



**Division of Developmental Disabilities (DDD)  
District Central Independent Oversight Committee  
(IOC) Public Meeting Minutes Summary**

**Friday, June 28, 2024 – 10:00 AM to 1:00 PM**

Meeting called to order by Committee Chairperson, **Lisa Ehlenberger**. The date is June 28, 2024, at 10:00 am . **The meeting took place Virtually due to the desire of the committee to continue to meet only virtually.** No Physical location was requested to meet for this meeting.

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Attendance Virtually:

- **Lisa Ehlenberger -Chairperson**
- **Eva Hamant**
- **Amber Stock**
- **Mandy Harman**
- **Michael Johnson**
- **Melissa Tallie**

Attendance by Phone : **None**

Absent: **Carolyn Willmer**

Public in Attendance: **None**

Guests: **None**

Health Plans:

- **Ian Wilson** (United Healthcare)
- **Wendy Herring** (Mercy Care)

ADOA and AHCCCS:

- **Larry Allen -ADOA**
- **Fredreaka Graham** (AHCCCS)

DDD:

- **Leah Gibbs** (DDD CARES Administration - Community, Advocacy, Resolution, Engagement, Support)
  - **Christina Hedges** (DDD CARES Administration - Community, Advocacy, Resolution, Engagement, Support)
  - **James Maio** (DDD District Central Quality Assurance Manager)
  - **Patricia Sandino** (DDD Program Review Committee Chairperson)
  - **Joan McQuade** (DDD Manager, Member Advocate, CARES Administration)
  - **Morgan O'Hara** (DDD IOC Liaison, CARES Administration)
  - **Michelle Rademacher** (DDD IOC Liaison, CARES Administration)
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## **DDD District Central IOC Meeting -Virtual meeting (2024-06-28 09:59 GMT-7) - Transcript**

### **Attendees**

+1 480-\*\*\*-\*\*15, +1 602-\*\*\*-\*\*81, Amber Stock, Christina Hedges, Eva Hamant, Fredreaka Graham, Ian Wilson UHC, James Maio, Joan McQuade, Lawrence Allen, Leah Gibbs, Lisa Ehlenberger, Michael Johnson, Michelle Rademacher, Michelle Rademacher's Presentation, Morgan O'Hara, Morgan O'Hara's Presentation, Patricia Sandino, Wendy Herring - OIFA Mercy Care

### **Transcript**

*This editable transcript was computer generated and might contain errors. People can also change the text after it was created. [Any blue italics transcription was missed by the transcriber.](#)*

### **Call to Order**

**Lisa Ehlenberger:** Okay, I shared by call to order this regular meeting of the Des DDD District central independent oversight committee. Today's date is June 28th. 2024. And the time is 10 AM. This is a regular meeting of the IOC and has been held electronically. It's been recorded and the transcript of that recording will be posted on the ADOA IOC website in an effort to avoid excess background noise and potential microphone feedback. Please mute your microphone when you're not speaking the host of the meeting can you but then you can unmute yourself when you would like to speak you can usually unmute Yourself by clicking on the microphone icon at the bottom left corner of your screen or elsewhere depending on their platform. And additionally I've been asked to read the following statement.

### **Conflict of Interest**

**Lisa Ehlenberger:** Do we have anyone that has to disclose a conflict interest today if there is the committee member needs to disclose why

**Lisa Ehlenberger:** And if there's no conflict interest,

### **Welcome and Introductions**

**Lisa Ehlenberger:** then we will now have introductions of those present in the meeting. I'll go ahead and begin. My name is Lisa Ehlenberger. I'm IOC chair and my background is within the field of psychology and evaluating individuals within the educational field from Early Childhood through transition to adulthood.



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**Amber Stock:** I'll go. Good morning everyone. I am Amber Stock. Most recently position was director of special education at a high school and I am almost a mother of 5 children and 2 of the are in DDD.

**Lisa Ehlenberger:** And Morgan if I can get your help to continue with the introduction, that'd be great.

*Chat Message: Leah Gibbs: Michelle and Lisa, I am able to attend until 10:30 and I would like to introduce Christina if possible*

**Eva Hamant:** this is Eva Hammond IOC member, yeah that's me.

**Morgan O'Hara:** Thank you Eva Mandy.

*Mandy Harman: This is Mandy Harman, IOC member and I have been in the education field for over 20 years. I am almost a member of DDD myself.*

**Lisa Ehlenberger:** Awesome. Thank you.

**Morgan O'Hara:** Yes, thank you. And then we have Michael.

*Michael Johnson: Can you hear me? I am Michael, I use he/him pronouns. I am a behavior coach and I work with behavioral health services with DDD members, provide psycho-social rehabilitation, I am also a social work grad student, and I intern with a community action agency and I am a citizen*

**Morgan O'Hara:** Yeah.

**Lisa Ehlenberger:** And this be a time where you also want to present that you would like to potentially join as a volunteer of the IOC committee?

*Michael Johnson: Absolutely. Yes if this is the time to do it. Absolutely it is my main reason for being here today is to present myself today as a possible volunteer for the IOC Committee with DDD*

**Lisa Ehlenberger:** Absolutely.

**Lisa Ehlenberger:** Awesome. Thank you.

*Chat Message: Fredreaka Graham: Having mic issues. Fredreaka with AHCCCS is here.*

**Morgan O'Hara:** Thank you for being here. can we go into some DDD staff now we have Leah with us.

**Leah Gibbs:** Good morning. I'm Leah Gibbs and I am the bureau chief of the CARES's Administration with DDD. And if you don't mind I'd like to take this opportunity to introduce you all to Christina Hedges. Who as of this week is our new DDD OIFA administrator. And Christina is going to start attending IOC meetings and I will be supporting her Christina. Can you go ahead and introduce yourself?



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*Chat Message: Michelle Rademacher: Thanks for coming Leah. Thanks for coming Christina.*

*Chat Message: Michelle Rademacher: no worries Fredreaka*

**Christina Hedges:** Yeah, you got to as Leah said, my name is Christina Hedges. I am the new DDD OIFA administrator. I guess a little background about me. I've been with DDD for it'll be eight years in October. I have three kiddos all of whom were adopted from foster care. And as you can imagine with foster care comes lots of system navigation, so name a system in Arizona and we have navigated it as a family and so I'm excited to be here at grateful for the opportunity. Thank you.

00:05:00

**Morgan O'Hara:** Yes, thank you for being here James.

*James Maio: My name is James Maio. I am the District Central Quality Assurance Manager.*

**Morgan O'Hara:** Thank you. Joan

*Joan McQuade: Good morning everyone, I am Joan McQuade. I am a manager with the CARES administration. I am here supporting Michelle and Morgan and Christina is supporting me. We are all one big happy family because we care. Sorry I couldn't resist.*

**Morgan O'Hara:** yes. Thank you, Michelle.

*Michelle Rademacher: Hello everyone, My name is Michelle Rademacher. I am a DDD Independent Oversight Committee Liasion with the CARES Adminstration.*

**Morgan O'Hara:** Thank you, Larry.

**Lawrence Allen:** Good morning, Larry Allen. I'm with Arizona of Department Administration.

**Morgan O'Hara:** Thank you Ian.

**Morgan O'Hara:** maybe Wendy

*Ian Wilson: Hello everyone, Ian Wilson here with United Health Plans Adovcate*

**Wendy Herring - OIFA Mercy Care:** Of course Wendy hearing with OIFA Mercy Care and I wanted to take a moment to congratulate Christina. I am just so thrilled for you. And I know that you'll continue to do great things. So yeah.

**Leah Gibbs:** Okay,

**Morgan O'Hara:** Yeah, thank you so much. I totally get it. I'm having lagging problems. That's why my camera's off right now hoping that helps. And then we also have Frederica here with us who's having mic



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issues. Very good Fredreaka Graham from AHCCCS. And then I am Morgan O'Hara. I am one of the DDD IOC Liaison with the CARES's Administration and we do have a phone number here with this. Not sure who that is.

**Lisa Ehlenberger:** Could it be Melissa?

**Morgan O'Hara:** Maybe

**Lisa Ehlenberger:** Is there a Melissa on the call? What are the last two nut digits Morgan?

**+1 602-\*\*\*-\*\*81:** Can you? Hi, this is Melissa Talley. I don't know if you can hear me.

**Morgan O'Hara:** perfect. Yes. Thank you for

**+1 602-\*\*\*-\*\*81:** Hi. My name is Melissa Talley currently a potential IOC volunteer. My husband and I have an adult developmental home. We're providers. I'm also a guardian we've been liking almost nine years and we have three young men that live with us previous to that. I was a group home manager for 15 years. I had continuously managed the same group home. And that's where I kind of became really passionate about the clients and advocating for individuals with disabilities prior to that. I was direct support staff at both group home and Day program. When I transition from Groupon manager to ADH provider, I became Guardian for one of the young men that had lived in the group home, and I've been hit Guardians since 2016. And I just look forward to possibly working with everybody.

**Lisa Ehlenberger:** Thank you Melissa and Welcome Melissa and Michael as potential new IOC volunteers. So given that are we finished with introductions Morgan. I think we've captured everyone. Okay. What I'd like to do just because of some information that was just provided that Leah might need to excuse herself at 10:30.

### **DDD Policies/Protocols Sub-Committee Report**

**Lisa Ehlenberger:** I'm gonna switch around the agenda. We normally would go into public comment, but for the sake of just making sure that we cover some policy questions that have come about with some additional early notifications. I'd like to recommend that we go to agenda item. I believe it is eight and that would include any discussion of policy and questions Eva. Would you like me to start or would you like to start?

**Eva Hamant:** I guess I could so in 205 on the ambulance transport reimbursement thing It says a division shall not for ground emergency ambulance services ordered by the division denied the emergency transportation upon receipt and subject the claim to further. review who are they talking about ordered by the division?

00:10:00



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**Eva Hamant:** Because I guess we were concerned is. How would a group home know that in an emergency that the ambulance people were contracted by the division?

**Leah Gibbs:** they're not going to have to worry about that that's going to all be taken care of behind the scenes and it's something that we coordinate with our health plans and Anybody who has a true emergency? We always make it work.

**Eva Hamant:** I just wonder because they had qualifications and so that's why I was just concerned it by the question about by the division. So that's why you're talking about father division.

**Leah Gibbs:** Sure.

**Eva Hamant:** Okay. so in chapter 35, I think last month we had something about Because you weren't here about behavioral group homes being a time sensitive service. And so nowhere in policy 35 do they talk about what they mean by time sensitive a service and I was just what that was a limited service and so we were curious about what they mean by a limited service for the behavioral we call.

**Leah Gibbs:** Look at first understand Eva does not mean that what it means is that the intent is to support the member to provide the intervention and the habilitative training to make that to have that person be more successful in the community and it's to get to a point that we can transition that individual into a more permanent Community Living. It's not that Behavioral Health Services and that it's not designed to be a permanent residence.

**Eva Hamant:** Okay, and then where did I go? So when they talk about it. Several of your policies talk about centerpiece employment. And especially in a chapter 35 there was requirement for progress reports and...

**Leah Gibbs:** Yes.

**Eva Hamant:** other documentation. Nowhere in any of your policies. Do you define center-based employment are group of

**Leah Gibbs:** supported employment

**Eva Hamant:** yeah, and so is that something that we need a motion on to have that definition included because

**Leah Gibbs:** they would be potentially in other policies. You're in the provider manual in chapter 35. and give me a moment so I can go into the other policies and

**Lisa Ehlenberger:** I think it was a line 115.

**Eva Hamant:** Yeah, 115 but nowhere in any of your policies. Do you talk about a definition of what a center-based employment is?



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**Leah Gibbs:** As they're saying in the provider chapters of the policy manual, you're probably not going to find that definition. If you would give me a moment, I can go into the other manuals that break out the services and I should be able to find that for you, but I don't have it on my fingertips.

**Eva Hamant:** I know they mentioned it in policy 54, but they

**Leah Gibbs:** No again that's in the provider. It would be in the medical manual, we have six different provider manuals. and the breakdown of in the services. Themselves are going to be in the medical manual. So if you give me a moment. Employment Services is in 1240 J. Which is in the medical manual? I'm opening it right now so that I can feel a little more confident that yes, they are defined. Can you?

**Lisa Ehlenberger:** And are these all available on the division website? Okay, so just looking up 1240j and...

**Leah Gibbs:** Absolutely.

*Chat Message: Christina Hedges:*

<https://des.az.gov/services/disabilities/developmental-disabilities/policies-and-rules/policies>

*Chat Message: Christina Hedges:*

[https://des.az.gov/sites/default/files/media/DDD\\_Medical\\_Policy\\_Manual\\_1240-J\\_Employment\\_Services.pdf?time=1719594784580](https://des.az.gov/sites/default/files/media/DDD_Medical_Policy_Manual_1240-J_Employment_Services.pdf?time=1719594784580)

*Chat Message: Michelle Rademacher: We liaisons can send a copy to the committee via email if you'd like*

**Lisa Ehlenberger:** medical manual perfect. You can get more information.

**Eva Hamant:** Or if it's a defined there.

**Lisa Ehlenberger:** And it looks like Christina just posted a link to it potentially in the chat.

00:15:00

**Eva Hamant:** They also talk about it in chapters 71 life safety inspections.

**Leah Gibbs:** Yes, they would talk about that because they're looking at the facility. That is correct. so 1240 J does in fact address center-based employment it just You want me to read it to you?

**Eva Hamant:** but is it defined?

**Leah Gibbs:** I don't know what you mean by definition of defined.

**Eva Hamant:** actually



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**Leah Gibbs:** Business call assist and authorized center-based employment when the member needs a service it shall be provided to the member with a control protected and supervised environment provided by qualifying dinner owned early setting provide for the member with a goal to develop General non-job task specific strength and skills with the goal of integrated employment in the community including group and individual supported working environments the division shall assess and authorize career preparation and Readiness when a member needs assistance to obtain competitive or integrated employment members currently participated in San Andreas employment shall receive services and supports to a system with making a progressive move into the competitive and it goes on from there. So

**Eva Hamant:** Can you tell me what page that is? And I can read it myself.

**Leah Gibbs:** It's on page. Now I just let me go back and find it again. page 8 and 9

**Eva Hamant:** Thank you very much. Okay, and...

**Leah Gibbs:** You're welcome.

**Eva Hamant:** policy 540 the electronic visit verification. They talked direct care worker DCW.

**Leah Gibbs:** Yes.

**Leah Gibbs:** Yes.

**Eva Hamant:** and in policy 61 they talk about direct support professionals...

**Lisa Ehlenberger:** 21

**Eva Hamant:** what difference between the two?

**Leah Gibbs:** Yes.

**Leah Gibbs:** So often the terms are interchanged. However, when somebody is receiving attendant care services, they actually need that certification and training that is called training It's part of that a direct support professional is often interchanged within a worker who's providing Home and community-based Services to attendant care abilitation respite. It also includes the Direct Care staff who are working in group homes and other work situations. It's not really A clean here's a definition one and the definition of the other but when they are referring to direct care worker, they're generally referring to the people who have to complete that training. And that's an AHCCCS requirement.

**Lisa Ehlenberger:** Okay, and what training was that again? Yes. Okay,...

**Leah Gibbs:** Direct care worker it's a certification training.

**Lisa Ehlenberger:** so the certification for that, what does that include? What is it entail?





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**Leah Gibbs:** There are different.

**Lisa Ehlenberger:** That makes it different.

**Leah Gibbs:** It's a pretty intensive training, and if you were to do a web search around it if you can find the curriculum breakdown of what's included.

**Lisa Ehlenberger:** Okay.

**Leah Gibbs:** Let me give me a second and I'll see if I can find one for direct care worker training and certification

**Leah Gibbs:** I'm going to give you the link on the AHCCCS web page as I mentioned. It's an AHCCCS requirement.

**Leah Gibbs:** I'll put it in the chat for you.

*Chat Message: Leah Gibbs:*

*<chrome-extension://efaidnbnmnibpcjpcglclefindmkaj/https://www.azahcccs.gov/plansproviders/downloads/dcw/FAQMarch2015.pdf>*

*Chat Message: Leah Gibbs: <https://dcwrecords.azahcccs.gov/Training.aspx>*

*Chat Message: Leah Gibbs: <https://dcwrecords.azahcccs.gov/Training.aspx>*

**Lisa Ehlenberger:** Thank you.

**Leah Gibbs:** this is an FAQ around it and I'm sure that there are better. Places that I can send you but that's the FAQ when they rolled out the program. And then they have their own separate page at AHCCCS. So let me put that one in the link as well. There are different modules in the training. There are several different topics that are included. In the training did that not work? Let me try that again. copy

**Lisa Ehlenberger:** Would it be possible Leah for you to share these two websites to Morgan or Michelle? And then that way we can get them sent to us as IOC members.

**00:20:00**

**Leah Gibbs:** They are in the link and Morgan. Are you comfortable getting them from chat?

**Lisa Ehlenberger:** Because the chat will disappear once we're off the meeting and sometimes it's hard to multitask on these electronical devices.

**Eva Hamant:** And what happens is they are not. a copyable



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**Lisa Ehlenberger:** That's correct. Also, you can't copy them. You can only speak it would only take you directly there. Michelle

**Michelle Rademacher:** So Morgan and I have a process during the meeting where we make a copy of the chat and that way the live links are saved and captured so that we're able to input that in the meeting minutes. And if you would prefer us to also send those via email, we'd be happy to do so, it's not a problem.

**Lisa Ehlenberger:** I think keeping them in the meeting note. The meeting minutes is fine. Those are pretty accessible on the website and easy to find. And then there's any objection to that or if other IOC members think could be easier to have it sent separately an email, let us know now and...

**Eva Hamant:** I'd like to me...

**Lisa Ehlenberger:** then we can Okay.

**Eva Hamant:** if I could.

**Lisa Ehlenberger:** So if we could get those links sent, that would be great.

**Michelle Rademacher:** Okay, we'll do.

**Leah Gibbs:** Eva did you have other questions?

**Eva Hamant:** Yes. Numbers chapter 21 life safety inspection. I just love when you have these new policies and they refer to a rule and it's very hard on page two the Home and community-based Services as defined and R6 are six - 1501 it would be really nice. If in most of your policies except the few of them when you get really lazy you refer to the policy the rule instead of putting the definition there. So do we as an IOC have to make them recommendation that they put the definition in instead of the rule.

**Leah Gibbs:** You can make that as a request. I can tell you that. The division may or may not. follow that...

**Eva Hamant:** I know.

**Leah Gibbs:** because there are certain times because of the material that we do refer to the rule for the definition However, you certainly have the right to make the recommendation.

**Leah Gibbs:** Yes.

**Eva Hamant:** Okay, and policy 3008 on electronic change monitoring in line item 130.

**Leah Gibbs:** I can't personally do that. So thank you for identifying that and...

**Eva Hamant:** It starts at 129 down to 132.



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**Leah Gibbs:** if you would like to make that motion, then it can go forward to the policy committee.

**Eva Hamant:** They talk about restitution for members and Okay.

**Leah Gibbs:** And the owner of that particular policy.

**Eva Hamant:** refer to policy manual 600 which has been retired and restitution has been moved to 200. So do we have to make a motion to have that corrected? How can you do? So in the American Disability Act is community residential settings the same as Home and Community Based setting.

**Leah Gibbs:** So that one more time, please.

**Eva Hamant:** And policy 24 the American Disability acts is the community residential setting the same as home and community-based setting.

**Leah Gibbs:** Probably not a community residential setting is actually defined in Rule and it's generally like a group home. And when you say home in community-based setting that could be my home, right?

**Lisa Ehlenberger:** It could also be a group home.

**Eva Hamant:** I have yeah.

**Leah Gibbs:** No a group home is a community residential setting. by definition by rule

**Eva Hamant:** Okay. Thank you.

**Lisa Ehlenberger:** So then the home and community-based setting within that same realm that would also include a home but it also could include a DTA or an agency or a day program. Since that would be considered Community. Okay.

**Leah Gibbs:** potentially Correct.

**Eva Hamant:** Thank you, very

**Leah Gibbs:** There isn't this narrow definition of the other.

**Lisa Ehlenberger:** Yeah, that was.

**Leah Gibbs:** Did you have some Lisa for me?

**Lisa Ehlenberger:** Okay.

**Leah Gibbs:** I feel like I'm on a test here.



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**Lisa Ehlenberger:** No, no, we fine- under the sub committee. We just fine-tuned these questions so that we were very clear and that we had your attention today. So I think we've covered the ones that we wanted to focus on today. Correct Eva.

**Eva Hamant:** Yes, and that solves us. reading these early policies and then not understanding all of them and different rules. So it was really nice of you. Thank you very much for

00:25:00

**Leah Gibbs:** I'm happy to help I just

**Lisa Ehlenberger:** Yes at this time Eva Would we as an IOC like to move forward with initiating emotion?

**Motion and Vote**

**Eva Hamant:** Yeah, I would like to make a motion that we come at. On three policy 3008 electronic monitoring line item 132. So the behavioral support manual should be 200.

**Lisa Ehlenberger:** Okay, do we have a second?

**Leah Gibbs:** May I offer just please feel free to put this up through a motion? And I know I'm the one who said it but the other thing that you can do if you so choose is to go to that public comment form. And you can just put it in there.

**Lisa Ehlenberger:** Yes.

**Lisa Ehlenberger:** That's what we are making emotion on I think is to recommend the IOC comment on policy 3008 line 132 that the behavioral support manual should be 200.

**Eva Hamant:** I have

**Leah Gibbs:** That it'll come through on a policy form or are you sending it through as an inquiry?

**Eva Hamant:** no, no,...

**Lisa Ehlenberger:** I think we're go ahead.

**Eva Hamant:** I am going to But when you do it, they ask who you are and...

**Leah Gibbs:** I'm thank you very much.

**Eva Hamant:** I'm not doing itself. I have to do it as IOC and...

**Leah Gibbs:** I understand.



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**Eva Hamant:** do it as I have to have promotion.

**Lisa Ehlenberger:** Yes.

**Leah Gibbs:** Thank I apologize for interrupting.

**Lisa Ehlenberger:** No worries. Do we have a second?

**Amber Stock:** This is Amber stock and I second.

**Lisa Ehlenberger:** Thank you. all those in favor IOC number I

**Eva Hamant:** I

**Lisa Ehlenberger:** Mandy

**Lisa Ehlenberger:** If Mandy's Mandy you are able to hear us?

**Lisa Ehlenberger:** Give her a moment.

**Lisa Ehlenberger:** Okay, Morgan Michelle. Do we need to come back to this motion?

**Michelle Rademacher:** Yes, you do need four to vote.

**Lisa Ehlenberger:** So as soon as we get Mandy back on my know she's here, but she might be having some technical issues. Then we will circle around back to that and then if you'd like to I know that there is another motion potentially for recommendation of putting the definition. I'm not sure. I mean, I know that the indicates the statute of where the definition is do we want to make a motion so that is more easily read through the policies or leave it as it is. That was the definition.

**Eva Hamant:** Personally, most of the time DDD does not refer to when I've been reading these policies on early notification. I've only one other time found that they referred to the rule and so I would considering Leah talked about the community residential setting is different than the holy community base setting it would be what happens in chapter 71 talk about our one they talk about home and community-based services they talk about what services being. That are home and community-based services that they do not talk about what the home. Is so the home is not defined in Home and community-based Services.

**Lisa Ehlenberger:** Okay.

**Eva Hamant:** And so it would be nice to know what the rule is and so I guess in policy chapter. 71 on page two that We would like the 6 - 1501 actually written out as opposed to being referred to.

**Lisa Ehlenberger:** okay, I mean, I think that makes sense, especially since it can cause some confusion or at least it makes it a little bit more clear and it'll be a recommendation to the division and of course up to the



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division To move forward with that recommendation and would we like to have somebody let's see. I'd like to wait for Mandy to be available.

**00:30:00**

**Eva Hamant:** Can we have a second and then we can have a vote and then we can have our boat for the two motions?

**Lisa Ehlenberger:** Then let's go ahead and let's just state that motion one more time, please Eva.

**Eva Hamant:** So that in chapter 71 life safety inspection on page two that the home and community-based services. Are defined and not referred to as r6-6-1501.

**Lisa Ehlenberger:** 0 1

**Lisa Ehlenberger:** Thank you, And let's see Mandy. are you able to hear us?

**Lisa Ehlenberger:** I'm gonna find out if she's on while we're waiting for Mandy if we want to move on to division updates.

### **DDD Staff Updates**

**Morgan O'Hara:** Sounds good Leah. Would you like to start for us?

**Leah Gibbs:** Thank I appreciate the opportunity. The division continues to have a high priority focus on moving forward with our new request for qualified vendor application, which is the new contract that is going into effect on January first of 2025. Our existing vendors who have authorizations. We are approximately at 80% of those contracts approved to move forward. We are actively engaged with the other folks to be able to get them successfully contracted as long as that is their wish we don't expect to but if we have any contractors that make a determination that they're not going to move forward and if they're currently serving members, then we will absolutely be working with those individual members and their families around transitioning to new vendors. We are not seeing a big concern at this point at all. but we continue to want people to know that we are tuned into that and if that were to occur we will be supporting them. We also continue to do our focus on building and strengthening the Behavioral Health Community and supporting division members who have intellectual developmental disabilities as well as Behavioral Health needs we are continue to build that capacity to the behavioral health agencies that are contracted with our DDD health plans to allow them to better understand and to meet the needs of people with idd. We've talked before that. There is an extensive Suite of training with 13 different modules that are geared toward people with intellectual and developmental disabilities and occurring Behavioral Health needs. To date which would have been about three weeks ago. There have been over 3,300 behavioral health professionals who have taken at least There are over 24,000 individual courses that have been completed between those 3300 folks. We did conduct our first of two in-person conferences. we're calling it Bridging the Gap and it's for behavioral health professionals to continue that dialogue and build that capacity. The first one was done in May in



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Tucson, and they had approximately 260 people attend. The second one is scheduled to be done here in Phoenix. And the Phoenix one will be a three-day conference. It'll be very much like the one in Tucson for the first two days and the third day is going to be very much focused on supporting Behavior analysts. And the division plans to open registration for that conference fairly soon in the near future. Christina will be joining me and we will be presenting information about our CARES's Administration and about peer and Family Support Services at that conference. I will be attending a couple of breakout sessions and we will be sharing some lived experience from an orifa perspective. The other big work that we continue to be building on is our Positive Behavior Support training that we are rolling out throughout the state we have now over 500 trainers certified to deliver the training. There have as of last week been approximately 4,500 individual direct support professionals or direct care workers who have completed We have had over a hundred families complete the training with raising special kids. In July, they are offering the class in English and they are rolling out their first class for people who prefer Spanish all of the training materials have been translated to Spanish and they have a Spanish trainer who has been through the certification process to deliver that course. we continue to be using the incentives from the American Rescue plan act the ARPA funds for the vendor agencies that are allowing time for their staff to go offline from serving members to be able to take this eight-hour training. We are allowing vendors to receive that incentive for people who successfully complete that training through September 30th of this year.

**00:35:00**

**Leah Gibbs:** We're certainly counting on a lot more people to be trained and we are excited about the feedback we're receiving. We have a couple of ways that we're looking at data for people who are taking the training. We are doing a pre-assessment and a post assessment to measure knowledge increase for people who are completing the training. We're also completing a likert scale feedback survey from people that have to do with the benefits of the training whether or not they felt the examples were good how it was delivered those kinds of information. It's on a scale of one to five one being very dissatisfied and five being very satisfied. And as of last reporting to me, which was about three weeks ago. Our likert scale is showing an average score of 4.615 indicating that it is very well received. we are also continuing to work toward our accreditation for the National Committee for quality assurance. It's going to be specific to case management in long-term services in supports. Our goal is to be accredited by October 1st of 2025. It's a very long process. There are a lot of steps involved in this process. We're doing an analysis of all of our procedures our policies even our training and we are making some significant improvements that we believe are going to have a significant Improvement in the quality experience by members and family supported by the division. At the end of this year, we are in the process of finalizing and rolling out a full week long of additional training for all of our support coordination staff as well as some other staff who are member facing roles in the division and we are making that investment because we truly believe that what we are learning and what we are the improvements that we're making are going to have some very long-term positive outcomes. at this point just to keep you and generally informed the division is now serving over 55,000 individuals who are eligible for the program throughout the state. Anybody have any questions for me about any of my update? Please Eva, go ahead.





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**Eva Hamant:** there's not one that did but AHCCCS got the waiver for a parents of minor children being able to be caregivers and...

**Leah Gibbs:** Correct.

**Eva Hamant:** but they have this little caveat about an assessment tool. So where is the assessment tool and our parents allowed to be caregivers until the assessment tool gets implemented or developed?

**Leah Gibbs:** So at this point in time, there are no changes AHCCCS did in fact receive the approval from the centers for Medicare and Medicaid services to make this one of the modalities available in delivering service to members. They have created a work group that is made up of professionals representatives from the long-term care program from the elderly and physically disabled as well as the DDD program and several family members who have been very active in supporting rolling out appearances paid caregiver program that group is working toward developing the assessment tool to develop other guidelines and Tools around the program including what it's going to look like for the new service that was going to be introduced with this approval which is a new family support service. And all of those things are still being finalized under development in the meantime anyone who is assessed as needing these.

**00:40:00**

**Leah Gibbs:** Supports and the family is the current paid caregiver that is continuing. We are also not stopping assessments while we're waiting for this process. We have new members in the program and there needs to be an assessment. Those things are going to continue. and then as access is able to make final decisions and provide those final guidance documents. Then the division will be rolling that information out to our professional right, qualified vendors as well as to members and families in the community and I'll be happy to report them back when we do talking points during independent oversight committee meetings, but right now no changes. In the agreement that was approved from centers for Medicare and Medicaid services. They did indicate that they would be supporting a 40-hour per week maximum that parents can be paid to provide those Services. That's not 40 hours per parent that's per individual in the program and how those hours are split are between the team and the employer but that date as to when that gradual decreases going to happen to compliance to that 40 hours is also not set. That's part of the hard work that work group is doing Lisa. I saw your hand please. Go ahead.

**Lisa Ehlenberger:** I did I'm just to maintain open meeting laws parents has paid providers. Maybe that's something that we can put on the agenda as this continues to be developed. It sounds like there's still probably a couple months of development. So maybe this is something we could discuss either in July or August and add to our July or August agenda for Eva and all those so when maybe a few months down the road, or maybe it'll just be brought up in updates.

**Leah Gibbs:** Lisa you're welcome.

**Lisa Ehlenberger:** Okay.





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**Leah Gibbs:** You're welcome to I may or may not have any additional information.

**Lisa Ehlenberger:** Thank you so much.

**Leah Gibbs:** Or what we could do is if you're okay with that for now because I really I know the work that access is doing with this workgroup is so valuable and so important and I'm not gonna get piecemeal information. I'm gonna get the same thing all the health plans are going to get when they're ready to roll it... Okay.

**Lisa Ehlenberger:** I'm just gonna chime in Mandy. can you hear us Mandy?

**Leah Gibbs:** Okay, but we can absolutely keep you informed as we have more information.

**Lisa Ehlenberger:** Okay, I've messaged her separately. So hopefully she'll be able to yes.

**Leah Gibbs:** We're very welcome. Anybody have any other questions for me?

**Michelle Rademacher:** So if she's having some issues with her mic, she can't always respond through the chat for the vote...

**Leah Gibbs:** All Thank you for the opportunity and...

**Michelle Rademacher:** if that works.

**Lisa Ehlenberger:** I will let her know be a private text message. if we want to continue with the DDD updates. there you are Mandy.

**+1 480-\*\*\*-\*\*15:** If you changing so I couldn't answer right away. folks were

**Lisa Ehlenberger:** No worries.

**Lisa Ehlenberger:** So let's go ahead and we just need to all those in favor of making the motion to comment on policy 3008 line 132 Behavior Support manual should be 200. We've already made the motion in second No, we just need all those in favor to say I Mandy are you in favor?

**+1 480-\*\*\*-\*\*15:** I Yeah.

**Lisa Ehlenberger:** Okay, And I think Eva already said I did an Amber as well. So that one's done. And then the next one was that this one I might need your help The one that we just did with the r-501.

**Eva Hamant:** So it's policing. 71 on lisaic Life safety inspection on page two that the home and...

**Lisa Ehlenberger:** making a motion that

**Eva Hamant:** community-based services are defined in writing and not using the r6-6-1501.



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**Lisa Ehlenberger:** Are you in a favor of that Mandy?

+1 480-\*\*\*-\*\*15: Yes.

**Lisa Ehlenberger:** Okay, and then I know that we still have a lot of Divisions updates. Go ahead Eva.

**Eva Hamant:** Vote we didn't all vote. We got us.

**Lisa Ehlenberger:** We did vote of that one. Okay, go ahead all those in favor.

**Eva Hamant:** I go. Yes.

*Mandy Harman: I*

**Lisa Ehlenberger:** and Amber's second it and I

00:45:00

**Lisa Ehlenberger:** Okay.

+1 480-\*\*\*-\*\*15: constraint It's kind of going from...

**Lisa Ehlenberger:** We good on that one.

+1 480-\*\*\*-\*\*15: what it's not my info.

*Chat Message: Morgan O'Hara: <https://meet.google.com/iwo-tdwx-wmj>*

**Lisa Ehlenberger:** Are we good on that one? And I know we still have some division updates, but what I'd like to do just to help our committee with voting Etc is maybe to vote to go into executive session to discuss the new members. And I apologize and thank you for everybody's patience with me as we jump around the agenda today. So do we have a motion to go into executive session?

### **Motion and Vote**

**Eva Hamant:** I have a motion to go into executive session.

+1 480-\*\*\*-\*\*15: i'll second

**Lisa Ehlenberger:** Hey all those in favor and...

**Eva Hamant:** I

**Lisa Ehlenberger:** if thank you and great. it's in the chat. So the current IOC numbers will go into executive session and then come back out to discuss the The link was just added to the chat. I can.



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+1 480-\*\*\*-\*\*15: I'm in the video among friends.

Lisa Ehlenberger: Can I try and copy it to your phone number? Okay, I will do my best.

+1 480-\*\*\*-\*\*15: Yeah.

Eva Hamant: don't forget to mute mic

*Chat Message: Michelle Rademacher: Committee members please mute this meeting now*

+1 480-\*\*\*-\*\*15: All right, cuz I am.

Michelle Rademacher: Yeah, she's going to have to leave the meeting and get on that one. But all the other committee members and please mute their mic.

Michelle Rademacher: It's no problem Mandy.

Morgan O'Hara: Did you receive the link Lisa said she sent it.

+1 480-\*\*\*-\*\*15: Hold on. I'll be right there. So sorry.

Morgan O'Hara: You're okay.

**Executive Session: 10:47-10:58**

**Video Time Stamp= 47:10-58:20**

00:55:00

**Motion and Vote**

Eva Hamant: so Eva wants to make a motion that we accept Michael Johnson and Melissa's last name I don't see her on here as IOC members

01:00:00

+1 480-\*\*\*-\*\*15: I do

Lisa Ehlenberger: Do we have a second?

Amber Stock: This is Amber stock and I will second.

Lisa Ehlenberger: Okay, and all those in favor? say ay



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Eva Hamant: I

+1 480-\*\*\*-\*\*15: I

*Amber Stock: I*

**Lisa Ehlenberger:** Anyone opposed

**Lisa Ehlenberger:** hey, so there are no oppositions to voting Michael and Melissa as IOC volunteer members and we welcome you and at this point forward if you would like to accept these volunteer position and you are able to vote from here forward within this meeting as well as join us in the next executive session when we return to that area. There will be some onboarding training that will be coming about in the near future. I'll be joining both of you when you at your convenience and your schedule and that will be Morgan and Michelle that will be reaching out to set up that brief meeting to go over the technical details Etc. Melissa and Michael are you good with accepting your volunteer position?

+1 602-\*\*\*-\*\*81: Okay, this is Melissa yet.

**Lisa Ehlenberger:** Okay, Great. We really welcome you and we're happy to have you guys join. So thank you so much.

+1 602-\*\*\*-\*\*81: Thank you very much.

### **DDD Staff Updates**

**Lisa Ehlenberger:** And where we look forward to having your expertise be a part of this committee. So now that we've gone through that to we're still in the midst of the division updates as well as updates from ADOA and Integrated Health Etc.

**Morgan O'Hara:** All right, James. Do you have any updates for us?

*James Maio: We brought on board a district central QA brought on 2 new staff, one nurse invesigtor and one incident specialist. We are fully staffed currently but no other updates at this time.*

**Morgan O'Hara:** Thank you. Joan do you have any updates?

**Joan McQuade:** No updates at this time other than as you know, we're a little bit behind in our redactions. But we are moving forward with them. I think we're within two weeks of current. so we will just keep flooding the happy road to Destiny until we get ourselves caught up. So

**Lisa Ehlenberger:** And thank you for all the hard work. I know you guys go through a lot doing that.

**Morgan O'Hara:** Thank I don't know Christina if you had an Your update was pretty big already. I didn't know if you had any more.



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**Christina Hedges:** Not. I think Leah shared a lot of the same updates that I would share as well. And unfortunately, sorry my internet has started lagging. So now my camera is off. I apologize for that but That's all I've got.

**Morgan O'Hara:** Thank you.

**Morgan O'Hara:** Yes Eva.

**Eva Hamant:** I wanted to ask Christina since she's now doing the stuff. one of the policies says that the contract for DDD says that the support coordinator case load had to be 1:43 and I was wondering where the division is in achieving their contracts since Leah talked about one to get certified.

**Christina Hedges:** That is a great question Eva. And I don't know the answer at the top of my head. I can definitely look into it. I do think that's an average though. So we have, some support coordinators who support kind of more complex numbers who have lowercase loads and then those support coordinators who support members who are either who are not long-term care who have higher case loads. So I think the goal of 43 is an average, but I will definitely look into that and get back to you.

*Chat Message: Patricia Sandino: I am sorry I am late to the meeting. I was on another meeting the required my presents.*

**Morgan O'Hara:** yes, thank you and Patricia and if you had any updates for us, I saw you just

*Patricia Sandino: Good morning I do apologize for being late. I was in another meeting. District Central has definitely been super busy and we are scheduled out to the end of September at this time. So if any of you want to volunteer and help us if you would like. We do have a flyer and I do appreciate Lisa and Amber for all they do. Thank you so much. Also the behavioral health administration is hiring another team to help out. It seems that all of the districts are inundated with plans. We are seeing a lot more plans coming in.*

01:05:00

**Lisa Ehlenberger:** Thank you, Patricia.

**Morgan O'Hara:** Thank you. I think that is all DDD stuff.

**Lisa Ehlenberger:** and then Larry

### **ADOA Update**

**Lawrence Allen:** Good morning, no updates from ADOA this morning any questions that I could try to answer or get answered for you.



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**Lisa Ehlenberger:** I don't have any right now, but I don't know if this would be a question about You do attend the Statewide correct?

**Lawrence Allen:** I do. Yes.

**Lisa Ehlenberger:** Okay, and with the Statewide any IOC member can attend they just can't participate correct?

**Lawrence Allen:** No, they could participate. I don't think that's restricted at all. so we just need to be cognizant of the fact that as All the committee members or...

**Lisa Ehlenberger:** Okay.

**Lawrence Allen:** if you have a quorum meet at the Statewide that we need to notify that and put that on the website. So we just need to be cognizant of that. But other than that as far as I know there is no restrictions.

**Lisa Ehlenberger:** What do you mean by that?

**Lawrence Allen:** I mean so when you create subcommittees within your committee. You cannot have a quorum within your subcommittee, meaning that any and...

**Lisa Ehlenberger:** Yes.

**Lawrence Allen:** all decisions and discussions and everything needs to be in the public format. so if the If you have a quorum in the subcommittee, or I'm sorry, I move back that if you have a quorum at the Statewide, we just need to post that on the website. That's just part of the open meeting law rules.

**Lisa Ehlenberger:** aha, so for example...

**Lawrence Allen:** Yeah, so even though

**Lisa Ehlenberger:** more than For example, would that be that if four individuals from DDD District central io plan to attend the Statewide IOC in July then that needs to be posted on the website prior. Okay.

**Lawrence Allen:** Yes. Yes, even though there's no voting. That happens at Statewide. It's more of an informational discussion meeting. So there is no voting but that's part of the open meeting law is that issue? Because if there's a potential that potentially...

**Lisa Ehlenberger:** Okay.

**Lawrence Allen:** if there's a quorum that's going to be met for that particular committee then we need to post that. yeah.



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**Lisa Ehlenberger:** Okay, and is that something that Michelle and Morgan if you could just send out the invite for the Statewide to the IOC members that are District central I would encourage other IOC members even if you're not going to participate to just attend and listen, sometimes there's some great things that come up in conversation and I don't know just a thought out there if we're able to I'd like to extend that.

**Lisa Ehlenberger:** Great. Thank you, Larry.

**Updates from Integrated Health Plans and AHCCCS**

**Lisa Ehlenberger:** so Morgan, is it now the updates from Integrated Health plans and AHCCCS if they are still here, I believe Ian and

*Ian Wilson: Hi Lisa. I am here. It is Ian and I have no updates but I am willing to take back any questions anyone may have.*

**Lisa Ehlenberger:** if anyone have any questions for Ian United Healthcare

**Lisa Ehlenberger:** Okay, and no updates from AHCCCS according to Thank you for Frederica for sharing that information.

**Wendy Herring - OIFA Mercy Care:** And I have some updates so Mercy Care. I really thinks to share...

**Lisa Ehlenberger:** Okay.

*Chat Message: Fredreka Graham: No updates from AHCCCS.*

**Wendy Herring - OIFA Mercy Care:** because it's a great place to share information. So hi everyone so happy to be here for another meeting. I wanted to share an output in the chat that Mercy Care has a training series for children understanding the mental social and emotional development and needs of young children. Don't say that 10 times really fast. It's kind of a mouthful but we have two trainings coming up one is supporting and young children during caregiver transitions. June 27th 9 am to noon. These are remote by the way, and then we have another one in July on July 24th, which is a Thursday supporting young children with developmental disabilities or delays and I can go ahead and put that information in the chat with some links.

**01:10:00**

**Wendy Herring - OIFA Mercy Care:** And I also wanted to take a second when I was a support coordinator a really long time ago. I mean, I can't even remember but it was a great position. I think I've shared that before one of the things I like to do and went around to families is to share something fun Especially during the summer time because gosh being indoors with kids and even adults gets a little bit difficult. So I thought I would share a map of splash pads around the State of Arizona something that you can lend to others to get people out of the house. a little something different so I will put that in the chat as well. Does anybody have any questions for me or Mercy Care?



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**Lisa Ehlenberger:** Amber

**Amber Stock:** Amber here awesome of this love this and quick question though. You said young children? So what's the ages? Yes.

*Chat Message: Wendy Herring - OIFA Mercy Care: upcoming mercy care trainings:*

*Chat Message: Wendy Herring - OIFA Mercy Care: Supporting young children during caregiver transitions - Thursday, June 27 9 am – 12noon*

*Chat Message: Wendy Herring - OIFA Mercy Care:*

[lp.constantcontactpages.com/ev/reg/ecpv2bp?source\\_id=58432708-3c18-4ff0-9d11-7e6d0765d3d6&source\\_type=em&c=Sr0-QAMj0DLNgdvNUjDJbMyRW3nYyVWMh3ntjd-yKKfC\\_0zHiZ71IQ==](https://lp.constantcontactpages.com/ev/reg/ecpv2bp?source_id=58432708-3c18-4ff0-9d11-7e6d0765d3d6&source_type=em&c=Sr0-QAMj0DLNgdvNUjDJbMyRW3nYyVWMh3ntjd-yKKfC_0zHiZ71IQ==)

*Chat Message: Wendy Herring - OIFA Mercy Care: Supporting young children with developmental disabilities or delays – Thursday, July 24 9am-12noon*

*Chat Message: Wendy Herring - OIFA Mercy Care:*

[lp.constantcontactpages.com/ev/reg/btw7gwp?source\\_id=58432708-3c18-4ff0-9d11-7e6d0765d3d6&source\\_type=em&c=Sr0-QAMj0DLNgdvNUjDJbMyRW3nYyVWMh3ntjd-yKKfC\\_0zHiZ71IQ==](https://lp.constantcontactpages.com/ev/reg/btw7gwp?source_id=58432708-3c18-4ff0-9d11-7e6d0765d3d6&source_type=em&c=Sr0-QAMj0DLNgdvNUjDJbMyRW3nYyVWMh3ntjd-yKKfC_0zHiZ71IQ==)

*Chat Message: Wendy Herring - OIFA Mercy Care: splash pad map*

[www.phoenixwithkids.net/splash-pads/](http://www.phoenixwithkids.net/splash-pads/)

*Chat Message: Wendy Herring - OIFA Mercy Care: (that has locations all over arizona)*

*Chat Message: Michelle Rademacher: Thank you Wendy.*

### **DDD IOC Liasion Update**

**Lisa Ehlenberger:** Thank you, And then Morgan and Michelle updates from DDD IOC Liasion did we forget anybody and Integrated Health?

**Lisa Ehlenberger:** Thanks, we covered it.

**Morgan O'Hara:** I think that was everybody. So to continue on with the trend of presenting the incident report data for the month of May the committee members were given a total of 708 incident reports in the shared drive. This included 35 open and 673 closed. There were 70 questions submitted to the quality assurance manager in the month of May. We do have the next scheduled Statewide chairs On July 24th at 5:30. So we'll get that link sent out to everybody. We also have the next DDD public town hall meeting for





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members families and providers and that'll be held Thursday August first as in July, it would have landed on Fourth of July so they are not going to hold one in July. From six to eight pm. And as of right now the agenda is just the normal agenda, but if something comes up we will go ahead And then there's something else to think about as a Committee Member as we kind of approach into the holiday season, if there's any months that we may need to kind of look at it as a committee to take off or work around some holidays.

**Lisa Ehlenberger:** And Eva has her hand up.

**Morgan O'Hara:** Yes Eva.

**Eva Hamant:** I missed what was July the 24th?

**Lisa Ehlenberger:** Statewide IOC

**Eva Hamant:** They're going to have it on Wednesday.

**Lisa Ehlenberger:** We switched it to Wednesdays due to conflicts for some other IOC chairs and vice chairs.

**Eva Hamant:** Okay. Thanks.

**Lisa Ehlenberger:** And with that being said to I think Morgan, mentioned this is something that I'd like to see if we can maybe come to an agreement today if possible is I know some IOC committees take a couple months off in the summer. However, I know we took a couple months off and during the holidays and that was great. I know we took off November and December and it also made it so that we've never really had to change the date of our meeting because if we had November meetings for IOC, we always had to kind of change it around based upon holidays. So, what are other thoughts in regards to taking November and December off of IOC and then of course October would allow for maybe if we wanted to develop any subcommittees for those individuals that maybe want to work on some things over the following few months until the January meeting.

**01:15:00**

**Lisa Ehlenberger:** I know we don't have to vote on this Something that we'd have to make a motion and vote.

**Lisa Ehlenberger:** Okay. then.

**Lisa Ehlenberger:** Go ahead Eva.

**Eva Hamant:** This year if we wanted to swap out turns out this year. There are five Fridays in November. So we could meet in November this year. Skip December and then if we wanted to depending on take Although we now have two new members. So where we could be in good shape for July. so it's up to you that we could do November which would be really good considering they have so many of these. early notifications that we could still do November this year, but in next year most probably it wouldn't work out that way, but this year we could do because Is it to the 28th?



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**Lisa Ehlenberger:** How are others I mean, I know there's a lot of young children that are in families. And I know for me when my children were younger November and December were pretty chaotic. So what is the feedback on other IOC members. I mean, do you think that it go ahead?

**+1 480-\*\*\*-\*\*15:** I'm saying Mandy, I think. Feeling November in December probably the simplest and that's for me. But I'd be willing to Work it out.

**Lisa Ehlenberger:** Okay, and just as a reminder, we really are only required to have. Quarterly meetings, so we're only required to meet four times a year. But we have a tendency to meet more often, which I like to keep us some on top of things. So Mandy is an agreement that November and December she likes having those two months off. How about you Amber?

**Amber Stock:** Yeah, definitely December. and then I'm not sure...

**Lisa Ehlenberger:** Yeah.

**Amber Stock:** if this was that or not but Thanksgiving we would have to think about so other than that I'd be willing to meet anytime and November.

**Lisa Ehlenberger:** Okay any other thoughts from Melissa or Michael?

**+1 602-\*\*\*-\*\*81:** No, I don't have any concerns. I'm open every month.

**Lisa Ehlenberger:** Okay. How about you Michael?

**Lisa Ehlenberger:** You're muted if you're trying to speak.

**Michael Johnson:** Apologies. Yeah, I have no concerns. I'm happy to meet around the holidays or take time off.

**Lisa Ehlenberger:** then I guess we just need to come up with it. I think that it would make it easier if we set up the time where we take off make a motion to meet every month except for November and December and then that way we're not changing these every year. I think it would be nice to have it just pretty consistent where we just always know that we're not meeting in November in December and it also falls in a great alignment with when I need to create the annual report because that would be submitted in October for our review to be submitted prior to November first. does anybody want to initiate a motion that the IOC committee District central meets January through October and does not meet November and December yearly. Technically, I'm not supposed to make a motion. So if I can get help from many IOC members to make a motion, that would be great. Yay.

**Motion and Vote**



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**Michael Johnson:** Sure, I can make the motion so that the IOC District Central Committee would meet Monthly from January through October and not meet in the months of November and December.

**Lisa Ehlenberger:** great can we get a second?

**Amber Stock:** This is Amber stock and I'll second.

**Lisa Ehlenberger:** Thank you, All those in favor. Say aye.

*Eva Hamant: I*

*Melissa Tallie: I*

*Michael Johnson: I*

**Lisa Ehlenberger:** Excellent. Anyone opposed

**Lisa Ehlenberger:** Okay, and just a reminder and I'm no one opposing us a reminder too is that we can always create subcommittees to discuss policy and we have an ongoing subcommittee that is discussing early notification policy so we can continue that. and then on to Get the agenda any discussion right now any more DDD IOC Liaison updates. And I think that we're going potentially going to Executive session to review some incident reports.

**Discussion on PRC or BTPS/PCSPS**

**Lisa Ehlenberger:** But before we do that, do we have any discussion on PRC or BTPs PCSPs any comments questions concerns?

01:20:00

+1 480-\*\*\*-\*\*15: Yeah.

**Lisa Ehlenberger:** Mandy do you have a question?

+1 480-\*\*\*-\*\*15: no I and forget the mute together

**Lisa Ehlenberger:** Okay, worries. and then Carolyn is absent today and our committee and she was primarily the one with that the deaths and DDD policy subcommittee. and as far as the article 9 and PRC training I kept this on the agenda because I'm trying to see if there's a way that maybe we can develop some kind of article 9 and PRC whether it's a just for IOC members, where it's just question and answer or maybe not the formal training and not making I don't want this to be in substituted article 9 training which we are required to have or I guess I recently heard that it's not in policy so that IOC members are not required to have article 9 training. So I don't know if we can fact check that but I think it would be great to have some kind of article 9 and PRC maybe Q&A whether we do it quarterly or whether it's something that we can somehow organize



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so that when we have new IOC members or when people were volunteering for PRC and we have those specific PRC questions and article 9, because it goes hand in hand. So If anyone has ideas and they would like to brainstorm and maybe we can get back to this on the next time we meet. I just think it would be really beneficial for us to have some kind of support for IOC volunteers to be able to have some kind of training with maybe Patricia and somebody from an article 9 trainer or something where we can do some q and A's but I think that's just something that maybe we could put on the shelf for a future meeting as we brainstorm away that that could be possible. That makes sense. and so in the meantime, then I'd like to recommend that we make a motion to go into executive session and this time Michael and Melissa. You guys can join us with the link that is provided in the link box. But first we have to make a motion to go into executive session.

*Chat Message: Morgan O'Hara: <https://meet.google.com/iwo-tdwx-wmj>*

### **Motion and Vote**

**Amber Stock:** This is Amber stock and I make a motion for the IOC committee to go into executive session.

**Lisa Ehlenberger:** Thank you, Amber. Do we have a second Michael second?

**Michael Johnson:** a second

**Lisa Ehlenberger:** All those in favor anyone Go into exact. Mandy if you're muted, if you can even just put a thumbs up of for I'm going into executive session, that would be great.

**Lisa Ehlenberger:** Yes.

**Michelle Rademacher:** Just a quick question. Is there anyone particular I know that James will attend executive session. Is there anyone else that you'd like present for executive session Morgan and I will also attend with the IOC members.

**Lisa Ehlenberger:** Eva did we want? Go ahead Mandy.

**+1 480-\*\*\*-\*\*15:** Go back into that. He didn't I just need a minute.

**Lisa Ehlenberger:** Thank worries. Okay, we'll go into executive. Do we need Larry there maybe? Yep. Yeah,...

**Michelle Rademacher:** Okay.

**Lisa Ehlenberger:** just in case anything comes up related to That would be So just make sure you mute.

**Lawrence Allen:** Sure, I could be there.

**Michelle Rademacher:** And then the rest. The rest of your meeting guests it looks like you've gone through the whole agenda. Is there anything you'd like them to hold for?



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**Lisa Ehlenberger:** I Eva or Amber Mandy any reason we would like to hold on the AHCCCS providers. I don't think so. I think the remaining of our concerns are related to IRS and specific responses Etc.

**Michelle Rademacher:** Thank you very much.

**Lisa Ehlenberger:** thank you, and thank you for offering that so that they can excuse themselves and continue with their day and have a great weekend for all of those who are going to excuse yourself. Thank you for being a part of us.

**01:25:00**

**+1 602-\*\*\*-\*\*81:** I had to call in because I was having an issue. How do I get there? Because I don't see anything come called in.

**+1 602-\*\*\*-\*\*81:** That's perfect. Thank you so much.

**Executive Session: 11:25-11:54**

**Video Time Stamp: 1:25:35-1:54:38**

**01:50:00**

**Lisa Ehlenberger:** And I think as long as we have at least four IOC members we could go ahead and I think we might be missing a couple. we're not making a motion right now. So I'm gonna go ahead can you hear me? Okay?

**Michelle Rademacher:** Yes, Lisa you.

**Lisa Ehlenberger:** Okay, So just...

**James Maio:** Yes.

**Call to the Public**

**Lisa Ehlenberger:** because I know it's part of our agenda and I'm not sure if any public are still on the line. I'm just going to still state it and we extend welcomed any member of the public attending this meeting of the DDD District central independent oversight committee. You're invited to make a comment if you wish but your comments will be limited to three minutes and there will not be a discussion following your comments and thank you for your adherence to this time. Is there anyone on the call or in this session from the public that would like to speak?

**01:55:00**

**Lisa Ehlenberger:** going once twice. Guess there's no one here from the public. Sometimes there is so we have to do it no matter what and I almost forgot since we stopped. We didn't do that at the beginning of the



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meeting. So if there's no other questions or comments or discussions related to any of the agenda items, I'd like to recommend that we adjourn this June 28th meeting of the IOC District central.

**Adjournment**

**Motion and Vote**

**Lisa Ehlenberger:** Do we have a motion to adjourn the meeting?

**Amber Stock:** But this is Amber stock and I motion to end this meeting today.

**Lisa Ehlenberger:** Thank you, Amber, and thank you so much for everybody for your participation Michael and Melissa. Just a reminder that you'll be getting an email from Michelle or Morgan or both of them. It'll probably include me and then we can get that onboarding training and then you guys can start helping us with reviewing IRS and being a participant in the IOC committee. So look forward to having you guys on board. Thank you everyone. Have a good day.

**Michael Johnson:** Thank you, everyone.

**Michelle Rademacher:** Hi, Mandy. Thanks for ing. The meeting is now adjourned. We'll see you and July.

+1 480-\*\*\*-\*\*15: Bye.

Meeting ended after 01:57:20 🙌

**The committee elected to go into executive session at 10:40-10:48 am and 11:20-11:54.**

For May's IRs, the Committee members have been given a total of **708** incident reports in the Shared Drive. This included open **35** and closed **673** reports.



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<b>Type</b>	<b>Open</b>	<b>Closed</b>
Accidental Injury	3	138
Consumer missing	6	19
Deaths	0	4
Emergency Measures	0	23
Human Rights	1	3
Legal	1	2
Medication Errors	2	33
Neglect	7	34
Other Abuse	13	21
Other-Behavior	0	276
Other -Injury unknown	1	103
Physical Abuse	1	13
Property Damage	0	1
Suicide	0	3
<b>TOTALS</b>	<b>35</b>	<b>673</b>

The desired IRs will be divided by the chair and equally distributed amongst the members.

**70-** Questions for Quality Assurance Management: Members of the committee will send the incident reports questions to the DDD Liaison: **Morgan O’Hara** to be forwarded to Quality for responses.

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**Adjournment**

**Meeting adjourned at 11:55 AM**

The next District Central IOC meeting will be held on July 26, 2024, at 10:00am in the same virtual format.