



**Division of Developmental Disabilities (DDD)
District Central Independent Oversight Committee
(IOC) Public Meeting Minutes Summary**

Friday, March 28, 2025 – 10:00 AM to 1:00 PM

Meeting called to order by Committee Chairperson, **Lisa Ehlenberger**. The date is March 28, 2024, at 10:01 am . **The meeting took place Virtually due to the desire of the committee to continue to meet only virtually.** No Physical location was requested to meet for this meeting.

Attendance Virtually:

- **Lisa Ehlenberger -Chairperson**
- **Mandy Harman-Vice Chairperson**
- **Eva Hamant**
- **Carolyn Willmer**
- **Mike Johnson**
- **Megan McCarthy**
- **Stephanie Reynolds**

- **Heather Marlowe**

- **Amber Stock**

Attendance by Phone : **None**

Absent: **None**

Public in Attendance: **Phone Number**

Guests: **Molly Olsen**

Health Plans:

- **Dawn McReynolds** (United Healthcare)
- **Wemdy Herring** (Mercy Care)

ADOA and AHCCCS:

- **Larry Allen -ADOA**
- **Fredreaka Graham** (AHCCCS)

DDD:

- **Angela “Angie” Venne** (DDD CARES Bearu Cheif)
 - **James Maio** (DDD District Central Quality Assurance Manager)
 - **Joan McQuade** (DDD CARES Administration)
 - **Morgan O’Hara** (DDD IOC Liaison, CARES Administration)
 - **Michelle Rademacher** (DDD IOC Liaison, CARES Administration)
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(IOC) Public Meeting Minutes Summary**

Friday, March 28, 2025 – 10:00 AM to 1:00 PM

DDD District Central IOC Meeting -Virtual meeting - 2025/03/28 09:45 MST - Transcript

Attendees

+1 602-***-**64, +1 928-***-**13, Amber Stock, Angela Venne, Curiosity Carolyn, Dawn McReynolds UHC OIFA, Eva Hamant, Finance Department, Fredreaka Graham, Heather Marlowe, James Maio, Joan McQuade, Lawrence Allen, Lisa Ehlenberger, Mandy Harman, Megan Ford, Michael Johnson, Michelle Rademacher, Molly Olsen, Morgan O'Hara, Morgan O'Hara's Presentation, Patricia Sandino, Stephanie Reynolds, Wendy Herring - Mercy Care OIFA

Transcript

Welcome and Introductions

Conflict of Interest

Lisa Ehlenberger: order this regular meeting of the DDSD district central independent oversight committee. today's date is March 28th, 2025 and the time is 10:01 a.m. This is a regular meeting of IOC. it is being held electronically and being recorded and the transcript of that recording will be posted on the ADOA IOC website. In an effort to avoid excess background noise and potential microphone feedback, please mute your phone when you're not speaking. And of course, the host can unmute or mute but you can also unmute yourself by clicking on the microphone at the bottom left corner of your screen or elsewhere depending on the platform. additionally, I've been asked to read the following statement. Do we have anyone that has to disclose a conflict interest for today's meeting? And if there is, the committee member needs to disclose going once anyone going twice.

Lisa Ehlenberger: Okay, we will now have introductions of those present in the meeting and Morgan, Michelle, if you guys can help me with that, I'd greatly appreciate it. my name is Lisa Ehlenberger. I currently IOC District Central Chair. my background's in educational psychology and counseling and I am guardian of my cousin who will be 50 four of this in a month and she resides in a group home

Morgan O'Hara: Thank you, Mandy.

Mandy Harman: I am Mandy Harman. I am District Central vice chair for the OC. I'm a teacher and I have background in regular education and special education. and I'm also a member of DDD.

Morgan O'Hara: Thank you, Eva. Yes.

Eva Hamant: Is my mic working? Good. The Eva Hammond IOC chairman and...Parent of that one who's a member.



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Morgan O'Hara: Thank you,...

Morgan O'Hara: Mike. Yes,...

Michael Johnson: Hi, can you hear me?

Morgan O'Hara: we can.

Michael Johnson: I don't know why my camera might be lagging, but glad you can hear me. My name is Mike and I use hehim pronouns. I have a background in community behavioral health and I also worked in special education classrooms as an instructional assistant when I moved to Phoenix about six years ago. and I also recently completed my master's in social work and am preparing for the lensure examination. and looking forward to just developing with the community here. Thank you.

Morgan O'Hara: Yes. Thank you,...

Michael Johnson: Thank you.

Morgan O'Hara: Megan. Thank you, Stephanie.

Megan Ford: I'm Megan McCarthy. I have a background in with a degree in clinical psychology and I tend to work with a number of individuals who are DDD members or involved with DCS or who struggle with neurodedevelopmental issues. And that's actually kind of my specialty. I love working with my autistic kiddos and older adults with ADHD diagnosed.

Lisa Ehlenberger: We might be having a hard time hearing It's very soft on my end. I don't know if others are having a hard time. I think we lost you, Stephanie, but if it's okay, I can give a little Stephanie Reynolds background she's a clinical psychologist as well as an educational school psychologist and she also works with a lot of DCS and DDD combined members and in the community etc. I hope I share that well.

Morgan O'Hara: Thank you, Thank you, Wendy.

Lawrence Allen: Good morning. Larry Allen with the Arizona Department of Administration.

Wendy Herring - Mercy Care OIFA: Good morning everyone. Wendy Herring with Mercy Care OIFA and I'm gonna just let you know that I have to step out at 10:30 but then hop back on after a brief meeting. So I apologize for that in advance.

00:05:00

Morgan O'Hara: Thank you, Dawn. Thank you,...

Dawn McReynolds UHC OIFA: Hi everybody. This is Dawn McReynolds. I'm in for Ian Wilson today and I am the OIFA administrator with C.



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Morgan O'Hara: Frederria. Thank you,...

Fredreaka Graham: Hi, this is Frederria Graham with AHCCCS.

Morgan O'Hara: Thank you, Patricia.

Angela Venne: Hi, good morning everyone. This is Angie Venny and I am the CARES Bureau Chief and I work for DDD.

Patricia Sandino: Good morning everyone.

Morgan O'Hara: Thank you, Joan. Thank you,...

Joan McQuade: Good morning everyone. I'm Joan McQuade and I am with the CARES Administration and I'm here supporting Morgan and Michelle.

Morgan O'Hara: Michelle. Thank you.

Michelle Rademacher: Hello, my name is Michelle Rademacher I'm an independent oversight committee liaison under the OIFA umbrella in DDD with the CARES unit.

Morgan O'Hara: And I'm the counterpart DDD IOC liaison with Michelle. And then it looks like we do have some guests with us this morning.

Morgan O'Hara: So we have Molly.

Molly Olsen: Good morning everyone. my name is Molly Olsen. I am a potential DDD district central member. I work in the IDD have some clients in the space and I also have a sister who is a member and I am a co-guardian

Morgan O'Hara: Thank We have somebody with the title finance department. And then we also have a phone number.

+1 602-*-**64:** Hi, I'm Heather Marlowe. I'm the one with the phone number, I would assume. and I am one of the IOC members, central district and a community advocate as well.

Morgan O'Hara: Thank you.

Morgan O'Hara: All right, I believe that's everybody.

Lisa Ehlenberger: And okay, and what about the finance department person? Is that a individual that would like to introduce themselves? I don't know not just, but somebody from the public attending. so we'll go ahead and get started with the agenda. and I apologize in advance. It's a pretty heavy agenda. we're probably going to be putting some of these items for April. I believe it's unlikely we're going to get through



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every single one, but I did want to first note that I believe Megan had requested the first one, legislative bills in February, and if maybe you'd like to just do a brief update on those bills.

Legislative Bills Discussion - OK HB 1343, SD HB 1201, HR 238
Congressional bill

Megan Ford: Yeah, I can do that. so I've been kind of tracking legislation related to mental health services and also really focusing on bills related to kind of DDD member services such as PTO speech therapy that many of our younger DDD members kind of rely on. the one bill that kind of had brought my attention to researching this would be the one out of Oklahoma where there's the language that's been proposed where they want to shift the Department of Mental Health to the Department of Corrections. they haven't really clarified or specified what that might look like or what that means, but ideally and essentially they are looking to kind of transfer all real estate ownership, research powers, people, providers from Department of Mental Health within Oklahoma to Department of Corrections. that bill is still active. It's still being discussed. And if it moves forward, ideally their proposed beginning date would be July of this year to begin that transfer of power. so that's kind of concerning as to what that could look like for mental health services in general, particularly for members that maybe are in facilities. whether those facilities might be overseen by a correctional department rather than overseen by a mental health department. the other bill that caught my attention, there's actually two of them out of South Dakota. One is a bill related to IEPs having OT, PT, and speech therapy services within those programs and plans. they essentially want to remove those services from IEPs and focus more so on academics and just have agencies oversee those services. And while in maybe a perfect world where people have access to those agencies and to those providers, that might work.

00:10:00

Megan Ford: But in rural areas, specifically even here in our state of Arizona, children are only able to get those services within their school district or we have the issue that we have right now where we don't have enough providers or enough agencies providing those services or there's a lengthy wait list. So, the loss of that service within the IEP or within the school system could be fairly devastating to DDD members or members who would need that extra support. the other bill that's kind of concerning, and I've also seen this language in a Texas bill as well. I don't have that number on me, but I can look it up for the members if you're interested. Where they want to essentially kind of place any language related to anything related to gender as a mandatory report. which for, providers like myself who are counselor therapists, that could create some issues for children that just want to talk about hey, maybe I like pink. would that classify as a mandatory report now where we would have to report to an agency or to a parent? So, obviously concerned about safety and risk there. also concerning is obviously the current discussion of gutting the education department and what that could look like for IEPs and 504 plans and what that might look like for our DDD members. So, these are just some of the things that I've been tracking and monitoring. I just kind of wanted to put it out there to our members that maybe we should develop some talking points for our own



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representatives to see where Arizona kind of stands in some of these things because I would hate for our current members to lose especially our rural members to lose access to viable services. Mhm.

Lisa Ehlenberger: I'm going to just comment too, Megan, especially when looking at the possibility of removing the speech therapy, the OT, and the PT, even for inner city individuals, it's really important because oftentimes in the general Phoenix area, there are many families that may not apply to receive those services outside of school because maybe they don't have the resources to know how to begin to set up those appointments or who knows, we have a lot of a high immigration population as well. They might also be afraid to receive services outside of the school. so, just something to add on to that as well. Thank you, Megan, for that update. Anybody else have any comments on that? Okay, then we'll move on to Eva. I'm going to actually This is item two and item three. the proposed changes to administrative rules, article 8, etc.

**Proposed Changes to Administrative Rules 6.A.A.C 6 Article 8-
Programmatic Standards and Contract Monitoring for Community
Residential Settings**

Eva Hamant: So, I'm going to ask Morgan to put the document on the share drive if she would please. So what our subcommittee did was we looked at article 8 and then I saw that in reading early notification policies that because DDD wanted the support coordinators to be nationally certified, they put out a policy of 1620

Eva Hamant: 20-d to do change that and then another early policy was 910 that talked about lithium which we wanted and all those impacted article 8 and are you going to share that me Morgan?

Morgan O'Hara: You would like to me to share it on the screen right now. Just trying to find the right tab.

Lisa Ehlenberger: Yes. Yeah.

Eva Hamant: Yeah I need

Lisa Ehlenberger: And I think that's the one that Carolyn explained Yep. Okay.

Eva Hamant: I already sent it to Morgan. She should be able to share. So hopefully you can scroll it through. So, the biggest problem comes in is we have to vote on it today all the way up at the top...

Morgan O'Hara: Hold on a second.

00:15:00

Eva Hamant: because it's due April the 14th. so I don't know. I can't scroll it down. so what happens is Carolyn did in the bold text in italics excerpts from article 8 and the large text is the subcommittee's



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recommendations. so the first one was she wanted to know what ARS was. I don't know if everybody knows what ARS is, but that's what she wanted in the document. Right.

Lisa Ehlenberger: I just to clarify I think what she meant was she wanted it spelled out in the policy because not everybody knows what ARS stands for. Correct. I think was her what was the purpose that at least within that first paragraph and then of course then use the acronym

Eva Hamant: So then, so then there were a lot of definitions that just referred to the article versus being spelled out. So we put in what they are. I think this one you went too far, Mike Morgan. So what happened is this talked about home and community based provider so they talked about what services are on home and community based but they don't have a definition. So this is a definition that we got from someplace else down if you okay the next one is member and we put a definition of that and then the next one is planning document if you go down. So in the planning document it talks about our senator needs assessment and so what happens is and here you go the note is so what happened is with the planning document is in 1620 when they talk we put in person center needs assessment. So all those definitions will have to be put into article 8. What is person centered needs assessment? going and also the planning document down and then they had the planning team is they had it down and this is what that is. And we suggest because in article 8 they talk about the direct support personnel who works in the member's home and has direct knowledge of the member and they didn't write support coordinator. So we wanted to define the planning team to include all those. Next page seven. So page seven is a definition about planning team and that was what's in article 8. and I think we put it up in the previous one. so you can see that the planning team meeting doesn't have person centered in there. Next one. So then we have to have the definition of person centered.

Eva Hamant: And that's So these definitions came out of 1620-D. keep going. Okay. Then the following definition per this is the person center needs assessment and that's the definition going down. So support coordinator was not described and we put the definition in that is other documents page nine qualified vendor reference.

Eva Hamant: so what happens is a lot of times they have reference to other things and so we want a hot link for the article and person center planning so they were talking about resides and I didn't think direct support professionals resided. So we changed that to works. And then what happens is in go down a second please.

00:20:00

Eva Hamant: So I know what happens is in 1620-d support coordinators have to make sure that the goals are smart and as opposed to how is listed in article 8. And so these 1 2 3 4 are all coming out of 16 dash 1620-d that support coordinators have to do to make sure that the plan the goals are and somewhere along the line in 1620-d they talk about the preferred method of communication. So we put that as a five. Go down. 16 is another one where they talk about residing versus working. And then 16 is a summary of progress which is okay. And then one of them talks about bjective Pardon me a second. So they talked about



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habilitation objectives and one of our subcommittee didn't know Carolyn didn't know what objective was and in another early notification policy I found the definition of objective. So we said that that's what a definition needs to be defined. So the member medical history all the way down. So we needed hot links for all these things that are referred to in that part. And in 25 subscription she thought she's into medical Caroline so administration these are the rights for medical and so the right dosage come so they don't really have dosage when they talk about the route of administration and so needs to include correct dosage and okay then the next one is in 900 they talk about process me monitoring for members taking psychotropic meds and at one time we talked about the issue with lithium so we said who's responsible for this and then go down more cuz I think we put it in with time of day, this was dosage of medicine and these include article nine and we needed a hot link. So, somewhere along the line, back up when they talked about the meds. there was a place where in article 8 they talk about recommended monitoring. And so we were going to put these two sections under that monitoring lithium and renal functions in that. Okay. Down let's see keep going. and this is where we have to put dosage number 10. we suggested number 10 dosage of medication. Come down and all those items talk about article 9 and we wanted hot links so that people understood what article 9 was when they were reading article 8 29. they talk about nutritious meals and so we wanted to change it to meals that follow the federal guidelines for nutrition with a hot link to the dietary guidelines and the other thing was for meals hold it where's my meals and then the other thing they said educate the members regarding preparation of nutritiously adequate

00:25:00

Eva Hamant: We wanted for meals planned and prepared by the member change to nutritious adequate meals to meals that follow the federal guidelines for nutrition. next one. And so this one here both mentioned article 15 and we want a hot link for article 15. Down and then so this has to do with training for a direct support professional. And since they talk about the preferred method of communication, we wanted to add number six that training in the member's preferred method of communication including AAC, ASL, adaptive communication equipment, picture symbols, Down a second. and so she was asking what happens if I must have got the wrong one. so she was talking about British ASL and some other other languages. Okay. Down. let's see. This one has to do with 5e. So we're going to add this is consideration of the person-centered guiding principles of dignity of risk. note the concept of not excessive limiting a member's activity due to concern for risk. and down to 37. so this is another one of the hot links out of that page. And then the next one has to do with that address smoking in the members home.

Eva Hamant: And we wanted to add smoking and vaping of plant-based synthetic not limited to marijuana, cannabis. Vaping includes inhaling for nicotine and flavored produce a device designed for that down and to make sure about storing vaping devices and cartridges to prevent accidental nicotine poisoning of members. so if anybody has any questions or can we vote on the subcommittee's recommendations to submit to article 8?

Lisa Ehlenberger: to the policy. are there any questions or u from any of the members before we potentially attempt to vote on this? I know it's a lot of information. and I think as we know is all it's just ideas to help the



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policy writers and ideas when people are reading these policies the public to help them understand it a little bit better. So there just recommendations that we're providing and of course Eva and Carolyn and myself we could have submitted these on our own. However, I think it does make a difference when we submit it as a committee. maybe and it's a pretty good document that was put together that kind of outlines some recommended ideas for the policy makers to include that maybe they can also use in other policies to enhance those. So, Does anybody have questions on it? If not then maybe is there anybody that would like to initiate the motion for the subcommittee article 8 to be submitted to policy or...

00:30:00

Eva Hamant: Eva would like to

Lisa Ehlenberger: article 8 excuse me recommendations on this early notification prior to April 14th and be submitted as approved by district central IOC or that we all are submitting it together.

Lisa Ehlenberger: Would anyone like to initiate a motion to submit article 8 policy recommendations as DC?

Eva Hamant: say that Michael was also on the committee and he was very helpful too and...

Lisa Ehlenberger: Thank you.

Motion and Vote

Eva Hamant: so I would like to make a recommendation. I emailed the rules committee because there was no line items and I just needed to make sure I knew how to submit this document. so that they would understand what we wanted to change and so the subcommittee is going to meet on the 4th to put it in to put it in. So what happens is in section 8 there's a rule blah blah blah so the definitions are in one rule the health is in another docu place and so we have to enter it in so that we put it in the right place so that they understand what exactly we're recommending. And so I would like to make a recommendation. I would like to make a motion that IOC accepts the recommendations the changes that we put in this document to submit to the rules committee on the changes to article 8.

Lisa Ehlenberger: Before we ask for a second, I would do have one clarification. When the subcommittee meets on April 4th, are there going to be any changes to the recommendations? I just want to make sure that we're all clear and understand that it's not going to change the recommendations. It's just going to be how you're going to write it line by line for the policy team or the rulemaking. Right. You're muted, Eva, you're muted.

Eva Hamant: So what happens is he finally clarified so the definitions so we have to make sure we put all the definitions that under one.

Lisa Ehlenberger: the recommendations. You mean that it's not going to change the recommendations.



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Eva Hamant: Yeah. Right.

Lisa Ehlenberger: It's just okay. I just want to make sure everyone's clear. That's not like what we vote on today. It's not like it's going to be changed. the content won't be changed. Just how it's delivered. Correct, Eva?

Eva Hamant: Yeah. So that they understand what we wanted changed. Hi

Lisa Ehlenberger: do we have a second or are there any other questions or thoughts? that was okay.

+1 602-*-**64:** I'll second it.

Mandy Harman: All right.

+1 602-*-**64:** This is Heather.

Lisa Ehlenberger: Thank you, all those in favor say I.

Megan Ford: I

Lisa Ehlenberger: Any IOC members opposed to submitting this document to the rule commit So I believe we can move forward with submitting that after it gets prepared in a way for ease of reading for the rules committee.

Lisa Ehlenberger: Thank you I know you've done so much with that. yeah,...

Eva Hamant: Okay. did too. and Michael

Discussion, Review, and Possible Action regarding any policy issues of concerns

Lisa Ehlenberger: so I know there's other policy issues and concerns. since we're on policy and we're on that subject already, do we want to bring some of those up? I believe Eva you had some thoughts and then there was I believe the one that mentions etc etc.

Lisa Ehlenberger: would you like to go first, Eva?

Eva Hamant: Sure. So, there's a couple policies that are open that need definitions like ADSS980 and the medical 980. They need the definition of member included and 1230- C mentions the planning document but it's not defined and I would like to include our new planning document which would if you do the planning document w which would be person centered then they would have to have all those things added.



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Eva Hamant: and the planning team the support coordinator they all need definitions and I think 234 means the planning meeting defi is not defined. And so I was just wondering if we could vote on that so that as a committee we have those definitions included.

Lisa Ehlenberger: ...

Lisa Ehlenberger: you would like to recommend a motion for the district central IOC to submit these definitions related to ADS980. And there was one other one, right? It's really just helping them making sure that the definitions are included in those two policies.

Eva Hamant: The 980 and...

Eva Hamant: that would be member and the 1230- C mentions a planning document. and so that would also need the person centered mention.

Lisa Ehlenberger: Correct. Okay.

Eva Hamant: And then 234 would be planning meeting and sorry so if 234 has planning meeting and so when you do that if we include our new definition for that we submitted for article 8

Lisa Ehlenberger: So those three policies to make recommendations on behalf of the district central IOC.

Lisa Ehlenberger: Correct. Okay.

Eva Hamant: Yes. Yeah.

Lisa Ehlenberger: So, do we have anyone? and I'd like to just share a little bit because I think you had some thoughts about the policies and kind of what's happening or what you're seeing because you are the policy guru right now. And you mentioned that you're seeing that they get revised and then they go back to early notification, but then those revisions then create errors for other policies that are connected.

Lisa Ehlenberger: And that's why there's so many items that you're seeing they're discrepant. Is that accurate? Yeah.

Eva Hamant: Yeah. I said this 1620-d when they want to do the support coordinators being nationally certified that is going to impact so many policies already we're already doing 1230 and I'm pretty sure someplace else I read a policy where they mentioned person centered and it's not defined. And so once you define person centered, you're going to have to do the planning the needs assessment and the planning document and the planning team. So it's like everything with group homes all this it is going to have major ramifications.

Eva Hamant: I don't know what article 8's going to do when they get our document.



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Lisa Ehlenberger: Yeah. ...

Eva Hamant: I warned them.

Motion and Vote

Lisa Ehlenberger: so basically what we're requesting is does anybody on the IOC committee would they like to make a motion that district central IOC submit these recommendations for 980 1230 C and 234 to add those definitions into the policies? do we have anybody to make a motion on that?

Eva Hamant: Eva makes a motion.

Lisa Ehlenberger: And then do we have a second?

+1 602-*-**64:** I

Michael Johnson: I'll second. This is Michae

00:40:00

Lisa Ehlenberger: Okay. All those in favor?

Eva Hamant: Hi What's that?

Lisa Ehlenberger: I. Okay.

Megan Ford: I

Lisa Ehlenberger: Any IOC members thank you Eva again for doing all of this dedicated work. it's taking a big village right now to keep up with those policies. it really puts a lot of I mean we're volunteers and we're all putting a lot of hours into focusing on helping the division and helping the individuals with developmental disabilities in all different ways. and policy is just one.

Lisa Ehlenberger: Really appreciate you Eva and...

Eva Hamant: Thank you.

Lisa Ehlenberger: everybody else who's participating in the policy discussions or subcommittees. I'd like to bring one up in regards to the ECT. U I believe that was 1620-G. I had a really hard time finding it. once I found part of it but that one might need to be in my opinion a subcommittee discussion or a subcommittee. That one doesn't close till April 30th. Is that accurate?

Eva Hamant: I think that's the early it's an early policy from March 13th. So that means April 13th it becomes open. So that means we would be able to vote on it. Yeah, that's the one that talks about the a and...



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Lisa Ehlenberger: April's ECT and TMS. So,...

Eva Hamant: person centered but it mentions that but does not have anything defined in it.

Lisa Ehlenberger: and then it describes the elect convulsive therapy and the ETC and TMC. However, it doesn't give clarifications on any oversight with it. And we had some concerns and I'm not sure if anyone from the division that could and when I guess e is ect and where's the oversight going to occur? Is it going to be required that any individual that is recommended for ECT and TMC that needs to be approved in a PRC or a behavior treatment plan? does anybody have answers to that? No. No one right now.

Lisa Ehlenberger: Patricia, do you by chance have you heard of that in another measure for making certain that so you know how they have on PRC or on the behavior treatment plans, it states the rationale for the behavior treatment plan, it says psychotropic or behavioral modifying medications. It says rights restrictions or and then it says gosh I'm blanking out the word restrictive devices etc. helmets different things like that. Are they going to add ET ECT and TMC to that?

Patricia Sandino: I would need to check on with Brent about that. No, I'm familiar with in reviewing all the plans.

Lisa Ehlenberger: Not that of it this time. Okay.

Patricia Sandino: I don't think I've ever seen it.

Lisa Ehlenberger: Yeah, it's not very common and it wasn't allowed in the past from my understanding and there was a bill that was going through legislation last year that never went through in regards to just requiring that ECT and TMC when administered with individuals with developmental disabilities that there's oversight by independent oversight committees slash or program review which always includes who's an independent oversight committee member. because those two and Megan I know you might have some thoughts on this as well. ECT and TMC could be used or abused as a behavioral modified type of treatment especially when the individual doesn't have a guardian or they're their own guardian. And I just think it's something that's really important that needs to be put in place to make some kind of oversight for that. And then it also just Go ahead, Megan. Okay.

Patricia Sandino: No, this is Patricia. I can definitely check with Brent. I haven't seen it in any of our plans.

Lisa Ehlenberger: Okay.

Patricia Sandino: So yeah.

Lisa Ehlenberger: And then this particular policy also describes the different inpatient general services. I don't know if it's specifically related to the outpatient electroconvulsive therapy or transcranial magnetic stimulation.



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Lisa Ehlenberger: However, it does also include profusion and perfusionist services and those aren't defined in this policy and I think those would be really important to be defined and even behavioral health forensic services. some of the things that are outlined in the 1620G it's a lot. And if this goes into policy without some type of reference to an oversight, what is that going to do for our members?

Megan Ford: Yeah, and this is Megan here. And looking at what you had sent out and also researching, more about Profusion was what their role is in terms of a medical provider, it seemed like they're combining a lot of medical and behavioral health. So, in terms of oversight, I'm also thinking of licensing. So, what board is overseeing some of these services? What providers are qualified for these services? And how are these services really being thoroughly explained given the potential risks medical complications that may occur? are we ensuring that they know enough about the provider's not provider but the patients medical history before they engage in a treatment like this?

Megan Ford: because this is a fairly intrusive form of treatment is what we would call it from our perspective. because we're doing something to an individual's body at that point. So I think it is important that needs more definition. I think maybe a discussion of what is the determination as to what factors go into play as to when a treatment this is utilized. are we going to try other treatment modalities first before we get to this point because we feel like we've rolled everything out which is typically how we do things. we look at least resistance and before we go to something more extreme. And to me, I would say the ECTTMC might fall into that more extreme category maybe.

Lisa Ehlenberger: Yeah. Thank you, Megan. James has his hands up.

James Maio: This was presented to IOC by Leah Gibb some time ago regarding them. So ECT has been used on non DDD members in the state and the question had come up is because it was prohibited to use with DDD members due to our policy and the law whether or not the division was going to back a change in the law so that our members were not being discriminated against when the use of these techniques u were warranted based on their medical team. and so I'm just wondering, do you guys remember that that was all presented to you before and...

Lisa Ehlenberger: Yes. Whoa.

James Maio: that I don't remember them saying that there'd be any oversight by the division, that it would be oversight through their medical teams and their insurers, not necessarily directly through us since we don't make medical recommendations to their doctors. I'm just reminding you that we did have a presentation here about this service.

Lisa Ehlenberger: I do remember briefly on that but I also remember a discussion that and I think Linda Mikum was in that presentation and meeting as well and I think that's when I mean a lot of concerns came up and the discussion was and I think basically it had to do with because it's an AHCCCS approved service



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why should individuals with DDD or individuals with ID be discriminated against not being able to have the service and I understand that. But I believe AHCCCS is also approving medicinal psilocybin therapy and I think that's also something going into play. I happened to be at the state legisl last year when that was going through. and so are we going to offer that service as well? And then also I don't know if Stephanie Reynolds on the call or Megan you might have an answer to this but ketamine therapy is also been considered to be approved for AHCCCS. our individuals that have developmental disabilities already have processing difficulties. and these are all mindaltering procedures. go ahead, Stephanie.

Stephanie Reynolds: I know that ketamine right now is approved but for pain management at this time for AHCCCS. So I have some clients that have used it that way. Megan, I don't know if you have more information on that. Yeah.

00:50:00

Megan Ford: Yeah. in terms of it being approved for AHCCCS in terms of a therapeutic treatment, I've not heard it approved for that. But I do know that has been approved for pain management.

Lisa Ehlenberger: And so are we going to add that as another service that our DDD members can I just think that there needs to be some oversight.

Eva Hamant: There is a new policy on 320 M is medical marijuana. So they don't cover medical marinana or CBD but they cover CDA approved C A N A B I D I Yeah.

Lisa Ehlenberger: And I think CBD probably as well that the oils,...

Eva Hamant: So those are covered under the new policy.

Lisa Ehlenberger: but not the marijuana. It was actually just the CBD and items that come from a marijuana plant. I thought it was written in a way...

Eva Hamant: These are supposed to be medical marijuana. This is just not regular marijuana.

Lisa Ehlenberger: where it was because medical marijuana is basically usually higher dosages of THC and CBD combination or CDN. So I mean I don't know. I just think that maybe there needs to be some kind of subcommittee review on these policies that are going to be discussing procedures that could cause complications. And the only reason I'm going to give you guys a personal example and I don't want to go on too long on this subject, but my daughter's mother-in-law she had a sister with cerebopal palsy in the 1970s and they as a family agreed to participate in an experimental type of it wasn't ect but it was something similar, but where they inserted something or in her brain or the basil area of her brain and the only she passed away within 48 hours of the treatment and it was a direct and they knew the risks but I just think that it's an important piece to providing I mean that's what' we were here as for human rights, To protect our members. just to have a little bit more oversight in regards to certain procedures that can cause medical



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complications because these are modifying procedures and the division monitors behavioral modifying services. Right, Mandy?

Mandy Harman: My only I have no problem doing the subcommittee discuss it further. But remember that every medical procedure regardless of what it is has potential complications,...

Lisa Ehlenberger: Of course.

Mandy Harman: So every man is sick. So I understand your concern and I do believe we should do a sub committee when we do have to remember to families and our guardianship.

Lisa Ehlenberger: I totally understand what you're saying. I mean, you have a valid I understand that point. Absolutely. And it's not saying we're not saying and my thought isn't saying, hey, no, they can't have it. I just think that there should be something in place where the team is reviewing it. and if it's AHCCCS approved. don't know. And I don't have the answers. I'm just sharing thoughts. I think somebody has their hand up, but I can't see. I'm sorry.

Mandy Harman: I know it's Megan.

Megan Ford: It's me, Megan. Yeah, I want to add to what Lisa is saying. I think this goes back to the policies I've also been reviewing and tracking at both the federal and state level. I think with treatments like this and with legislation we may see coming forward with new forms of treatment new ways of enforcing treatment, I guess, for lack of a better term. We want to make sure the language that's being used is very very clear. I am concerned that there could be language that's used that's going to be too broad and too open and it may not be very clear as to what you're kind of walking into in terms of treatment. And that is an issue that I do see.

00:55:00

Megan Ford: I do see a lot of individuals that get kind of I hate to use the word coerced, but they feel like they've been coerced into trying a treatment that they weren't fully informed about. So, this is an area especially for our DDD members that we make sure it's very clear and understood that this these are the things that kind of lead up to why would we want to try what the risks could be. Everything should really be laid out on the table so that way we're all on the same page as to what could occur and what could happen. And I think it's important that as we move forward as a committee that we continue to kind of scrutinize language that's being used to make sure it is clear and clarified because there's a lot of very disappointing rhetoric that is coming from the federal level that is I feel like bringing a lot of stigma back to persons with disabilities and to persons who have a diagnosis that may require a higher level of care or higher level of treatment and they may not be able to get that out of fear because of the stigma. And so I really think this is a good example where we want to be very clear and the words we're using and the language we're using.

Lisa Ehlenberger: Thank you, Megan. I think you've really summed it up well.

Megan Ford: I realize I might have just volunteered myself to be on the committee.



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Lisa Ehlenberger: Yes, I believe So, what I could do is there anybody else that would be interested in being on this committee?

Chat Message: Amber Stock: no thanks but I love Megan's idea and direction of this

Lisa Ehlenberger: Mandy, is that you?

Michael Johnson: No, that's me, I would tell I would be privileged to join.

Lisa Ehlenberger: And then I would love to be on this committee as well. And as long as we don't go over I think we can have four people. So if there's anybody else interested I mean of course I'll step aside if there's two other people interested. Anyone else or us three? Okay. So, we'll go ahead and we'll set that up. Michael, Megan, and Lisa, and in regards to 1620G, and just give really clear recommendations to the policy makers. Okay. any Go ahead.

Eva Hamant: I thought it was E.

Eva Hamant: Is it E or G? Okay.

Lisa Ehlenberger: I got it down as G, but I could be wrong. There's so many policies.

Mandy Harman: I said, make sure it's just really clear about what you guys are asking and cuz Yeah.

Lisa Ehlenberger: And we'll bring it back to the IOC as well, and then we can have a vote on it and maybe even edit it or something as well.

Mandy Harman: I don't know when I would have time,...

Lisa Ehlenberger: Do you want to be on the subcommittee, Mandy? Even if it's just for one meeting. No pressure.

Lisa Ehlenberger: We'll do a trial. I've gotten Okay, let's see. we are now Okay, I think we should I mean you guys is everybody okay with tableabing number six and number seven for April's okay behavioral health facilities and...

Eva Hamant: What are they?

Lisa Ehlenberger: DDD and then the school psychologist as DCS DDD. I think that was going to be evaluators or providers discussion also. just so do we have time to move forward with other items. and then I also had a question. So I'll put six and seven to April. the so number five is discussing future agenda items or educational presentations that we might want or to have here in our meetings. And I just thought I'd throw a couple of ideas that came up. it doesn't have to happen in April or May, but maybe for the future to put on a pending agenda item and maybe even requesting because I remember Christina I believe she mentioned something in statewide in regards to that there's a judicial unit.



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Lisa Ehlenberger: and I thought that that would be a really interesting person or somebody from the judicial unit to present to us on how they maintain appropriate medical care in these individuals that are DDD members and potentially incarcerated or leaving the jail and going back to the home or group home. and how they ensure that they have the adaptive equipment or that they have the communication devices that they need while incarcerated or jails. I don't know if anybody else is interested in that, but we could put that on just a pending agenda item. And I think there's a couple other ones too that we've already talked about. But we're just trying to come up with questions the questions we need to develop as a committee or I could just come up with questions. Amber Stock is asking would a mad mom member be attending? I'm not familiar with which type of mad mothers I mean there's different I don't know if somebody can clarify that for me in the chat. I'll pause that for a moment. And then it would be the quality of care and mental health facilities and DDD members. we Amber said she would send me some details on that. Quality of care, mental health facilities and DDD members, child and adult. helping us to understand how all of this is monitored and collaborated upon. That would be a one we've already talked about a little bit and I think yeah we were going to try and come up with questions.

Mandy Harman: that's the one that you and I meant for the sub.

Chat Message: Amber Stock: would a "mad mom" member be attending

Chat Message: Amber Stock: Ok... I will send you details

Lisa Ehlenberger: Yep. ...

Mandy Harman: and I think we decided that cuz it was some of the questions that I want to know is how an individual can find services impatient services if needed but also have their personal care needs as well.

Lisa Ehlenberger: if correct and I remember and so I think if you can send those to me via email that would be great Mandy and then that way I can also add some other thoughts

Mandy Harman: Yeah. Right.

Lisa Ehlenberger: that I remember other IOC members mentioning in the past meetings and then I can put it all together and then send it to Morgan and Michelle so that they know kind of have a direction of ...

Mandy Harman: So we can Yeah.

Lisa Ehlenberger: who to invite or what or what department to send those to. Okay, that would be great. I'm going to put a note down here that Mandy is going to send it to me. Mandy will send some questions and then I'll add Thank you guys.

Mandy Harman: Right. Yes.



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+1 602-*-**64:** this is Heather as well.

Lisa Ehlenberger: Go ahead.

Mandy Harman: When do we want that fight?

Lisa Ehlenberger: Hi. Yes, Heather. Okay,...

+1 602-*-**64:** I just wanted to when you send that over include my name because I have a couple situations or...

Lisa Ehlenberger: Okay, I'll blind copy.

+1 602-*-**64:** questions as well.

Lisa Ehlenberger: I'll blind copy both of you.

Lisa Ehlenberger: And as a reminder, so that's one of the things You want me to just blind copy I think I've already blind copied everybody, but I could do it again.

+1 602-*-**64:** Mhm. Thank you.

Lisa Ehlenberger: blank copy all IOC members and then if you guys have anything to share just reply to me of course because I'm the only one you're going to be able to reply to and then that way it's protected in the open meeting rules laws etc which that takes us...

+1 602-*-**64:** Perfect. Thank you.

Open Meeting Law Discussion

Lisa Ehlenberger: but to the next one as number eight open meeting law discussion I know that I don't how many people attended the open meeting law training a couple of weeks ago it was like a nine o'clock at thing for me. you did, And I think did any other IOC members attend it? Don't worry if you didn't. Michael attended it. and Larry, do we have any clarification on if what was presented in that training did it change anything from Robert's rules and open meeting law, etc.? Michael, did Go ahead.

Michael Johnson: Nothing for me. Sorry.

Lisa Ehlenberger: Okay, Larry. Okay.

Lawrence Allen: I was double muted somehow. there was no new information presented that would conflict with what was presented the last year or the prior years.

Lisa Ehlenberger: in the past. Okay.



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Lawrence Allen: So all the same.

Lisa Ehlenberger: That clarifies things. So that means basically we still are allowed to meet as a subcommittee as long as we don't have quorum and we're still able to bring that communication to the IOC team and even send that material out blind copied beforehand for their review.

01:05:00

Lawrence Allen: Yes, I did confirm that with the AG's office.

Lisa Ehlenberger: Okay. Awesome.

Lawrence Allen: I did a follow-up call with her and went back over the questions that were asked and that is correct. Exactly right.

Lisa Ehlenberger: Okay, awesome.

Request for One-Time Exemption to Early Notification

Lisa Ehlenberger: Thank you so much, Larry, for that clarification. Okay, the next thing we have is request for one-time exemption to early notification. I believe we all received this email from Zayn, I believe, and Zayn is assistant director of DDD, right? And I think that's been tabled for now. So, I'm not sure if that's going to occur. I think one of the concerns and something that was brought up was that, if there's a request for one-time exemption, and early notification is written into law, then what are we, it turns it into a potential slippery slope where then there's going to be another extension. And these I can't remember exact I've read the whole thing but it was unclear to me if the one time exemption was going to be open to Thank you. So Zayn is the assistant director of DES right? No DDD. That's what I thought. Zayn is the Okay.

Molly Olsen: He's an assistant director of dees that oversees DDD.

Molly Olsen: So he's the director of DDD basically

Lisa Ehlenberger: I thought he was an assistant director of DDD.

Lisa Ehlenberger: Larry, Michelle, can you clarify it? I don't want misinformation to be presented.

Mandy Harman: Sorry, Lisa. They clarified it in the chat. I don't know if you saw it. So, he's the assistant director of DES that oversees DDD.

Lisa Ehlenberger: I just want to because I'm looking at some facial expressions. Yes. Go ahead, Angie. Thank you.

Angela Venne: So there's a director of DES and by virtue of there being one director of DES all of the programs that are under DES that run those programs are considered assistant directors so we don't



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typically say he's an assistant director with DES working for DDD we typically say he's the assistant director for DDD, but DES is our umbrella if that helps

Lisa Ehlenberger: Okay. Yes, of course. Thank you. Yes. I just wanted to make sure that that accurate information is clarified. Thanks. Appreciate it.

James Maio: You're on mute, Lisa.

DDD Monthly Volunteer Newsletter Discussion

Lisa Ehlenberger: Thanks, so the other thing was the DDD monthly volunteer newsletter. Just I was approached by the volunteer newsletter or the volunteer group and they asked if maybe we could somehow create a picture of all of us to post in to the newsletter. And I was thinking maybe we could do a creative way of maybe we all just send and this is also something Larry Allen and I had talked about and putting if we can all share a picture and a brief bio and then he would help us put that on the DDD district central information page right on the website. Is that accurate Larry?

Lawrence Allen: Yes. Correct. Yeah.

Lisa Ehlenberger: That's So, I mean it kind of goes with both. So, I think that would be great if we could still try and work on that. And I know I said I would send an example and I haven't yet. So, I apologize, but I will within the next three weeks and then that way IOC members can see what I wrote and then you can create your own and then just submit it to me and then I can relay that to Larry. but then also if there's any other things that you guys can think of when it comes to monthly volunteer information, I did share with them the single form that Michael created. So I think that they were going to add that to the April's volunteer newsletter and that just basically the Michael created that what is it called? Michael, the form that you created.

Chat Message: Molly Olsen: Zane is the assistant director of DES that oversees DDD!

Chat Message: Molly Olsen: thank you for clarifying!

Michael Johnson: Maybe like an infographic or something of that nature

Lisa Ehlenberger: Yeah, it was it.

01:10:00

Michael Johnson: Yeah, like a recruitment infographic.

Lisa Ehlenberger: And then Joan just clarified that we needed to remove the DDD mission statement, which we did. And then I just clarified that we were just sharing this as a district central IOC with my phone number on it and stuff like that. let's see what I would like to do. Number 11.



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Discussion on PRC and BTPs/PCSPs

Lisa Ehlenberger: discussion on PRCBtps and PCSPs that might need to go in a discussion in executive. but is there any general discussion on that? I know Michael and Stephanie, I believe you guys are going to shadow PRC on the April 15th, right? Awesome.

Michael Johnson: Yes.

Stephanie Reynolds: Yes. ...

Lisa Ehlenberger: And then you have another question, Stephanie? Okay.

Stephanie Reynolds: no. Sorry. I hit the wrong button.

Chat Message: Lawrence Allen: <https://arizonamadmoms.com/>

Chat Message: Morgan O'Hara: Video call link: <https://meet.google.com/iwo-tdwx-wmj>

Lisa Ehlenberger: It's okay. so that's awesome. So, we'll have hopefully some more trained people to be a part of PRC. and any comments, questions on that?

Discussion of Possible Committee Membership

Lisa Ehlenberger: Okay, so we're at 12. Molly Olson, she was here in our meeting last month but I had not received the application yet. So, I didn't have a chance to kind of chat with her prior to our last meeting. Since then, she and I have chatted a little bit. and I know Molly, you already introduced yourself. So, I'd like to recommend that we go into executive session and discuss as well as do any review of incident reports and behavior plans because I know I have a couple and then we won't need to go back into executive once that is completed and then we can go through the remainder of the agenda items which is going to be primarily DDD staff updates but I believe member death discussion discussion review of IRS, behavior plans and committee membership will be in executive. Joan, you had a question or recommend Public comment now.

Joan McQuade: since we do I take it back. We know. Yes. if we have any members of the public, do you want to do the members? Yeah. And that way they won't have to hang around through executive session.

Lisa Ehlenberger: That sounds fine. I mean, if they want to do it now or after DDD staff updates, I'm open to either way. Thank you for that recommendation. Is there anybody from the public that would like to speak? I do have something to say though first. gosh, give me a moment. Sorry, technical difficulties. I apologize. so if Yes.

+1 928-*-***13:** Hello. Can you hear me?

Lisa Ehlenberger: Give me one moment, sir. let's see. I extend a welcome to any member of the public attending the statewide DDD's District Central Independent Oversight Committee. not statewide, I meant



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District Central DDD independent oversight committee. you're invited to make a comment if you wish, but your comments will be limited to three minutes and there will not be a discussion following your comments. Thank you for your adherence to this time and go ahead if there's anybody in here from the public that would like to speak.

+1 928-*-**13:** Yes. Yes.

Lisa Ehlenberger: Okay, Mr. Delgado.

+1 928-*-**13:** Northern Arizona. My name is Mr. Delgado. parent advocate.

Lisa Ehlenberger: Hi again.

+1 928-*-**13:** Hi And, I try to keep up much as I can because that's my practice and I love doing what I do. get some comment and couple of updates that I do in my research and across the country. That's my harmony and my practice cuz I enjoy doing that. I'm going start off just a quick and stay with you the minute that I have we both know that I consulted the DD division the director's office Miranda and to confirm if the DD the national developmental disability awareness month a march and he said they officer said yes and said I recommend that you might want to put out a press or no for the public and for parents as well. It's just an event just like they do it in October when we have a national employment awareness month to get our people out. It be extra help with the Christmas help for our store during the Christmas time. And not a couple more thing I just want to add. And I want to know the advisory council completed their annual report yet. Supposedly it ends in December of course but we're now March and I'm trying to find out if they haven't completed that report. Anybody on staff and d of the advisor council has that been completed yet to made available for public request?

01:15:00

Lisa Ehlenberger: Mr. Delgato, I'm not sure if we're able to answer the questions or have a discussion. But your thoughts and I don't know what I'm allowed to say, but I believe you can reach out to I mean look at the website and see what you could find. I do believe that they're on the websites all the annual reports for the different organizations. I know District Central IOC is from November 1st of 2024.

+1 928-*-**13:** Hold on. Okay. I mean, that's important. I thought it might be because I like to keep up in that annual report. It seems available at the end of the year where March is I made an inquiry and that was about two and a half weeks ago and I just thought maybe I mentioned that somebody might be aware but that is not completed. I just want to say thank you for allowing me to make my remark on those two. I think they're very important. But as I mentioned earlier, National Disability Awareness Month, what we do or what I got from other states and I'll close off with this. We usually get the proclamation from the governor's office with a gold seal and we had a press release with it and...

Lisa Ehlenberger: Okay, thank you.



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+1 928-*-**13:** then we add a press release with it and maybe give it some.

Lisa Ehlenberger: You have about 15 more seconds, Mr. Delgato, just so that we can stay within our time frame.

+1 928-*-**13:** No, no, no. I no I just wanted to mention that cuz I think it's important and...

Lisa Ehlenberger: Okay, awesome. Okay, we appreciate you.

+1 928-*-**13:** I hope you get that value.

Lisa Ehlenberger: Thank you.

+1 928-*-**13:** Thank you very much to make money.

Lisa Ehlenberger: Okay, Thank you. Ciao. Okay.

+1 928-*-**13:** Yes, ma'am. Thank you again.

Motion and Vote

Executive Session

Lisa Ehlenberger: Do we have anyone to make a motion to go into executive session?

Michael Johnson: This is Michael.

Lisa Ehlenberger: Anyone? Do we have a second?

Michael Johnson: I can make a motion to go into executive session. Great.

+1 602-*-**64:** This is Heather.

+1 602-*-**64:** I can second it.

Lisa Ehlenberger: Thank you. All those in favor?

Mandy Harman: Please I don't forget that we were going to ask for someone...

Eva Hamant: I

Lisa Ehlenberger: I Yeah.

Megan Ford: I

Lisa Ehlenberger: Are you opposed to going into executive session? Yes, I hear you, Mandy. Yes,...



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Mandy Harman: if she can join us.

Lisa Ehlenberger: If can we have Patricia join us in executive session along with James, Is that possible? Any opposed to go into executive session? so I'll see you there.

Chat Message: Wendy Herring - Mercy Care OIFA: i am going to go ahead and disconnect. Mercy Care has no updates. contact us at : OIFAteam@mercycares.com

Chat Message: Dawn McReynolds UHC OIFA: I am going to jump off. UnitedHealthcare has no updates. Please feel free to reach out to us at Advocate.OIFA@uhc.com with any questions.

Executive Session Started: 1:18:00

Executive Session Ended: 2:13:00

02:10:00

Return from Executive Session:

Lisa Ehlenberger: Thank you all for holding on. there were quite a few things that were being discussed, so I apologize. we'll wait for a couple other people to join or Morgan, could you tell me if we have forums back in regular? Help me. I just don't see all the people.

Morgan O'Hara: Just checking one real fast.

Lisa Ehlenberger: long as we have on Mandy.

Morgan O'Hara: Yes, I believe you do have quorum. One, two, three.

Discussion, Review, and Possible Action on Committee Membership

Lisa Ehlenberger: Then I'd like to go back to the agenda. and thank you guys all for holding with the new committee member Molly, I hope that you're still there.

Lisa Ehlenberger: The possible new committee member.

Molly Olsen: Yes, I'm here.

Lisa Ehlenberger: If you'd like to accept to become a district central IOC committee member.

Molly Olsen: Yeah, I'm super happy to accept.

Molly Olsen: Thank you.



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Lisa Ehlenberger: Okay, awesome.

Motion and Vote

Lisa Ehlenberger: So, we just need to vote. so, we just need to make a motion. I just want to make sure you wanted to accept it. can someone make a motion to offer Molly Olsen, position as a volunteer in the district central IOC?

Michael Johnson: This is Mike. I'll make a motion to accept Molly into our district central IOC. I

Lisa Ehlenberger: Great. Do we have a second?

Megan Ford: This is Megan. I can second. Hi

Lisa Ehlenberger: All those in favor I. Any opposed? thank you, The next step for you would be Morgan, I think, and Michelle might reach out to you regarding an onboarding to kind of get you familiar with some of the things we do and getting access to the drives and reviewing. and if you can include me, Morgan and Michelle, that way if I can attend, I would love to attend. and then that way it's just there for clarification and whatnot. Thank you so much. So, I believe the next agenda item is DDD updates.

02:15:00

DDD Staff Updates

Morgan O'Hara: I am not sure who we have still, but is Angie still here?

Angela Venne: I don't have much to offer as far as updates are concerned except I wanted to make sure that everyone knew that we had a public town hall scheduled for next week. I believe it's Thursday the 3. And we are having Lynn Tomasa from the Sonor and USA presenting on preventing sexual assault and abuse as well as our very own Megan Akins who's going to present on the divisions and HUD housing programs, housing vouchers and independent living options for housing for individuals that we support. So good one. Yeah.

Lisa Ehlenberger: I think that actually relates to something that IOC members might be interested in attending. Is it possible Morgan or Michelle or whomever to put the link to the next April's town hall in the chat and then we can get it via email?

Angela Venne: I will put it in the chat and I will depend on Morgan to put it in an email.

Lisa Ehlenberger: Awesome. Thank you.

Angela Venne: You're welcome.

Chat Message: Molly Olsen: Thank you all - looking forward to being part of the committee!



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Friday, March 28, 2025 – 10:00 AM to 1:00 PM

Lisa Ehlenberger: Appreciate it.

Angela Venne: And that's all for DDD updates.

Morgan O'Hara: Thank James, do you have any updates?

James Maio: I do not have any right now. we are trying to hire a new investigator and we're in the process of doing that. but other than that I don't have any updates.

Morgan O'Hara: Thank you, Patricia. Thank you, Joan.

Patricia Sandino: The only update I have is that one of our chairs which is from district central has resign. So we're behavioral health administration is in the process of rehiring a new chair. Other than that, that's all I

Joan McQuade: Good afternoon everybody. we are fully staffed. We currently have a very small backlog. We had somebody out on vacation, but we've been able to get caught up. And that's pretty much it. Any questions or concerns or anything? Thank

Morgan O'Hara: I think that is all DDD staff we have here.

Lisa Ehlenberger: Thank you.

Chat Message: Angela Venne: <https://des.az.gov/calendar/2025/04/03/ddd-town-hall-meeting>

Updates from Arizona Department of Administration

Lisa Ehlenberger: Not that I know of right now. Thank you, And then Larry, Update from ADOA.

Lawrence Allen: Good morning or good afternoon. no real updates from ADOA today. just want to remind Molly that you'll be getting a small training from us and a conflict of interest statement that's going to be sent to you. so please be on the lookout for that. And other than that, welcome aboard. And any questions that I could try to answer for the group?

Eva Hamant: This is Eva.

Eva Hamant: I sort of missed what you were talking about the IRS. So, the IRS should be in executive session or did you say that they should be in the public meeting?

Lawrence Allen: Keep that in mind. Most of the executive session that I heard today can be done in the public setting. there was no PII information discussed or...

Eva Hamant: I know, but

Lawrence Allen: PHI. I never heard a name or anything identifying an individual.



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Lisa Ehlenberger: we had about five names. Yeah.

Lawrence Allen: So, PRC those are the ones that you have to be careful with. and that needs to be done in an executive session. but there was quite a bit that could have been done in the public setting.

Eva Hamant: So when I ask James with an IR number that can go in public setting

Lawrence Allen: So, we just need to get to the point where the committee is comfortable with having these discussions in the public setting and not being Of course.

Lisa Ehlenberger: Even with it not if there's a name attached though right...

Lawrence Allen: There shouldn't be a name attached to an IR.

Lisa Ehlenberger: but with just the incident so just the IR number that can be discussed in regular session okay okay thanks for that clarification I don't think we knew that one thank you Eva did you have any other questions

Lawrence Allen: Uh-huh. It can. Yes. Mhm. Of course.

Chat Message: Michelle Rademacher: generalize the details of the IR, that's what ASH IOC does during their meetings

02:20:00

Eva Hamant: I just wanted clarification for next time when I had an IR issue.

Lawrence Allen: Problem. If any questions, just ask. And sometimes it's better to air on the side of caution sometimes, and I certainly get that. But we're here to help. So just please ask. Yes. Right.

Lisa Ehlenberger: And I believe it was just written in the chat that a recommendation of just generalizing the IR information will that's allowed in public as long as we generalize the information rather than make it specific to if we happen to know the person's name or something. I don't know. Okay. updates and...

Lawrence Allen: That's correct. Yes.

Updates from Integrated Health Plans and AHCCCS

Lisa Ehlenberger: any other questions for Larry on that? Updates from integrated health plans and AHCCCS. Do we have anyone left?

Fredreaka Graham: This is Fredreaka with AHCCCS. I don't have any updates and I'm happy to take any questions you guys may have.



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Lisa Ehlenberger: I don't know if this would be a question for you or not, but in regards to the ECT and the other one we discussed earlier in the meeting, would you have information you'd have information? Those are all AHCCCS approved services.

Fredreaka Graham: Okay, no worries.

Lisa Ehlenberger: So I guess there I don't have a question on it. I think I answered my own question. Okay.

Morgan O'Hara: And then Wendy put in the chat her email address and so did Dawn from United Healthcare as well.

Lisa Ehlenberger: Dawn leave the meeting already?

Morgan O'Hara: Yes, they both left.

Lisa Ehlenberger: With Dawn. I don't know if something I can maybe email Michelle or I'll just email her in regards to that. she was going to look into something in regards to the certificate of medical necessity. I'll just email her directly on that.

Updates from DDD IOC Liaison

Lisa Ehlenberger: And then DDD IOC liaison updates.

Morgan O'Hara: Yeah, I just have a quick little one today because Angie took most of mine with the town hall. so we have There was 815 incident reports in the share drive for February. There was 59 open and 756 closed. The committee submitted 23 questions for quality. Last week, the committee also received answers to questions from 2.21.25. So, you received an email about that and a copy of those responses is also in the share drive in the questions older. Then the last one I have is the next IOC statewide chairs meeting is scheduled for April 23rd at 5:30. If you wish to join, just let us know so we can get that link to you. And that's my update for this morning. Sure.

Lisa Ehlenberger: would you just be willing to send the IOC statewide link to everyone on the District Central Thank We really appreciate Blind copied or however you do it. I don't know. is Michelle still here? Are there anybody else left?

Morgan O'Hara: I think that is all of the updates.

Motion and Vote

Adjournment

Lisa Ehlenberger: Okay. So, I would like to, recommend that, someone make a motion to end our regular district central IOC meeting dated March 28, 2025. Do anyone to make a motion? IRC member.



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Heather Marlowe: I'll make the motion. This is Heather.

Lisa Ehlenberger: Okay, thank you Heather. Do we have a second?

Michael Johnson: Second Mike.

Megan Ford: Hi.

Lisa Ehlenberger: Thank you guys all and those in favor of ending the regular district central IOC meeting say I.

Michael Johnson: right.

Lisa Ehlenberger: I. Any opposed? Thank you guys for hanging in with us here. And Molly, welcome aboard. look forward to having you be a full participant at our next meeting and hopefully I will see you on an onboarding meeting as well before then.

Molly Olsen: Thanks all.

Michael Johnson: Thanks everyone.

Lisa Ehlenberger: Okay, ciao everyone. Happy Friday.

Heather Marlowe: Thanks. Amazing.

Lisa Ehlenberger: Bye. Thank you all very much.

Lawrence Allen: Thanks everybody.

Meeting ended after 02:24:48 🙌

This editable transcript was computer generated and might contain errors. People can also change the text after it was created.

For August's IRs, the Committee members have been given a total of **815** incident reports in the Shared Drive. This included open **59** and closed **756** reports.

The desired IRs will be divided by the chair and equally distributed amongst the members.

23- Questions for Quality Assurance Management: Members of the committee will send the incident reports questions to the DDD Liaison: **Morgan O'Hara** to be forwarded to Quality for responses.



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Adjournment

Meeting adjourned at 12:25 PM

The next District Central IOC meeting will be held on April 25, at 10:00 am in the same virtual format.