

AHCCCS Central Oversight Committee IOC
Public Meeting Minutes
Wednesday, February 19, 2025

Call to Order

Meeting called to order by Committee Chair Holly Geiszl. The meeting was held virtually through Google Meet.

Welcome and Introductions

Attendance in Person:

- Holly Geiszl
- Jack Potts
- Matthew Moody
- Sommer Mutter Walter
- Joel Thompson
- Rachell Streiff
- Beth Pera

Absent:

- none

AHCCCS:

- Fredreka Graham

Arizona Department of Administration (ADOA): Lawrence Allen

RHBAs:

- Dawn McReynolds with UHC OIFA
- Deb Jorgensen with Arizona Complete Health
- Maria Reyes, BCBS AZ Health Choice
- Joe Kautzman, Banner Health

DDD:

- Michelle Rademacher

Public in attendance:

- Sonja Slomba

AHCCCS Central Meeting Minutes (2025-02-19 17:19 GMT-7) - Transcript

Attendees

+1 480-***-**15, +1 602-***-**31, +1 623-***-**82, Beth Pera, Dawn McReynolds UHC OIFA, Deb Jorgensen, AzCH-CCP, Fredreka Graham, holly, Jack Potts, Joel Thompson, Lawrence Allen, Lawrence Allen's Presentation, Maria Reyes BCBSAZ Health Choice, Michelle Rademacher, Rachel Streiff, Sommer Walter, sonia slomba

Transcript

holly: We have called the meeting to order and we do have a quorum present.

holly: With all the members of the committee present I believe if I see everybody right on my screen so let's see okay Jack, we have Joel, we have Sommer.

Jack Potts: Why don't we look

Lawrence Allen: Can we go around because I see some numbers I don't recognize and I don't think we have a quorum yet. Do we want to Yes, that's perfect. And, I'm still admitting people.

+1 602-*-**31:** Hey everybody,...

+1 602-*-**31:** It's Matthew. I'm on the line, too. Good.

holly: Hi, Matt.

Lawrence Allen: I have a phone number ending in 8. I think that's 82.

+1 623-*-**82:** Hi Larry,...

+1 623-*-**82:** It's Joe with Banner. Last digits 5282 on the phone. Thanks.

Lawrence Allen: Hey, Thanks, Joe. and looks like we have Deb Jorgensson on the line as well.

Deb Jorgensen, AzCH-CCP: Yes.

Deb Jorgensen, AzCH-CCP: I'm in the meeting.

Lawrence Allen: Yes. All right.

holly: Okay, great.

Lawrence Allen: And then we have Maria Reyes here as well.

Maria Reyes BCBSAZ Health Choice: Correct from blue cross blue shield.

Michelle Rademacher: Okay.

Lawrence Allen: And I believe we have Dawn McReynolds on the call.

holly: So, we've called the meeting to order. We've established that there's a quorum. I would like to have a motion to go into executive session to discuss new members for the IOC. Is there a motion? Thank you. And we also have member Rachel Strife who's just joined. so I believe we do now have all the members of the committee. Thank you. Is there a second to the motion to go into executive session made by Joel Thompson?

+1 602-*-**31:** Hi,

holly: I will second the motion.

Jack Potts: All right.

holly: All in favor I oppose. We will adjourn to the executive session. And Larry, we have a separate link for the executive session. Is that correct?

Lawrence Allen: We do.

Lawrence Allen: I emailed it to you as well and I also put it in the chat. so you have to click that Google link or just call in there as a phone number as well.

holly: I think it's easier to use Google chat and...

holly: then come back that's in the link and then come back to the general meeting number for those just so our visitors and guests are aware we have a very abbreviated agenda tonight due to primarily so we will come back and do an update. There are no scheduled reports on the agenda because of the shortened meeting. We hope you'll join us next month and look forward to having an update at that time. but you are if you wish and have things to do on this lovely evening. Please do so and we'll see you next month. So thank you.

Dawn McReynolds UHC OIFA: Thank you, Holly.

holly: Thank you all for attending. We appreciate you're doing it and you're very diligent in doing it.

+1 623-*-**82:** Come on.

holly: So, I'll go to the link now and...

Beth Pera: Okay.

holly: We'll see you on that side as they say.

Jack Potts: So, we click out of this one obviously and go on to the other one.

Jack Potts: Is that correct? Thank

holly: Correct. Thank you.

Fredreaka Graham: And I'll be remaining in this one for anyone that comes in. no problem.

+1 623-*-**82:** Fredreaka. Hey,...

Fredreaka Graham: Yes, ma'am.

+1 623-*-**82:** It's Joe.

Fredreaka Graham: Hi. If you want,...

+1 623-*-**82:** Are we to stay on or we can go or...

Fredreaka Graham: It's up to you. As Holly stated they are going into Executive Session

+1 623-*-**82:** Okay. Yeah. Yeah. Any updates?

00:05:00

Fredreaka Graham: So you can leave it. You can stay if you'd like. It sounds like she's not going to have a full agenda.

+1 623-*-**82:** Right. Okay.

Fredreaka Graham: Yeah, it sounds like they're just voting today. So, yeah,...

+1 623-*-**82:** That sounds great. Hey, I hope you're doing. Take good care.

Fredreaka Graham: I am. Thank you so much.

+1 623-*-**82:** And we'll see you next time.

Fredreaka Graham: All right, have a good one. Thank you.

+1 623-*-**82:** Yep. Bye-bye, Frederica.

Fredreaka Graham: Goodbye. Hey,...

Dawn McReynolds UHC OIFA: Hi Frederria,...

Dawn McReynolds UHC OIFA: this is John Mc Reynolds. I'm going to go ahead and...

Fredreaka Graham: John. Okay.



Dawn McReynolds UHC OIFA: jump off as well since there's no health plan updates, but we will be back next month. Thanks everybody.

Fredreaka Graham: right. Have a good one.

Dawn McReynolds UHC OIFA: Nice seeing you. Okay. Bye-bye.

Beth Pera: Thank you.

Fredreaka Graham: Thank you

Deb Jorgensen, AzCH-CCP: Frederria,...

Beth Pera: So Okay,...

Deb Jorgensen, AzCH-CCP: this is Jeff Jay and...

Fredreaka Graham: Yes. No worries.

Deb Jorgensen, AzCH-CCP: I am going to follow my fellow OIFAs out of the meeting. Thank you so much.

Fredreaka Graham: Have a good one. Thank you.

Deb Jorgensen, AzCH-CCP: You too. Bye.

Maria Reyes BCBSAZ Health Choice: Federica, this is Maria with Health Choice.

Maria Reyes BCBSAZ Health Choice: I will do the same. Okay. Thank you.

Fredreaka Graham: No problem. Have a good one, Maria. Thank you.

Beth Pera: I guess I'm out since I'm not in the meeting. Not one of the

Fredreaka Graham: Yeah, you can stay here.

Fredreaka Graham: Beth, I think they're voting on your application, so you can stay if you'd like...

Fredreaka Graham: because when they come back, they'll be discussing your information. So, they might have questions and that sort of thing for you. Yeah. Yeah.

Beth Pera: Okay, I appreciate that.

Beth Pera: Just so I understand the process.

Fredreaka Graham: So, they basically just go into executive session to discuss the application. Yeah.

Beth Pera: Yeah, there's a lot I've done since the application. so I wish I could have updated, but I appreciate the discussion.

Fredreaka Graham: Yeah. No worries. So, when they come back,...

Fredreaka Graham: they may have questions for you or they may just vote you on at that time.

Beth Pera: Okay. Thank you. I appreciate that.

Fredreaka Graham: No problem.

00:30:00

Fredreaka Graham: Can't hear you, Holly.

holly: That's because I had my microphone and I saw all the members. Great. I see Larry, Fredreaka. Terrific. We conducted the executive session.

Rachel Streiff: I'll second the motion.

holly: We've returned for a vote. Is there a motion regarding the application for membership on the OC by Beth?

Jack Potts: I move that Beth Per be entered as a committee member of the IOC.

holly: Is there a second? Thank you, Rachel. B motion by Dr. Pott, second by Rachel. Would all the members indicate If you approve the motion by saying I.

Jack Potts: right.

holly: I. Any opposition? Hearing none. Beth, welcome.

Beth Pera: Thank you so much. I'm so excited.

holly: you are now responsible for all activities of the IOC through the third quarter of 2025. So, get busy and let us know how you're doing. Just kidding.

Beth Pera: I'm like, "Okay, what?" ...

Beth Pera: Help me.

holly: Thank you so much. That's an answer I would expect from you and that's why we are so pleased to welcome you at least I am personally so pleased I have seen your work I've seen it as a quiet observer a silent observer sometimes but so many family members who live this life you do it energetically and carefully and I'm just so glad that you applied and I'm so glad that you are here. So, welcome.

Beth Pera: Thank you so much. I really appreciate that. I'm really honored to be in the midst of all of you and thank you so much. I'm just flattered and happy to do as much as I can and energetic. Let's get going. So, let me know what I can do. I'm happy to be here. Thank you.

00:35:00

holly: Thank you. Do you have a particular interest? By the way, we haven't talked about this in either visiting coordinating site visits or participating in site visits to facilities that treat house those living with serious mental illness or and or do you particularly like data gathering or data analysis using IAD reports? Do you have a preference? And you don't have to have. I'm just curious. Excellent.

Beth Pera: No, my preference would be in-person visits to Yeah. I'm more hands-on, that kind of thing. and I like to see what's going on and hold people accountable and really take action in that way. So having experienced that on the other side. So I really am interested in that and I'm happy to learn the other ideas and anything I can do data wise but I'm a more in person kind of Yeah.

holly: Excellent. I appreciate that. And Dr. Potts is our champion really of the IOC doing everything the statute says the IOC should do. That's a pretty pragmatic approach. Do what the law says we should do. but he is the primary organizer of site visits. And so I'm thrilled.

Beth Pera: How many Yeah,...

holly: He's very Dr. is very fond of saying, "Hey, can somebody go on Thursday or Friday or Saturday or whenever to visit three sites?" He understands how to choose those sites, how to do so by zip code and to maximize efficiency. So, I hope you can do that because I know you bring that real life experience and you've lived what it's like to be in those. So, I think that'll be great.

Beth Pera: I would love to do that. Great.

holly: So, we have an abbreviated agenda. I don't believe that we have any IAD reports. Am I right or wrong about that? I'm sorry. Okay, great. So, I think then I'm not going to waste your time talking about what we don't have. That's what we're trying to remedy with more members and engaged members and knowledgeable members. So, I want to thank all of you and I know Summer, Rachel, everybody on this call, Joel has a booming private practice. For not one moment doubt your sincerity, your interest, your commitment. And at the end of the day, in my book, if we're a couple of months late with an annual report or a couple of years or whatever, as long as we have people with purpose and commitment, then we're going to make a contribution. And that's what I'm concerned about. We will have our next meeting. I would also like to have a special meeting about the possibility of creating an internship, or several internship slots. I think that could just be very important and I think interns would learn so much from hanging out and working on IOC matters with Joel and Rachel and Summer and Dr. Potts and Beth and Access and the Department of Administration. I can't imagine if you're at all interested in this field that spending some months with this crew would not produce a much better professional in three or four years and that I would love to see as an ongoing legacy of the IOC statutes. So we'll follow up. Is there a motion to adjourn?

Jack Potts: Wait, hang on. I apologize. I was cut off of this for a while. Two things, I just sent you an email to give you some thoughts regarding that I shared with the rest of the committee to maybe help you understand what we do. Number two is I thought I was concerned because there's something I thought Fredreka and Larry should know about the ID IDs. and maybe we can bring it up, but there's an agency that seems to be batching their reports. and it's on the agenda, the ID thing, and they send them in three, four weeks after the incident.

00:40:00

Jack Potts: and they're supposed to be sent in within so many days of the incident. I could just mention it to you now. but I'd like to just maybe I can and this isn't to one of the concerns we have we've had is it's not an adversary relationship. I want to bring it to the attention of access so I can say oops someone's missed this. Not to say we're blaming him or anything but it's hope h o pes. And Frederick, you want to look at that. But I'm just letting and If we need a formal thing from us, we can do that. But this should be something we just want to say, hey, there's a screw up there. Okay. It

holly: Yeah, thank you. That's an interesting observation. I was just reviewing the suspension termination list today and both on quality of care and credible allegations of frauds. and so I think this is very important. you've made a very good point as to agent entities that may have been terminated and got back off a termination. and those kinds of delays, not reporting, those are very very important. So I think we ought to follow up on that.

Jack Potts: Okay. If Larry or Fredreka, do you want us to formally say we notice that I noticed something but maybe you can look at it informally or we need a motion to what you think?

Fredreka Graham: I think you can send it over to me, Dr. Potts, if there you can send me the agency and...

Jack Potts: Okay, I'll just bring it to your attention.

Fredreaka Graham: then go ahead.

holly: Great. Yes.

Jack Potts: And the other thing is Holly, the Rio Devita, remember we went there to visit that site a while ago.

holly: Yeah. Yes.

Jack Potts: There's the pattern of discharges or walls. Maybe we ought to put that in your agenda. It's unbelievable. These are people coming out of jails now. So they are going to this Smi 12 step program and they're leaving. And I bet you I'm sure of summer. If you look at the IDs I've seen, probably six or seven of them in the last couple months just in the four just in the week of IDs I review. So it must be a very costly pattern. But maybe we can talk about it next time or...

holly: Yeah. We will put that on the agenda. Dr.Potts and I visited there.

Jack Potts: a while ago

holly: A terrific facility, spacious, clean, equipped. The staff who were there for our site visit were incredibly res and they were very upfront about the fact that people come, they check in, it gets them out of jail or gets them out, it's a probation requirement, whatever, but they come in and they leave. I don't have my notes in front of me, but I believe that they have about a 60% departure rate. I'll call it departure because they depart before their time. I may be wrong about that, Dr. Pots, but that pops in. That's what I recall.

Jack Potts: So I just want to give the ball up the ideas.

holly: We'll put that on the agenda and I think it is a subject matter that we should talk about. What should we be looking at when we're looking at these facilities that are all voluntary? They're not involuntary. So how many people leave and so if you ask that and you get some data over the course of three or 6 months, whatever a year, you'll understand how many people are walking away from this treatment.

Jack Potts: And yeah, and if I may, is anyone here available or interested in doing site visits maybe Friday or maybe the 23rd, Sunday or Monday or what people do on weekends? Anyone I've sent out a few requests for Cypress has never had a response in the last few months.

Jack Potts: Anyone taking can think of a day they're available for 3 four hours.

Sommer Walter: Jack, I could do a Sunday with you. I could do Sunday.

Jack Potts: Want to shoot for this Sunday 23rd.

Sommer Walter: Sure.

Jack Potts: We'll let you and I around 10 o'clock something like that. Does anyone else want to go? Okay.

Sommer Walter: Yeah, that'd be great.

Beth Pera: I could probably go, I was just gonna say if I could just witness what you guys do just to learn maybe that would be a good idea.

00:45:00

Jack Potts: Right. Of course. I'll email, I'll mail. Okay. Thanks. So moved.

holly: Thank you guys. Motion to there he is.

holly: Yeah, I see. And now I did see it, Larry, but I'm sorry.

Lawrence Allen: No, that's okay. I just had a quick thing for Beth, I'm going to be sending you a couple of boarding documents for you to fill out and a quick training to do. And if you could send me a picture, much like a passport photo so that way I can have a badge issued for you.

Beth Pera: Okay. Okay.

Lawrence Allen: And so you can produce that when you do your on-site visits. But I would think if you want to accompany them without the badge, I think that would be fine.

Sommer Walter: Larry, I don't have a badge. Can I send you my photo as well?

Lawrence Allen: Of course.

Sommer Walter: Okay, great.

Lawrence Allen: Yeah, if anybody on the committee needs a badge please let me know.

Sommer Walter: I was like, I don't have a badge.

Lawrence Allen: Yeah, please let me know. So just take a picture in front of a blank wall. Like a passport photo so that way it translates well to a badge and I'll have that issued for you. It takes about a week and a half to get to you.

holly: We all need to do our annual training in a couple of areas and Larry's very good about sending those out. So,

Beth Pera: Okay. Right.

Lawrence Allen: I'll add you to everything.

Lawrence Allen: So you can have that for you.

Beth Pera: All right.

Jack Potts: But I haven't seen anything come through on the one training.

Beth Pera: Thank you.

Jack Potts: Will they send me on the one on how to behave nice? I haven't No,...

Lawrence Allen: You should receive that based on your anniversary date of when you took the training.

Jack Potts: no one sent me anything on that yet. Okay, gotcha.

Lawrence Allen: So it should be here the next day.

Jack Potts: Okay, thank you.

Lawrence Allen: Be on the lookout for that. If not then let me know. Okay.

Jack Potts:

Jack Potts: Thank you.

holly: Dr. Pot's anniversary date expired in the last century.

Lawrence Allen: You preserved well.

Jack Potts: Yeah, my eat by date has gone by.

holly: Okay.

+1 602-*-**31:** Hey, a second. Hi

holly: Thank you. Yeah, that's a motion to adjourn.

Jack Potts: So moved.

holly: Second. All in favor? Any opposed?

Sommer Walter: I

Beth Pera: I thank you.

holly: Nobody's that foolish.

Jack Potts: Yeah,...

holly: Okay, I will see you next month.

Jack Potts: take care. Bye.

holly: Thank you all again, I'm so excited about you joining. Bye.

Beth Pera: Yeah. Thank you so much.

Beth Pera: Appreciate you all. Thanks so much. Excited.

Meeting ended after 00:48:01 🙌

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