my idea and then judge McDougall helped. When it comes to getting guardianship families are really struggling to find a Dr. Willing and a doctor that they can afford and the state already has the county covers an appointed attorney for the Post Ward a Court Investigator. And then the court fees are waived based on the ward's income but the fee for the physician to do the evaluation of the alleged incapacitated person. This bill would effectively allow the county to enlist Physicians to do this service for obtaining guardianship.

Jack Potts: Rachel if I may on this I do this on a weekly basis and...

Rachel Streiff: Yes, sir.

Rachel Streiff: Okay.

Jack Potts: I'm paid by the county. There is already a mechanism for the county to pay Physicians and...

holly gieszl:

Jack Potts: frankly. I have done hundreds paid by the county. It isn't and they do that routinely and so part of the issue is eternities aren't knowing probably how to request sex. I've talked to attorneys,...

holly gieszl: right

Jack Potts: but I understand it's just a bit already exists.

Rachel Streiff: Okay.

Jack Potts: I can about that.

Rachel Streiff: I'm gonna reach out to you and make sure that we know exactly what we want to do here. Okay.

Jack Potts: Yeah, no just a thought Holly knows this too. they just attorneys put in a request for funds and frankly. I saw two people today that the county is paying. I tell the family you're not paying a thing for me. I'm independent. The county pays just as a thought. any time

Rachel Streiff: I'm gonna be calling you later, because that's good so it can happen already. we're putting this in Statue. That's really good to know. another bill that it's honestly a genius Bill and we didn't come up with it. It was actually from the Tucson Crime Free Coalition working with Senator Wadsack, but it's important and this is a five million dollar appropriation of all text funds that could be used for otherwise not eligible members for up to three months.

holly gieszl: he

Rachel Streiff: And if you've got a non-title 19 sit. During SMI, you can't get a birth or a step down. If you're needing a longer stay in a hospital more than just two weeks that kind of money is not available, but there's Serious psychiatric disabilities that by any standards meet the criteria for all text services, because their psychiatric in nature gets excluded. So this is an interesting bill that would appropriate some of that money for other uses and I think it's great.

Rachel Streiff: There's some other bills that were supporting that they're not official, are six major mad moms bills. And there's the secure residential Bill 1101. It might get wrapped up into a different build. There's a lot of politics happening 1682 Senate bill to remove the 55 bed cap at Ash for Maricopa County residents. the hp2449 with a mirror Bill 1083 in the Senate band step therapy protocols for psychiatric SMI diagnosis, which my family member was forced to go through a lot of ineffective medications because they were cheaper and more convenient before and that's what step therapy protocol is.

Rachel Streiff: And the prior authorizations are a nightmare for a lot of things with the psychiatric conditions. So that's a good bill. 1688 is a governing board for the Arizona State Hospital. 1578 is an interesting one. We'll see how it does. It defines substance use disorder as an eligible condition for court ordered evaluation and ment. Something that we need here and where I see a lot of things happening is people getting released from screening centers because it's listed positive for drugs. and that's been a really important thing since 1597.

00:55:00

Rachel Streiff: Is offering a diversion program for misdemeanor crimes. This is something badly needed in Tucson. I think we do a better job here. So again I don't know the fate of that bill. It needed some amendments and they're working on that 1678 was in committee today. I haven't heard but this identifies individuals that are appropriate for secure berfs. This kind of goes in parallel with the funding bills for the espurrs. 1655 I think it got held for a minute, but this is Senator. Heffley's Bill. in response to the access fraud that heavily hit the missing and Indigenous folks and she's up north and she has a lot of native communities up there that were heavily impacted by the fake treatment centers treating fake people and the deaths and the missing people associated with that. So this was a bill for some accountability and then the last one hopefully it's going to get a lot of amendments and that are in progress right now, but it's an Appropriations bill to help homelessness which allocates 50 million to the secure ehf. facilities there are some other things tied in that bill that need to get addressed and hopefully they're working on that. So

we're learning that none of the moms are really skilled in politics or the political process. We're learning by trial by fire.

Rachel Streiff: But that's a summary I'd be happy to answer questions.

Rachel Streiff: And maybe there's no question.

holly gieszl: great summary

Jack Potts: 1103 there's about the governing board. Also the state hospital just a couple thoughts from my viewpoint in the psych Society. And I think it's great to do this. I know a big one is getting medications. The proposal is 30 days worth of medicines from any discharge and that's problematic from my viewpoint. Just giving a different side on that because seven days is a mandate they will see someone from the cot three days is too long off, problems with that. That's my and

Rachel Streiff: Yeah, that'll probably go down to two weeks, but it really has more to do with they need those medications verified including over the counter.

Jack Potts: yeah.

Rachel Streiff: As needed before they leave the hospital.

Jack Potts: Absolutely, we agree on that. We know that but 30 days is probably just as you say starting point.

Rachel Streiff: Yeah. Yeah, that's probably gonna change for the better.

Jack Potts: The other thing in the drug stuff is the literature and there's some very recent literature on mandatory involuntary drug treatment. in the Florida law and elsewhere it may not work and frankly. There was a law passed a couple years ago to say that if the primary direct diagnosis is in fact substance abuse,...

holly gieszl: problem

Jack Potts: then the person is not eligible for CLT and I tend to agree with that. It's why we had to deal with sexual predators years ago. They want to put all the sexual predators and mental hospitals and wait a minute. So they finally built their own facility for that. What drug abuse is meth Freaks and those who primary diagnosis or issue is acute intoxication taking up those beds from the seriously Millennial is problematic. There's got to be other ways, but I agree but they're interesting stuff. We'll see what happens.

Rachel Streiff: where a lot of these are starting the conversation And just letting people die and...

Jack Potts: with the

Rachel Streiff: rolling off a median into the street and getting hit by a car which is happening every day in Tucson is not acceptable so I can see why Senator Wadsworth is trying to do anything. That helped us.

Jack Potts: I know it's good. Thank you for doing that. There's issues on the mental health stuff psilocybin is one of them out there, that mandating week. and there probably are 30 that the Sykes Society is aware of Anyway,...

Rachel Streiff: Maybe

Jack Potts: the one you said I think. And 1609 when looking at it right now is a one paragraph thing about minimizing paperwork.

Rachel Streiff: uh-huh.

Rachel Streiff: You need to look at the amendment. It was a striker bill.

01:00:00

Jack Potts: Okay, so It was a strike call. No That's Okay. Yeah, and that's a thank you because the strikers are wild cards in this business.

Rachel Streiff: Yep.

holly gieszl: It appears to me that Lily likes 1609.

Jack Potts: You're learning. Yeah.

Jack Potts: Okay, but the bottom line is Rachel you're learning a hell of a lot about the legislative process. they say there's two things. You never want to see sausages and laws.

holly gieszl: Yeah. Yeah,...

Jack Potts: Thank you.

holly gieszl: Thank you so much and thank you Dr. Potts for making those comments. if you may not know this but way Back in the late 90s Arizona completely revised changed its legals. It's a whole set of laws and requirements for how we determine competency.

holly gieszl: Durable medication dependent competent and the guy who actually helped write the legislation and then taught the development of the curriculum for the Arizona Supreme Court was Dr. Jack Potts. And so it was truly Landmark stuff. And I think it's important when we're doing stuff today to look back and see how far we've come. There's a long way to go but imagine not having a comprehensive program for courts to decide who's competent and who isn't and what to do. So this has really been a good presentation. moving on membership development as I mentioned we've long talked about having enrolled members in the SMI system beyond the committee. I think that's essential. we had a couple of folks years back. Who were on the committee. I'd like to try and rejuvenate that effort. I'm going to try and talk to some of the Mad moms who have kids who may be able to do this, adult kids obviously, but for those of you involved in a sphere at access and Dawn and you guys keep this in mind, any people that you have who are enrolled members with lived experience. We need their help. We need them on things like site visits and to maybe sit and review

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holly gieszl: IDs with other members, I think that Insight in that perspective is something we need and this is kind of a year to try and build membership and capacity and I think that would be great Crystal. You have your hand up since you remember another committee. I'm calling on you to welcome me.

crystal Fox: Yeah, thank you, I know in the other committee's Holly. I think it's a lot of times. they're in the DDD for systems. But at the very beginning of every meeting we vote them in as just participating members non-voting and we do that every time and then they just join the committee or whatever, but I can also join this committee if that's easier for you guys since Wednesdays are pretty free for me. So one thing to think about is now that we're making some contacts?

holly gieszl: Good.

crystal Fox: Legislation. I wonder if having the RHBAs come to these meetings and having maybe somebody who represents the crisis, maybe somebody who represents as guests so that they can like it as we do these.

crystal Fox: legislation How it would be to find out when you ask how things are going, making any progress if they could answer so let Jack.

holly gieszl: That's a Good points Crystal. Thank you Jack Dr. Potts.

Jack Potts:

Jack Potts: Two things number one you aren't. Necessarily a member of this committee Crystal, but when you show up representing your ioc, then you can speak lib. Okay, so you don't have any obligation whatsoever. And if someone else is a chair and this way hopefully you will go back to your ioc and Report you attended this and we had these issues in common. So you have no obligation whatsoever, but just gives any ioc member from another area the ability to participate as they wish, so I think that just cuts you so you don't have to feel obligated in any fashion.

holly gieszl: Great.

01:05:00

Jack Potts: It's always very helpful to have you here and...

crystal Fox: right

Jack Potts: also the Reba Point all the Managed Care organizations are in fact represented here. Every time they all come and...

crystal Fox: Okay.

Jack Potts: That's who Holly has reported from initially and they've been very good at coming and attending and telling us updates as my recall is my understanding so we have that into my understanding. Maybe I'm wrong but we've had that for years and I think it's a really good way of interacting with them.

crystal Fox: So that's the insurance companies.

Jack Potts: All the mass care. I really do not like Mitchell. Yes, all the insurance companies Etc. Yes. Tarot Southwest Network blah blah, whatever they are. I don't know who the hell they are.

holly gieszl: And they're pretty happy with the plans. I think Dawn lots of the people who are here tonight have been faithful participants. And we appreciate that even though they may not have something to report to us, but hopefully they may hear something and when they go back to their organization, they I heard about this group called mad moms and I just think that's an informal way that our work is made Okay, we need social media like mad moms. We've talked about Facebook. We talked about Instagram all of that. How do we find somebody to do social media?

holly gieszl: We can have an intern do it if it's an intern through a college or a university or school with an agreement with the state of Arizona for internships. I'm just going to put this out and ask again if there are you, maybe some of our health plans. Might have people who would be interested in working in a technical capacity as a technical consultant to put up our social media. It wouldn't be issues related to content or editorial. It's just to get it up and going so that we have a presence on the platforms that we know are very powerful. to communicate so I put that on the agenda if anybody has any thoughts, please share now and keep thinking about this.

holly gieszl: anything

holly gieszl: Don't hear that. Okay, I saved a complaint that we received for last. The complaint came in through the Department of administration through Larry and I have attached to the agenda It's a complaint about recognition of guardians Status by life. Of course, it is a complaint. It is not verified. We shouldn't assume that It is a complaint period

holly gieszl: So we need to take some action on that. I like to ask if there's somebody who would Be willing to take this and follow up on it. And I know Josh Moselle is always. Willing to help on these things Dr. Potts is an expert on guardianships. He testifies in them a lot. but this is one that I think is important. Not just because it's a complaint to us. But because the issue of guardianships and issues of clinic and health home and so forth interface with guardianships is a very hot topic this year. It's being discussed in a number of bills. So who would be willing to take this and tackle it? Or will assign somebody not here.

Matthew Moody: So Holly I read part portions of this email. Obviously there's a lot going on that makes the person very upset. It seems right. So What does In the past or Dr. Potts can answer those two in the past visit look like to have direct contact with somebody and then to follow up on things like this.

holly gieszl: Sure, you are completely free to establish direct contact to communicate with them in person and writing. However, you choose to investigate and try to sort through all the stuff that's going on and try and get it down to the issue of whether there's a right violation. And what if not a right violation and that encompasses all the rights of SMI set forth for individuals living with SMI as set forth in the Arizona Administrative Code, so it's a lot there. And then come back with a recommendation. What should we do?

01:10:00

Matthew Moody: Okay, so if I volunteer for this I go read the email if I see any rights violations. I do and would come back and write a letter to Access and DOA and say, can you please look at this?

holly gieszl: You would communicate with the complainant and try to get a fuller understanding you're in. He's willing to get an assigned release of Records so we can request records that may not have been provided and then come back with a recommendation. And if you want the complainant to meet with us to participate in a meeting, that's fine as well. We have sort of fluid procedures to deal with it. once we get it analyzed and Dr. Potts has his hand up. He may want to add something or correct me.

Jack Potts: No, I agree. There's a couple of things I would suggest. As you can see it was sent to me as well. I had this person contact me informally, and I said what you can do. and I'm glad that Larry forwarded this because we have that issue with the one before which wasn't and it was hopeless we talked about. So here's what I would suggest : I would work with you Matthew. If you want this is an issue. That is not uncommon. We've dealt with this issue for years about Guardians being ignored. I received a call from a very competent caseworker today. With whom I've been communicating. I think it was with life all asking me in my informal opinion. Can she be honored? a guardianship from Michigan

Jack Potts: And I then consulted with a lawyer. I said of course they're fully on it here. Some of the clinics have a belief that if you don't have level one mental health Powers the family member or the guardian is not permitted to get mental health records or participate in mental health treatment outpatient, which is 100% wrong. so my sense in this case,...

holly gieszl: Right, right.

Jack Potts: I think where I'd progress is. This is an issue. I think we could ask about life. for what happened in this specific case and ask for documentation. What is their policy of dealing with Guardians in all areas? And I think what I would do is make a motion to that effect that firstly that Matthew and I formally pursue an investigation into this issue And are authorized to...

Rachel Streiff: Yes.

Jack Potts: then draft some question that would go through the chair for the chair of As a formal inquiry that we don't wait months to come back and...

holly gieszl: Perfect. ly

Jack Potts: say yeah, we need to look at this because we know this is an issue and this may just be one of the ways we now get at that. So that's my motion.

holly gieszl: anybody second.

Rachel Streiff: I second.

holly gieszl: Rachel's second. We have a motion. We've already had a discussion. We have a second all in favor. Say aye.

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Jack Potts: Hi.

holly gieszl: Opposition so the motion passes.

Jack Potts: Yeah, does Joel I'm one of Joel anyone have questions as to...

holly gieszl: All right.

Jack Potts: What I think makes sense doesn't matter. I'll do that. Everyone. Okay,...

Matthew Moody: people It's housed under the follow-up committee is...

Jack Potts: I didn't want to.

Matthew Moody: what we could say, but yeah, that's all work with you all eBay on it tomorrow.

Jack Potts: Okay.

holly gieszl: Great, Excellent any more business that we should take up any new business that I have forgotten or anybody from the public who wasn't here earlier and would like to have a comment.

Jack Potts: But I would suggest that on the Nami you have mad moms as a formal. Reporting group just on there like you've done for the other organizations too...

holly gieszl: Yes. Yeah,...

Jack Potts: since we know we'll get a report every year every month. I mean

holly gieszl: that's And I hope I put them on because I think there's a new community organization last year in this and so it's wonderful. I also want to take just a moment to Express condolences and recognition of the crystal who's here. At some point we will circulate to the committee and to all of our guests who attend. Crystal's story with her son Joshua and

01:15:00

holly gieszl: Who? died by suicide in prison within 30 hours of arriving there from jail after being sentenced without a highly mitigated sentence but a sentence in the last for the murder of his father. Joshua had been ghostly failed by the system and then by not only the community system but by the jail to which he was committed and then By the Arizon by the Arizona Department of Corrections. It's a very troubling story.

holly gieszl: and I think deserves a short story if not a novel because it probably epitomizes. the potential in our system with loving parents and present parents and being in a system and so forth. I think the most telling thing was that

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holly gieszl: the trial judge who is one of the best that we had said at the time of sentencing. I wish that there was another sentence that There was something else that I could sentence you to another sentencing alternative, but I have only the present. we should never hear those. There should be Alternatives. This case should not be repeated and Crystal has spoken about it. She was a forming presence in Mad moms, and I want to honor you again tonight by telling Joshua's story. It's why we exist. It's to protect the human rights of people like your son. And I appreciate you continuing to do what you do.

crystal Fox: Thank you very much.

holly gieszl: Thank you. And we look forward to seeing you every time you can be here. Good night.

crystal Fox: Thank you.

holly gieszl: Thank you all for attending.

Jack Potts: I moved to adjourn.

holly gieszl: second okay,...

Rachel Streiff: I second.

holly gieszl: All in favor, I Thank...

Rachel Streiff: the night

Jack Potts: The post some good evening.

holly gieszl: Good night.

Lawrence Allen: Thank you everybody

Meeting ended after 01:17:33 🤝